



# 7<sup>th</sup> International Family Integrated Care Conference 2024

**Wednesday 2<sup>nd</sup> and Thursday 3<sup>rd</sup> October 2024**

[voco Grand Central Glasgow, an IHG Hotel,](#)

[99 Gordon Street, Glasgow G1 3SF](#)

#### **Meeting aim:**

To promote family involvement in neonatal care by sharing state of the art evidence in this area and innovative approaches to implementing and scaling Family Integrated Care.

#### **Learning Objectives:**

**Objective 1:** Enable all families in our neonatal units across the UK and internationally to benefit from the latest and best international practices in FiCare.

**Objective 2:** Build enthusiasm and engagement in our colleagues to implement FiCare and support families to be care-givers in the neonatal unit.

**Objective 3:** Enable families and patients to share their experiences, to help co-create truly person-centred, co-designed models of FiCare with them.

Please [follow this link](#) to view the meetings website.

**RCPCH has approved this activity for CPD in accordance with the current RCPCH CPD Guidelines.**



**For more information please contact:**

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## Day 1: Wednesday 2<sup>nd</sup> October

10:00 – 10:30 Registration

10:30 – 10:40 Welcome

### Communication at the heart of FICare

Chairs: Dr Judith Orme and Dr Nicole van Veenendaal

10:40 – 11:05 FICare – Does one size fit all?

Professor Karel O'Brien

11:05 – 11:30 Communication with families- what works what doesn't?

Dr Nanon Labrie

11:30 – 11:55 "*Early Conversations*" in the Neonatal Unit

Peter Bradley and Anna Moore

11:55 – 12:08 Panel Discussion

All

12:08 – 12:16 NeoPRISM – Neonatal Parents in Simulation

Dr Lauren Dhugga

12:16 – 12:24 Development of staff and parent resources to support family integrated ward rounds and shared decision-making practices

Dr Iona Gilmour

12:24 – 12:32 Acceptability and engagement of an evidence-based pain management communication tool: a knowledge transfer initiative

Ms Maria Pureza Laudiano-Dray

12:32 – 12:40 Supporting families when transferring between neonatal units (animation)

Ms Karen Williams

### 12:40 – 13:30 Lunch, exhibition and e-posters

### Co-design and Innovation in FICare

Chairs: Dr Lauren Shaw and Dr Liz McKechnie

13:30 – 13:55 Creating an empathic hospital experience: a journey in co-design

Dr Alyson Walker

13:55 – 14:15 Co-designing interactive NICU virtual tours

Tracy Clinton and David Springford

14:15 – 14:35 Improving parental access through co-production

Louise Crabtree, Donna Redfern and Karen Williams

14:35 – 14:55 NICU Video Diaries: parent led co-design journey

Ben Moore, Dr Neil Patel, Hilary Cruickshank

14:55 – 15:03 The stories we tell: How narratives shape the neonatal journey

Dr Ruth Butterworth

15:03 – 15:11 Wee Wonders: The case for a novel and alternative approach to the follow-up of moderate preterm infants and the unexpected outcomes

Miss Fiona McKeown

### 15:11 – 15:40 Refreshment break, exhibition and e-posters

### Music, Singing and Parent Voice in the NICU

Chairs: Tracy Clinton and Clare Raiman

15:40 – 16:05 Music interventions in the NICU

Professor Cornelia Hagmann

16:05 – 16:30 Parental singing and speech in the NICU

Dr Manuela Filippa

16:30 – 16:55 Tell me a story: Bonding family voices with Lady Sarra Hoy and Rod Mountain

Rodney Mountain and Lady Sarra Hoy

16:55 – 17:05 Panel Discussion

All

17:05 – 17:13 Family Integrated Care Accreditation Scheme

Ms Samantha Parry and Ms Sarah Fullwood

17:13 – 17:21 Parental Stress at the Admission of their Premature Infant to the Neonatal Unit

Dr Rupa Rubinstein

17:21 – 17:29 Understanding Staff Perceptions & the Perceived Barriers of Implementing Developmental Care on a FICare NNU

Mrs Ebony Blewer

### 17:30 – 18:00 The most important thing a family taught me?

Panel discussion with Tracy Clinton, Hilary Cruickshank, Professor Cornelia Hagmann, and Dr Nicole van Veenendaal

### 19:30 – Late Conference Dinner - Italian Kitchen

## Day 2: Thursday 3<sup>rd</sup> October

08:00 - 08:30 Registration

### FiCare: Personalising FiCare and Families Leading Change

Chairs: Hilary Cruickshank and Dr Aniko Deierl

08:30 – 08:55 Collaborative recognition of wellbeing needs: A FiCare informed approach to psychosocial screening Dr Davy Evans

08:55 – 09:20 The Butterfly Project Professor Nicholas Embleton

09:20 – 09:45 Advocating for families: A personal journey Joanne Beedie

09:45 – 10:10 Negotiating engagement at a time of uncertainty - qualitative experiences of engagement in EI for infants with cerebral palsy Dr Phillip Harniess

10:10 – 10:25 Q&A All

### 10:25 – 10:55 Morning refreshment break, exhibition, and e-posters

**10:50 – 11:10 Chiesi Sponsored Symposium: Going Home on Oxygen** Dr Jonathan Coutts

### How do we know? Evaluating FiCare

Chairs: Nicole Bauwens and Dr Liz McKechnie

11:15 – 11:40 Evaluating Parent Experiences in Neonatal Care – what & how? Dr Susanna Sakonidou

11:40 – 12:05 The impact of FiCare: what does the evidence tell us? Nadia Leake

12:05 – 12:30 Personal experiences of neonatal care Dr Joyce and Erin O'Shea

12:30 – 12:40 Q&A All

### 12:40 – 13:35 Lunch, and exhibition

### Regional and National Approaches to supporting families in the NICU

Chairs: Dr Lauren Shaw and Professor Karel O'Brien

13:35 – 14:00 RISEinFAMILY – Implementing FiCare across Europe Dr Bárbara Moreno-Sanz

14:00 – 14:25 Supporting FiCare Implementation in NHS England Louise Wells and Ines da Silva

### 14:30 – 15:20 Interactive Sessions & Workshops (In-person delegates only)

**Workshop 1**  
The Clyde Practical co-design for FiCare Dr Lauren Shaw and Rodney Mountain

**Workshop 2**  
The Great Western The words we use: communication goals Dr Jonathan Downie

**Workshop 3**  
Victoria Room Swimming against the current: keeping going with FiCare when it feels hard Dr Davy Evans

### 15:20 – 15:40 Afternoon refreshment break and exhibition

### Advocating for FiCare

Chairs: Dr Neil Patel and Clare Raiman

15:40 – 16:05 Parents as advocates: a personal journey Mandy Daly

16:05 – 16:30 Third Sector advocacy for FiCare Beth McCleverty

16:30 – 16:55 What can politicians do for families? Mark Griffin

16:55 – 17:10 Q&A All

### 17:10 – 17:30 Sustaining and thriving in FiCare, getting past the 3 C's: Culture, COVID and Capacity

Panel Discussion with Louise Crabtree, Dr Liz McKechnie, Nadia Leake, Donna Redfern and Karen Williams

## Meeting Organisers

**Dr Neil Patel**, Neonatologist, Royal Hospital for Children, Glasgow, UK

**Hilary Cruickshank**, Neonatal Physiotherapist, NHS Lothian, UK

**Nicole Bauwens**, Nurse Manager, Aberdeen Maternity Hospital, UK

**Tracy Clinton**, Senior Charge Nurse, Royal Hospital for Children, Glasgow, UK

**Dr Lauren Shaw**, Consultant Neonatologist, Ninewells Hospital, UK

**Dr Judith Orme**, Consultant Neonatologist, The Royal Infirmary of Edinburgh, UK

## Faculty

**Joanne Beedie**, CEO, Helping Little Hands, Australia

**Ebony Blewer**, Neonatal Sister, Evelina London Children's Hospital, London, UK

**Peter Bradley**, Director of Services, Bliss, UK

**Dr Ruth Butterworth**, Consultant Clinical Psychologist and Lead Psychologist, North West Neonatal ODN, Alder Hey, UK

**Dr Jonathan Coutts**, Consultant Neonatologist and Respiratory Paediatrician, Royal Hospital for Children, Glasgow

**Louise Crabtree**, Family Care Team Lead and ODN Neonatal Lead Nurse, Yorkshire and Humber Neonatal Operational Delivery Network, UK

**Mandy Daly**, Director of Education and Research, Irish Neonatal Health Alliance, Ireland

**Dr Aniko Deierl**, Consultant Neonatologist, Imperial College Healthcare NHS Trust, London, UK

**Dr Lauren Dhugga**, Lead Care Coordinator, Neonatal Simulation Fellow, Newcastle upon Tyne Hospitals, UK

**Dr Jonathan Downie**, Consultant in Paediatric Palliative Medicine, Royal Hospital for Children, NHS Greater Glasgow and Clyde, UK

**Professor Nicholas Embleton**, Consultant Neonatal Paediatrician, Newcastle Hospitals NHS Trust, UK

**Dr Davy Evans**, Consultant Clinical Psychologist, Birmingham Women's and Children's NHS Foundation Trust, UK

**Sarah Fullwood**, Lead Care Coordinator, North West Neonatal Operational Delivery Network, Alder Hey Children's Hospital, UK

**Dr Manuela Filippa**, Assistant Professor, University Of Geneva, Switzerland

**Dr Iona Gilmour**, Paediatric Registrar, Evelina Children's Hospital, London, UK

**Mark Griffin**, Member of the Scottish Parliament, UK

**Professor Cornelia Hagmann**, Consultant in Neonatology, Children's University Hospital of Zurich, Switzerland

**Dr Phillip Harniess**, Research Fellow, University of Northumbria, UK

**Lady Sarra Hoy**, Charity Director, Balbairnie Cic, UK

**Dr Nanon Labrie**, Assistant Professor Language & Health Communication, Vrije Universiteit Amsterdam, Netherlands

**Maria Pureza Laudiano-Dray**, Research Nurse, University College London Hospital, UK

**Nadia Leake**, PhD Candidate, Newcastle University, UK

**Beth McCleverty**, Policy, Research and Campaigns Manager, Bliss, UK

**Dr Liz McKechnie**, Consultant Neonatologist, Leeds Teaching Hospitals Trust, UK

**Fiona McKeown**, Neonatal Physiotherapist, NHS Lothian, UK

**Anna Moore**, Involvement and Special Projects Programme Lead, Bliss

**Ben Moore**, Founder, vCreate, UK

**Dr Bárbara Moreno-Sanz**, Neonatologist, La Paz University Hospital, Madrid, Spain

**Rodney Mountain**, ENT Surgeon and Healthcare Improver, Balbairnie, UK

**Professor Karel O'Brien**, Staff Neonatologist, Mount Sinai Hospital, University of Toronto, Canada

**Dr Joyce O'Shea**, Consultant Neonatologist, Royal Hospital for Children, Glasgow

**Samantha Parry**, Care Coordinator, North West Neonatal Operational Delivery Network, UK

**Clare Raiman**, Neonatal Care Coordinator, West Midlands Neonatal Critical Care Network, UK

## Faculty

**Donna Redfern**, Neonatal Care Coordinator, Sheffield Children's NHS Foundation Trust, UK

**Dr Rupa Rubinstein**, Neonatal Grid Trainee and PhD Student, Homerton Healthcare NHS Trust, UK

**Dr Susanna Sakonidou**, Consultant Neonatologist, Royal Hospital for Children, Glasgow, UK

**Ines da Silva**, Care Coordinator, Guys and St Thomas NHS Foundation Trust, London, UK

**David Springford**, Director, Jack's Star Tours, UK

**Dr Nicole van Veenendaal**, Amsterdam University Medical Center and OVLG, Amsterdam, Netherlands

**Dr Alyson Walker**, Consultant Paediatric Cardiac Anaesthetist, Royal Hospital for Children, Glasgow, UK

**Louise Wells**, Care Coordinator, London Neonatal Operational Delivery Network (ODN), UK

**Karen Williams**, Parent and Family Engagement Lead, Yorkshire and Humber Neonatal ODN, UK



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