

## **SOCCON Conference 2022 Terms and Conditions**

By purchasing goods or services from Conferences and Events Limited for the **New Zealand Social Sciences Conference 2022**, the customer is deemed to accept these Terms and Conditions. We may amend these Terms and Conditions at any time.

### **Event Cancellation and Refund Policy**

We understand that circumstances can change. At any point prior to the event you are welcome to contact us in writing to nominate a substitute delegate at no extra charge. A full refund less a \$100 service fee will be issued for cancellations received on or before **Wednesday 31 August 2022**. No refunds will be issued after **Wednesday 31 August 2022**. Non-payment does not constitute cancellation.

### **COVID-19**

New Zealand's management of COVID-19 has put us in the fortunate position of being able to host major conferences and events. However, we have seen that this can change very quickly. Our first priority is your health and safety. If we are unable to deliver a live event safely it will be delivered online, using virtual event technology.

In the unlikely case that SOCCON 2022 needs to shift to an online platform, registration fees will be adjusted accordingly and you will be refunded minus the cost of the virtual registration fee. We will work closely with you to ensure you know how to get the most out of the virtual experience. We also have the option of postponing the conference, dependent on timing. In the unlikely event of cancellation, your registration fee will be fully refunded.

### **Payments**

Full payment **MUST** be made at the time of registration. Once registration is received a confirmation email and tax invoice/receipt will be issued. Any accounts must be paid in full 7 days from the invoice date or 10 business days before the conference start date, whichever comes first. Early bird registrations must be paid by **Wednesday 31 August 2022** or the full registration fee will be charged. The organisers reserve the right, without notification, to cancel outstanding registrations any time after 7 days from the date of a tax invoice being sent. If payment is not received prior to the **New Zealand Social Sciences Conference 2022** start date, attendance will be granted only after full payment is made via credit/debit card.

If a refund is due and C&E have made a reasonable attempt to contact the delegate or firm for a bank account and given a period of three weeks to respond with the information, C&E claims the right to forward the funds to the client to enable C&E to wrap up the conference finances. If the funds are requested after the wrap up the delegate or firm will then have to make a claim direct with the client.

### **Registration Credit Card Payments**

We will neither collect nor store your credit card details. On the registration form, you will be directed to use the credit card payment facilities provided by Windcave. Windcave makes the following statement on security:

*"Windcave is committed to data security. Windcave uses a variety of technologies and procedures to help protect personal information from unauthorized access, use or disclosure. For example, Windcave stores the data in computer servers with limited access that are located in controlled facilities secured by advanced surveillance and security technology. When Windcave transmits sensitive information (such as a payment card number), Windcave protects it through the use of encryption, such as the Secure Socket Layer ("SSL") protocol. Credit card details stored onsite are encrypted using 168bit 3DES encryption. Windcave is a level 1 certified PCI-DSS compliant provider."* 23 Oct. 19 You can read their full privacy policy [Click here](#)

Payments by credit card can be made with Visa or Mastercard and may incur a transaction fee.

### **Accommodation Policy**

Accommodation must be booked via the link provided on the conference website. Conference & Events Ltd are not responsible for any of your accommodation booking and payments. Please ensure you read and understand the hotel's terms and conditions as they vary from one hotel to another. It is your responsibility to contact the hotel directly for any amendments or cancellation and all payments.

## Privacy Policy

By completing this registration form, you acknowledge that the details supplied by you may be made available to the **New Zealand Social Sciences Conference 2022** Committee, the venue and accommodation providers (for the purposes of room bookings and **New Zealand Social Sciences Conference 2022** related items only). Your details will be included in the delegate list unless you have indicated otherwise on the registration form.



The Benchmark Professional  
Conference Organisers

[www.confer.co.nz](http://www.confer.co.nz)