

# Accessing Surveys & Patient Information using Quick Response (QR) Codes to Evaluate & Improve Postnatal Contraception

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## Background

- A QR code is a 2-dimensional symbol used to access further information quickly.
- This technology is not new and has been used in aviation, health and other sectors.
- During the pandemic, we utilized the QR code for quick access to surveys designed to evaluate the issues surrounding postnatal contraception information.

## Results

- All the 67 responses were completed using the QR code with no one reporting difficulty in using the QR code to access the survey.
- Of the 44 patients surveyed only one requested a paper version.
- Using a smart phone to scan the code allowed socially distanced and timely access to online surveys without wasting resources.

## Method

- A trial QR code for the staff survey was initially sent out to staff to ensure instructions were easy to follow.
- QR codes for the staff survey was then circulated; displayed at virtual meetings and staff rest spaces.
- The patient QR code was shared with women on the postnatal Ward

## Conclusion

- The use of QR codes is an effective, contactless method for collating and distributing information.
- This technology can be widely used across the NHS.
- We have already started to use it in the following ways:
  - to provide access to reliable and up to date patient information on post-natal contraception in a more efficient and environmentally-friendly way.
  - to collect feedback following virtual training within our health board and speciality.

### For iPhone users

Point your phone's camera at the code!



Open the camera on your phone

1



Aim it at the QR code

2



Tap the banner that appears

3

### For Android phone users

Point your phone's camera at the code!



Press and hold the home button

1



Tap Lens

2



Aim it at the QR code

3



SCAN ME