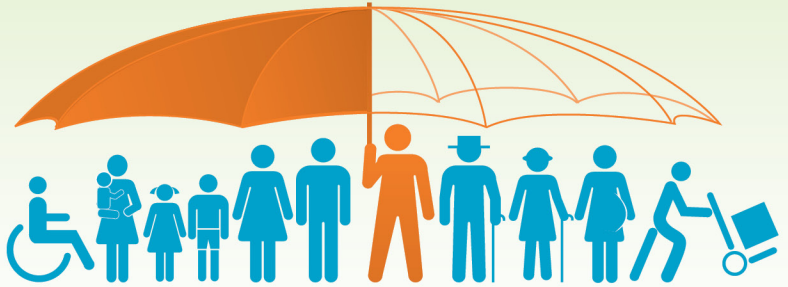


The logo for the Asian Development Bank (ADB), consisting of the letters 'ADB' in white serif font on a dark blue square background.

ASIA-PACIFIC

SOCIAL PROTECTION WEEK 2023

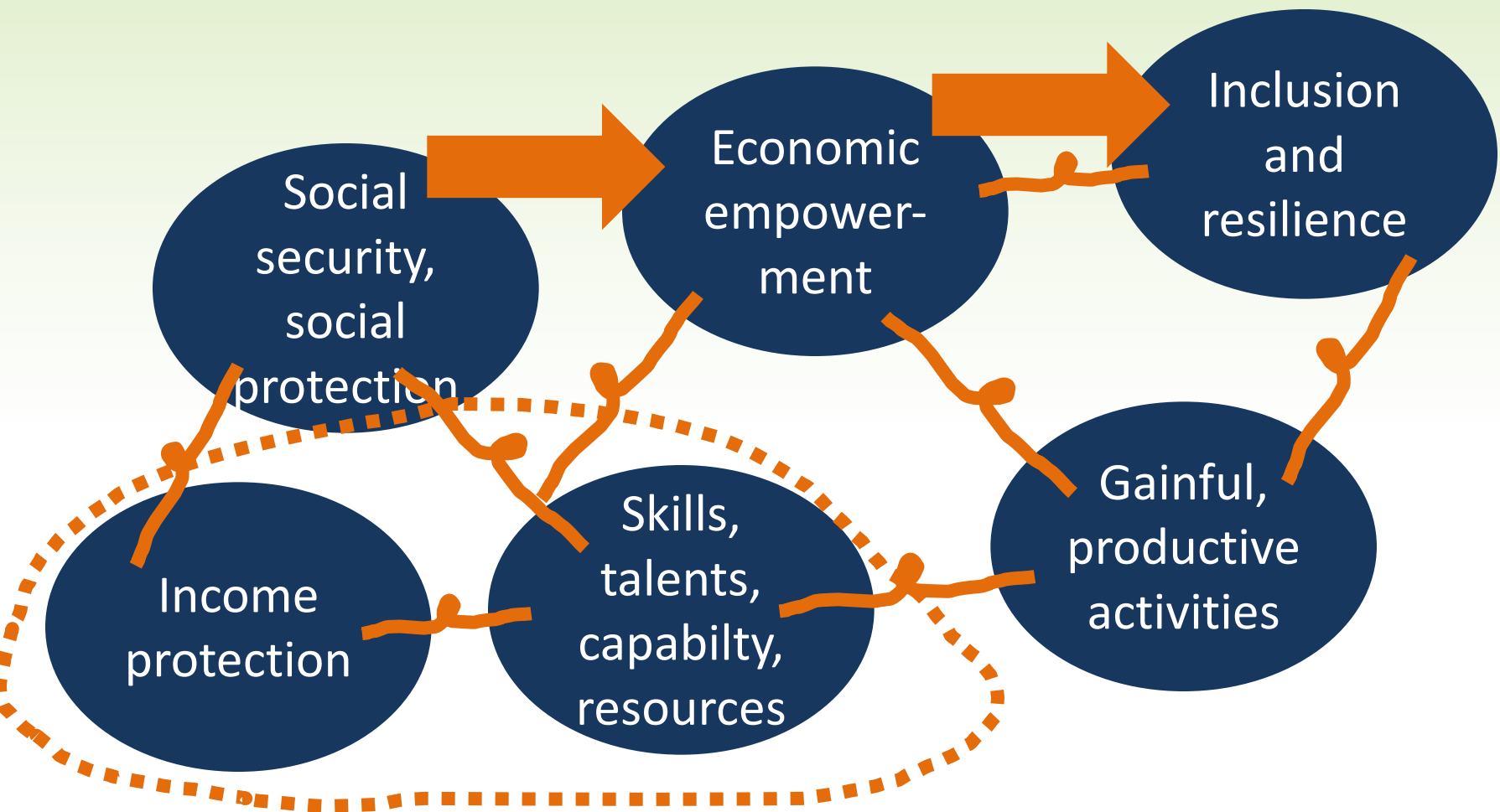
Social Protection in a Changing World

26–28 September • ADB headquarters, Manila, Philippines

Social security, inclusion and resilience: Connecting the dots

**Maribel D Ortiz, PhD
Independent consultant**

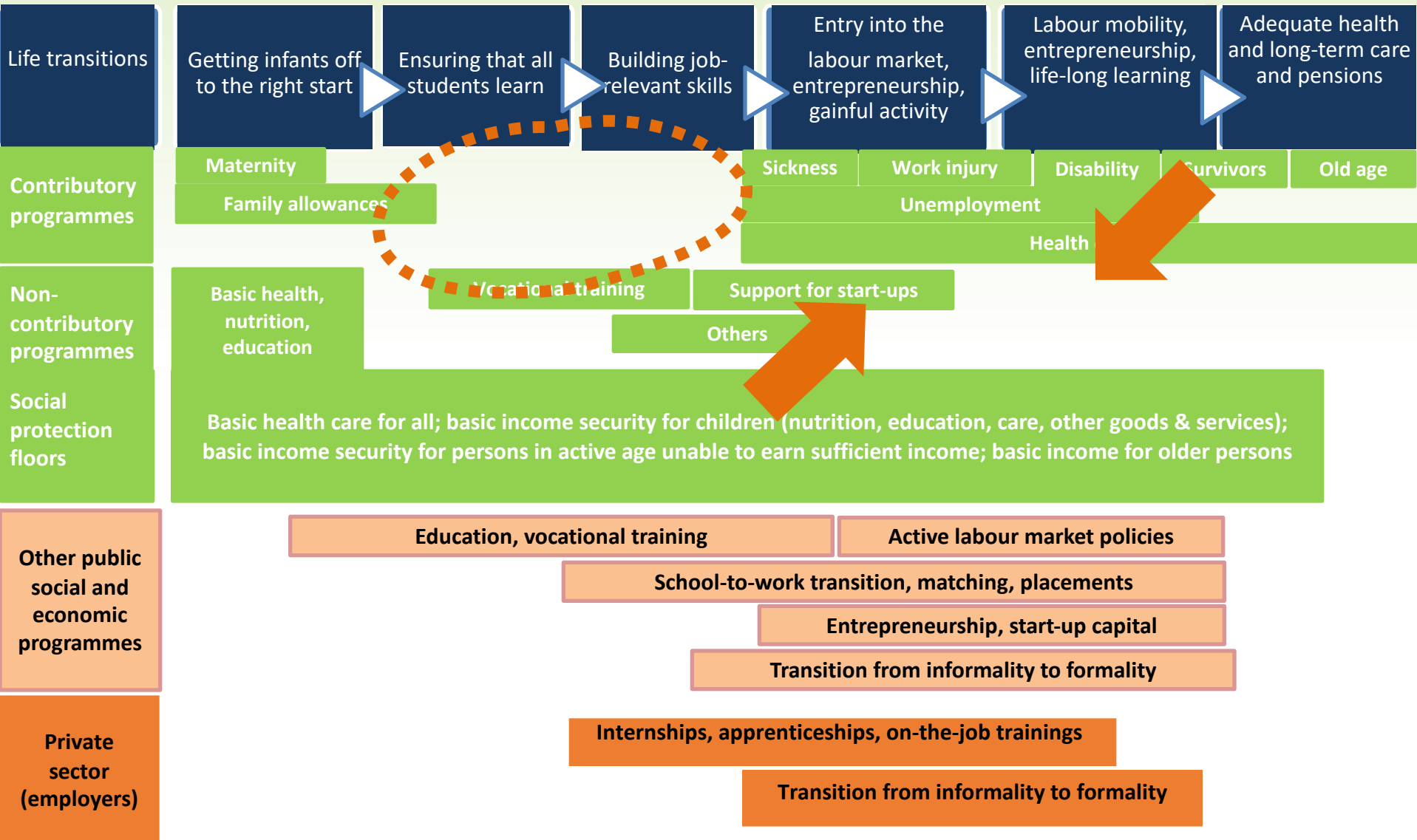
Connecting ideas



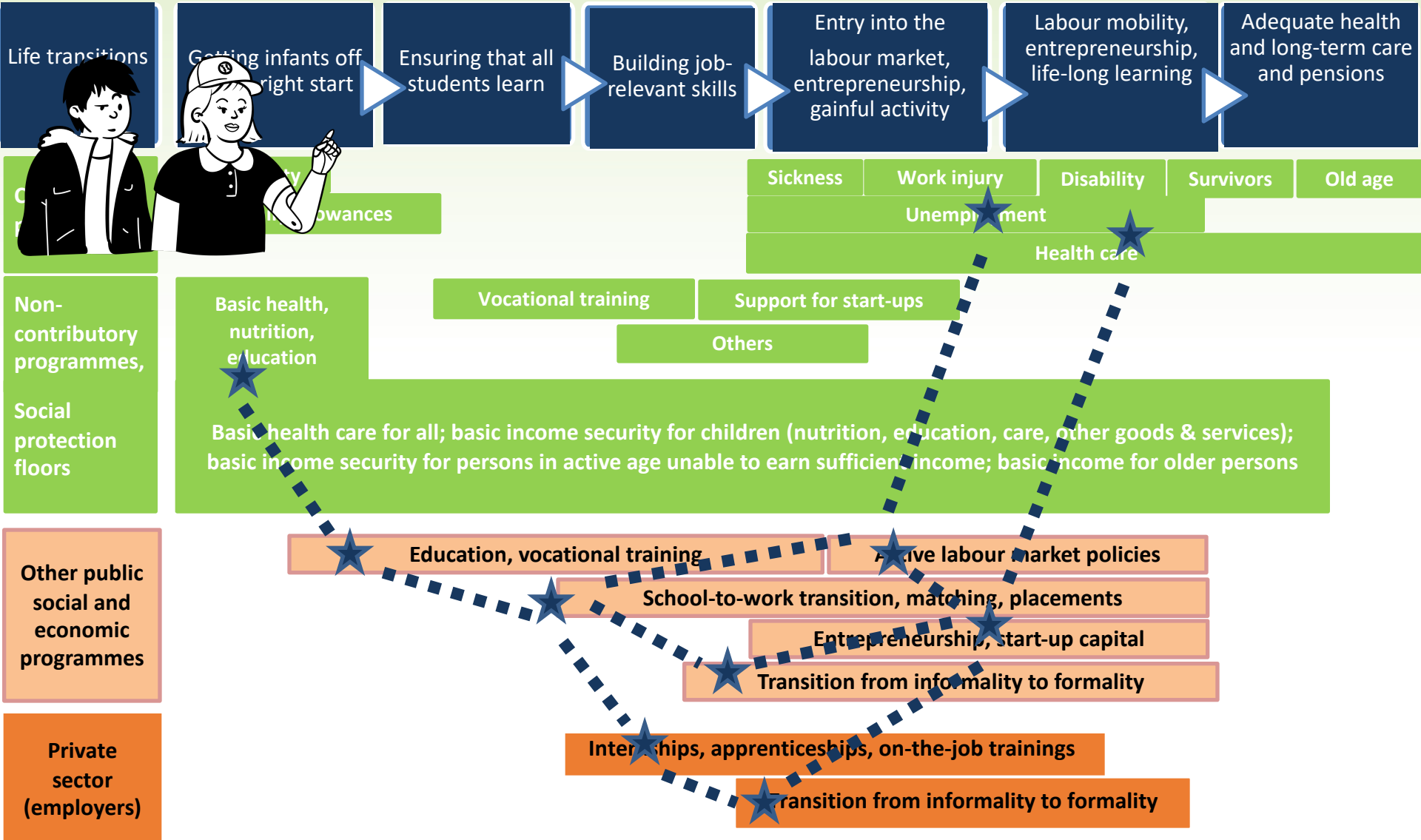
Life cycle approach to social security



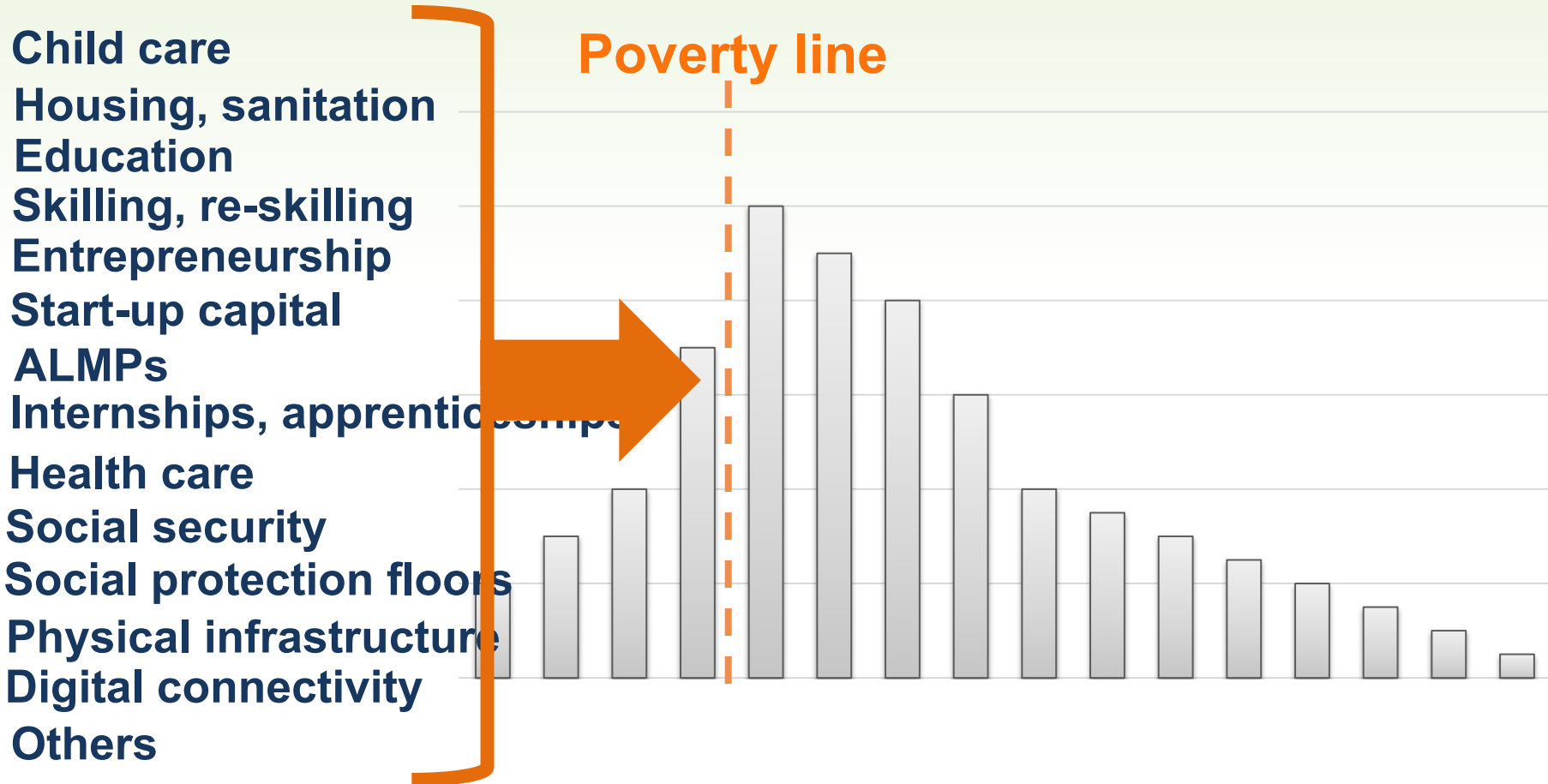
Life cycle approach to social security



Life cycle approach Building synergies, connecting the dots to economic empowerment



Connecting the dots: Life cycle approach to economic empowerment



Some examples

- ***Jovenes en Red* (Young People Network), Uruguay**

Activities of programme participants are sequenced through three stages:

- Guiding them through high school
- Providing college or technical education
- Facilitating job market entry

- ***Brazil sem Miséria* (Brazil without extreme poverty)**

Consolidation of *Bolsa Familia* into a national strategy:

- An income guarantee delivered through *Bolsa Familia*
- Economic inclusion programmes to generate income and employment in urban areas (training, microcredit and labour intermediation services)
- Access to public services that are available in the country

Some examples

- ***SOCPEN, South Africa***

Social Pension Integrated Management Information System of the South African Social Security Agency

- ***My Synergy System, Malaysia***

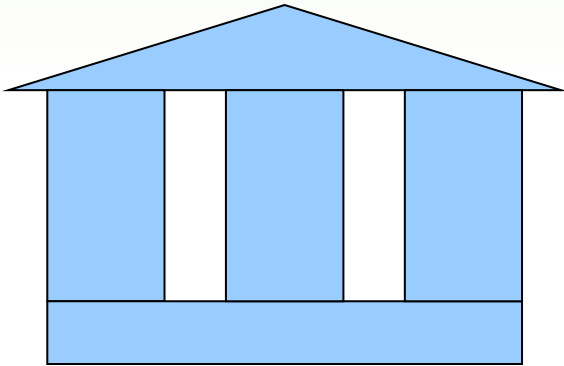
<https://ww1.issa.int/system/files/documents/good-practices/2022/2-Malaysia-SOCSO-211744.pdf>

- ***RAMP, Singapore***

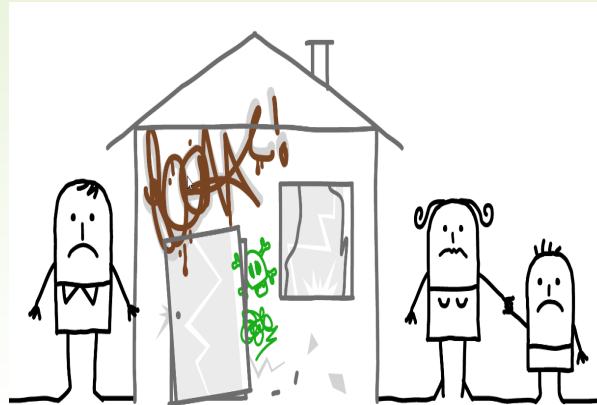
<https://ww1.issa.int/system/files/documents/good-practices/2022/2-Singapore-Ministry%20Manpower-CPFB-211688.pdf>

Malta's *Making work pay* programme

Ministry for the
Family, Children's
Rights and Social
Solidarity



- Ministry savings
10%-30%-50%



- Higher rate for dual earners
- Tapering benefits over three years,
65%-45%-25%

Daycare for kids



- Over three years,
25%-25%-25%

<https://ww1.issa.int/gp/173562>

Some examples

- **Bürokratt, Estonia**



<https://www.youtube.com/watch?v=T9dFn9T2QAg>

- Interoperable network of AI applications
- A united channel that can access all other government AI agents, bots and assistants
- Services and information are based on the ***user's data*** hence truly personalized and tailored
- Voice-based interaction, no digital divide
- In the near future, Estonia plans to:
 - (a) add another layer to enable interactions with private sector AI agents, bots and assistants; and
 - (b) establish interoperability with systems in neighbouring countries

THANK YOU

Maribel D Ortiz
mfdortiz21@gmail.com