

Terms & Conditions for day visitors

You should also read the Spring Harvest Terms & Conditions at www.springharvest.org/terms

1. Use of Your Personal Information

- Our privacy policy can be found at www.springharvest.org/privacy-policy
- Our cookies policy can be found at www.springharvest.org/cookie-policy

2. Prices & Tickets

- Vouchers or promotions for Butlin's breaks are not valid for Spring Harvest.
- Spring Harvest offer discounted prices for people on certain state benefits.
- Some prices may be higher on the gate.
- The resort has a capacity level. Once that capacity is reached no more tickets will be available for that day.

3. Butlin's Resort

- Spring Harvest breaks differ from those offered by Butlin's and some of the Butlin's facilities may not be available. Some information in a Butlin's brochure or on their website will not apply during Spring Harvest. Please contact info@springharvest.org before you book if you want to know what will be available.

4. Bookings, Amendments and Cancellations

- You must be over 18 years old to make a booking.
- You must pay in full when you book.
- If you are booking for different people for different days, please make separate bookings for each day.
- If you book but are not able to come, you may transfer your booking to another person or family. This will be a private arrangement between yourselves and you must email info@springharvest.org with details of the new guest or guests otherwise entry may be refused to the Butlin's site.
- Refunds for cancelled bookings are subject to a 10% cancellation fee.

5. Wristbands

- You will be given wristbands for every person in your party when you first arrive. Anyone without a wristband will be refused entry to the Spring Harvest programme and may be asked to leave.
- If you are booked for more than one day you will have to keep your wristband. Replacements wristbands cannot be issued at the check-in.