



# Diabetes Research & Wellness Foundation

## United Through Diabetes - 21 September 2024

### Terms and Conditions

It is your responsibility to ensure all details given on the online booking form are accurate and that you pay careful attention to dietary requirements, particularly if you are making the booking on behalf of someone else.

### Payment

All events must be paid for via the secure Stripe link at time of booking. The individual (single registration) or lead contact (family registrations) is liable for payment of all fees due.

### Cancellation Policy

Cancellations must be confirmed in writing to Compleat Group Ltd at [cheryl@compleatgroup.co.uk](mailto:cheryl@compleatgroup.co.uk)

All fees are liable for payment unless cancellation is notified on or before Monday 29 July. In this instance 100% of event fees will be refunded. No refunds will be given after this date.

It is important to note that Diabetes Research & Wellness Foundation (DRWF) subsidises the registrations fees of this event as part of their educational aims and objectives. The cost of your attendance is much greater than the £5 commitment cost charged. If you do not make us aware of your cancellation or are a no-show on the day, DRWF will still incur the full cost from the venue.

### Dietary Requirements

You must specify any dietary requirements on your booking form. If you are making a family registration on behalf of other people, it is the person booking who is responsible for ensuring the information provided is accurate.

Neither DRWF, Compleat Group Ltd, nor the catering providers for the event, is/are responsible for any adverse reaction or consequences relating to dietary needs. In any event it remains your responsibility to be vigilant about what you are eating while at the event. Note especially that we may not be able to accommodate requests made less than five working days before, or at the event itself.

## **Access Requirements**

You must specify any special access requirements on your booking form. If you are booking on behalf of somebody else, it is your responsibility to ensure the information you provide is accurate. We will do our best to accommodate any access requirements requested but cannot guarantee.

## **Programme Changes**

Whilst the programme is correct at the time of booking, DRWF reserves the right to make changes to the programme, location and/or speakers without prior notice, and at its sole discretion.

## **Cancellation of the Event**

DRWF reserves the right to cancel an event, in which case delegates will be informed as soon as possible and offered either an alternative event, if applicable, or a full refund.