



ACCOMMODATION TERMS AND CONDITIONS OF BOOKED BY DELEGATES AND ACCOMPANYING PERSONS AND INVITEES TO THE EVENT

This Event is: IAU GA 2024

As a delegate or person accompanying a delegate or an invitee to the event, your booking of accommodation is on the basis of and subject to the terms and conditions set out herein.

You are contracting for your accommodation with Tourvest Travel Services, a division of Tourvest Holdings (Pty) Ltd, trading as Tourvest Meetings Incentives Conferences and Events ("TMICE"), registration number 2008/003719/07 for your accommodation reservations.

Tourvest Meetings Incentives Conferences and Events ("TMICE") have in turn booked accommodation with the various hotels ("the Hotels") as specified on this website.

The accommodation has been reserved at the Hotels between 05 August – 16 August 2024 ("the Accommodation Period").

Should you wish to book outside of the Accommodation Period, and then please email the request for accommodation to astronomy2024@tourvest-ime.com

Please note that the pricing specified on this website, cannot be guaranteed for any periods outside the Accommodation Period.

Your reservation of Accommodation is to be effected on the electronic template provided on this website. If you convey your reservation particulars to Tourvest Meetings Incentives Conferences and Events ("TMICE") by telephone, email or fax, you authorise Tourvest Meetings Incentives Conferences and Events ("TMICE") to effect a reservation on this website accordingly on your behalf.

Your reservation of Accommodation is treated simply as a booking enquiry and is not binding on Tourvest Meetings Incentives Conferences and Events ("TMICE") until the deposit specified on this website has been received by direct deposit (eft) or credit card ("the Specified Deposit").

Accommodation booking payment is due and payable by **Monday, 1 July 2024** ("the Release Date").

Should the full payment/balance of payment, in respect of the Accommodation not be received by the Release Date (and no written cancellation be received), the booking will be released and any Specified Deposit paid will be forfeited; If your written cancellation is received before the **Release Date (Monday, 1 July 2024)**, the Specified Deposit is refundable (less a handling fee equal to 15% of the Deposit and 3.5% merchant fee).

Bookings made after the **Release Date (Monday, 1 July 2024)**, shall be subject to the full payment in respect of the Accommodation being made at the time of such booking.

Cancellation after the **Release Date (Monday, 1 July 2024)** is subject to a 100% cancellation fee of full payment.

"No shows" are subject to a 100% cancellation fee.

Late arrival or early departure will be subject to a 100% cancellation fee, i.e. there will be no refund of any of the unused Accommodation fees.

All amounts are payable in South African Rands and payments made in foreign currency, will be at the prevailing exchange rate applied by Tourvest Meetings Incentives Conferences and Events ("TMICE") bankers from time to time.



For exchange rate estimation purposes, click on <http://www.xe.com>

All forex charges and bank fees are for the payee's account.

We have rates quoted per room per night including bed and breakfast, 15,% VAT and 1% Government Tourism Levy.

The prices quoted do not include any meals or service items not specified on this website as included in the pricing. These items, excluded from the pricing, may include telephone calls, laundry, room service, beverages, and meals, which items must be separately arranged for and paid with the Hotels prior to checking out.

The double room rate specified applies to a maximum of two people per room.

The standard terms of the Hotels will apply to your booking, including check-in and check-out times.

These terms can be viewed on the Hotel's website/s. As a guideline standard check-in time is 15h00, and the check-out time is 10h00.

Early check-in and late check-out will incur an extra charge from the hotel and is subject to availability at the time of arrival or departure.

If: the Event is canceled or postponed for any reason beyond the control of Tourvest Meetings Incentives Conferences and Events ("TMICE") or any of its sub-contractors, including but not limited to: acts of third parties, acts of God, government orders or prohibitions, labor disputes or threat thereof, act of the public enemy, civil disorder, epidemic, fire, flood, mechanical failure or explosion ("a Force Majeure Event"); and

The Force Majeure Event takes place on or after the Release Date, and then you shall not be entitled to any refund of any Accommodation cost paid by you in respect of the Event. Having regard to the risk which you carry in terms of this Clause 16, you are strongly recommended to arrange with your insurance company for the necessary insurance policy to cover you in the event of a Force Majeure Event.

Neither Tourvest Meetings Incentives Conferences and Events ("TMICE") nor its employees, directors, or representatives, shall be liable for any loss, injury, or damage to your person and/or property howsoever arising from any actions, errors, or omissions on the part of the Hotels ("the Claims") and the Hotels may in turn also have contracted out of liability for the Claims. It is therefore strongly recommended that you take out appropriate insurance to cover you in all such circumstances.

These terms and conditions are governed by South African law. Please note that this is a once-off request. All information provided is kept strictly private and confidential.

Should you require any assistance or information, please let us know and we will gladly assist you