

Risk Management Framework

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Financial Risk Management





Risk Taxonomy

- FX Risk
- **Interest Rate Risk**
- Credit Risk
- Liquidity Risk
- Active Risk





NBG Board:

- Approves investment strategy Defines risk appetite, Reserves Structure & Rebalancing Rules, Trench sizes, Benchmarks, Market & Credit Risk Limits, Currency & Instrumental Composition
- Strategic Decisions

Reserves Management Committee

- Responsible for control and monitoring the process of implementation of investment strategy
- Approves List of Counterparties
- Tactical Decisions

Financial Markets Department

- Acts according to the requirements established by the board and committee
- Investment Decisions





Strategic Asset Allocation Process

- Determine Risk Tolerance Level
 - How much risk can we tolerate (afford to lose?)
- Liquidity Tranche (low risk tolerance)
 - Max (X)% loss with 99% Confidence Level
- Investment Tranche, moderate risk tolerance
 - Max (X)% loss with 95% Confidence Level
- Investment Horizon: 1 Month; 12 months; >1 year;
- Risk Measure:
 - Expected Return/Duration
- Rule of Decision Making:
 - **Maximize Expected Returns Subject to Constraint on** Maximum Losses given a Specified Confidence Level over Investment Horizon

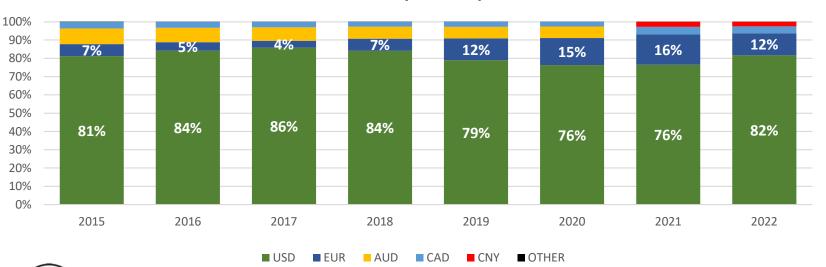




FX Risk Management

- - Defines neutral FX currency composition with broad passive deviation limits approved by the Reserve Management Committee and the board
 - ALM approach
 - o Analyzing FX Liability composition of NBG, Government and Economy
 - o FX rebalancing is seldom long term shifts in IR or global developments
 - Most recent rebalancing adding limited exposure to CNY via BISIP.CNY

NBG Currency Composition







Interest Rate Risk Management

- IR risk is managed mostly through Strategic Asset Allocation framework conducted annually
- Defined IR risk appetite
 - o -0,5% annual CVaR over 1Y horizon 95%(LIQ), 99% (INV) cl.
- ® Risk/Return modeling using quantitative tools
 - SAA Workbench provided through WB RAMP
 - SAA Tool develop in-house with WB assistance
- Strategic Benchmarks approved by the board
- Active management of portfolio duration
 - Defined duration deviation limits vs benchmarks
 - o Ex-ante tracking error limits
 - Active use of futures/options for duration hedging





Credit Risk Management

- Monitoring credit risk of FX reserves via Credit VaR metric based on Credit Metrics methodology
- Initial review / approval monitoring of issuers and counterparties
- Limiting credit exposure
 - Limits exposure to bonds below AA- rating
 - Max concertation in a single issuer -5% of FX reserves
 - Spread Duration and TE deviation limits vs benchmarks
- Verifying credit ratings using in-house methodology:
 - Mostly uses on ratios: size, debt/equity, etc
 - Includes assessment of govt support, economy
- Monitoring of credit ratings and market data
 - Live alerts for Credit Rating
 - Live alerts if significant changes occur in stock prices, spreads, CDS, Bloomberg DRSK



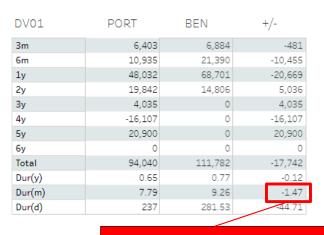


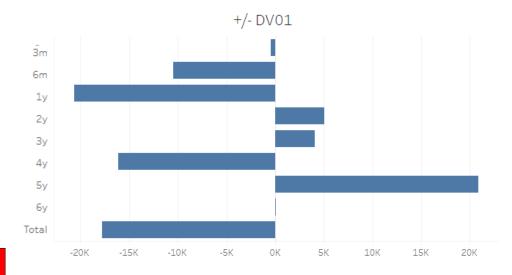
Liquidity Risk Management

- Division of FX reserves into tranches
 - Working capital tranche − 1 month of cash outflows (Cash, MM, Bills, Short term Treasury notes, FixBIS)
 - Liquidity Tranche size defined by projects 12 month outflows (Exposure to less liquid instruments up to 25%)
 - Investment Tranche size defined (Exposure to less liquid instruments up to 50%)
- © Limit investments into less liquid instruments:
 - o Minimum issue size requirement \$500M
 - Max concertation in a single issue 5% of an issue
- Proactive forecast of liquidity needs and accumulation of cash in Working capital tranche when market turbulence is expected
- Swap/Repo facilities in place in the case of liquidity crisis
- Bloomberg Liquidity Score not reliable during liquidity crisis



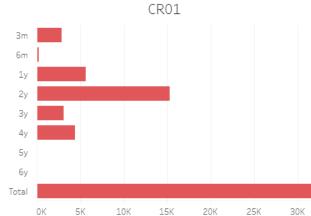
Active Risk Limits





Relative Duration Limit ± 3m

CR01	. SUPRA Agency		Reg.Gov	COVERED	FUTURES	Total	OPTIONS	
3m	37	1,286	0	0	1,522	2,845	0	
6m	0	842	0	0	-782	263	0	
1y	1,569	3,360	40	0	-1,443	5,603	0	
2y	9,278	11,355	5,330	0	-10,692	15,271	0	
Зу	1,295	6,691	2,685	0	-7,592	3,079	0	
4y	0	21,634	2,103	0	-19,324	4,414	0	
5y	0	3,200	0	0	-3,132	68	0	
6y	0	0	0	0	0	0	0	
Total	12,179	48,368	10,158	0	-41,442	31,543	0	
Spr. Dur(y)	0.08	0.33	0.07	0.00	-0.29	0.22	0.00	
Spr. Dur(m)	1.01	4.00	0.84	0.00	-3.43	2.61	0.00	
Spr.Dur(d)	30.67	121.81	25.58	0.00	-104,37	79.43	0.00	



Spread Duration Limit - 9m



Tr. Error (bps)

Factor	8.1
Non-Factor	3.5
Yield Curve	6.6
Spread	4.5
Total Risk	8.8

TE limit 30bps

Operational Risk Management





Risk Taxonomy

- Reputational Risk
- Fraud risk
- HR risk
- BCP risk
- 3rd Party risk
- Information security risk
- IT risk
- Physical security risk
- Legal risk
- Compliance risk





NBG Centralized Risk Management Department (CRMD):

- Accountable to the Governor
- Reporting to the Board Audit Committee
- o Reporting to the Risk Management Committee
- Coordinates:
 - Business Continuity Committee
 - Internal Procedures Committee
 - Risk Management Committee







Risk management Framework

Risk Management framework based on:

- o COSO ERM
- o ISO 31000
- o IIA's Three Lines Model
- o Basel Documents related to Op. risks
- Board of Governors of the Federal Reserve System SR 11-7: Guidance on Model Risk Management
- Experience of the International Operational Risk Working Group (IORWG)
- o Experience of the World Bank and the International Monetary Fund

Main objectives & Functions

Risk Management	Business Continuity Management	Processes and Procedures			
 Risk register RCSA Incident management Model Risk Management Project Risk Management Risk appetite statement Risk reporting Risk awareness 	 Coordination of BCM Scenario development Business Continuity Planning Testing and exercise Business Impact Analysis Self Assessment Awareness 	 Formalization of business processes (procedures) Business process mapping Procedures' system management 			

Coordination of pandemic measures at the Bank





Incident management

Incident Management framework

- Define Business Processes for all business areas
- O Define KRIs (Key Risk Indicators); Benchmarks and thresholds (MAP (maximum acceptable performance))

Main objectives & Functions

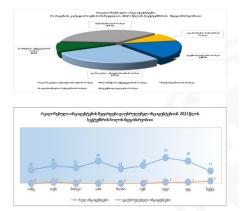
- Each business unit nominates Risk Champion one or two person. Risk champion(s)
 is (are) responsible for communication with CRM Department. Risk champion(s)
 are responsible for:
 - Investigate detailed data of each Incident;
 - Escalate activities to incidents (when needed);
 - Communicate and coordinate the information about incident within business unit;
 - Timely register in centralized location;
 - Follow up the incident;
 - Increase the awareness of risk and incident management within BU.

Nº	What Happened and Why	Impact	Responsible Person	Date of Registration	Created by	Preventive Actions	End Date
1							
2							
3							

KRI	Jan	Feb	Mar	Apr	May	Jun	Jul	Benchmark	MAP
Leakage of Confidential	0	0	0	0	1	0	0	0	0
System interruption for more then 15 min.	1	0	2	0	0	0	0	1	5











Cyber-Security framework





NBG Information Security Management Committee:

- Approves strategy Defines risks, Categorize Information Systems, Select Security Controls
- Members:
 - Executive Director (Head)
 - Critical Systems owner departments
 - Payment department (RTGS)
 - Financial Markets Department (Bloomberg, WSS, SWIFT, GSSS)
 - Accounting Department (General Ledger)
 - IT
 - Security Department
- Strategic Decisions





IT department & Security Department

- Responsible for control and monitoring the process of implementation of strategy
 - Implement Security Controls.
 - Assess Security Controls
 - Monitor Security Controls
- Leading Incident Management Process
- Tactical Decisions

System owner Departments

- Acts according to the requirements established by the committee and implements tactical decisions
- Incident detection process (identification, reporting, actions)
- Operational Decisions





Framework and Controls

- Specific system rules
- Segregation of roles
 - Within IT department
 - Within system owner departments
 - Within system users
- Server & IT infrastructure security controls
 - Specific protocols
 - o Firewalls
 - o Specific rules for 3rd party users (Cyber Arc)
 - o Specific rules for privileged (IT) users (2 step approval)
 - o Specific rules for business users (VPN, 2 step verification, Tokens, One time password generation)
- Quarterly screening of critical systems and it's components
- Annual vulnerability tests
 - o Black box scenario
 - o Grey box scenario
 - White box scenario
- Implementation of global requirements and industry standards
- External audit (SWIFT CSP) & Internal Audit





Thank you for Attention

Questions?



