



## ACI EUROPE Best Airport Awards 2024

### A special focus on across-the-board airport resilience

#### AWARDS CRITERIA

This year our Best Airport Awards will recognise airports for resilience encompassing all its aspects, such as strategic, financial, operational, environmental, social, and more.

The Awards will recognise the best-in-class airports, building resilience and agility into their overarching strategy and every aspect of their operations to revitalise and refine their airport business for uncertain times. With the COVID-19-induced changes to the European aviation market here to stay, the political landscape shifting and yielding to tense geopolitics, as well as the sustainability imperative looming large, Europe's airports need to adapt faster and transform deeper. The ACI EUROPE Best Airport Awards aim to identify excellence and best practices from across its vast membership in this regard, from the busiest hubs on the continent to smaller and regional airports punching above their weight.

The Award winners will have implemented strategies pushing the airport business model into new territories, fostering new value creation models, embracing transformation and flexibility, while taking care of their people and the planet. The winning airports will have demonstrated a forward-thinking approach to airport management, taking into account external developments without allowing them to dictate their business strategies.

Airports are divided into five categories according to 2019 passenger traffic (under 5 million, 5-10 million, 10-25 million, 25-40 million, and over 40 million) and will be judged on excellence and achievement in the areas of operational management, leadership, and crisis communications, decarbonisation strategies, adaptability and resilience-building at every level of the organisation, staff training and best practice and commercial management, within the context of the airport's sustainability strategy and financial recovery.

The Awards Criteria provide entrants with a guideline on the elements that the judging panel will appraise. Prospecting airports need to provide evidence in as many areas listed above as possible to support their application. The total number of additional documents, videos etc must not exceed 10 and we ask that you provide an appendix clearly labelling each item. Your Award Application itself should not exceed 1,000 words (excluding appendices).

These Awards Criteria are only a guide. Prospecting award winners are expected to present their case highlighting the strongest points of their resilience-first airport management.



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**YOUR ENTRY SHOULD BE SUBMITTED BY MIDDAY ON MONDAY 13 MAY 2024.**

The winners in each category will be announced at the Conference Dinner at the ACI EUROPE / World Annual General Assembly, Conference & Exhibition 2024 on Wednesday 3 July 2024 in Istanbul, Türkiye.

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