



## Erma Sulistyarini

**Deputy Director of Transformation Management, Directorate of Business Process Transformation, Directorate General Of Taxes of Indonesia**

Her current position is Head of Sub-directorate of Transformation Management, Directorate of Business Process Transformation, Directorate General of Taxes, Indonesia

She began her career at Directorate General of Taxes, since 1993 and worked on Human Resources Development Division, then became part of the establishment of the Large Taxpayer Offices

After that she served as Head of Sub-directorate of Judicial Review and Evaluation; Head of Public Relations, Counseling and Services Division for East Java Region; Head of Primary Tax Service Office in Central Java Region; and Head of Objections, Appeals and Deductions Division, for East Jakarta Region

She completed her Bachelor of Law majoring in Civil Law. She then obtained her Master of Arts in International Cooperation from Nagoya University, Japan in 2000

