

SAP Intelligent Asset Management (IAM)

Mitigating Risk and Improving Performance: The Road Ahead with SAP Asset Performance Management

September 2022



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How Asset Performance Management can take SAP S/4HANA Foundation to next level
How to achieve a strategy driven Asset Management



Goal: Optimizing Asset Management



Asset Lifecycle from Investment to Decommission



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Performance Analytics

Intelligent Asset Management Overview



Status Quo



The New Way: Intelligent Asset Management Converge Strategy and Execution



Asset Performance Management

Capabilities to constantly assess and improve asset availability and its output, to extend asset life, including risk and reliability management, predictive and prescriptive maintenance, and asset integrity management.







Enterprise Asset Management

Capabilities for **managing maintenance operations** including planned and unplanned maintenance, scheduling work and resources, work order management and reporting, mobile support for maintenance technicians; it also covers solutions for asset acquisition and life cycle management, capital portfolio and project management, and environment, health and safety

Closed-loop strategy, planning, and execution

Optimizing Asset Performance Management and Enterprise Asset Management outcomes with end-to-end processes based on common data



What is Asset Performance Management?



SAP Portfolio for Intelligent Asset Management

Increase Asset Performance, Reduce Maintenance Costs and Deliver Service Excellence



Closed-Loop strategy, planning and execution processes to optimize **Asset Performance Management**



Synchronize maintenance and service across the **enterprise** for responsive customer care and supply chain **resilience**



Adopt new **collaborative** processes and 'products-as-aservice' business models across **Networks**



Manage asset health with **Industry4.0** for real time predictive maintenance and service



Optimize maintenance and service with intelligent scheduling and crowd sourced resource management



Empower users with **Mobile** asset intelligence, work automation and safe sustainable **EH&S** policies



Intelligent Asset Management Solution Capabilities

Asset Performance Management



- Partner Management
- Asset Content Collaboration
- Collaborative Maintenance and Service

- Capital Investment Portfolio Planning
- Asset & Maintenance Project Management
- Project Accounting

Asset Master Data Management

Environment, Health & Safety

- **Environmental Risk Management**
- Occupational Safety Management
- Management of Change

Case Study: Improve Reliability of a Pump



IAM Task Example: Improve Reliability of a Pump

- Assess / update information on design, attributes, vendor documents, etc.
- · Build out documents via internal and external collaboration
- Risk rank the asset, and determine its Failure modes, causes, and effects
- Select risk assessment methodology, implement & generate maintenance or modification recommendations
- Based on assessment results and recommendations, develop actions such as:
 - Corrective task
 - Repetitive task
 - Predictive task
- Create changes in S/4HANA or ECC and monitor
- If predictive actions are also recommended, connect various feeds from IOT devices, plant historians, Plc's, etc. to begin predictive monitoring
 - Alert generation
 - Texts /emails
 - ✓ Auto generate maintenance notifications









Maintenance Execution What do we do right & where do we need to adjust?

Performance Analytics Asset Performance Management

Locate asset in the structure

< SAP Equipment -							Q. @ 8
[□ ×	Rotating_Equipment / Pump / FPS Series /					
✓ 🚊 OG (ABC Upstream Co)	0	FPS Series Houston A V FPS Series-Pump 04	×₀				Manage 🛧 💮 🗹
✓ GG-01 (ABC Lease #01)	0	Manufacturer: Valin Location: OG-01-CEM-SKD-001	External IDs Status: Published	Languages: EN			
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> 11013 (Flow Sensor, Seametrics)	2	Overall Length	38.5318 cm	No.			
> 11014 (Flow Meter, Seametrics)	2	Show All					
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Tank07G (Tank, 7 Gallon Flat Bottom Utility)	Q	Blast Zone	(No) N				i
SensoNODE_Blue (Pressure Sensor - SensoNODE Blue, Parker)	Q	Intrinsically Safe	(Not Applicable) NA				

Add / Update Functions

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Add / Update Attributes

C ENERGY Equipment Equipment Pump 554 Cooling Water Circulation Pump - Data Sheet 🚨 З.37 к All Attributes (16) V Attribute Value MH0110_EQUI_1 (Source : Equipment) Date till reservation Dec 23, 2021 Tablet diameter 20 µm Status (Source : Equipment) Status Rotating Model (Source : Model) Maximum Flow 100 m3/h Maximum Temperature 210 °C Maximum Pressure 50 bar Maximum Head 60 m Rotating Equipment attributes on Equipment level (Source : Model) Spared No Installation Year 2010 Nameplate SOULDS PUMPS Color EAN Number True -

Q @ GS

From

Equipment

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From Model

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Order & Visibility Add Template Remove Template

Edit

Search Attributes

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120

-

Add / Update Failure Modes

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Ì					Failura			is faulty.					
			Overheating Bearing FM.PDMS.9		Modes	Non critical failures Specified function lost or outside accepted operational limit	4 hours of equipment downtime Equipment Damage Show 7 More	Contaminated lubricant Oil Seal - Design Issue Show 2 More	Terrific Components		8 🛔		>
			Corrosion			Designed Function is not obtained							
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			Over Pressure	Fails to function on demand		Designed Function is not obtained		Battery discharged					
			FM.PDMS.48	Fails to open on demand Show 42 More		Specified function lost or outside accepted operational limit		Water pump leaking Show 32 More	Terrific Components		8 🖁		>
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			Overheating Bearing FM.SDCDMC.2	Structural deficiency		Specified function lost or outside accepted operational limit	Loss of Customers	Oil Seal - Design Issue Cracked casing	Terrific Oil & Gas		,I.		>
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Maintenance Execution What do we do right & where do we need to adjust?

Performance Analytics Asset Performance Management



Equipment Criticality Ranking





Review / Update R&C Assessments to Determine Criticality



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Perform R&C Assessment

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Reliability Centered Maintenance & Failure Mode Analysis



The RCM Process (RCM2 and paper based)

RCM is a process used to determine what must be done to ensure that any physical asset continues to do what its users want it to do in its present operating context.

It asks the following questions:

- What are its functions (what do its users want it to do)?
- In what ways can it fail (functional failures)?
- What causes it to fail (failure modes)?
- What happens when it fails (failure effects)?
- Does it matter if it fails (consequences of failure)?
- Can anything be done to predict or prevent the failure?
- What do we do if we cannot predict or prevent the failure?

Failure Modes: The level at which we develop Asset Management Strategy



Potential Failure: Moving from time-based to condition-based maintenance



Protective Devices and Hidden Failures: How we deal with redundancy

A tolerable probability of failure for hidden failures is achieved by:

Reducing the probability of failure of the protected function (by applying a suitable failure management strategy)



- and/or Increasing the availability of the protective device:
 - Preventing the failure of the protected function (i.e. reducing the demand rate)
 - Periodically checking whether the protective device is working and repairing it if it has failed
 - Modifying the system in some way (e.g.adding redundancy)

Science-based approach to Maintenance Strategy Development

Functions, Functional Failures, Failure Modes

Functions	Functional Failures	Failure Modes	Failure Patterns
1. To pump potable water at a flow rate from 0 to 20 m^3/hr @ 800kPa in the presence of a standby pump.	1A. Fails to pump water at all.	 1A1. Electricity supply interrupted 1A2. Water supply interrupted 1A3. Major piping rupture due to a vehicle impact 1A4. Major piping rupture due to corrosion 1A5. Major foreign object blockage from upstream 1A6. Manual isolation valve left closed by operator 1A7. Lower pump bearing seizes due to contamination 1A8. Upper bearing seized due to misalignment 1A9. MOCV stuck fully closed 1A10. Standby pump removed 	A B C D E
	1B. Pumps at pressure lower than 800kPA and a flow rate less than 20 m^3/hr.	 1B1. Motor controller is faulty 1B2. Impeller is eroded (unlikely) 1B3. Impeller is encrusted (calcification) 1B4. Manual valve left partially closed by operator 1B5. MOCV stuck partly closed 1B6. Flow meter is over reading 1B7. Pressure transducer is over reading 	F



Science-based approach to Maintenance Strategy Development

Consequence Analysis and Task Recommendation

Failure Modes	Recommended Task	<u>Performed By</u>	<u>Task Freq.</u>
1A1. Electricity supply interrupted	No Scheduled Maintenance		
1A2. Water supply interrupted	No Scheduled Maintenance		
1A3. Major piping rupture due to a vehicle impact	Modification: Barrier	Engineer	
1A4. Major piping rupture due to corrosion	Pipe Thickness NDT	Mech. Integrity	Annual
1A5. Major foreign object blockage from upstream	No Scheduled Maintenance		
1A6. Manual isolation valve left closed by operator	Modification: Procedure	Operations	
1A7. Lower pump bearing seizes due to	Visually check for Contamination	Maintenance	Monthly
contamination	(consider Condition Monitoring)		
1A8. Upper bearing seized due to misalignment	Modification: Installation Procedure	Maintenance	
1A9. MOCV stuck fully closed	FF: Test MOCV operation	Operations	6 months
1A10. Standby pump removed	FF: Test standby pump	Operations	6 months
1B1. Motor controller is faulty	No Scheduled Maintenance		
1B2. Impeller is eroded (unlikely)	Monitor Pump Performance	Maintenance	On-line
1B3. Impeller is encrusted (calcification)	As Above + Water Chemistry/ Temp	Mtnce + Lab	Monthly
1B4. Manual valve left partially closed by operator	Modification: Procedure	Operations	-
1B5. MOCV stuck partly closed	No Scheduled Maintenance		
1B6. Flow meter is over reading	FF: Calibration of Flow Meter	Lab	2 years
1B7. Pressure transducer is over reading	FF: Calibration of Pressure Trans.	Lab	2 years

Review / Update / Create FMEA* Assessment



* Used and as example, other assessment tools (RCM, RBI, etc. can also be selected)

FMEA Assessment



Recommendations from FMEA Assessment



Corrective, Predictive, Preventive?

RESORCES RESORCES			Q () GS
FMEA for 200 Status: Validate ••• Series Publish	Overheating Bearing ~ FM.PDMS.9	2/4 Cracked casing CS.PDMS.1	23 ×
AS.PDMS.383	CAUSES	~	
Shared With: Risk Type: Assessment Template:		RECOMMENDATIONS	
49 Partners Current Risk AT.PDMS.49	Causes Scale Info.	↑↓	
Assignments:	Cause RPN	Recommendations	
1	Cracked casing		
	CS.PDMS.1		
	Effect:	Cracked Casing Fix Field Rotating Pump Casing	
	Equipment Damage	Recommendations Inspection RCMD.PDMS.156 RCMD.PDMS.157	
Models	7	Estimated Cost: 250 Won Estimated Cost: 200 Won	
I model	Occurrence:	Status: Open Status: Open Priority: 1 Priority: 1	
Groups	Recommendations:		
4 0 groups	2		
	Contaminated lubricant		
0 equipment	CS.PDMS.Z		
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Review / Implement Recommendations (Preventive Maintenance Review)

Preventive Maintenance Review 101

The PMR app collects the recommendations from the various assessments and allows:

- The reliability
 engineer to track
 his
 recommendations
- The planner to receive assignments to implement

		ventive Maintenance F	leview -							٩	0 🕻	GS
Rec	commendations (9)	200 Series Pump 💊	/				Nev	v Transform 🗸	Schedule for Maintenand	ce Reject	• ~	٢
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	Valve Insert Removal and Seal Replacemen RCMD.PDMS.163 PREVENTIVE	200 Series	Seal Failure	Overheating	500.00 CAD	500.0	1,000.00 CAD	Instruction	OPEN			>
	Cracked Casing Fix Field Recommendations RCMD.PDMS.156 CORRECTIVE	200 Series	Overheating Bearing		250.00 KRW	• 1000.0	1,000.00 KRW	Instruction	OPEN			>
	Valve Insert Removal and Seal Replacemen RCMD.PDMS.160 PREVENTIVE	200 Series	Overheating Bearing		400.00 KRW	• 1000.0	1,000.00 KRW	Instruction	OPEN			>
	Oil Condition Analysis RCMD.PDMS.158 CORRECTIVE	200 Series	Overheating Bearing		500.00 KRW	• 1000.0	1,000.00 KRW	Instruction	OPEN	Test		>
	Rotating Pump Casing Inspection RCMD.PDMS.157 PREVENTIVE	200 Series	Overheating Bearing		200.00 KRW	• 1000.0	1,000.00 KRW	Instruction	OPEN	Inspection		>
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	Quarterly Inspection RCMD.PDMS.211 (PREVENTIVE)	200 Series- Equipment 06_26_1105	Overheating Bearing		250.00 USD			Instruction	(IMPLEMENTATION I)	Inspection		>

Sample Action - Update / Create / Delete Maintenance Plans



Sample Action - Update / Create / Delete Task Lists (cont'd)

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	Read Only Check E	ntries Additional Functions \checkmark															⊘∨
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į	D100	Inspect Piping	\oplus	PM01	M-MC	US01		0.5 HR	0	0.0		MACH		0.00 USD			
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 ✓ Object info 	Address Partne	rs Structure list Cla	ass overview Measuring points/count AllMeasDocs More \checkmark
Equipment: 10000038	[] C	ategory: M Machine	es
Description: Cooling Water Pum	p No 2		
Status: AVLB			
Valid From: 25.07.2019		V	alid To: 31.12.9999
neral Location Structure	Classific Asset	Central @ Asses	sments (ASPM)
		•••••	
eader Information			
Model ID: MegaCF	KOKD		Model Info
Description: Standa	rdised chemical n		
Manufacturer: SAR Ma	nufacturer		Equipment lefe
	NES		
	2017		
Calibration Date: 01.01.	2017		
No Spareparts Date: 01.02.	2018		
Order Stop Date: 31.12.	2018		
Service Exp Date: 16.12.	2018		
sk and Criticality			
╘╎┿╘═┝┽═╕┿╍┥┝╕┿┥╦┝╍┝┥┾╕┿╕┾		┙┿═╞┿╘╍╼╼╼	
ssessment Description Group ID	Assessment RPN	Risk Type	Status
S.OPER.882 Risk & Critica	Asset Criticali 4.15	Current Risk	Published
S.OPER.865 risk and crit a	Asset Criticali 2.4	Current Risk	Published

Monitor "Bad Actors" by Running Risk Reports

Faultament	
Equipment	R-2
🚨 3.37 к	Equ

<u>``</u>												≪ (⊎	
R-2	2 Risk Ranking Report-200 Series Pumps $$	Search			Q							Show Filter Bar Filters (4)	G
Equ	uipment (17) PM-1 Risk 🗡					•					New Request Model Publish	Group Assess 🛛 🗑 🌐	<u>}</u>
	Equipment	Subclass	Model ID	Manufacturer	Operator	Phase	Created On	Published On	Status	Criticality	Normalized Risk Risk Score	RPN = Serial Number	
	PUMP 00554 Pump 554 Cooling Water Circulation Pump	POSITIVE_DISPL ACEMENT_PUM P	200 Series	陆 Pumps Ltd	Terrific Components	Fully Operational	Aug 13, 2020	Sep 17, 2021	In Revision	B "Medium"	20.37% 😑 25.00	18	
	200 Series-Equipment 06_26_1105 200 Series 06_26_1105	POSITIVE_DISPL ACEMENT_PUM P	200 Series	🖿 Pumps Ltd	Terrific Components	Planned	Jun 26, 2021	Jun 26, 2021	Published	A "High"	34.17% 😑 9.20	252	
	Cooling Water Pump Pump 01	POSITIVE_DISPL ACEMENT_PUM P	200 Series	🔚 Pumps Ltd	Terrific Components	Planned	Feb 9, 2021	Jun 23, 2021	In Revision	A "High"	100.00% 🔴 25.00	252	
	99-P-1001-A Pump 554 Cooling Water Circulation Pump	POSITIVE_DISPL ACEMENT_PUM P	200 Series	陆 Pumps Ltd	Terrific Components	Fully Operational	Aug 13, 2020	Dec 2, 2020	In Revision	A "High"	25.00% 😑 30.00	256 861532	
	Cooling Water Pump_1 Cooling Water Pump_1	POSITIVE_DISPL ACEMENT_PUM P	200 Series	🕅 Pumps Ltd	Terrific Components	Fully Operational	Jan 13, 2021	Feb 9, 2021	Published	A "High"	100.00% 🔴 25.00		
	Pump 00194 Pump 00194	POSITIVE_DISPL ACEMENT_PUM P	200 Series	🛅 Pumps Ltd	Terrific Components	Fully Operational	Feb 12, 2020	Feb 12, 2020	In Revision	B "Medium"	19.44% 😑 24.00	SN-444755	
	Pump 00163 Pump 00163	POSITIVE_DISPL ACEMENT_PUM P	200 Series	陆 Pumps Ltd	Terrific Components	Fully Operational	Feb 12, 2020	Feb 12, 2020	In Revision	A "High"	33.33% 😑 39.00	SN-388843	
	Pump 00143 Pump 00143	POSITIVE_DISPL ACEMENT_PUM P	200 Series	🛅 Pumps Ltd	Terrific Components	Fully Operational	Feb 12, 2020	Feb 12, 2020	In Revision	C "Low"	50.00% 🕚 3.00	SN-461756	
	Pump 00071 Pump 00071	POSITIVE_DISPL ACEMENT_PUM P	200 Series	陆 Pumps Ltd	Terrific Components	Fully Operational	Feb 12, 2020	Feb 12, 2020	In Revision	C "Low"	50.00% 🕚 3.00	SN-012346	
	Pump 00277 Pump 00277	POSITIVE_DISPL ACEMENT_PUM P	200 Series	🛅 Pumps Ltd	Terrific Components	Fully Operational	Feb 12, 2020	Feb 12, 2020	In Revision	A+ "Very High"	79.17% 🔵 20.00	SN-051558	
	Pump 00092 Pump 00092	POSITIVE_DISPL ACEMENT_PUM P	200 Series	🛅 Pumps Ltd	Terrific Components	Fully Operational	Feb 12, 2020	Feb 12, 2020	In Revision	A+ "Very High"	60.83% 🕚 15.60	SN-967966	
	Pump 00552 Pump 00552	POSITIVE_DISPL ACEMENT_PUM P	200 Series	陆 Pumps Ltd	Terrific Components	Planned	Nov 12, 2020	Nov 12, 2020	Published	B "Medium"	46.91% 🔴 8.66		
	Pump 110 200 Series	POSITIVE_DISPL ACEMENT_PUM P	200 Series	陆 Pumps Ltd	Terrific Components	Planned	Nov 1, 2020	Nov 1, 2020	In Revision	B "Medium"	46.91% 🔴 8.66		
	200_CTNR_001 200 Series Centrifugal PUMP SPP WO TEMPLATE	POSITIVE_DISPL ACEMENT_PUM P	200 Series	📴 Pumps Ltd	Terrific Components	Planned	Jun 17, 2020	Jun 16, 2020	In Revision	A+ "Very High"	100.00% 🕚 76.25	PUMP/CP/61601	
	963334022 200 Series Pump in Parkes	POSITIVE_DISPL ACEMENT_PUM P	200 Series	Pumps Ltd	Terrific Components	Planned	Jun 4, 2020	Jun 4, 2020	In Revision	C "Low"	39.80% 🔵 7.50		
	ESP system (ASPM Pump)	POSITIVE_DISPL ACEMENT_PUM P	200 Series	🛅 Pumps Ltd	Terrific Components	Planned	May 12, 2020	May 12, 2020	Published	A "High"	29.90% 😑 23.50		
	20200107 Pump 200107	POSITIVE_DISPL ACEMENT_PUM	200 Series	陆 Pumps Ltd	Terrific Components	Planned	Dec 17, 2019	Dec 17, 2019	Published	A "High"	35.90% 🔴 8.00		



Failure-Mode-Specific Health Monitoring



Type here to search

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Failure-Mode-Specific Health Monitoring



A 0.895

Leakage at outlet

Failure-Mode-Specific Health Monitoring & Alerting



Туре	Alert Description	Equipment	Top Equipment	Operator	Country ID	Created On \exists	Severity	Status	Processor	Notification
double_se	Double seat valve anomaly	Double_Seat_Valve_ML-Eq		SAP America		May 1, 2020, 6:00:00 PM	Warning	New		

Data Science – Predictive Maintenance Applications



Health Fact Sheet



Risk Matrix and Survival Curve

SAP						2	Cam Nev	1 1							
*	Health Fact Sheet (LON-1000-25)														
	MTBR Selected Asset 102 Days, Al Time	MTTR Selected Asset 7 Hours, All Time	Planned/Actual Cost Selected Asset 62% Last 365 Days	PM Compliance Selected Asset 75 % Last 365 Days	Safety Signals Selected Asset										
	Components														
	12					Ξ,									
	D	Туре	Alerts	Health Score	(Last 24 Hours)										
	Battery	Primary component	1												
	Pantograph	Primary component	1		155										
	Bogie 1	Primary component	1		160										
	Bogie 2	Primary component	0		280										
	Traction converter 1	Primary component	0		283										
	Traction converter 2	Primary component	0		284										
	Auxiliary converter 1	Primary component	0		285										
	Auxiliary converter 2	Primary component	0		290										
	Reduction Gear Unit 1	Primary component	0		294										
	Reduction Gear Unit 2	Primary component	0		294										

Health Fact Sheet by Components

SAP							PI	anning Board - 11.	01.2016 to 31.01.2016					
6₀° Dis	olay 🗘 R	efresh 🖌 📙 Save			🚯 Fir	d Objects	s 👍 Settir	igs 🔣 Change Vie	w 🖌 Add Resource 🖌 Add Demands 🍕	17				
											No Messages	Show List		
0														
Gantt Ci	hart													
	Image: Image: Control and Contr													
		Resources	00:00	Monda 10:00	¥, 11.01.20 12:00	16 14:00	08.0	Tuesday, 12.01.201 ID 10:00 12:00	6 Wednesday, 13.01.2 14:00 08:00 10:00 12:00	016 TI 14:00 08:00 1	hursday, 14.01.2016 0:00 12:00 14:00			
	Nisian Taul									Proventive m	aintenance t Loromotive &	· · · · ·		
0	Luis Migue	1												
0	Frank Molle	er					Loc	omotive A						
0	Anna Beck	: 		_	_	141-14		\						
0	Daniel Vero	ie				WORK	Activities	$\langle \rangle$						
2	Frank Migu	iel .				245 1		\						
Q. 6	Matthew Bl	erts lack				345 10	ema							4
0	Bob Lee						Priority	Work Activity ID	Short Description	Primary Equipment ID	Equipment ID	Status	Assigned To	Scheduled Start Date
8	Pet Anders	ion	-				•		D'adapte a sub- sub-tradition	D4004	50.4001	Maria	Over Decides	10 10 0015
Reach			× 🔹			-	-	WA20191X12	Discharge nozzie mairunction	PIOUR	PP-100V	New	Cam Service	12.10.2015
(news)							A	WA20000XYZ	Agitator not moving	P100A	FP-100V	New	Cam Service	12.10.2015
Demands							A	WA20987XYZ	Undesired praticle sive	P100A	FP-100V	In Process	Cam Service	12.10.2015
							^	10000000	Anna tanih bashan	00004	FD 4000/	In Deserve	Com Consider	10 10 2015
View:	Standard Vi	ew] 🗸 Plann	ed Resource	es per Job	Fi		4	WA20111XYZ	Gear tooth broken	P220A	FP-100V	In Process	Cam Service	12.10.2015
Dra Dra	ft Status	Demand ID	ID	Descr	iption		A	WA20191XYZ	Bearing support blocks missing	P220A	FP-100V	New	Cam Service	12.10.2015
<u>"</u> 2	- P	000010000820	0010	Locon	notive A	0	A	WA20191XYZ	Belt drive loose	P220A	FP-100V	New	Cam Service	12.10.2015
3 <u>0</u>	- -	000010000821	0010	Locon	notive A		•							
20	· 🖉	000004001180	0010	Preve	ntive ma		-	WA20191XYZ	Impeller abraded	F009H	FP-100V	New	Cam Service	12.10.2015
						Θ	A	WA20191XYZ	Track pads worn out	F009H	FP-100V	Info Requested	Cam Service	12.10.2015
					- 1		A	WA20191XYZ	Undesired particle size	F009H	FP-100V	New	Cam Service	12.10.2015
							A	WA20191XYZ	Discharge nozzle malfunction	F009H	FP-100V	In Process	Cam Service	12.10.2015
						Θ	A	WA20191XYZ	Belt drive loose	F998B	FP-100V	Closed	Cam Service	12.10.2015
							A	WA20191XYZ	Bearing support blocks missing	F009H	FP-100V	New	Cam Service	12.10.2015

MRS Planning board with Rescheduled Maintenance

Data Science – Predictive Maintenance Applications



Machine Health Control Center - Machine Explorer



Machine Health Control Center - Geospatial Visualization



Machine Health Control Center - Anomaly Score History



Machine Health Control Center - 3D Data Visualization

Many Data Science Algorithms are used in Predictive Maintenance



Failure-Mode-Specific Health Monitoring & Corrective Action

INFORMATION ~ STRUCTUR	RE & PARTS ∨ DOC	UMENTATION ~ MONITORING ~ MAINTE	ENANCE & SERVICE V ASSESS	MENT ~ ANALYTICS	✓ TIMELINE		
Highlights							Settings
Equipment Model							
Work Orders by Progress Complet Planned Pending	1 0 8	Work Orders by Type	Work Orders by Priority Medium Low Very High High	1 1 4 3			
Notifications All (287) Ö Pending (287)	(C Planned (0)	Completed (0)			Notifications Search Notifications	Q Add Evidence Nev	v î↓ [≡] ⊽
Notification	Туре	Priority	Status	Breakdown	Required Start Date / End Date	Malfunction Start Date / End Date	Failure Mode
NO.OPER.393 Leakage Recognized	Maintenance Request	!! Very High	New	No	Apr 27, 2020 Apr 28, 2020	Apr 7, 2020	Leakage at outlet
NO.OPER.392 Leakage Recognized	Maintenance Request	!! Very High	New	No	Apr 26, 2020 Apr 27, 2020	Apr 8, 2020	Leakage at outlet
NO.OPER.391 Leakage Recognized	Maintenance Request	!! Very High	New	No	Apr 21, 2020 Apr 23, 2020		Leakage at outlet
NO.OPER.390 Double Seat Valve Leakage	Maintenance Request	!! Very High	New	No	Apr 8, 2020		
NO.OPER.389 Double Seat Valve Leakage	Maintenance Request	!! Very High	New	No	Apr 7, 2020		
NO.OPER.388 Double Seat Valve Leakage	Maintenance Request	‼ Very High	New	No	Apr 6, 2020		
NO.OPER.384 DOUBLE_SEAT_VALVE_LEAKA GE	Maintenance Request	‼ Very High	New	No	Feb 26, 2020		
NO.OPER.382 DOUBLE_SEAT_VALVE_LEAKA GE	Maintenance Request	!! Very High	New	No	Feb 14, 2020		
NO OPER 381						E	

Intelligent blend (mix) of maintenance strategies for assets to optimize customer comfort, availability and cost reduction.



Intelligent Asset Management: Mitigating Risk & Improving Performance

Seamlessly extend Enterprise Maintenance Management & Service with Asset Performance Management along end-to-end processes to close the loop between maintenance strategy and execution to define, implement, execute and monitor the optimal asset maintenance.



KPIs

Additionally:-

Mitigate consequences of failure of:

- Pressure vessels, pipelines
- Rotating equipment
- Safety instrument systems

Avoid breaking the law:

- environmental regulations
- Safety rules

Value from more production from higher availability (at quality)

Additionally:-

Reduction in Labor/ Services Costs:

 Less travel time, information searching, parts searching

Reduction in Parts Costs:

Optimized spare parts, tools policies

Mitigate Risk by:

- Condition monitoring to detect onset of failure
- Inspections to measure deterioration
- Functional checks to assure redundancy

Result is reduced train/ unit failure/ trip rate and **improved availability and unit performance**.

Productivity benefits from better planning of:

- Maintenance demand
- Technician/ Operator skills
- Parts/ Services

SAP S/4HANA Maintenance Management SAP S/4HANA Service Management



SAP Intelligent Asset Management and service

Increase asset performance, reduce maintenance costs, and deliver service excellence



Closed-loop strategy, planning and execution processes to optimize **asset performance management**



Synchronize maintenance and service across the **enterprise** for responsive customer care and supply chain **resilience**



Adopt new **collaborative** processes and 'products-as-aservice' business models across **networks**



Manage asset health with **Industry4.0** for realtime predictive maintenance and service



Optimize maintenance and service with intelligent scheduling and crowd-sourced resource management



Empower users with **mobile** asset intelligence, work automation, and safe sustainable **EH&S** policies



25% lower maintenance cost

where majority of maintenance work orders are generated predictively or condition-based

SAP Performance Benchmarking, n = 94

47% lower recordable accident frequency

where standardized regulatory reports are available and there is full visibility into all regulatory violations.

SAP Performance Benchmarking, n = 81

40% decrease in work order processing

time where mobile asset management is used in the field to streamline engineer tasks and reporting

SAP Reference Example: Metropolitan Utilities District

For more information:



Refer to intelligent asset management at <u>sap.com/iam</u>



Intelligent Asset Management Strategy

Thank you.

Brian Williams, Solution Owner, Asset Performance Management brian.williams@sap.com +971 56 998 5031 linkedin.com/in/sapiam

https://www.sap.com/products/scm/apm.html





www.sap.com/contactsap

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