

BUILDING PRODUCTS

BATHROOMS & KITCHEN

60 years of experience and leadership of Turkey's ceramic sanitary ware market

Turkey's **first and largest** ceramic sanitary ware producer and exporter

Global sales network generating **more than 80 percent of revenue** in **75+ countries**

VitrA

ARTEMA

INTEMA

burgbad



+4,600

EMPLOYEES

12

PRODUCTION PLANTS

4

COUNTRIES

+60

YEARS' EXPERIENCE

+75

INTERNATIONAL MARKETS

Vitramax... More than Digital Transformation



**Rich Scope & Tight
Timeplan**



New Technologies



**Change & Risk
Management**



**High Expectations
&
Diff. Circumstances**



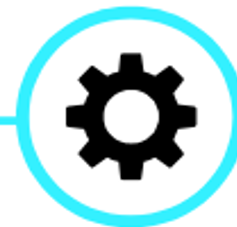
Human Aspect



Agility



New Skills



**Operational
Efficiency**



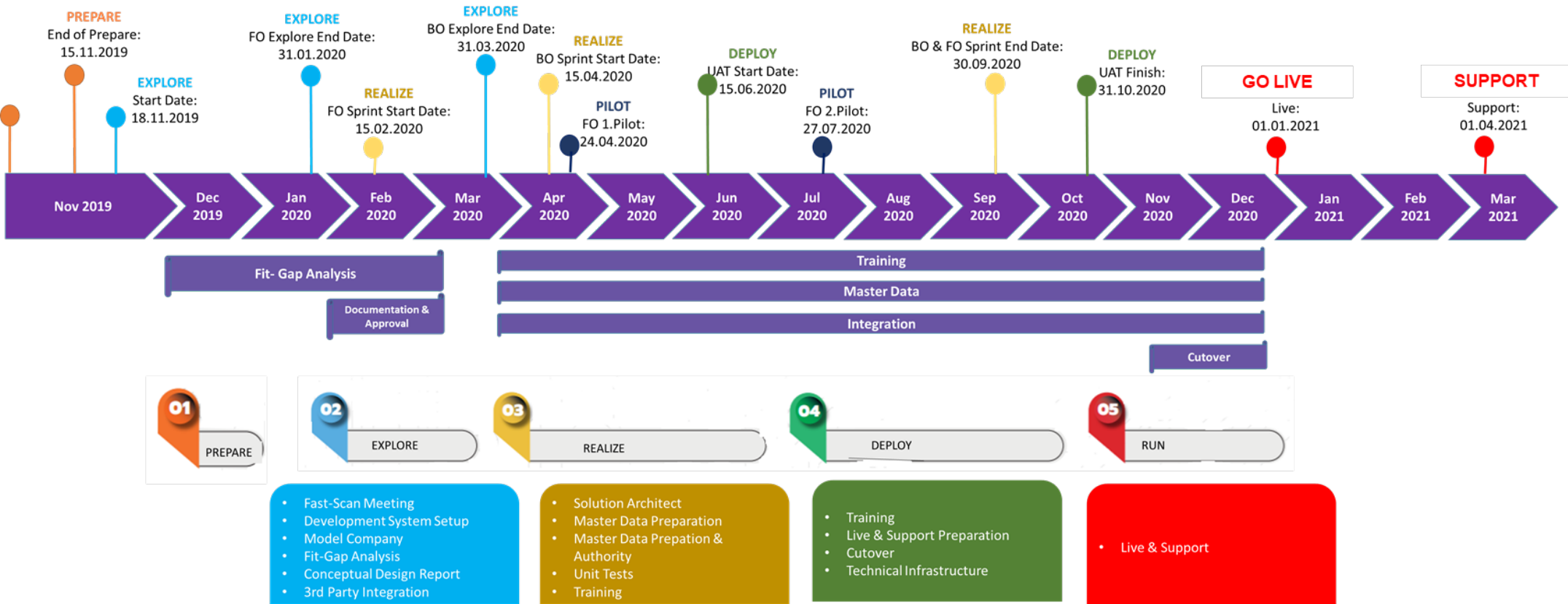
**Sales
Opportunities**

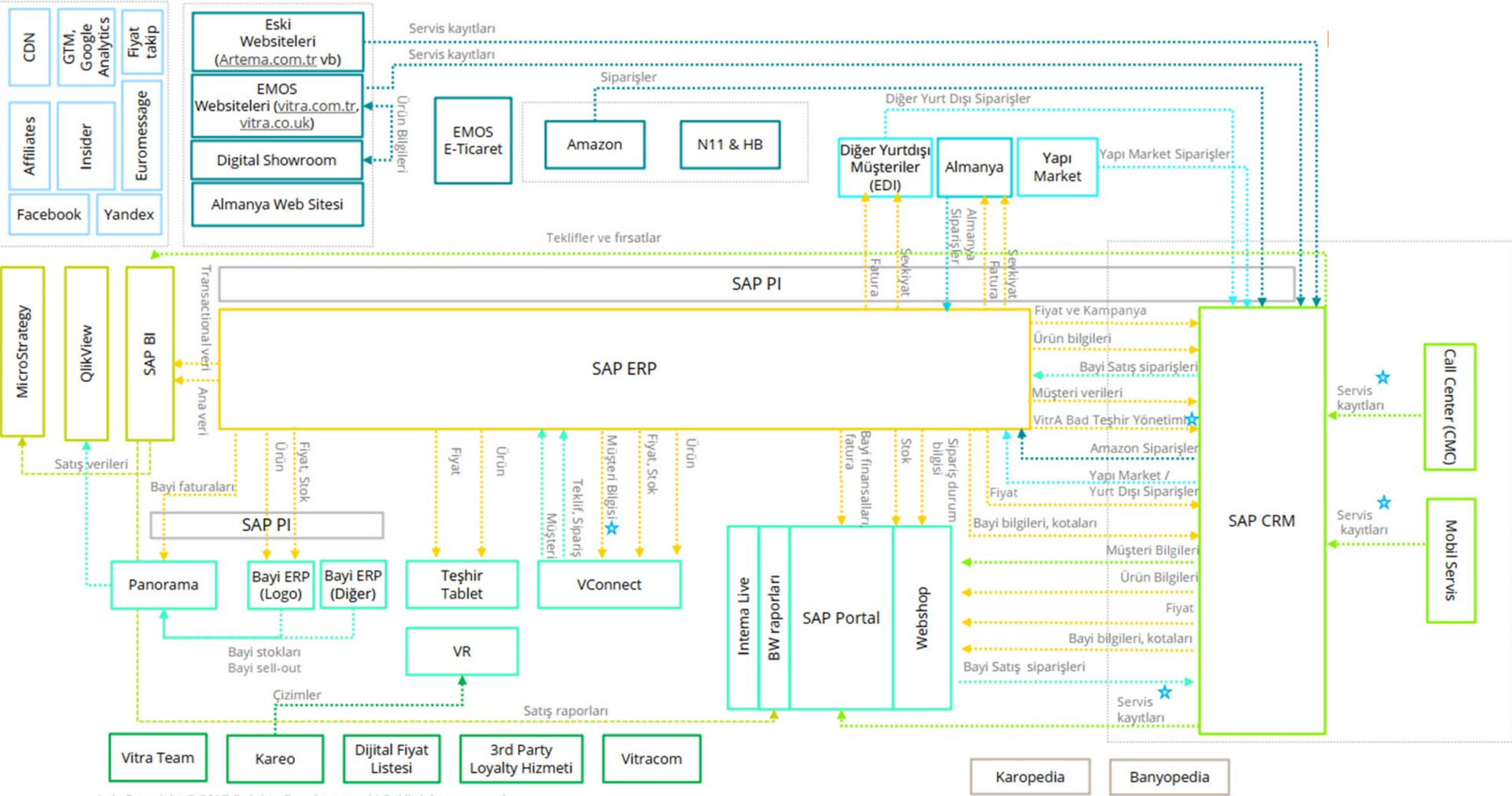


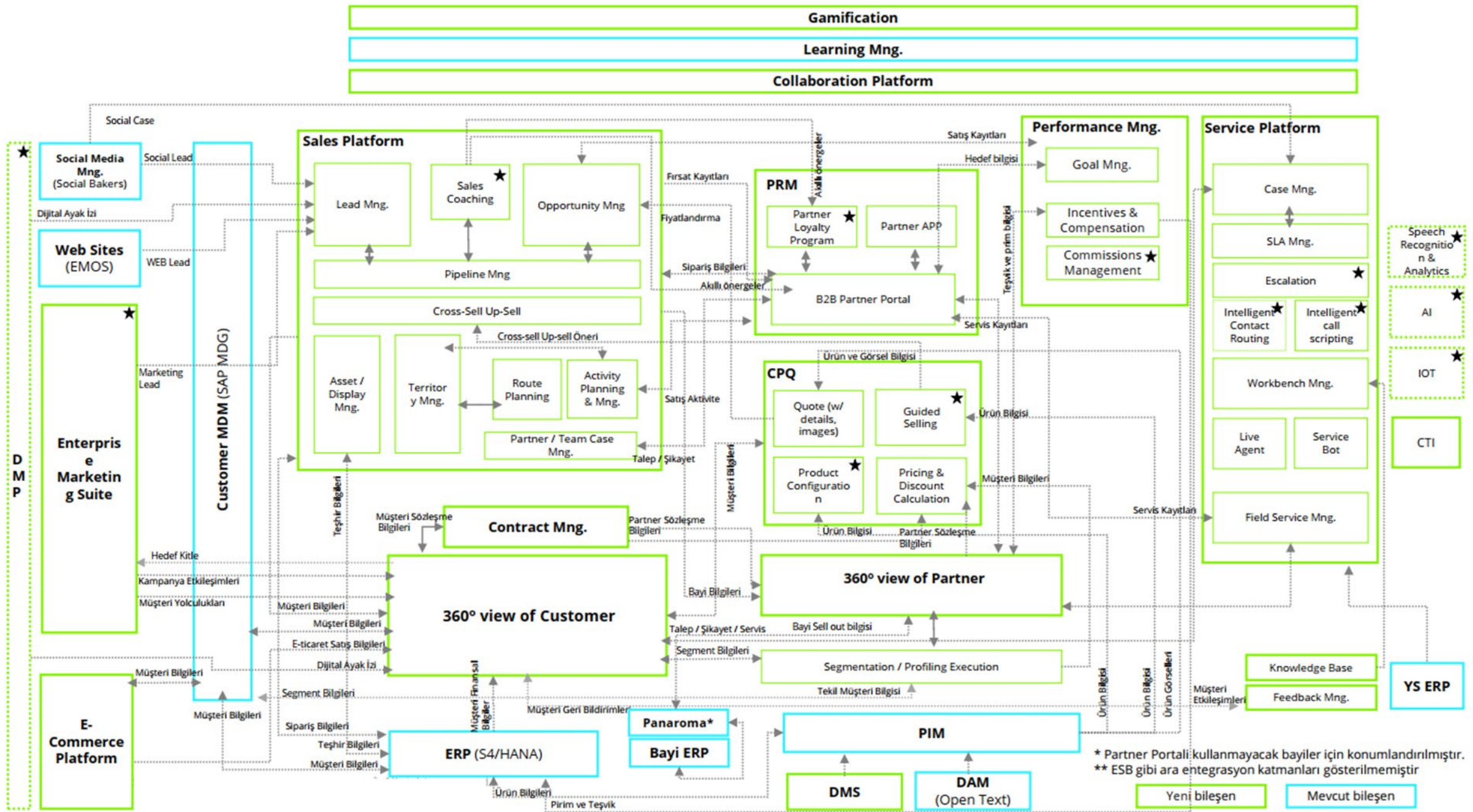
**Customer Experience
World**

Project duration: 13 months

Go-live date(s): 01.01.2021





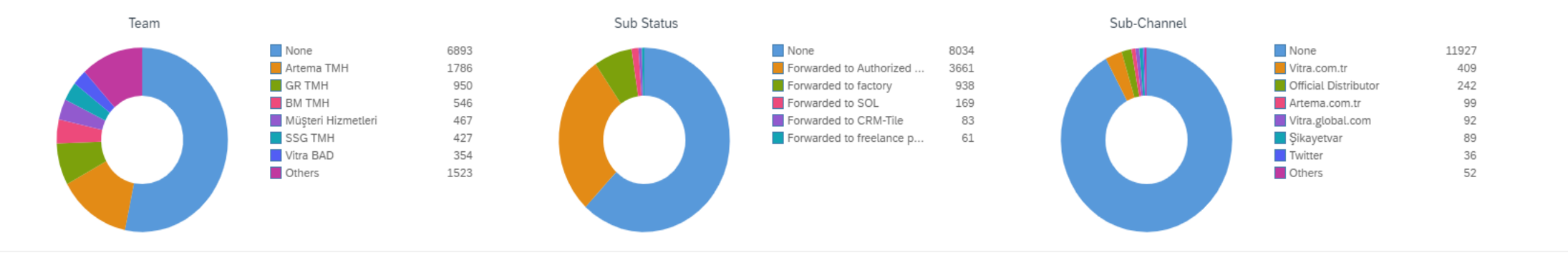


- 🏠 Home
- 📅 Calendar
- 📡 Feed
- 👥 Customers
- 👤 Employees
- 📊 Reports
- 📦 Products
- 👤 Partners
- 🔍 Data Workbench
- 🔄 Service
- Tickets
- Social Media Messages
- Unassociated E-Mails
- Ticket Customer Group Map...
- Ticket Customer Group Map...

Tickets

All Tickets (12946)

🔍 ↕️ 🔄 ⚙️ + 🔄 More



<input type="checkbox"/>	ID	Document SubType	Priority	Subject	Status	Sub Status	Customer ID	Customer	Customer Group	Channel	Sub-Channel	Service Category
<input type="checkbox"/>	15618	Credit Note	Low	Faulty Goods (-)	Solution action ...		3119836	Plumbstore (P & H Supplies) Ltd	Vitra UK	Head Office		Product
<input type="checkbox"/>	15743	Credit Note	Low	Faulty Goods (-)	Solution action ...		3119468	Robert Lee Dist. Ltd.	Vitra UK	Head Office		Product
<input type="checkbox"/>	15742	Credit Note	Low	Faulty Goods (-)	Solution action ...		3119468	Robert Lee Dist. Ltd.	Vitra UK	Head Office		Product
<input type="checkbox"/>	15738	Credit Note	Low	Faulty Goods (-)	Solution action ...		3119468	Robert Lee Dist. Ltd.	Vitra UK	Head Office		Product
<input type="checkbox"/>	15737	Credit Note	Low	Faulty Goods (-)	Solution action ...		3119468	Robert Lee Dist. Ltd.	Vitra UK	Head Office		Product
<input type="checkbox"/>	15677	Credit Note	Low	Faulty Goods (-)	Solution action ...		3119468	Robert Lee Dist. Ltd.	Vitra UK	Head Office		Product
<input type="checkbox"/>	15741	Credit Note	Low	Faulty Goods (-)	Solution action ...		3119468	Robert Lee Dist. Ltd.	Vitra UK	Head Office		Product
<input type="checkbox"/>	15700	Credit Note	Low	Faulty Goods (-)	Solution action ...		3119468	Robert Lee Dist. Ltd.	Vitra UK	Head Office		Product
<input type="checkbox"/>	15736	Credit Note	Low	Faulty Goods (-)	Solution action ...		3119468	Robert Lee Dist. Ltd.	Vitra UK	Head Office		Product
<input type="checkbox"/>	15699	Credit Note	Low	Faulty Goods (-)	Solution action ...		3119327	Premier Contract Supplies Ltd	Vitra UK	Head Office		Product
<input type="checkbox"/>	15617	Credit Note	Low	Faulty Goods (-)	Solution action ...		3119178	Davroc Ltd	Vitra UK	Head Office		Product
<input type="checkbox"/>	15698	Credit Note	Low	Faulty Goods (-)	Solution action ...		3012846	Claygate Distribution Ltd	Vitra UK	Head Office		Product
<input type="checkbox"/>	15697	Credit Note	Low	Alacak Dekontu Sip.	Solution action ...		3119700	ISG Sanitär-Handelsges. mbH ...	Vitra Bad-DE	Head Office		Product
<input type="checkbox"/>	15735	Credit Note	Low	Faulty Goods (-)	Solution action ...		3120438	The Big Bath Company Co	Vitra UK	Head Office		Product

- Partners
- Surveys
- Visits
- Data Workben...
- E-Mail Integra...
- Administrator
- Service
- Tickets
- Work Tickets
- Social Media Messages
- Templates
- Unassociated E-Mails
- Territories
- Live Activity Center

Social Media Messages

Messages from Last 7 Days (49)

Message	Channel	Author	Direction	Associated Ticket	Category
<input type="checkbox"/> @Asasaluminyum @zarahome @filliboya @...	Twitter VitraTurkiye	bi_özet	Inbound		Original Message
<input type="checkbox"/> Hello, when should I expect your assistance...	Facebook Vitra Türkiye	Ralitsa Popova	Inbound	499895	Comment
<input type="checkbox"/> Hello, we kindly ask you to share your count...	Twitter VitraTurkiye	VitrA	Inbound	496013	Comment
<input type="checkbox"/> Hello, the price may vary due to alternatives...	Facebook Vitra Türkiye	VitrA Türkiye	Inbound	504507	Comment
<input type="checkbox"/> Merhaba, bilgi almak istediğiniz ürünümüz h...	Facebook Vitra Türkiye	VitrA Türkiye	Inbound	504503	Comment
<input type="checkbox"/> Merhaba Nuri Bey, kurumumuza gösterdiğini...	Facebook Vitra Türkiye	VitrA Türkiye	Inbound	504328	Comment
<input type="checkbox"/> ممكن استفسر عن سعر هادا الخلاط	Facebook Vitra Türkiye	Maysa Asfour	Inbound	504507	Comment
<input type="checkbox"/> مرحبا	Facebook Vitra Türkiye	Maysa Asfour	Inbound	504507	Original Message

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