

Wednesday, 7 February

7.30-8.30	Registration	Level 4 Foyer
8.30-9.00	Conference Opening and Welcome Welcome to Country, Dewayne Everettsmith, Mina Nina Welcome from University of Tasmania, Prof Kate Darian-Smith, University of Tasmania Welcome from CAUTHE Chair, Prof Erica Wilson, Southern Cross University Conference Convenor, A/Prof Anne Hardy, University of Tasmania	Studio
9.00-9.45	Keynote Address 1 – Rebecca Bennett, Murdoch University Chair: Dr Oscar Vorobjovas-Pinta, University of Tasmania	
9.45-10.30	Panel - Let's Talk Frankly: Diversity Chair: Prof Can Seng Ooi, University of Tasmania Speaker: Elaine Yang- Griffith University Candice Harris- Auckland University of Technology Zara Zarezadeh- University of Queensland	
10.30-11.00	Morning Refreshments	Level 4 Foyer

Concurrent Session 1

ROOM	Studio	Recital Hall	Salon	R520	R500	R519	R503
Theme	Conceptualising Regenerative Tourism	Sustainable Tourism Convergence	Destination Management (1)	Developing Visitor Experiences (1)	Scholarship of Teaching and Learning (1)	Tourism and Hospitality Entrepreneurship	Hospitality Workforce (1)
Chair	Mucha Mkono	Brent Lovelock	Anita Manfreda	Mingming Cheng	Niki Macionis	Marianna Sigala	Richard Robinson
11.00-11.20	Regenerative tourism: Mission possible? <u>Erdinç Çakmak</u> Justine Bauters	The Evolution of Sustainable Tourism: A Keyword Analysis <u>Diane Lee</u> Janith IDDAWALA Annabelle Stead	The Dynamics Of Market Creation Impacted By Destination Brand Images: Longitudinal Insights From Film Tourism Chihiro Nakayama	Tourism Motivation Theories: do they capture diverse voices? Elisa Zentveld	A vocational curriculum: Developing a sense of identity and belonging in the hospitality workforce of tomorrow. <u>Warren Guest</u> Mark Fielding	Resilience Of Tourism Entrepreneurs In Sri Lanka <u>Ravini Abhayarathne</u> Birgit Muskat Girish Prayag Haiyang Xia	Leadership In The Hotel Sector: A Continuous Journey Of Learning From Experiences <u>Moises Vera</u> Rajka Presbury Madalyn Scerri Simon Pawson
11.20-11.40	Regenerative Tourism: Measuring To Manage <u>David Simmons</u> Asif Hussain	Tourism Eco-efficiency: A Bibliometric Analysis <u>Muhammad Fikruzzaman</u> Rahawarin	Nation Branding: Why Is Australia Not Harnessing The Power Of Gastrodiplomacy? <u>Sandra Cherro Osorio</u> Van K Nguyen Ana Delevska	Developments And Opportunities In Tourism Psychology <u>Astrid Nørfelt</u> Florian Kock Sebastian Filep	Unlocking Industry Insights: Enhancing Education through Incorporating Key Player Interviews <u>Made Handijaya Dewantara</u> Rawan Nimri	Tourism Entrepreneurship: Practical Research Insights <u>Alison Morrison</u> Vlatka Skokic	An Exploration Of Professional Identity Formation Among International Hotel Managers In Thailand <u>Piyanuch Prangkam</u> Leonie Lockstone-Binney Barry Fraser Shane Barry
11.40-12.00	Regenerative Tourism: The Perspective Of Visitors Joanna Fountain	New Directions In Tourism Carrying Capacity For Community Based Tourism And Corporate Social Responsibility. Challenges For Island Tourism. <u>Anna Dłużewska</u> Andrea Giampiccoli	Managers' Perceptions Of The Benefits And Challenges Of Destination Certification In Australia Paul Taylor	The Relationship Between Travel Motivations And Destination Attributes: Canonical Correlation Analyses Daria Soldatenko	Exploring the desired attributes of postgraduate tourism students by means of an international delphi study. <u>Uwe Hermann</u> Pieter H Du Toit	Cultivating Entrepreneurial Leadership: A Challenge-based Learning Approach In Hospitality Entrepreneurship Education <u>Marcela Fang</u> Kijung Choi	Interplay of Emotional Display Rules in Frontline Tourism Interactions <u>Sabal Sahoo</u> Margarida Abreu Novais

Concurrent Session 2

ROOM	Studio	Recital Hall	Salon	R520	R500	R519	R503
Theme	Trends in Food Consumption (1)	Community Attitudes toward Sustainable/ Regenerative Tourism (1)	Critical Issues in Events (1)	Developing Visitor Experiences (2)	Scholarship of Teaching and Learning (2)	Critical Reflections in Academy and Industry	Hospitality Workforce (2)
Chair	Olivier Oren	Antje Martins	Faith Ong	Elisa Zentveld	Naomi Dale	Tomas Pernecky	Tyler Riordan

12.00-12.20	Reducing Meat Consumption Among Hospitality Patrons: An Exploratory Experiment On Menu Design <u>Michael Volgger</u> Ross Taplin Viachaslau Filimonau Bora Kim Claudia Cozzio	Understanding Key Challenges In The Touristification Process Of Traditional Cultural Community Events: Stakeholder Perspectives <u>Gregorius Suri</u> Insun Sunny Son Boram Lee Peter O'Connor	The anatomy of a festival: a social network exploration of FRINGE WORLD Perth <u>Kirsten Holmes</u> Jane Ali-knight Lizette Olivier David Jarman	Raising The Bar: A Toolkit For Enhancing Quality Tourism Experiences <u>Tracy Harkison</u> Tiffany Low	Exploring Hospitableness : Fostering Student Belonging Through A Regional Study Tour <u>Laurin Fortune</u> Andrew Carruthers	Global Trends In Tourism: The Academic Approach Vs The Commercial Approach To Understanding Allison Anderson	Job Crafting In Hospitality: A Systematic Review And Research Agenda <u>Samuel Vivas Imparato</u> Anita Manfreda
12.20-12.40	Identifying Leverage Points To Increase Availability Of Plant-based Meat Dishes In Restaurants: A Conceptual Framework And Empirical Validation <u>Sara Dolnicar</u> David Fechner Bettina Grün Rachel Perkins	Ethical, Sustainable, Responsible. What It Means To “do The Right Thing” In Cambodia’s Tourism Industry <u>Simone Faulkner</u> Najmeh Hassanli	Supporting the design of transformative experiences in events <u>Effie Steriopoulos</u> Can-Seng Ooi	Tourists’ Pre-trip Motivational Model Daria Soldatenko	Hospitality Students’ Leadership Aspirations, Career Choices, And Career Trajectories <u>Olga Gjerald</u> Heidi V. Skeiseida	Strategising The Strategy: Academic Reflections On A Funded Project Journey <u>Richard Robinson</u> Tyler Riordan Hongmin (Jess) Yan Yawei Jiang	Correcting Customer Misbehavior with Employees’ Eye Gaze: An Exploratory Study <u>Chen-Ya Wang</u> Ya-Jo Chiu
12.40-13.00	Impact Of Calorie Labelling On Menu Choices – A Biometric Approach <u>Anita Eves</u> Pablo Pereira Doel Vanessa Cumper	Co-production Of Knowledge For Sustainable Tourism Communities: Challenges And Possibilities <u>Julia Olsen</u> Carina Ren Hin Hoarau Heemstra Ulrika Persson-Fischier		Exploring Screen-induced Tourism On Visiti Intention To Rural Destinations Roles Of Empathetic Responses And Thinking Style <u>Lili Zhang</u> Glenn McCartney	Preliminary Investigation into the Integration of Indigenous Epistemologies in Higher Education Tourism Curricula Birgitta March	Creating vocational identity through workplace learning: examining barriers and opportunities in hospitality apprenticeship training Warren Guest	

13.00-14.00 Lunch Level 4 Foyer

Concurrent Session 3

ROOM	Studio	Recital Hall	Salon	R520	R500	R519	R503
Theme	Climate Change and Tourism (1)	Community attitudes toward Sustainable/Regenerative Tourism (2)	Research Methods in Tourism, Hospitality and Events	Critical Issues in Events (2)	Developing Visitor Experiences (3)	Conflict, Challenges and Tourism	Influencers and Destination Marketing
Chair	Raymond Rastegar	Joanna Pearce	Johan Edelheim	Effie Steriopoulos	Yue Ma	Can Seng Ooi	Aaron Tham
14.00-14.20	Climate Change And Tourist Psychoterratic Syndrome <u>Elizabeth Agyeiwaah</u>	Understanding The Factors That Influence Public Attitudes Towards Tourism Developments In Protected Areas <u>Csilla Demeter</u> Thomas Magor Brent Ritchie	Towards Pluriversality In Tourism Studies Tomas Pernecky	An Investigation Of The Rotation Patterns Of International Meetings And Events <u>Colin Drake</u> Leonie Lockstone-Binney Martin Robertson (Jenny) Dung Le	Spiritual Wellness Tourism: Roles Of Experience Economy On Intention To Attend And Willingness To Pay <u>Riena Thongtammachat</u> Meen Chee Hong	Challenges To The Tourism Discourse On Neo-colonialism: The Case Of Nigeria <u>Diane Lee</u> Afamufuna Eyisi Kathryn Trees	Insta-fame Or Insta-flop? The Pitfalls Of Using Virtual Influencers In Tourism Marketing Li Xie-Carson
14.20-14.40	Preparing For Climate Change Risks In The Destination Management Plans Of Regional Tourism Organisations In Aotearoa New Zealand Joanna Fountain	Conceptualising Community Responses to Regenerative Processes in Flinders Island <u>Kirsty Flint</u> Anne Hardy	Using Audience Response Systems As A Mixed Method Research Tool <u>Wendy Hillman</u> Kylie Radel	Cancellation Of The Victoria 2026 Commonwealth Games: Critical Reflections On The Role Of Legacy <u>Millicent Kennelly</u> Alana Thomson	Contributions of humour to tourism interpretation for children <u>Farima Fehrest</u> Jenny Panchal Anja Pabel Laurie Murphy	Conflict Experience As Social Exchange – The Role Of Power <u>Ying Wang</u> Anna Kwek Mark Weiyii Teoh	A Double-Edged Sword? Raising Awareness or Boosting Overtourism by Social Media Influencer Destination Marketing in Japan <u>Yi Xuan Ong</u> Tao Sun Han Zhou Naoya Ito

14.40-15.00	Meta-analysis of the relationship between climate change and tourism demand Wanru Zhou Sally Drimla Futu Faturaya Ya-Yen Sun	Perceived quality of life from interaction among groups in tourism destinations Eva Vroegop	Should the risk of social desirability bias in survey studies be assessed at the level of each pro-environmental behaviour? Oscar Yuhon Zhu Danyelle Greene Sara Dolnicar	The Role Of Psychological Empowerment In Promoting Volunteer Satisfaction. Lakshi Senevirathna Xin (Cathy) Ji Emily (Jintao) Ma	Exploring The Effect of Realistic Mortality Reminders on Travel Decision Making Nan Chen	Exploring the boundaries: The dimensions of urban tourists-residents segregation Yi Yang Michelle Whitford Leonie Lockstone-Binney	Exploring Machiavellianism Attribute in Travel Vlogger's Individual Capital Made Handijaya Dewantara Sarah Gardiner Xin Jin
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Concurrent Session 4

ROOM	Studio	Recital Hall	Salon	R520	R500	R519	R503
Theme	Climate Change and Tourism (2)	Community attitudes toward Sustainable/Regenerative Tourism (3)	Trends in Food Consumption (2)	Gen Z and Future of Workforce in Tourism and Hospitality	Critical Issues in Tourism and Hospitality Workforce (1)	Gender and Tourism (1)	The Role of Digital Technology in Tourism, Hospitality and Events (1)
Chair	David Simmons	Csilla Demeter	Christof Pforr	Pierre Benckendorff	Clifford Lewis	Erica Wilson	Anna Kralj
15.00-15.20	Climate justice for a just sustainability transition towards net-zero Raymond Rastegar	Enhancing The Quality Of Life For Residents Through The Sustainable Overtourism Management In Historical Sites: A Comparative Analysis Of Kyoto And Venice Thusitha Dilshan Chieko Nakabasami	Commensality In Commercial Hospitality: Rules Of Engagement In The Digital Age Oliver Oren Margarida Abreu Novais Charles Arcodia Richard N.S. Robinson	Future of work in tourism and hospitality: The voice of Gen Z Maria Golubovskaya Malinvisa Sakdiyakorn David Solnet Reanna Browne	A systematic review and research agenda on tourism workforce in the Global South Kyrie Eleison Munoz Richard N.S. Robinson	The Alignment Of Women's Empowerment In Tourism With The United Nations Sustainable Development Goals Zara Zarezadeh Hana (Arghavan) Hadinejad	Higher Presence, Stronger Memory? A Longitudinal Study of Virtual Memorable Tourism Experiences in Natural Heritage Biqiang (Bill) Liu Brent Moyle Anna Kralj Yaoqi Li
15.20-15.40	Tourism carbon divided model – A new approach to promote low-carbon tourism Ya-Yen Sun	Global tourism carbon footprint: toward decarbonisation Futu Faturay Ya-Yen Sun Wanru Zhou Lintje Sie	Understanding Commensality In Commercial Hospitality Olivier Oren Margarida Abreu Novais Charles Arcodia Richard N.S. Robinson	Generation Z Travllers' Media-induced Working Holiday Tourism Kijung Choi Sejung Marina Choi	Enablers And Barriers Of Employment Of People With Intellectual Disability In Hospitality Smes Ashokkumar Manoharan Janice Jones Claire Hutchinson	Women Warriors In Conservation-the Way Forward: A Case Of Protected Area Tourism In Yala, Sri Lanka. Dinesha Senarathna Carolyn Deuchara Mark Oramsa	Inspiring Traveller Engagement With Plastic Waste Issues Through Travel Live Streaming Zhiming Deng Dan Wang
15.40-16.00	The Impact Of Weather On Tourism: A Systematic Literature Review Mona Afshardoost Gui Lohmann Glauber Eduardo de Oliveira Santos Brent Moyle	Who deserves to travel south? Comparing community attitudes towards tourists and expeditioners in an Antarctic gateway city. Katie Marx Elizabeth Leane Karen Alexander Hanne Nielsen	Hospitality At The Human-digital Frontier: A Mediated Model And A New Domain Tyler Riordan Richard N.S. Robinson Gerhard Hoffstaedter		Workplace abuse and psychological strain in the Norwegian hospitality industry Tone Therese Linge Olga Gjerald Huseyin Arasli Åse Helene Bakkevig Dagsland Kai Victor Myrnes-Hansen Trude Furunes	Australian hospitality graduate gender pay gap: Are female undergraduate students underselling themselves? Joanna Pearce Gregory Willson Ashlee Morgan	AI service failure in hospitality and tourism: The role of chatbots Salman Majeed Rawan Nimrid

16.00-16.30 Afternoon Refreshments Level 4 Foyer

Concurrent Session 5

ROOM	Studio	Recital Hall	Salon	R520	R500	R519
Theme	Managing for Sustainability (1)	Indigenous Tourism (1)	Future of Workforce in Tourism and Hospitality	Critical Issues in Tertiary Tourism Education	LGBTQI+ Perspectives in Tourism and Events	Transformative Teaching and Learning
Chair	Sera Vada	Patrick L'Espoir Decosta	David Williamson	Sandra Guisela Cherro Osorio	Kyrie Eleison Munoz	Mieke Witsel

16.30-16.50	Regenerative Ethnography: Co-Creation as Collaborative Learning Process in Tourism Research Maree Gerke Matt Adams Heidi Dahles Can-Seng Ooi		Shoots Of Hope: The Hospitality And Tourism Workforce In Aotearoa New Zealand Shelagh Mooney Roy Smollan	A framework for the scholarship of learning and teaching Melanie Williams	LGBTQ+ Labour Geographies In Antarctica: A Research Agenda Oscar Vorobjovas-Pinta	Unveiling The Transformative Power Of Assessable Virtual Tours: Enhancing Student Skills And Employability In Event Management Courses Rawan Nimri Truc Le Leonie Lockstone-Binney
16.50-17.10	Towards An Understanding Of The Meanings And Practices Of Regenerative Tourism: Destination Approaches In Aotearoa New Zealand Brent Lovelock Jessica Mei Pung Susan Houge Mackenzie	Are the Invisible Now Heard? Reflecting Upon Indigenous Tourism Research Shea Calvin Tamara Young Margurite Hook	Perceptions Of Digital Jobs In Tourism And Hospitality: Is There A Need Of An Image Filter? Marianna Sigala	Education-focused Academics' Wellbeing: Formal Support Versus Informal Challenges Niki Macionis Le Diem Quynh Pham Lee Slaughter Glen Croy Lisa Powell Nicholas McGuigan	Reflections On Inclusion At The Sydney Gay And Lesbian Mardi Gras (Sglmg) Clifford Lewis	Evaluating Transformative Learning Journeys: Self-Reflections through Critical Incidents Reporting within a Study Abroad Program Yohei Okamoto Eunice Tan Diane Lee Kyoko Morikoshic Lee-Li Ng
17.10-17.30	Adaptive Governance And Regenerative Tourism: Cultivating Sustainability Through Interconnected Strategies Mahdis Madani Brent Lovelock Julia N. Albrecht	Demand For Indigenous Tourism in the Northern Territory: A Pulse Check Alexandra Connors Lisa Ruhanen	Towards a workforce development strategy in the outdoor industry for a sustainable future Alexandra Law Madelene Blaer Ancy Gamage Joanne Pyke Becky Knight Matthew Cox	Unravelling Tertiary Tourism Education in Aotearoa New Zealand - An Opinion Karen Smith Ina Reichenberger	Soft power from within World Pride Willem Coetzee	Multiliteracy in Tourism Higher Education - Critical competence building in AI assisted classrooms Johan Edelheim
17.45-19.30	Welcome Reception at the Theatre Royal					

Thursday, 8 February

8.00-9.00	Registration					Level 4 Foyer
8.00-9.00	JHTM Editorial Board meeting					Salon
9.00-10.00	Keynote Address 2 - Elizabeth Leane, University of Tasmania Chair: A/Prof Anne Hardy, University of Tasmania					Studio
10.00-10.30	Morning Refreshments					Level 4 Foyer
Concurrent Session 6						
ROOM	Studio	Recital Hall	Salon	R520	R500	R519
Theme	Trends in Hospitality Sustainability (1)	Developing Visitor Experience (4)	Critical Issues in Tourism and Hospitality Workforce (2)	Tourism, Hospitality, and Events Workforce (1)	Destination Management (2)	Indigenous Tourism (2)
Chair	Anna Kristina Zinn	Tamara Young	Simone Faulkner	Charles Arcodia	Allison Anderson	Anna Carr
10.30-10.50	Green Nudges: Application of Behavioural Insights in Fostering Energy and Water-saving Practices in Small and Independent Hotels in Viet Nam Thuy Phuong-Nguyen Willem Coetzee Craig Lee	Citizen Science And Antarctic Tourism: Exploring Possible Outcomes Anne Hardy Hanne Nielsen Elizabeth Leane	'Triple-win Scenario But Who Wins? What We Know And Do Not Know About The Well-being Of Pacific Seasonal Migrant Tourism And Hospitality Workers. Sera Vada Rawan Nimri Elizabeth Simmons	Sacred Work: How Calling Shapes Hospitality Employees' Job-related Responses To Psychological Contract Breach Aditi Jamil Matt Xerri Katrina Radford	Evidence Use In Tourism Policymaking: An Empirical Study Carolina Ines Garcia Christof Pforr Michael Volgger	Self-Representations of the 'Other' In Ethnic Tourism Jianhong Zhou Johan R Edelheim

10.50-11.10	“What Type Of Shower Do You Need Today?” - Using Anthropomorphism To Increase The Uptake Of Shower Timers <u>Qingqing Chen</u> Danyelle Greene Anna K. Zinn Sara Dolnicar	Meaningful Tourism Experiences: Perspectives Of 'grey Nomads' To Outback Australia <u>Juan Yang</u> Brent D. Moyle Anna Kralj Truc Le	Processes, Not Achievements: Moral Legitimacy In Modern Slavery Accounting In Hospitality <u>Mireia Guix</u> Maryam Lotfy	Exploring The Relationship Between Digital Leadership And Job Satisfaction: Perspectives Of Frontline Millennial Hotel Employees <u>Tomos Newkirk</u> Madalyn Scerri Simon Pawson	Key Performance Indicators (Kpis) And Diversification Objective Alignment In Evaluating Casino Destination Competitiveness: The Case Of Macao Glenn McCartney	Developing Creative Tourism Through Community Coalitions: The Role Of Guthi In Nepal's Newar Indigenous Community <u>Patrick L'Espoir Decosta</u> Roshis Krishna Shrestha
11.10-11.30	Reducing Plastic Waste: A Disney Case Study Michelle Whitmore	Fertility Tourism: A growing phenomenon in tourism <u>Paul Strickland</u> Vanessa Ratten	Exploring the intersection of social justice and empowerment in sustainable tourism: A grassroots perspective <u>Raymond Rastegar</u> S. Mostafa Rasoolimanesh Siamak Seyfi	Jobkeeper: Messiah Or Maladaptation? <u>Richard Robinson</u> Hongmin (Jess) Yan Tyler Riordan Yawei Jiang	Memorable Tourism Experiences and Destination Attractiveness: How Have Australia and New Zealand Been Perceiving?" <u>Hedy Shiyu Wu</u> Xin (Cathy) Jin Jigang Bao	Ethnic tourism in Northern Thailand: negotiating hospitality within a host-guest relations Yuthasak Chatkaewnapanon

Concurrent Session 7

ROOM	Studio	Recital Hall	Salon	R520	R500	R519
Theme	Trends in Hospitality Sustainability (2)	Gender and Tourism (2)	Managing Risk and Crises in Tourism, Hospitality, and Events (1)	Critical Issues in Aviation	Destination Management (3)	Diversity in Tourism, Hospitality, and Events
Chair	Michael Volgger	Elaine Yang	Joanna Fountain	Perry Hobson	Richard Buning	Mireia Guix
11.30-11.50	Why provide minifridge in hotels if not all hotel guests appreciate them? <u>Sara Dolnicar</u> Danyelle Greene Marius Portmann Siamak Layeghy	Mother and Daughter Travel: Expectations vs Reality <u>Gabby Walters</u> Candice Harris	An empirical examination of the impacts of different types of natural disasters on inbound tourism <u>Mondher Sahli</u> Léopold T. Biardeau	Unrealistic Media Expectations of Air Fares Returning to Pre-COVID levels David Beirman	Examining the complex adaptive system of Indonesia's super-priority marine tourism destination <u>Reiza Miftah Wirakusuma</u> Sarah Gardiner Alexandra Coghlan	Breaking The Silence: Illuminating Sexual Harassment In Service-intensive Tourism Sectors. <u>Rawan Nimri</u> Liz Simmons Renan de Oliveira Gui Lohmann Elaine Yang
11.50-12.10	Nurturing The Next Generation Of Tourists In Reducing Plate Waste <u>Oswin Maurer</u> Claudia Cozzio Isabel Schäufele-Elbers	Children's Embodied Family Cruise Experiences: First Empirical Insights <u>Uta Sonja Franek Von Schumann</u> Sharon Wilson Elizabeth Carnegie	Fukushima beyond the Mainstream News Outlets: Subverting Destination Image of Fukushima by Social Media Influencers in Japan Yi Xuan Ong	Improving Technology Services In The Discretionary Zones Of Airport Terminals: Network And Practices <u>Paresh Pant</u> Susanne Becken Millicent Kennelly	Assessing The Influence Of Rising Backpacker Tourism On Sri Lanka's Galle Region: An Integrated Development Strategy <u>Madura Thivanka Pathirana</u> Sarah, G Scott, N	Accessibility Planning Challenges Influences Stakeholders' Engagement For A Sustainable Scuba Diving Attraction. <u>David Coffey</u> Alexandra Coghlan Sarah Gardiner
12.10-12.30	“sustainability Made Simple”: Communicating Practical Measures To Hotel Managers <u>Peter Lewin</u> Danyelle Greene Anna Zinn Sara Dolnicar	Enhancing the Empowerment of Immigrant Women Through Family-Free Travel: An In-Depth Exploration Zara Zarezadeh	Building Organisational Resilience To Crisis Misinformation <u>Yawei Jiang</u> Cheryl Desha Yi Yang Tsungcheng Yao	What Do They Truly Think? Enhancing Passenger Experience At Brisbane Airport – A Proposed Biosensor Study <u>Bojana Spasojevic</u> Bruno Oliveira Gui Lohmann Anna Kralj	Bridging The Divide Between Eudaimonism And Hedonism In Voluntourism Vanessa Quintal	Building Professionalism In The Hospitality Workforce Of The Future: A Study Of The Swiss Vet Curriculum Warren Guest
12.30-13.30	Lunch					Level 4 Foyer

Concurrent Session 8

ROOM	Studio	Recital Hall	Salon	R520	R500	R519
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Theme	Trends in Hotel Sustainability (3)	Impacts of the Pandemic on Tourism, Hospitality, and Events	Trends in Accommodation	Regional and Rural Destination Management	Critical Issues in Destination Management	Managing for Sustainability (2)
Chair	Oswin Maurer	Erdoğan Çakmak	Tracy Harkison	Craig Lee	Elspeth Frew	Jie Wang
13.30-13.50	Developing A Hotel Environmental Sustainability Management Index (Hesmi) For Hotels In Hong Kong: An Action Research Zhiming Deng Dan Wang Kaye Chon Wing-Hung (Carlos) Lo	Travel, Quality Of Life And The Pandemic Girish Prayag Rory Mulcahy	Exploring The Core: A Systematic Literature Review On Green Hotels Amanda Ting Jess Sanggyeong Je Rawan Nimri Mona Yang	Destination Competitiveness From Supply, Demand And Residents' Perspective In The Regional Australia Context Martyna Zaczek Rajka Presbury Cindy Lee	Antarctic Cruise Expeditions: Making The Remote And Dangerous Accessible Can Seng Ooi Carolyn Philpott Anne Hardy Elizabeth Leane Katie Marx Hannah Nielsen	Tourism Social Physics And Dynamics Of Change Alexander Safonov
13.50-14.10	"Free room cleans upon request only": Communicating default changes to hotel guests Anna Kristina Zinn Danyelle Greene Sara Dolnicar	How the pandemic has changed the route development strategies that affect the destination promotion to tourists Crystal Zhang Marcus McFarland Elliot Starkey Sofia Penco Hayley David	River view value to hotels: evidence from Vietnam Jasmine Pham Yen Dan Tong	Revealing community aspirations for tourism development in rural settlements Harvey Perkins Michael Mackay	Constructing the tourism experience of intangible cultural heritage techniques from the perspectives of both suppliers and tourists Qiushi (Cathy) Gu Keying Chen Min Chen	Natural born killers? Envisaging how regenerative tourists will make a difference to the world's invasive alien species problem Brent Lovelock Stu Hayes Susan Houge Mackenzie Jessica Mei Pung Anna Carr
14.10-14.30	Strategies for Attaining Environmental Sustainability: Perspectives from Australian Hotel Managers Ajay Khatter	Tourism Stakeholders' Collaboration in responses to the COVID-19 pandemic. A Study in Sapa, Vietnam Diane Lee Van Huy Nguyen	Reciprocal Hospitableness In Luxury Lodges: A Novel Model Anita Manfreda Tracy Harkison	Azheke Plan Approach To Rural Adaptive Governance Transformation Practice Kaiting Xiang Jigang Bao	The Chinese Domestic Tourists' Perceptions of Beijing Heritage Food Yue Xu Joanna Fountain David Fisher	"Infrastructure to reduce anthropogenic pressures in protected nature areas: objective and implementation from spatial perspective" Andris Klepers
14.30-14.50	Going Green: Unraveling Guests' Perceptions Of Hotel Message Claims Nimri Rawan Salman Majeed Farah Shishan	Indigenous Values, Belonging and Regenerative Tourism Anna Carr	Strategic Viability Of Attribute-based Pricing In The Hotel Industry Basak Denizci Guillet Melih Madanoglu Yongli (Renee) Zhang	Mobilising Tourism Resources for Educational Attainment in Regional Communities: Current Status and Future Strategies Md Azmain Muhtasim Mir Becky Shelley Can-Seng Ooi	Meditation retreat and tourism: What motivates tourists to travel for meditation in Thailand Manisa Piuchan	Using Mobile Data To Investigate Visitor Movement Margarida Abreu Novais Qiwei Han Leid Zejnivic
14.50-15.30	Poster Session - Hotel frontline employees' ambivalent appraisal toward collaborating with service robot: challenging or hindering? Jae Hyup Chang - LGBTQ+ Tourism in Thailand and the Interplay of Basic Human Values and Destinations Rangson Chirakranont - Unlocking The Past: Luxury Retreats' Transformation and Hotel Experience Evolution Celeste De Freitas - Navigating 'AI' Adoption Through Shared Leadership: A Systematic Review Marcela Fang - Exploring the Social Impact of Self-Service Technology on Restaurant Customers Tanya Harrowell - Understanding Visitor Motivations Towards Botanic Gardens Craig Lee - How Do Interest, Self-Efficacy, Outcome Expectations and Social Justice Attitude Shape Perceptions of Justice in Sustainable Tourism? S. Mostafa Rasoolimanesh					Level 3 Foyer
15.30-16.00	Afternoon Refreshments, Level 4 Foyer					Level 4 Foyer

16.00-17.30	SIG Sessions Critical approaches Event studies Information & communication technologies Risk, recovery & resilience Teaching & learning Workforce & employment	Salon R503 R520 R500 Studio Recital Hall
18.00-20.00	SIG Dine Around	

Friday, 9 February

9.00-10.30	CAUTHE AGM	Recital Hall
10.30-10.45	Chapter Directors' Meeting	
10.45-11.00	Come down for air Chair: A/Prof Anne Hardy, University of Tasmania Kitana Mansell, Palawa Kipli	Studio
11.00-11.30	Morning Refreshments	Level 4 Foyer
11.30-12.00	Keynote Address 3 - Todd Babiak, Brand Tasmania Chair: A/Prof Anne Hardy, University of Tasmania	Studio
12.00-12.20	Keynote Address 4 - Sarah Clark, Tourism Tasmania Chair: A/Prof Anne Hardy, University of Tasmania	
12.20-12.30	Q&A	

Concurrent Session 9

ROOM	Studio	Recital Hall	Salon	R520	R500
Theme	Developing Visitor Experience (7)	Managing Risk and Crises in Tourism, Hospitality, and Events (2)	The Role of Digital Technology in Tourism, Hospitality and Events (2)	Tourism, Hospitality, and Events Workforce (2)	Managing for Sustainability (3)
Chair	<i>Alison Morrison</i>	<i>Gabby Walters</i>	<i>Margarida Abreu Novais</i>	<i>Shelagh Mooney</i>	<i>Mahdis Madani</i>
12.30-12.50	Flow, Mountain Biking And Co-created Research Anne Hardy Richard Buning Tara Howell	Feelings Of Safety/risk As Drivers Of Economic, Personal, Social Experience Value In Nature-based Tourism Carmel Foley Nina Iversen Leif Hem Ove Oklevik	Using Virtual Technology To Safeguard And Revitalise Intangible Cultural Heritage Charles Arcodia	Wages in hospitality: A mystery wrapped up inside an enigma? David Williamson Candice Harris	Unable or Unwilling? – Why do Employees Not Engage in Environmental Initiatives? Antje Martins Richard Robinson David Solnet
12.50-13.10	So, What Do Tourists And Residents Think About E-scooters And E-bikes? Linking Destination Image With Micromobility Richard Buning Wendy Pham	Understanding the relationship between destination image and young tourists' risk-taking Yufan Liu Jie Wang Gabby Walters Laura Ferris	RoboHosts: the new frontier in hospitableness Guanrong (Gus) Liu Pierre Benckendorff Gabby Walters	Is it a family affair? Satisfaction with life among hospitality and tourism workers and the influence of partners' job type Davide Arioldi Eva Vroegop	Strategic Leadership And Sustainability: The Role Of Ceo And Board Experience In Esg Outcomes In The Hospitality And Tourism Industry Yan Zhang Marcela Fang

13.10-13.30	Impact of CHSE certification in shaping guest's intentions to stay-elaborating theory of protection motivation <i>Made Handijaya Dewantara</i> <i>Redha Widarsyah</i> <i>Jovanie Tuguinay</i>	Dimensions of visitor resilience to natural hazards in conservation areas of New Zealand <i>Lydia Michela-Maireriki</i> <i>Joanna Fountain</i> <i>Stephen Espiner</i> <i>Nicholas Cradock-Henry</i>	Innovating Towards Hospitality 5.0: A Qualitative Study Into Digital Transformation <i>Fahri Benli</i>	Conceptualising Thriving At Work In Hospitality: A Lego® Serious Play®-elicited Study <i>Amanda Ting</i> <i>Anita Manfreda</i> <i>Anastasia Kulichyova</i>	Up-close Koala Tourism Experiences: A Conservation Action Opportunity? <i>Aaron Tkaczynski</i> <i>Sharyn Rundle-Thiele</i>	
13.30-14.30	Lunch					Level 4 Foyer
14.30-15.30	Panel -Working with Industry; Bridging the Divide between Academia, Industry and Government Chair: A/Prof Anne Hardy, University of Tasmania Alex Heroys, Destination Southern Tasmania Amy Hills, Tourism Industry Council Tasmania Tara Howell, Blue Derby Pods Ride					Studio
15.30-16.30	The Great CAUTHE Sing Off					
16.30-17.00	Conference Close and Awards CAUTHE Chair, Prof Erica Wilson, Southern Cross University Award presentations: JHTM Editor-in-Chief, Prof Marianna Sigala, University of Newcastle CAUTHE 2024 Program Chair, Dr Oscar Vorobjovas-Pinta, University of Tasmania CAUTHE 2025, Prof Lisa Ruhanen, The University of Queensland Conference Convenor, A/Prof Anne Hardy, University of Tasmania					Studio
19.00-23.00	CAUTHE 2024 Conference Dinner					Crowne Plaza Hobart