

(Personal Assistant : PA)

The Definitions of “Personal Assistant”

Empowerment Of Persons With Disabilities Act, B.E. 2550 (2007) and 2nd revised version, section 20 (10)

The persons with disabilities can access and benefit from personal assistant

Regulations of the National Committee for the Promotion and Development of Quality of Life for Persons with Disabilities Regarding the criteria and methods for adjusting the living environment for people with disabilities Having an assistant for the disabled. Assistance for disabled people who do not have a caregiver and rights of caregivers of persons with disabilities, 2023

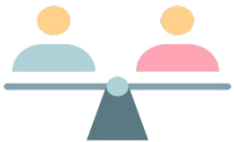
Personal Assistant is Persons who assist to PWDs for their living.

- 1.) For helping PWDs live their life.
- 2.) For participating in the society in the particular time according to the needs of PWDs.



This service is to respond the PWDs’ needs genuinely.

This idea comes from “Independent Living Concept”



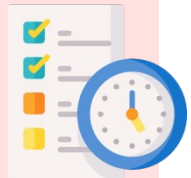
The main idea is to empower PWDs and make them feel valued and be able to manage their own life potentially.



Personal Assistant

Considering from the needs of PWDs

PA will be assigned to work by hours and months



The maximum is not to exceed 6 hours per day or 180 hours per month.

The Process and guideline for Personal Assistance



1. Training

Personal Assistant Training Courses for persons with disabilities 2012

- Theoretical study for 24 hrs.
- Practical training for 30 hours.

2. Registration



- Be a person who has passed the PA training course.
- In Bangkok : Submit an application to the department or other agencies as announced by the Director-General
 - In other provinces : Submit an application to the Social Development and Human Security Provincial Office, public organizations and private sectors as announced by the provincial governor.
 - Qualifications and ineligibility for PA to be specified by the Director-General

3. Services



Qualifications of persons with disabilities who require PA services

- Have a disability identification card
 - Need an assistant to help in performing important routines in daily life or participating in society
 - Do not have caretakers or caretakers are unable to perform their duty.
- earning 50 Baht/ per hour**
(Maximum not more than 6 hours per day or 180 hours per month)
- Transportation cost (Disbursement according to Ministry of Finance regulations)



Limitations in Providing Personal Assistant for Persons with Disabilities.

1. Resources



The budget is limited.



Leads to insufficiency number of Personal Assistant: PA to cover the all area.

2. Working process

1. A lack of clearness in the operational processes of Personal Assistant in the country.



2. A Duplication of PA performance report forms.

3. PAs lack motivation to perform their jobs.



4. Lack of continuous knowledge development of PAs.



3. Service user



There are many persons with disabilities who want to request PA services.



This leads to problems in providing services to meet the needs of persons with disabilities.



Directions for PA services for persons with disabilities in the future.

Creating a long-term plan for providing PA services for persons with disabilities collaborating with relevant sectors.

Objective :

To develop a system for providing PA services for persons with disabilities to support the current and future situations.

1. Using **technology** to accommodate persons with disabilities and help them and their caretakers, such as submitting applications



2. **Supporting** guidelines and **creating standards** in providing PA services for PWDs collaborating with relevant agencies and other stakeholders.



3. There is a system for **evaluating** PWDs who experience the PA services, such as physical rehabilitation.



4. **Strengthening the value** of the work in helping PWDs, such as creating online media/announcements for public relations.



5. **Creating a knowledge network** for developing services in order to help PWDs by integrating and collaborating with other agencies in the local level.

