

MELBOURNE CUP 2024

2ND – 5TH NOVEMBER 2024

PLACEMAKERS MELBOURNE 2-6 NOV 2024: TERMS & CONDITIONS

CANCELLATIONS

All cancellations must be advised in writing.

Once the booking has been confirmed within 30 days prior to departure date of 2 November 2024, all cancellations will incur a fee of 100% of the total booking value in addition to the \$250 non-refundable cash deposit paid at your PlaceMakers store.

Cancellations outside of 30 days prior to departure will incur fees as outlined below in addition to the \$250 non-refundable cash deposit paid at your PlaceMakers store.

| CANCELLATION FEES | 30 Days prior | 3 months prior | 6 months prior | From booking confirmation to 181 days |
|---|---------------|----------------|----------------|---------------------------------------|
| Dates | 3/10/2024 | 2/08/2024 | 2/05/2024 | date of confirmation to 01/05/2024 |
| Cost per person to cancel double room - NZD | NZD 4,250 | NZD 3,400 | NZD 2,125 | NZD 500 |
| Cost per person to cancel double room - PlaceMakers Plus points | 472,200 | 377,755 | 236,100 | 55,555 |
| Cost per person to cancel single room - NZD | NZD 4,995 | NZD 3,996 | NZD 2,498 | NZD 500 |
| Cost per person to cancel single room - PlaceMakers Plus points | 555,000 | 443,995 | 227,495 | 55,555 |

Each cancellation will incur the above fees plus forfeiting the \$250 deposit paid at your PlaceMakers store

AMENDMENTS

Once the booking has been confirmed up until 30 days prior to departure, each amendment will incur a change fee of \$150 per amendment per person, plus any fees charged by airlines and/or other suppliers.

Within 30 days prior to departure date of 2 November 2024, each amendment will incur an amendment fee of \$200 per amendment per person in addition to any airline and/or supplier change fees.

Please note that any changes requests are subject to availability and cannot be guaranteed. PlaceMakers New Zealand reserves the right to suspend, cancel or modify any of the trip details.

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NAME CHANGES

If you are unable to travel, it may be possible for you to arrange a replacement traveller on the same flight itinerary. These will be treated as an amendment and the above conditions apply however within 48 hours prior to departure, name changes are not possible, and cancellation conditions are applicable.

THIRD PARTIES

I/we also agree to our personal information being shared by third parties by PlaceMakers and its designated travel partner. We undertake to perform these services with reasonable skill and care. We will not be held liable for any loss or damage arising from acts or defaults outside the control of PlaceMakers its designated travel partner and its employees and agents, including (but not limited to) the acts or defaults of actual travel, accommodation, and other suppliers. The consumer's guarantees act 1993 applies to services supplied by us, except where they are (or held out as being) acquired, for business purposes.

FORCE MAJEURE

If by means of any event of force majeure (which shall include terrorism, pandemic or any cause or event outside our control) we shall be delayed in or prevented from performing our obligations, then such delay or non-performance shall not be deemed a breach or entitle a damages claim. Our obligations shall be suspended whilst such event of force majeure continues.

FLYERS / BROCHURES

All reasonable care will be taken to ensure the accuracy of promotional documentation, but services offered, package availability, prices and any event details may be subject to change from time to time.

PRICES

All prices are shown in NZ dollars and/or PlaceMakers Plus points. All costs include GST where applicable. Prices shown include any airport tax, departure tax, fuel surcharges, security and airline levies. Please note that all airport, fuel, and airline charges are subject to change by the airline. Any increase in these will be on charged to you.

DEPOSIT

The payment of a \$250 *non-refundable* cash deposit must be paid at time of booking to the PlaceMakers Store where you hold your PlaceMakers Plus account. This is an additional deposit over and above the pricing of the PlaceMakers Plus Points for the package quoted.

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PAYMENT DETAILS

Package 100% PlaceMakers Plus points. Should your PlaceMakers Plus account fall short of points for full payment, an invoice will be raised and sent to your billing address. Additional travel arrangements outside of the base package, not included with your PlaceMakers Plus points deduction, requires full payment to the PlaceMakers Travel Provider at time of booking or immediately on invoice, some components may be non-refundable. To be discussed directly with travel coordinator.

ADDITIONAL TERMS

Further additional terms may apply as specified by our suppliers, agents or any relevant third parties.

PHOTOGRAPHY & VIDEO

Photo & video may be taken during the event and you may appear in these, if you prefer these images are not used please advise the travel team.