

TERMS AND CONDITIONS OF ATTENDANCE OF IN-PERSON CONFERENCE AND PARTICIPATION TO HYBRID EVENT (if applicable)

These are the terms and conditions (the "Agreement") governing your participation in any KUONI CONGRESS owned and operated hybrid event, meeting, show, seminar or conference which combines a "live" in-person event with a "virtual" online component (the "Hybrid Event"). By registering for the Hybrid Event you agree to these terms, which form a binding legal contract between the Hybrid Event owner and host, KUONI CONGRESS ("KUONI CONGRESS" or "Owner and Organizer") and the registered participant ("you" or "Participant"). If you are registering on behalf of another individual, it is your responsibility to ensure the person participating is aware of these terms and accepts them. By completing the registration on behalf of another individual you are warranting that you have made the Participant aware of these terms and that they have accepted these terms.

1 Participant Requirements

1.1 Access. Your registration entitles you to access to the Hybrid Event for which you have registered. Any and all other costs associated with your attendance shall be borne solely by you, and Hybrid Event shall have no liability for such costs.

1.1.1 Badges. Each in-person registered participant will receive a name badge upon arrival. For organizational and security reasons, we request that all participants and industry partners wear their badges at all times during the conference activities. Re-print due to loss of badges or due to misspelled names can be done at the registration desk at a cost of EUR 25 per badge (inclusive 22% Italian VAT).

1.1.2 Invitation letter for visa applications in-person participants. In-person participants may need a letter of invitation from the conference organizers in order to obtain a visa for entry into Italy. It is the sole responsibility of the participant to take care of any visa requirements. Participants who require an entry visa must foresee sufficient time for the visa application procedure. Participants should contact the nearest local Embassy or Consulate of Italy to determine the appropriate timing and conditions of the visa application.

This procedure is intended to assist in-person participants who need to obtain a visa or permission to attend the EES 2024 Conference in Rimini. It is not an official invitation covering fees and/or any other expenses or financial support from the conference.

Invitation letters will be sent separately after full payment of the registration has been received.

1.2 Use of Likeness. By participating in the Hybrid Event you acknowledge and agree to grant Hybrid Event the right at the Hybrid Event to record, film, live stream, photograph, or capture your likeness in any media now available or hereafter developed and to distribute, broadcast, use, or otherwise globally to disseminate, in perpetuity, such media without any further approval from you or any payment to you. This grant to Hybrid Event includes, but is not limited to, the right to edit such media, the right to use the media alone or together with other information, and the right to allow others to use or disseminate the media.

1.3 Hybrid Event Content. You acknowledge and agree that Hybrid Event, in its sole discretion, reserves the right to change any and all aspects of the Hybrid Event, including but not limited to, the Hybrid Event name, themes, content, program, speakers, performers, hosts, moderators, venue (for hybrid event), and time. Hybrid Event content shall be recorded by KUONI CONGRESS and will be accessible to paid Participants.

2 Prohibited Conduct

2.1 Limitations on Use. By registering for a KUONI CONGRESS Hybrid Events pass you agree not to sell, trade, transfer, or share your complimentary access link and/or code, unless such transfer is granted by the Organizer. By registering for a paid Hybrid Event Pass, you agree not to share, sell or trade your access. If KUONI CONGRESS determines that you have violated this policy, KUONI CONGRESS may cancel your access, retain any payments made by you, report you to law enforcement authorities, and ban you from future Hybrid Events.

2.2 Disruptive Conduct. You acknowledge and agree that Hybrid Event reserves the right to remove you from the Hybrid Event if KUONI CONGRESS, in its sole discretion, determines that your participation or behavior create a disruption or hinder the Hybrid Event or the enjoyment of the Hybrid Event content by other attendees.

2.3 Recording, Live Streaming, and Videotaping. Participants may not record or broadcast audio or video of sessions at KUONI CONGRESS Hybrid Events.

2.4 Unethical/Non-Compliant Business Practices. KUONI CONGRESS reserves the right to deny participation to anyone who engages in or is reputed to engage in unethical or non-compliant business practices.

2.5 In addition to the requirements and prohibitions set forth in this Section 2, KUONI CONGRESS may also exclude any prospective participant from registering for or participating in any Hybrid Event, in KUONI CONGRESS's sole discretion.

3 Fees and Registration

3.1 Payment. The payment of the applicable fee for the Hybrid Event is due upon registration. If such payment is insufficient or declined for any reason KUONI CONGRESS may refuse to allow you to access the Hybrid Event and shall have no liability in that regard.

3.2 Taxes. The fees may be subject to sales tax, value added tax, or other taxes and duties which, if applicable, will be charged to you in addition to the fees.

3.3 Final invoice will be sent by email to all the registered attendees, after the conference, at no charge.

3.4 Non or late payment. In case a payment has not been received within 14 days, the registration will be cancelled, and individuals must redo the registration procedure with the then current registration fee.

4 Cancellation and Quality Assurance

4.1 Registration Cancellation

4.1.1 All cancellations and changes are to be addressed to the conference secretariat in writing (ees2024@kuonitumlare.com) at any stage prior to or during the event. Changes which result in a partial or full refund are subject to a bank charge fee of 15 EUR per refund. All necessary refunds will be made after the conference (EUR).

* **Until 31st July 2024:** 100% refund less bank charges (15 EUR).

* **From 1st August to 22nd August 2024:** An administration fee of 50 EUR will be charged together with bank charges (15 EUR).

* **From 23rd August 2024:** no refund can be made.

Please note that if you do not cancel and do not access the Hybrid Event, you are still responsible for payment. In no event shall KUONI CONGRESS be obligated to refund all or a portion of the registration fee.

4.1.2 Substitutions can be made at any time by contacting the conference secretariat in writing (ees2024@kuonitumlare.com), except for complimentary registration (if you have been invited to the conference).

4.1.3 KUONI CONGRESS strives to provide you with the most productive and effective educational experience possible. If after attending the conference you feel there is some way we can improve, please provide us in writing with your comments on the evaluation form after the event. Should you feel dissatisfied with your experience and wish to request a credit or refund, please submit it in writing no later than 10 business days after the end of the Hybrid Event to: Kuoni Congress, avenue des Morgines 12, 1213 Petit-Lancy, Switzerland.

We will evaluate individual complaints in a context of collective comments from the Hybrid Event. As speakers are confirmed months before the Hybrid Event, some speaker changes or topic changes may occur in the program. KUONI CONGRESS is not responsible for speaker changes but will work to ensure a comparable speaker is located to participate in the program.

4.1.4 If KUONI CONGRESS is prevented from carrying out its obligations as it pertains to the Hybrid Event you registered for as a result of any cause beyond its control, or such Hybrid Event cannot be conducted because of a software or issue with the hosting platform or due to acts of God, strikes, labor disputes, government requisitions, restrictions or war or apparent act of war, terrorism, disaster, civil disorder, epidemic or pandemic, curtailment or restriction on transportation facilities, or any other comparable calamity, casualty or condition (collectively a "Force Majeure") KUONI CONGRESS shall have the right to immediately terminate the affected Hybrid Event without liability and shall be relieved of its obligations to Registrant. If the affected Hybrid Event is terminated due to a Force Majeure occurrence before the first day of the Hybrid Event, then KUONI CONGRESS will reschedule the affected Hybrid Event and your registration fee will be applied to the rescheduled Conference.

4.2 Conference Dinner Cancellation

Cancellation is subject to the entire Gala Dinner fee. The sale price is final. No payments will be refunded or refundable. Participants can transfer their ticket for Conference Dinner to someone else, if they cannot attend. This can be done by writing to the Conference Secretariat (ees2024@kuonitumlare.com) before 23rd August 2024. Please note that if you do not cancel and do not attend Conference Dinner, you are still responsible for payment. In no Conference Dinner will happen shall KUONI CONGRESS be obligated to refund all or a portion of the registration fee.

5 Hybrid Event Registration Confirmation

5.1 Once you have completed your registration, you will receive your registration confirmation by email. Please ensure that your valid email is entered correctly on the registration form. Be sure to check your junk email box too in case any of your Hybrid Event email(s) are caught by spam filters.

5.2 You will receive essential information for registered attendees electronically at the email address and mailing address that are provided on your registration form.

5.3 In addition, you will also be added to the Hybrid Event participant list for notifications of future Hybrid Events.

5.4 If you would like to opt-out of any of these benefits, please do so during your registration or contact us via the secretariat email address.

6 INSURANCE & LIABILITY

6.1 Kuoni Congress shall act as a mediator only and cannot be held responsible for any loss incurred or any damage inflicted on persons or objects irrespective of whatsoever cause. Only written agreements shall be valid. The place of jurisdiction shall be Zurich.

6.2 Kuoni Congress will not accept liability for individual medical, travel or personal insurance. It is highly recommended that all in-person participants carry proper health and travel insurance.

7 DATA PROTECTION

7.1 We inform you that your personal data will be added to the Organization's database for information related to EES Conference. By filling in the application form, you authorize the Organization and Kuoni Congress to use your personal data for the mentioned purposes. EES (as host of the EES Conference) has commissioned Kuoni Congress with registration, and exhibition related tasks. Kuoni Congress is serious congress services provider respecting your privacy and protecting the personal information that we handle. All personal data is processed in accordance with the applicable data protection laws, in the light of the new EU General Data Protection Regulation 2016/679 (GDPR). To exercise your right to access to, rectification and cancellation of this information, contact the Conference Secretariat.