

E-Link Software Technologies Pvt. Ltd. Company Profile

www.elinktechnologies.net



2019-20

Corporate Office:

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Company Profile

E-link Software Technologies Pvt.Ltd

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Company Profile

E-link Software Technologies Pvt.Ltd

1. Introduction

E-Link Software Technologies Pvt. Ltd (*e-Link*) is an IT company based in India. Our corporate office is in Mumbai and R&D centers are in Ahmedabad (Gujarat) & Navi Mumbai. *e-Link* was established in January - 2008 with a vision of providing IT solutions and Services to our esteemed customers to make their Business efficient and profitable.

We have been accredited with ISO 9001:2015 certification for observing international standards in a wide scope of activities like sales and information technology enabled services (ITeS) in design & development of software and services. Our core competencies are in development of software products, ITeS, web hosting services, system integration, O & M Contracting etc. *e-Link* is committed to deliver quality products & services using latest tools & technologies with total commitment. We believe in creating value to our clients.

Elink Software Technologies Pvt. Ltd. is one of the leading providers of Information Technology Services and Business Solutions in India. We offer complete end-to-end Custom Software Development Solutions. We have extensive experience in developing and managing complex IT Applications in real time as well as in delivering high value and long term services.

Our Expertise lies in developing technological solutions for the major utility sectors like Power, Water & Gas. Additionally we support Engineering, Scientific, Data Processing, Communication, Consultancy, Social and other Business Lines/ Setups, and varied verticals.

Processes and practices in *e-Link* is a true reflection of our commitment to the values of transparency, trust and respect. Our full-fledged Application Development Services encompass all the phases of Software Development Life Cycle (SDLC), starting from translating business needs into project requirements through implementation and post-production user support.

Our products help businesses to build, manage, generate Business, sell products, distribute information, and gain intelligence about their business and client profiles. We build and implement end-to-end solutions that can integrate with diverse Business Applications.

Multi-platform expertise, extensive reach, Domain Expertise and tested delivery mechanisms help us deliver reliable, high-quality, cost-effective IT Services and Solutions. We will sustain, inspire and grow our workforce by promoting employee involvement, open communication, teamwork and cooperation.

Sound infrastructure and rich resource capabilities allow us to successfully design and deliver projects. Our Core Team Consists of Domain & Industry experts from IT, Utility, Management and Finance Sectors. Our senior leadership team has established and maintained a strong and ethical organisational climate.

As we have grown, we understand the importance of giving back to society, which is a core element of our corporate values.

Our customers are the reason for our existence. We anticipate their needs and endeavor to meet and surpass their expectations. We strive to attain individual and team excellence through a spirit of continuous learning, new ideals and a commitment to high levels of achievement.



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2. Quality Policy

Our constant Endeavour is to provide solutions to customer, which will compliment their operations and help them manage their business more effectively, save costs, improve efficiency , enhance productivity and better customer service.

The common thought shared among the promoters being: ***Our growth is directly proportional to the growth of our customers and, only technology can take any organization to the next level of success for which, every project will be executed with systematic approach and will ensure delivery of quality output - ON time.***

3. Our Vision

To Create an Environment of Peace and Synergy globally, through technology.

4. Our Mission

To translate advance technologies and Domain Expertise into Business Value for our clients

5. Our Values

- **Working with every organisation with complete transparency, Ethics & Commitment.**
- **Every assignment we undertake should add value to the clients business, in line with their objective and goals.**
- **It will be our customers progress that will determine our growth.**

6. Our Services

- **Application Development & Maintenance**

Our Application Development & Maintenance Service offerings include a host of services such as Customised Product, ERP Applications, Add on Applications for Government, Utility and other Industries.

- **Consulting**

E-link software Consulting Services leverage deep domain know-how to eliminate lengthy, expensive processes and efficiently manage IT & ITES services & Solutions.

- **Infrastructure Operation & Maintenance Services**

Leverage our dedication and commitment to support and alliances with industry to enable peak infrastructural efficiency, build business-oriented support and Service setups, and drive agility and growth.



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7. Our Products & Services

A. Elint power



- ELINT Power is web based application is used for power discoms.
- MS dot net framework in C#
- Compatible for Oracle/DB2/MS - SQL RDBMS
- Modular, Parameterized
- Single sign-on & role based
- Common User Interface
- Scaled up security & Access control
- Anytime Anywhere

B. E-lint water



- Customer Information System
- Water distribution schedule & entry
- Complaint Management
- Metering
- Billing
- Collection
- Tanker Management
- Application Management
- E-Document
- Admin
- Billing Adjustment & Accounting
- Meter Reading
- Disconnection & Re-Connection
- Customer Web Portal
- Management Dashboard
- GIS integration with Tanker Module



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C. Mobile Applications

a. For Power & Water

- i. Customer App (WSS)
- ii. Meter Reading (With meter Photo)
- iii. Spot Billing & Collection
- iv. CIS
- v. Customer Services management



b. Any Application development capability for CRM & Payment Process

D. Automation Solutions :

a. For Power Utility Sector

- i. GIS Based Electricity Distribution & Supply Management System:
- ii. Substation & Distribution Automation:
- iii. Smart Metering:

b. For Water Sector

- i. Reservoir management system:
- ii. Water & Waste Water Automation:
- iii. Water Distribution line Automation:
- iv. ESR, GSR, HSR & MBR Management:
- v. Online UV Treatment System:
- vi. Pump efficiency monitoring system:
- vii. Online Water quality monitoring:
- viii. Pollution Monitoring System :
- ix. Advance Metering Infrastructure:

E. For British Gas (Shell) : Developed comprehensive Personnel Tracking System: SMART-PTS -: (For British Gas – Now a Shell Plc group Co.)

- Salient features of Smart PTS
 - Recording personnel attendance – Offshore and On Shore
 - Offshore and Onshore personnel movement Tracking
 - MOHA (Min. of Home Affairs- Govt. of India) procedures and security processes
 - Access control for secure and permitted access
 - Real time monitoring of personnel in cases of emergency
 - Separate Vendors / Visitors (Local/ Expats) / Contractors monitoring
 - Dynamic reporting for offshore and onshore personnel alike
 - Linkages to manned and unmanned oil rigs through VPN, Satellite, broadband and secure defense frequencies
- Successfully running since 7 years at client (British Gas-Shell)



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F. Other Services

- a. Web Based Application Development
- b. Web Site Designing & Portal Development
- c. Geospatial - Solutions / Services
- d. Customized Application development
- e. Workflow Applications
- f. Document Management System
- g. ERP Application & Technology integration.

8. Our Commitments

- Strong Domain & Technical Expertise to enhanced value additions to our customers
- Committed to Providing Reliable, Scalable, Quality and Cost effective solutions & services
- Timely delivery
- Willingness to Build Long-Term Relationship & as Dependable Partner

9. Our Achievements in Utility Sector at a Glance :

SR. NO.	CLIENT	E-Link Power
1	ESSEL GROUP (Power Distribution) Locations: a) Nagpur (Commissioned) b) Sagour (Commissioned) c) Muzaffarpur (Commissioned) Total Consumers: 7,78,000 Implemented in 2010	<ul style="list-style-type: none"> ➤ Originally bagged the order from SPANCO and deployed the solution in 2010. ➤ Thereafter ESSELGROUP took over and solution enhancements were made as per requirement of client ➤ Nagpur implementation being used as benchmark for replication at other sites
2	SPML Location: Bhagalpur Total Consumers: 1,58,000 R Implemented in 2013	<ul style="list-style-type: none"> ➤ Total solution including billing successfully implemented in 2013
3	Nidar Utilities (Hiranandani Group)	<ul style="list-style-type: none"> ➤ End to end Power Distribution Management system . From New Connection to Billing & Collections (including Mobile Apps)
4	INDIA POWER LIMITED Location: Gaya Total Consumers: 1,25,000 Implemented in June 2014	<ul style="list-style-type: none"> ➤ Total solution including billing successfully working .



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SR. NO.	CLIENT	E-Link Water
1	AURANGABAD CITY WATER COMPANY LTD (ESSEL) Total Consumers: 1,20,000 (Went Live – Project Suspended)	➤ End to end Water Distribution Management system . From New Connection to Billing & Collections
2	6 Gram Panchayats in Maharashtra State (MJP-Panchgani) (av. 5000 consumers per location)	➤ Water Billing & Collection Management for Gram Panchayats
3	Kagal Municipal Corporation Total Consumers: 7,000	➤ CIS, CRM, Water Billing & Collection Management
4	SUEZ India (Coimbatore) Total Consumers – 1,25,000	➤ CIS, CRM, Water Billing & Collection Management + Mobile Apps
5	Ceinsys Tech (Thane Municipal Corporation) Phase -1 Consumers: 1,13,000	➤ CIS, CRM, Water Billing & Collection Management + Mobile Apps

10. People

People have always been the strength of E-link Software and the reason for its consistent growth. Recognizing this, we provide a work culture that allows employees the space to learn, experiment and grow. It places a premium on continual learning and gives its employees the freedom to think differently. It also encourages individuals to take on increased responsibility and thereby contribute to personal and organizational growth.

E-link Software emphasizes on employee involvement and is committed to provide equal growth opportunities for all employees. The organization aims to create an environment that nurtures employees who are open to exploring new options, seeing and learning from different sections of the company, working with different teams, and in the process gain from the exposure and develop a larger perspective.

11. Contact Us

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