



FRAUD PREVENTION SOLUTIONS

AppCheck is provided by the National Fraud Initiative as a leading application verification solution. AppCheck can help your organisation reduce the number of fraudulent and erroneous applications getting into your systems by validating the information provided at the point of application against the NFI's comprehensive data sets.

Every application you receive carries a risk that the person has failed to declare all of the relevant information and as a result they receive a benefit, service or employment they are not entitled to. AppCheck provides a real-time authentication process across your organisation as a whole. This minimises the costly investigations that would have followed once a fraud is detected.



SPEED UP APPLICATION APPROVALS



IMPROVE CUSTOMER EXPERIENCE



REDUCE YOUR PROCESSING TIMES

Through its effective but simple colour coded user interface, AppCheck provides the ability to perform positive validation of genuine applications by being able to verify key applicant data across a range of information sources.



APPCHECK IS COST EFFECTIVE AND EASY TO USE

AppCheck is a cost-effective fraud prevention solution that can be used by multiple teams within your organisation at the same time, ensuring your whole organisation is covered.

AppCheck is accessible through the National Fraud Initiative web application. Alternatively we can set up an Application Process Interface (API) into AppCheck from your existing systems.

AppCheck allows your front-line teams to easily check the validity of an application in real-time. Fraudulent or mistaken claims or payments can be identified before they become active.

“I would recommend any local authority who does not use AppCheck from the NFI to consider its use as the first point of verification when dealing with any type of application to protect your organisation. I have numerous other examples of how AppCheck has helped detect and prevent errors and fraud.”

Jamie Robertson, Chief Finance Officer East Dunbartonshire Council.



AppCheck

YOU CAN EVALUATE A MULTITUDE OF DATA SOURCES ALL IN ONE PLACE

AppCheck enables your teams to have a clear view of applications that contain inconsistencies enabling them to prioritise investigative resources and improve the customer onboarding processes.

AppCheck provides built-in risk flags and intelligent colour coding to make it easier to identify genuine applications or prioritise referrals for further investigation. Key data sources are brought together into one system for ease of use, including the ability to run a further check against Credit Reference Agency (CRA) data.

We can support you to establish new search criteria based on your organisation's needs, and we provide a dedicated Service Team to respond to any queries or training requirements you may have.

Data Included: Blue Badges/Parking Permits, Creditors Payments History, Social Housing Waiting Lists, Metropolitan Police (Amberhill Fraudulent Identities data), UK Taxi Licences, Student Loans, Alcohol Licensing, Public Sector Payroll, State Benefits, UK Parking Permits, UK Council Tax, Full Version Electoral Register, Housing Tenants, Housing Benefit Claimants, DDRI Deceased Persons Records, Concessionary Travel Passes, Public Sector Pension Payments and Companies House.

AppCheck can help at the point of application to ensure only those with a genuine entitlement get the services they need.

AppCheck can be used to detect:

- Tenants subletting unlawfully
- Fraudulent Right to Buy applications
- Unlawful tenancy succession
- Fraudulent applications for Council Tax Single Persons Discounts
- Employees that have not disclosed other business interests
- Residential care and personal budget payments continuing after the death of the applicant
- Fraudulent applications for Concessionary Travel Pass
- False applications for re-housing

AppCheck has the ability to alert you about possible anomalies as well as positively identifying genuine applicants and provide the positive reassurance that you are taking steps to reduce your exposure to fraudulent applications. This will enable you to make genuine payments with a greater confidence.

Contact us today: Telephone: 0845 3458019 / Email: helpdesk@nfi.gov.uk or nfiqueries@cabinetoffice.gov.uk

“The NFI AppCheck has proven to be a cost effective and positive assurance tool, directly helping us to protect the public purse, and stop fraudulent housing applications at source.”

Chris Keesing, City of London Corporation



SYNECTICS
SOLUTIONS



National Fraud Initiative



Cabinet Office

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