

**Teresa Arnone**  
**Head of Health and Safety**  
**London Stansted Airport**



**Election Address** To stand for election as an ITT Board member would be a privilege. To be awarded a place in 2022 would mean so much to me as a member of an industry so impacted by the global pandemic as our sights are firmly set on recovery and preparing to thrive once more. The ITT mission is to be dedicated to working on behalf of the industry, to raise and maintain professional standards in the travel industry through continued professional development and training of individuals. To provide support and guidance for individuals throughout their career in travel and tourism. This is where I truly believe I can make a difference and encourage talent to join an industry that has provided me with a career of life-long learning and opportunity. My professional goal is to drive improvement and change within the travel industry and a role at ITT will support me to facilitate this and to ensure I do this by collaborating across the sectors, and the wider travel industry.

My career to date has provided me with the opportunity to work internationally in multiple sectors including : hospitality, overseas operations, tour operations, consultancy and aviation. As a travel industry professional I have spent time lecturing travel and tourism in education and supported those embarking upon a career in travel, going to University, seeking work placements and taking up travel apprenticeships. Linking the travel industry with education providers enabled me to shape curriculum content delivery, mapping it to travel industry skills requirements and the instigating the delivery of sustainable tourism for the first time. Whilst as an industry we are re-setting, innovating and accelerating pace on a sustainable recovery it is critical to attract, retain and develop our talent of the future. There is no other industry like Travel and for those who have been lucky enough to spend their career in this sector we are in a position where we can inspire future generations to shape their career and make an impact.

**Biography** Teresa is a highly experienced business leader with 25 years in the travel industry, education and professional services. Teresa specialises in health, safety, security and sustainability and is a passionate advocate for raising standards within the whole industry. Teresa is currently working as Head of Health and Safety for London Stansted Airport where she is responsible for the setting of the airport's development and implementation of their Health, Safety and Fire Strategy. A member of the Airport Leadership Team, she is also a tactical team leader for the incident and crisis management of the airport. Teresa has most recently been appointed as chair for the Well-Being committee at Stansted. Prior to her role in aviation she worked as part of the sustainability team for Deloitte and the strategic, regulatory and operational risk advisory practice as a Health, Safety Environment Manager. Teresa is experienced in working with multiple industry sectors including the travel industry and has supported FTSE 100 and 250 clients with complex HSE challenges. Teresa supported the technological development of a risk profiling solution to support the wider travel industry and acted as an industry SME in the research and development of the technology platform.

Whilst at Deloitte she worked as a Travel Industry lead supporting clients within tour operations, aviation, travel and hospitality. Teresa was the lead for Women in Transport senior leader interview series initiative. During the global pandemic she supported across multiple industries including manufacturing, technology, science, distribution, logistics and public sector on their policy and process reviews. Teresa supported on the governments covid taskforce response during the pandemic as a HSE specialist. Her professional goal is to drive improvement, alignment and collaboration in health, safety, security and sustainability globally.

## Contact Details

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