

## Terms and Conditions

By purchasing goods or services from Conferences and Events Limited for The 10<sup>th</sup> International Crustacean Congress, the customer is deemed to accept these Terms and Conditions. We may amend these Terms and Conditions at any time.

### Conference Cancellation and Refund Policy

We understand that circumstances can change. Cancellations must be notified in writing by email to [icc10@confer.co.nz](mailto:icc10@confer.co.nz). Cancellations received on or before 24 March 2023 will be charged an administration fee of \$100. No refund will be given for registration cancellations received after 24 March 2023 (including “no shows” at the conference) with exception of those which apply under the COVID policy below. Registrations can be transferred to another delegate at any time with no change fee.

### COVID & virtual registration

There may continue to be a risk of disruption due to COVID. We encourage anyone who has registered that becomes unable to attend the conference due to COVID to advise the organisers. The society will review and consider approving a refund (less the administration fee of \$100) for any COVID cancelled registrations following the conference subject to the society's fiscal position.

If government restrictions prevent the event from taking place in-person on the planned dates, the first instance organisers will consider postponement or shifting to a virtual format.

For COVID symptoms and current Ministry of Health advice on COVID view the Ministry of Health COVID information [here](#).

### Payments

Full payment MUST be made prior to conference.

Once registration is received a confirmation email and tax invoice/receipt will be issued. Any accounts must be paid in full 7 days from the invoice date or 10 business days before the conference start date, whichever comes first. The organisers reserve the right, without notification, to cancel outstanding registrations any time after 7 days from the date of a tax invoice being sent. If payment is not received prior to the conference, conference attendance will be granted only after full payment is made via credit/debit card. Early bird registrations must be paid by Friday 24 March 2023 or the full registration fee will be charged.

### Registration Credit Card Payments

We will neither collect nor store your credit card details. On the registration form, you will be directed to use the credit card payment facilities provided by Payment Express. Payment Express makes the following statement on security: Payment Express is committed to data security. Payment Express uses a variety of technologies and procedures to help protect personal information from unauthorized access, use or disclosure. For example, Payment Express stores the data in computer servers with limited access that are located in controlled facilities secured by the latest in surveillance and security technology. When Payment Express transmits sensitive information (such as a credit card numbers), Payment Express protects it through the use of encryption, such as the Secure Socket Layer (SSL) protocol. Credit card details stored onsite are encrypted using 168bit 3DES encryption. Payment Express is a level 1 certified PCI-DSS compliant provider. You can read their full [privacy policy](#). Payments by credit card can be made by Visa or Mastercard and may incur a transaction fee.

### Accommodation Policy

Accommodation must be booked via the info provided on the conference website. Conference & Events Ltd are not responsible for any of your accommodation booking and payments. Please ensure you read and understand the hotel's terms and conditions as they vary from one hotel to another. It is your responsibility to contact the hotel directly for any amendments or cancellation and all payments.

### Privacy Policy

By completing this registration form, you acknowledge that the details supplied by you may be made available to the Conference Committee, the venue and accommodation providers (for the purposes of room bookings and conference related items only). Your details will be included in the delegate list unless you have indicated otherwise on the first page of this registration form.

### **Insurance**

It is strongly recommended and your responsibility to have insurance to cover medical, travel, and registration expenses in the event of unforeseen circumstances.

### **Liability and warranty**

The Consumer Guarantees Act 1993 applies to the sale of goods or services to consumers. If the goods or services are acquired for a business then our liability is limited to the contract price.

### **COVID-19**

Please see [Unite against COVID-19 \(covid19.govt.nz\)](https://www.covid19.govt.nz) for details on the latest government information regarding Covid 19. If you have cold, flu or COVID-19 symptoms, stay at home and do not attend the conference. Conference & Events Ltd will endeavour to ensure a safe environment but no responsibility is accepted by Conference & Events Ltd if a Covid 19 outbreak occurs during, or as a result of, the conference. There is a risk of exposure to Covid 19 at any public event. By agreeing to these Terms and Conditions and attending the conference, you accept this risk. Conference & Events Ltd and ICC10 will not be held liable for the results of sickness occurring as a result of attendance at the conference.

### **Disclaimer**

The conference convenors reserve the right to change activities, topics and presenters where necessary. Neither the organisers (Conferences & Events Ltd) nor the convenors shall be liable for any loss caused by the cancellation of the conference where such cancellation is due to Force Majeure. The term "Force Majeure" means any circumstance beyond the reasonable control of the organisers including but not limited to war, hostilities (whether war be declared or not), terrorism, aircraft hijacking, military operation, riot, civil war, rebellion, civil commotion or unrest, natural disasters, Acts or Regulations of government, refusal to grant visas, explosions, transport delays, transport difficulties and the insolvency of airline carriers. The organisers will use all reasonable efforts to conduct the conference despite the intervention or occurrence of any such cause.

### **Photos & video**

Attendees are advised that photographs and videos may be taken during the conference and reproduced for promotional purposes.