TITLE (20 words maximum)

Holistic Business Continuity Planning for Digital Service delivery

ABSTRACT CONTENT (300 words)

Do you consider digital service delivery a business?

Should Digital Service have a comprehensive BC solution? It is a key part of doing business.

This presentation will talk about Griffith University Digital Solutions continuing efforts in implementing and aligning Crisis management, Business Continuity Planning and IT disaster recovery planning with the business. Also discuss how the organisations will benefit from disruption management process in the event of an incident that affects the entire organisation and can more effectively spring back from a disruption to it's operations.

This presentation will:

Talk to the BC journey experienced by Griffith University

- Talk to the process of creating and implementing Business Continuity Management framework
- How Crisis Management Plan mobilise business continuity and Disaster recovery operations to recover critical systems
- How effectively DS has presented the business with solutions to cater for effects of the Covid 19 to the organization and express solution implementations
- Challenges and practical usage of BCPs

PS: Content is based on my The BCI Work Horizon conference paper.