Minimum Terms and Conditions where applicable:

Online payment to register and attend the 2024 Conference hosted by the Pension Lawyers Association of South Africa

1. Detailed description of goods and/or services

The Pension Lawyers Association of South Africa is an organisation of Members who have interests in the pension / retirement fund industry, and which hosts an annual conference for Members.

2. Service Delivery policy

Subject to capacity or availability and receipt of payment, requests will be processed within 5 days and proof of conference registration confirmed by way of email.

3. Cancellation and Refunds policy

Requests to cancel attendance at the 2024 PLA Conference and receive a refund, must be received by no later than 14 March 2024. Requests to cancel and receive a refund of conference registration fees paid will I attract a 10 % administration fee.

4. Customer Privacy policy

The Pension Lawyers Association of South Africa shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Protection of Personal Information Act 4 of 2013 (POPIA). To view our Privacy Policy please go to https://payfast.io/privacy-policy

5. Payment options accepted

Payment may be made via Visa & MasterCard or by bank transfer into the Pension Lawyers Association of South Africa Conference bank account, the details of which will be provided on request.

6. Card acquiring and security

Card transactions will be acquired for the Pension Lawyers Association of South Africa via Payfast (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. Payfast uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

7. <u>Customer details separate from card details</u>

Customer details will be stored by the Pension Lawyers Association of South Africa separately from card details which are entered by the client on Payfast's secure site. For more detail on Payfast refer to www.payfast.io

8. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

9. Responsibility

The Pension Lawyers Association of South Africa takes responsibility for customer service and support, dispute resolution, delivery of goods and all aspects relating to the transaction including sale of goods and services and or rendering of services as promoted on this website.

10. Country of domicile

This website is governed by the laws of South Africa and the Pension Lawyers Association of South Africa chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature: Apartment 12118, The Houghton on 12th, 53 2nd Avenue, Houghton 2198, Gauteng.

11. Variation

The Pension Lawyers Association of South Africa may, in its sole discretion, change this agreement or any part thereof at any time without notice.

13. Company information

This website is run by a private company based in South Africa trading as The Conference Company and with registration number 201521835107 and owner.

14. Pension Lawyers Association of South Africa contact details

Physical Address: Apartment 12118, The Houghton on 12th, 53 2nd Avenue, Houghton 2198, Gauteng

Email: admin@pensionlawyers.co.za

Telephone: 084 614 2333