

FRAUD PREVENTION & PROTECTION SOLUTIONS

FraudHub from the National Fraud Initiative (NFI) enables public sector organisations to work together to detect fraud.

FRAUDHUB PROVIDES LOCAL AUTHORITIES AND OTHER PUBLIC SECTOR ORGANISATIONS THE OPPORTUNITY TO WORK TOGETHER. FRAUDHUB CAN SCREEN A WIDE SELECTION OF DATA TO DETECT OR PREVENT FRAUD OR ERRORS WHEN PROCESSING PAYMENTS OR PROVIDING BENEFITS.



FraudHub provides a permanently accessible system with proven capabilities enabling you to perform regular fraud investigations and data screening whenever you need to.

We understand that many public sector organisations are facing some very difficult decisions in order to balance the cost effective provision of quality services while ensuring the needs of the most vulnerable in society are met. They are constantly being challenged by individuals who believe it's acceptable to falsify or withhold information on applications to gain benefits or services they are not entitled to.

FraudHub enables organisations to come together (typically within a geographical area) to share intelligence and insight to help identify potential fraud.





SETTING UP A FRAUDHUB COULDN'T BE EASIER

Nominate a FraudHub Administrator from within your organisation who will lead on the initial set up of the system. This person will also monitor its use, oversee outcomes recording and liaise with other FraudHub users, Cabinet Office and Synectics Solutions

YOUR FRAUDHUB WILL:

- + Receive and process data from disparate systems and databases
- + Provide secure management of personal data
- + Apply sophisticated data matching and filtering techniques
- + Allow inter and intra organisational data sharing
- + Match against other predefined NFI national data sets
- + Provide an easy to install ready-to-access solution



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FRAUDHUB CAN HELP YOU:

- + Reduce the risk of your organisation falling victim to fraud by stopping mistaken or erroneous payments to existing customers
- + Identify potential changes in circumstances where claimants are no longer entitled to benefits or services
- + Reduce the number of mandated referrals from the national NFI exercise that need investigation
- + Reduce investigation case load administration and future investigations costs
- + Prioritise investigations by department
- + The system continually screens your data, informing you automatically of changes relating to records in your FraudHub, such as the death of an individual

REFRESHED LOCAL DATA COULD:

- Provide new intelligence to enable staff to focus on high-priority cases, making cessation of payments or the recovery of overpayments easier
- Help confirm genuine applications, and so speed-up the application process and promote customer satisfaction while protecting the most vulnerable in society



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EVALUATE A MULTITUDE OF DATA SOURCES

Changes in a customer's personal or financial circumstances can happen over short periods of time. FraudHub allows you to stay ahead by identifying these changes allowing you to alert other FraudHub members.

FraudHub allows you to check quickly and easily against a host of additional datasets, including:



STATE BENEFITS



BLUE BADGE HOLDERS



HOUSING BENEFIT CLAIMANTS



RIGHT TO BUY



CONCESSIONARY TRAVEL PASSES



DDRI DECEASED PERSONS



DEFERRED PENSIONS



ELECTORAL ROLL



FRAUDULENT IDENTITIES (AMBERHILL DATA)



HOUSING TENANTS



MARKET TRADERS



OCCUPATIONAL PENSIONS



PAYROLL



PERSONAL ALCOHOL LICENSES



PERSONAL BUDGETS



PRIVATE RESIDENTIAL CARE HOMES



STUDENT LOANS



TAXI DRIVERS



HOUSING WAITING LISTS



SMALL BUSINESS RATE RELIEF

Please call Synectics Solutions Public Sector Team or the Cabinet Office NFI Team to discuss your requirements:

Public Sector Team:

Telephone: 01782 664000

Email: publicsectoroperations@synectics-solutions.com

Cabinet Office NFI Team

Email: nfiqueries@cabinetoffice.gov.uk

Synectics Solutions provide services for a range of industries in the UK and internationally. We provide leading edge data driven solutions to help organisations harness the power of data.

The systems we build and host for our clients are hugely successful in creating more profitable customer relationships, managing risk, combating financial crime, and enabling you to meet your compliance and regulatory commitments.

We achieve this by working closely with our clients to create innovative solutions that meet your data-driven challenges. We're rightly renowned in our markets for our commitment to customer satisfaction and for providing highly tailored solutions that meet our clients' complex needs.

We're also proud of our unique company culture which sees us nurture our employees and empower them to fulfil their potential; and to deliver exceptional products and services to our clients, every time.



Cabinet Office

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