



Monroe
Community
College

STATE UNIVERSITY
OF NEW YORK

Advisement Training Online



Background

MCC has offered advising workshops for academic advisors, both faculty and professional, since 1995. They were offered at various times throughout the academic year.

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**Then, 2
years ago...**

A small team from Academic Services, Student Services, and Technology Services developed a way to leverage existing technology and create a series of online advisement courses and a series of short videos to provide professional development to advisors and important information to students.



Benefits

- Advisors can complete trainings at their own pace
- Cut in cost for printed materials for face to face workshops
- Short, timely information targeted at specific needs
- Accessible 24/7
- Content delivered by SMEs



Development Process

- Abbreviated version of online course design
- ID + SME + Multimedia Specialist
- Blackboard template
- Quiz template



One Master Course

Each ADV Training as a Module.



Current Offerings

101 Intro to Advising

102 Intro to Placement Testing

104 DegreeWorks

108 Interpreting HS Transcripts

110 Intro to Financial Aid

111 Satisfactory Academic Progress

115 Health Related Program Info

121 Mathematics Courses

123 Veteran Services

126 Intro to the Career Services

170 Transfer Advising

182 SUNY Gen Ed

196 International Students

197 Current and Exited ESOL Students

200 Intro to Developmental Advisement

ENG Ensuring Effective English Placement

180+

Faculty & Staff Members Accessed Training

125+

ADV Courses Completed

2,500+

Video Views

Tracking Progress





Feedback from Director of Advisement & Transfer Services

Good

It's great people can take them whenever they want. I think we have seen an increase in engagement since our in person workshop numbers were SO low! Senior administration loves the workshops and sent new hires to the site all the time!

Bad

Lots of time needed to update videos and courses since advising information changes all the time. Videos are more popular to watch than completing courses, so I would like to see us create more videos. Bummer is videos are impossible to track who is watching.



Live Tour



THANKS!

Any questions?

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