

# Assessment and Planning Programs for Asset Management and NRW



## Our Solution

Asset Management Customer Value (AMCV) is an asset management benchmarking program developed by the Water Services Association of Australia with Isle Utilities as exclusively licensed program facilitator. AMCV is a holistic approach to comparing asset management life cycle functions and processes that gives you the tools and information to drive process improvement.

The program helps utilities to objectively assess the strengths and weaknesses, assess performance against international peers, and plan and implement an improvement roadmap. AMCV is aligned with the Global Forum on Maintenance and Asset Management (GFMAM) and the Institute of Asset Management (IAM).

### Objectively assess strengths and weaknesses

- Benchmarking that goes beyond ISO55001, based on the internationally recognized GFMAM 39 subjects
- Balanced approach, providing insights on Past to present, Current state, and Future state continuous improvement
- Confidential improvement opportunities, tailored to your organization, along with utility-specific reports
- An insight into trends and leading practice in asset management
- Better meet the needs and expectations of customers and stakeholders

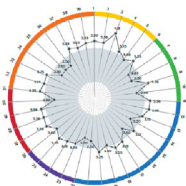
### Assess performance against international peers

- Compare the quality of the utilities' asset management processes with others within the industry, including areas of improvement
- Identify organizations which represent leading practice in processes within the peer group
- Identify and showcase global leaders in asset management
- Conveyance of international lessons and best practices to all project participants
- Unparalleled networking opportunities with industry leaders in asset management
- Promote focused networking

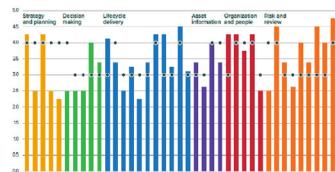
### Plan and implement improvement roadmap

- Provide greater understanding of business processes (how we do things) and their relationship with metric outcomes (quantitative performance)
- Year-on-year review to identify performance change over time
- Comparisons of past to present asset management maturity change

Asset Management Benchmarking is aligned with the internationally recognized GFMAM 39 subject areas and its six subject groups. This benchmarking program is a result of WSAA and IAM collaborating to facilitate international Asset Management comparisons.



Typical output - GFMAM 39 subjects scores



Compare Performance to industry median (●) across 39 GFMAM subjects

### Asset Management Customer Value (AMCV)

Water Services Association of Australia's Asset Management Customer Value tool, developed specifically for the unique needs of utility managers, remains the water industry's leading platform for asset management benchmarking and exclusive water industry data. Isle is pleased to be exclusively licensed by WSAA to employ their Asset Management Customer Value tool.

*"Asset Management Customer Value tool is a holistic approach to comparing asset management lifecycle functions and processes that gives you the tools and information to drive process improvement. Let's collaborate, learn from each other and drive value in our businesses and communities."*

WATER SERVICES ASSOCIATION OF AUSTRALIA, 2020

## Interactive Session

19 October, 11:00–11:30 a.m. (GMT +8, Manila time)

[Join the Zoom interactive session](#) (passcode: #eMarket2)



## To know more about our Smart Water Technology

### BROCHURES

- [Gain Clear Insight](#)
- [Asset Management Benchmarking](#)
- [ISLE Non-Revenue Water Management Planning](#)

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