

CONNECTING THE DOTS  
KNOWLEDGE BROKERING  
SYMPOSIUM SESSION 3

HOW?!

a graphic recording by  
Eav Brennan on GADIGAL  
COUNTRY



# SKILLS

How we see what a 'skill' is can be broken down into



## CAPACITY

to bake a cake, do you want to learn? can you read a recipe?

(but the ride isn't a solo feat)



## CAPABILITY

do you have the time? ingredients? patience?

## COMPETENCY

you have the resources, skills and ability make that cake!



NAILED IT!

# CHARACTERISTICS AND COMPETENCIES

are two wheels of the same bike



Because even when you all have the same goal,

there are always unforeseen obstacles...

and you might even need to make NEW TOOLS



# LISTENING

## REFLECTIONS

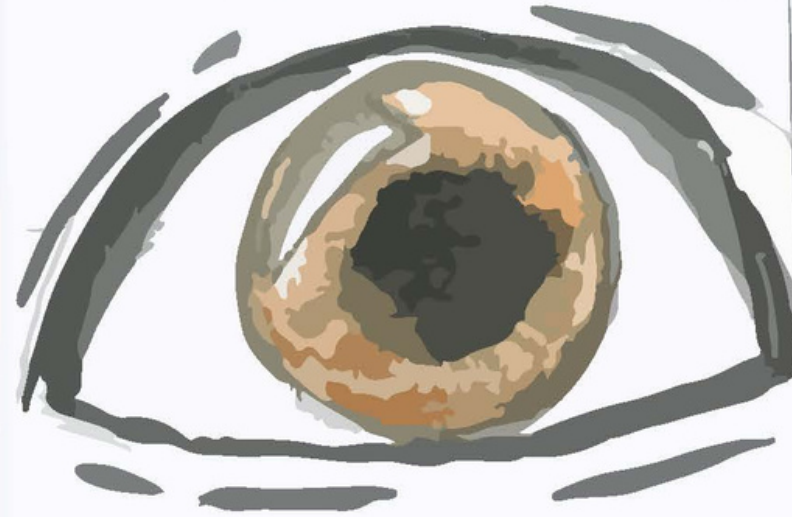
It's HARD to listen without  
clarifying,  
trying to 'fix'  
filtering information

Down loading



listening to confirm beliefs

Factual



noticing difference

Empathic



seeing through another's eyes

Generative



connecting to an emerging world

but it's nice  
to sit and  
focus on  
some one else



# SYSTEMS THINKING

Building a cause and effect diagram  
(a powerful way to visualise perspectives on how variables interact)

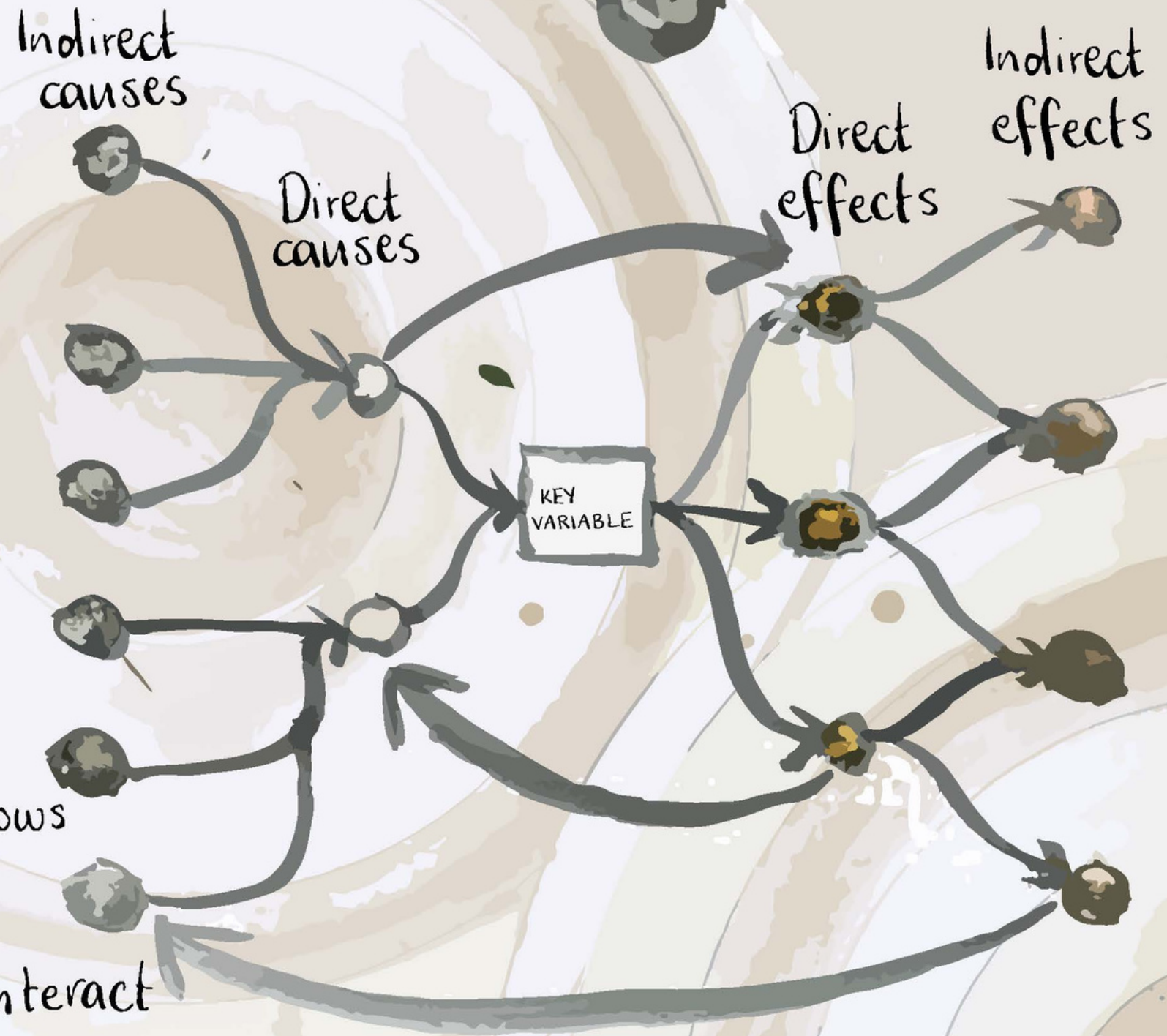
KEY VARIABLE

Can be both  
AMPLIFIED or  
DAMPENED

It's important to clarify  
what everyone thinks this  
is

Working as a TEAM shows  
different perspectives  
on how variables interact

When context isn't clear, it's  
easy to get stuck on one  
variable





# WORKING WITH SPECIFIC GROUPS

Industry, Communities, Government,  
Traditional Owners and First Nations

LEARN THE CONTEXT

cultural norms      language  
framing              structures

TAKE TIME TO LISTEN  
try to meet in-person, invest  
in building relationships

It's CHALLENGING to find  
ways to build up and  
practice SKILLS

Sometimes, when things keep  
changing you just have to

