

SUPPORTING PRIMARY CARE DURING COVID-19

OntarioMD (OMD) advocates at many provincial tables on behalf of community-based Ontario clinicians to ensure digital health tools, such as electronic medical records (EMRs), as well as virtual care technologies meet your patient care needs. During the current pandemic, we listened to clinician feedback and worked with health system stakeholders to adapt digital health tools to deliver COVID-19 data so you would know which patients contracted the virus, who needed care, and who was vaccinated.

We continuously advocate for support and education to help you adopt new technologies seamlessly in your practice so you can focus on care rather than technology. We work with you to make sure digital health works with your workflows.

HEALTH REPORT MANAGER

[HRM](#) delivers hundreds of different report types from more than 500 hospital and specialty clinic sites to your EMR so you don't have to handle paper reports. HRM sends almost 4 million reports to clinicians per month. It made sense to leverage this powerful digital tool to deliver reports from COVID-19 assessment centres and other COVID-19-related information.



Notifications of Positive COVID-19 Test Results

After patients are tested for COVID-19, it's important for primary care clinicians to know which patients tested positive. OMD's Health Report Manager (HRM) tool delivers notifications in your EMR inbox when a patient's test result comes back positive in the Ontario Laboratories Information System (OLIS). These notifications let you know when to check OLIS instead of checking OLIS repeatedly before the positive results are in. If you still aren't using HRM with your EMR, contact us at support@ontariomd.com.

COVID-19 Vaccination Reports

HRM has been delivering COVID-19 vaccination reports from the provincial COVaxON vaccination management system to your EMR since May 2021. How you can access vaccination data to fill in the gaps depends on your practice type. Visit the [COVID-19](#) page to find out the vaccination data sources for your practice.



COVaxON Training and Tools

Training for the COVaxON System

OMD's digital health educational events and online learning are well-known to primary care clinicians for being high quality, relevant, and comprehensive. OMD quickly developed ongoing [virtual training sessions](#) to prepare primary care to offer COVID-19 vaccination clinics to their patients. The sessions demonstrate how to use and access the provincial COVaxON vaccination management system. Support for the COVaxON system is available by contacting COVaxON.Support@ontariomd.com.

EMR Toolkits to Identify Patients Eligible for Vaccination

You've been trained on the COVaxON system and are ready to offer a vaccination clinic. Which patients should you contact to come in and get vaccinated? How can you reconcile vaccination data in the COVaxON system with your patients' immunization records in your EMR? OMD, with our partners, has developed [useful toolkits](#) for some of the most widely used EMRs. We can help you extract data from your EMR using searches by age or postal code and do a mass upload to COVaxON. Our website also offers many other [useful resources](#) to plan your vaccination clinic.



EMR Toolkits to Reconcile Aggregate Reports (for Patient Enrollment Model Practices)

The EMR-eReport Patient Vaccination Reconciliation Toolkits are designed to help you reconcile a list of patients extracted from your EMR with the COVaxON Aggregate Primary Care Vaccination Report outside your EMR provided by Ontario Health. [Three toolkits are available](#): TELUS PSS, QHR Accuro® EMR and WELL/OSCAR. If you need help or more information, contact OMD at support@ontariomd.com.

Virtual Care Privacy & Security Training

The use of virtual care tools has accelerated since the onset of COVID-19. You may have quickly adopted these tools to provide patient care to keep your practice and patients safe from contracting the virus. Using virtual care adds a few extra considerations for privacy and security. Make sure you've considered everything by completing OMD's [new Virtual Care Privacy & Security Training Module](#).



Virtual Care Webinars

COVID-19 has accelerated the use of virtual care worldwide. OMD has been hosting webinars for clinicians since the start of the pandemic on many aspects of [providing virtual care](#) and will continue to offer valuable learning as digital health and virtual care evolve. Check out our [OMD Educates](#) page regularly for the latest webinars or to watch recordings on previous topics. All sessions are conducted by OMD clinician Peer Leaders and other digital health and virtual care experts.



Digital Health Support Whenever You Need It

COVID-19 has had a significant impact on primary care practices. OMD staff can help you manage the changes you've made or changes you would like to make. OMD has also brought together many [virtual care resources](#) for your consideration and we can help you assess which ones could work best for you and your patients.

Contact us at support@ontariomd.com and we will meet with you virtually to discuss your needs at a time that works best for you.

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