

TRAVEL WISE

CAPE TOWN

WHAT'S GOING ON WITH SAFETY?

What Is The Situation Regarding Safety & Security In Cape Town?

Cape Town welcomes visitors from around the world. You will arrive in a place with beautiful scenery and a wide breadth and depth of experiences, but we encourage you to be mindful of safety wherever you are. No different to any top tourist destinations across the world, the knowledge that there is a concentration of people who are not familiar with the area and may be vulnerable does draw in those with ill-intent. When traveling in a new city, inform yourselves of any crime hotspots by speaking to visitor information centres, trusted guides, or locals.

TRAVEL-WISE TIPS



Save emergency contact numbers for easy access when in need.



Avoid carrying large sums of cash when travelling or electronics and other valuables in plain sight.



If you wish to help the homeless, consider donating to the following shelters: The Haven Night Shelter for adults, The Homestead for children, or The Pride Shelter for LGBTI+.



Do not leave your belongings unattended. Lock them safely in the boot of your car and not on your car seat.



Never allow strangers to assist you at ATMs or cash points. Ask your registered tour guides or Cape Town Tourism Visitor Centre regarding which ATMs are safe to use.



Don't believe false information that you require a permit to walk in any of Cape Town's streets.



For the best and safest experience, listen to the advice of registered tour guides and the Cape Town Tourism Visitor Centre only.



Always hike in groups, ensure that your phone is kept fully charged, and have emergency contact numbers on hand.



EMERGENCY CONTACT NUMBERS

- Emergencies from a mobile: 112
- Emergencies from a landline: 107
- International Code: +27
- Ambulance: 10177
- South African Police Service: 10111
- Medical & Fire Emergencies: 021 535 1100
- Table Mountain NP Emergencies: 021 480 7700
- Sea & Mountain Rescue: 021 948 9900
- National Sea Rescue Institute: 082 911
- Baboon Monitors: 071 588 6540
- Shark Spotters: 078 174 4244
- 24hour Emergency Whatsapp number for the CBD: 082 415 7127

www.capetown.travel

+27 (0)861 322 223 [8am – 9pm]

info@capetown.travel

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**Cape
Town**
TOURISM

WHY IS BOOKING A TRIP TO CAPE TOWN WORTH IT?

As you walk through the streets and meet the locals, you will fall in love with the city's natural beauty, creative freedom and incredible spirit. You could have access to all of our attractions, such as our iconic Table Mountain 7th Natural Wonder of the World, Cape Point, and Kirstenbosch Botanical Gardens, to name just a few.

You really get to know a place when you've seen the heart of its people. Cape Town has a big heart, and some would argue that our spirit has grown even stronger during the past years. Get to know the stories of the local fishermen or visit the township of Khayelitsha and explore its street art and artisanal food scene.

For those who love luxury travel, Cape Town continues to offer excellent fine dining and unforgettable experiences, like helicopter and hot-air balloon rides over the winelands.

Cape Town is recognised globally, having been named seven times as the Best Destination in Africa (World Tourism Awards), as TripAdvisor's Top Destination, and as a Top Ten destination for Travel and Leisure World's Best Cities

While a trip to Cape Town will enrich you, your visit also has a significant impact on the city's economy. The city has over 1.2 million international visitors annually, spending approximately R15 billion, and creating over 50 000 jobs, adding over 7.5% to the city's total GDP.

This spending helps significantly to fund ongoing projects being implemented across the city, contributing to long-term efforts in ensuring that the city's sustainability as a destination has longevity.

WHAT SHOULD I KNOW WHEN BOOKING ACCOMMODATION IN CAPE TOWN?

As with any large city, there are instances of accommodation fraud so always be careful. If you are uncertain of something, use Cape Town Tourism's accommodation member listings to contact an accommodation partner directly.

I LOVE HIKING AND AM LOOKING FORWARD TO EXPLORING CAPE TOWN'S MOUNTAINS. IS THERE ANYTHING I SHOULD KEEP IN MIND?

Before hiking be sure to have a map with you and a charged mobile phone. The weather on the mountain can rapidly change so be prepared. Bring along enough water and sunblock, and something warm to wear. Never hike alone, head back well before dark and don't venture off demarcated paths. Also, let someone know where you are going and when you are expect to be back and load the Table Mountain National Park emergency number **+27(0)861 106 417** into your mobile phone before hiking.

IS CAPE TOWN SAFE FOR WALKING?

Cape Town is an incredibly compact city so walking around is a fulfilling way in which to explore. Plan your route beforehand and don't walk in deserted areas. Don't use your mobile phone while walking, and keep valuables such as your wallet, jewellery, cameras, laptops and tablets safely tucked away.

I'M PLANNING ON HIRING A CAR WHILE I'M VISITING. IS THERE ANYTHING I SHOULD KEEP IN MIND?

Ensure that you park in well-lit areas and when approaching your vehicle, always have your keys ready. Do not leave any valuables in your car when parked, and check that it is properly locked before you walk away to avoid "remote jamming" devices.

IS IT SAFE TO USE CASH MACHINES/ATMS?

Try to stick to ATMs located at bank branches as they generally have security guards. When using an ATM, never allow your card to be removed from your sight. Don't accept help from strangers or give your pin number to anyone. Watch out for the people standing very close to you and never leave your card in the ATM. If it gets stuck or swallowed, follow the instructions provided on the ATM machine.

I'VE HEARD ABOUT "AGGRESSIVE BEGGING" BEING A PROBLEM IN CAPE TOWN, WHAT SHOULD I KNOW?

If you wish to help those asking for a handout, consider donating to a registered charity or contact Cape Town Tourism for advice. If you encounter aggressive begging, firstly, make eye contact and say "No, please leave me alone" firmly and clearly or alternatively, walk into the first open venue and call one of the emergency numbers below.

#SAFETYWISETOURISM

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