



10<sup>th</sup> International  
**HARDWOOD CONFERENCE**  
Vienna 2024, 7<sup>th</sup> – 8<sup>th</sup> November

## Terms and Conditions

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The terms are valid for all tickets in the online form of the Hardwood 2024 Conference.

## Cancellation and Alteration Policies

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Cancellation requests for the registration fee must be sent in writing to Hardwood Conference 2024 Logistics: AIM Group Secretariat by e-mail: [hardwood@aimgroup.eu](mailto:hardwood@aimgroup.eu)

For cancellation requests received by October 9, 2024 (inclusive), the registration fee minus an administrative charge of EUR 50,00 will be refunded after the conference.

Cancellation requests received after the deadline will not be refunded.  
For name changes or invoice changes an administrative fee of EUR 25,00 will be charged.

## Payment Terms

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Booked registration fees are binding and must be paid in advance.

Payments can be done via bank transfer or credit card. Any bank charges will be charged to the payer.

Kindly note, that rates will be modified in case of legal and/or regulatory changes liable to cause price variations such as: modification of the applicable rate of VAT, introduction of new taxes, etc.

## General Policy

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AIM Austria GmbH acts as an agent and cannot be responsible for any loss, injury or damage to any person or property, whatever the cause may be. All participants are responsible for their own travel and health insurance as well as for their visa arrangements and for all costs incurred. The Registration Management retains the right for any changes deemed necessary. All information requested in the registration form is for use in compliance with applicable international privacy protection legislation. Only written agreements are valid.