



## HEP Portal Training Events 2018

### Agenda

- 09:30** Registration & refreshments
- 10:00** Training session
- Insight into services and products provided by SLC
  - Overview of HEP Portal Services
  - Courses Management Service
  - Bursaries Administration Service
- 12:30** Lunch
- 13:15** Training session continued
- Student Information Service functionality
  - Change of Circumstance notifications
  - Reports & Fee Payments
  - Service Agreement and Definitions
  - Best Practice and provider interaction
- 15:30** HEP Portal Surgery for 1-2-1 queries
- 16:00** Close

