



TITLE (20 words maximum): Integrating MS Teams into a Digital Learning Environment: the new collaboration centrepiece

ABSTRACT CONTENT (300 words)

MS Teams (Teams) has rapidly become the primary tool for institutional collaboration, and universities have been making it available to students as part of the Office365 suite. The tool, while mostly intuitive and easy to use, has left early adopting staff and students with questions about the role of Teams in an educational setting and its relationship to the Learning Management System (LMS). This presentation will discuss the approach taken at CQUniversity to redefine the roles these systems have in a well-integrated Digital Learning Environment and the approach taken to architect a cohesive solution for a seamless user experience. We will demonstrate that in a Digital Learning Environment, which in universities is invariably made up of several interconnected systems, the traditional LMS can pull its administrative weight while Teams excels as a highly effective collaboration and communication tool in a traditional and online learning setting. We will showcase the overall design features necessary for a scalable integration between an LMS and Teams which resulted in the adoption of Teams to go from a couple of niche early academic adopters to being used in 40% of units in less than 2 teaching terms/semesters. Pitfalls, lessons learned, successes and current priorities and roadmap will be covered.