

Executive Leadership

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws
- Accessibility Program Management

Human Resources

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws
- Serving Customers with Disabilities
- Disability Etiquette Basics
- Effective Communication, Part 1: Communication in Person
- Effective Communication, Part 2: Remote Communication

Information Technology Specialists

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws
- Designing an Accessible User Experience
- Semantic Structure and Navigation
- Images, SVG, and Canvas
- Visual Design and Colors
- Responsive Design and Zoom
- Multimedia, Animations, and Motion
- Device-Independent User Input Methods
- Form Labels, Instructions, and Validation
- Dynamic Updates, AJAX, Single Page Apps
- Custom JavaScript/ARIA Widgets
- Web Accessibility Testing: Basic Methods and Tools
- Web Accessibility Testing: Screen Readers
- Web Accessibility Testing: WCAG Conformance Testing, Detailed Methodology

Faculty

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws
- Basic Web and Document Accessibility for Content Contributors
- Document Accessibility Courses as needed (Word, PDF, etc.)

Student Affairs Professionals

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws
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- Effective Communication, Part 1: Communication in Person
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Academic advisors

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Health/Wellness

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws
- Serving Customers with Disabilities
- Disability Etiquette Basics
- Effective Communication, Part 1: Communication in Person
- Effective Communication, Part 2: Remote Communication

Admissions & Enrollment

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws
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Alumni

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws
- Other courses as needed

Instructional Designers

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws
- Designing an Accessible User Experience
- Visual Design and Colors
- Responsive Design and Zoom
- Basic Web and Document Accessibility for Content Contributors
- Document Accessibility Courses as needed (Word, PDF, etc.)

Diversity

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws

- Serving Customers with Disabilities
- Disability Etiquette Basics
- Effective Communication, Part 1: Communication in Person
- Effective Communication, Part 2: Remote Communication

Ombudsman

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws
- Other courses as needed

Business office/purchasing

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws

Administrative Staff

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws

All Roles

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws

Web Developers, Advanced QA Testers

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws
- Designing an Accessible User Experience
- Semantic Structure and Navigation
- Images, SVG, and Canvas
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- Multimedia, Animations, and Motion
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QA Testers (Basic)

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- Web Accessibility Testing: Screen Readers
- Web Accessibility Testing: WCAG Conformance Testing, Detailed Methodology

Designers

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws
- Designing an Accessible User Experience
- Visual Design and Colors
- Responsive Design and Zoom
- Basic Web and Document Accessibility for Content Contributors

Document Creators/Editors (Fundamentals course + any of the below as needed)

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws
- Basic Web and Document Accessibility for Content Contributors
- MS Word Accessibility
- MS PowerPoint Accessibility
- MS Excel Accessibility
- InDesign Accessibility
- PDF Accessibility Basic
- PDF Accessibility Advanced
- EPUB Accessibility

Mobile App Developers

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws
- Designing an Accessible User Experience
- iOS Mobile App Accessibility
- Android Mobile App Accessibility

Program Managers

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws
- Accessibility Program Management