Who to talk to for my sewer damage? Inadequate knowledge on constitutional rights and complaint mechanism

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Context of Urban Slums in Pakistan



Poor and overflowed waste collection points



Community facing challenges due to overflowed sewer after rain



Community is worried over damaged underground sewage network in Lahore



Integrated public health and economic empowerment for urban poor in Pakistan

Lahore and Muzaffargarh, Punjab, Pakistan.
October 2017 to August 2019

Target Beneficiaries

Urban Slums and Informal Settlements

- Union Council 153 and 156 of district Lahore
- Municipal Corporation, Muzaffargarh

Result 01: Communities contribute to the local governance and oversight at district level for citizen rights and social cohesion.

Result 02: Local authorities become more responsive and have improved capacities

Result 03: Communities have improved access to WASH services and vocational and technical skills

Project Objective

Poor urban women, men and youth in Punjab provinces of Pakistan have improved access to decent income opportunities and dignified healthy habitat.



Effective Citizens
Groups developing
Union Council
Development Plans to
present in Social
Accountability Forum



Effective Citizens
Groups organized Social
Accountability Forum to
ask duty bearer
departments about the
submitted applications