

PMI Educational Foundation Project Management for Social Good® The Project Management Methodology for Post-Disaster Reconstruction

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### **PMIEF Builds Bridges**

PM -

University Students

### Teachers



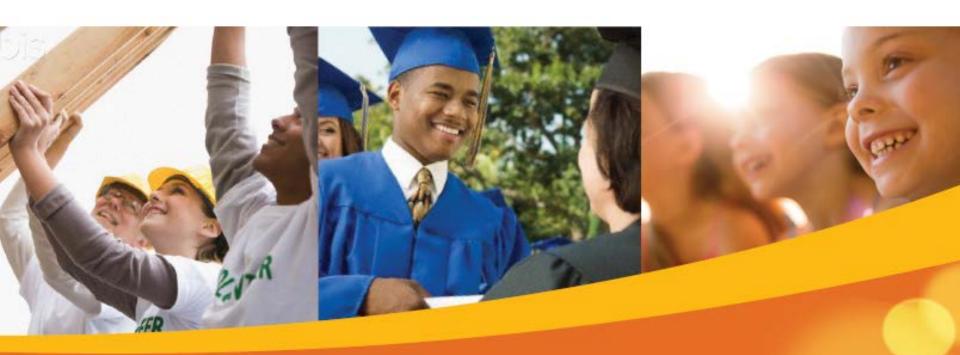
Young Learners Non-Profits/ NGOs





### **PMIEF Areas of Focus**

PM Programs for Nonprofits/NGOs Scholarships & Awards PM Programs for Youth



PM Capable Nonprofits/NGOs

PM Ready Workforce

PM Knowledgeable Youth

# My personal story



| Date              | January 25, 1999                  |
|-------------------|-----------------------------------|
| Magnitude         | 6.2 M <sub>w</sub> <sup>[1]</sup> |
| Depth             | 17 km (11 mi) <sup>[2]</sup>      |
| Epicenter         | 🔍 4.5°N 75.7°W <sup>[1]</sup>     |
| Areas affected    | Colombia                          |
| Peak acceleration | 0.55 g                            |
| Casualties        | 1,900 dead <sup>[1]</sup>         |
|                   |                                   |



# When I arrived 5 days later...







### The start

In 2004, PMI called for volunteers to create a **<u>post-disaster</u>** recovery methodology based on PMI's well established best practices.

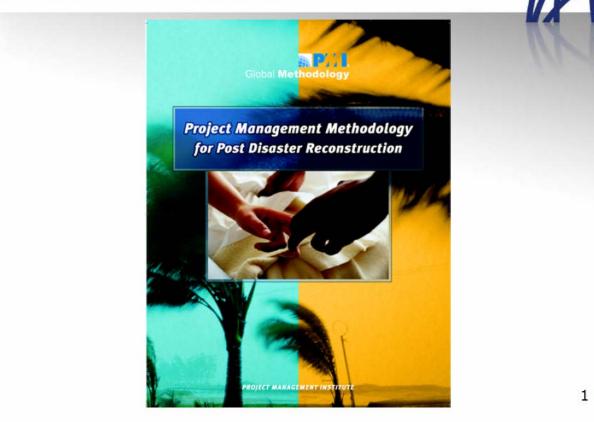
Some constraints:

- To be applied in areas suffering disasters. Not many tools available.
- Focus on quick gains
- No time to run all "processes". Focus on what is important
- Tool to be used by any community, disaster recovery, NGO, or group interested. Not too technical.



### The result

### Project Management Methodology for Post Disaster Reconstruction





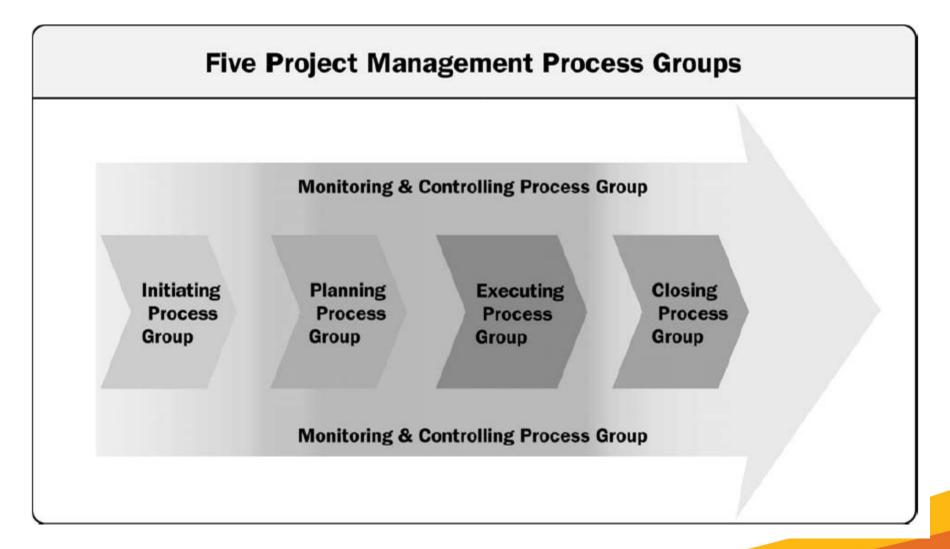
### **Benefits**

### PMMPDR: Benefits of Project Management

- PMMPDR assists the implementing agency project manager:
  - integrate, coordinate, and track project activities
  - apply the basic practices, techniques and procedures often encountered in the Post-Disaster Reconstruction Project
- A standard and disciplined approach means a better guarantee of success
  - Accomplish more with fewer resources
  - Better control over schedule, cost, and information distribution
  - Increased community and donor satisfaction
- Standard project management process facilitate use of a common "lexicon" across partnering relief agencies/NGOs/governments



### Structure



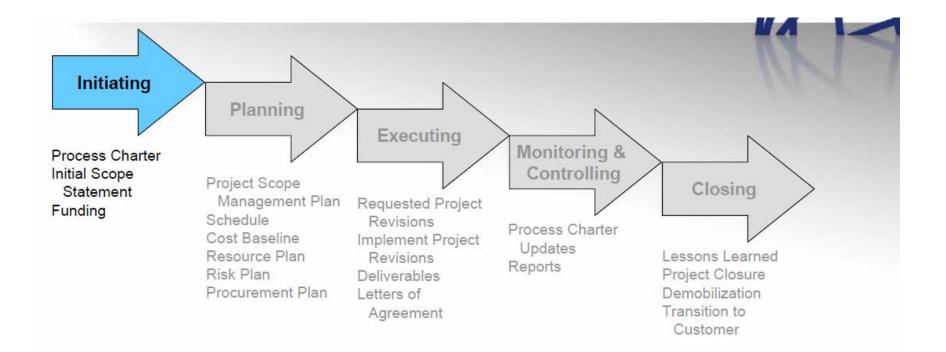


### Structure

| PROCESS GROUP                            | PROCESSES INCLUDED   |    |
|--|--|----|
| Initiating Process Group                 | Develop Project Charter<br>Develop Preliminary Project Scope Statement   |    |
| Planning Process Group                   | Project Management Plan<br>Scope Planning<br>Schedule Development<br>Cost Estimating<br>Cost Budgeting<br>Human Resource Planning<br>Risk Management Planning<br>Plan Purchases and Acquisitions |    |
| Executing Process Group                  | Direct and Manage Project Execution<br>Acquire Project Team<br>Develop Project Team<br>Information Distribution<br>Request Sellers Response<br>Select Sellers                                    | 21 |
| Monitoring and Controlling Process Group | Monitor and Control Project Work<br>Manage Project Team<br>Manage Stakeholders<br>Risk Monitoring and Control  |    |
| Closing Process Group                    | Close Project<br>Contract Closure  |    |

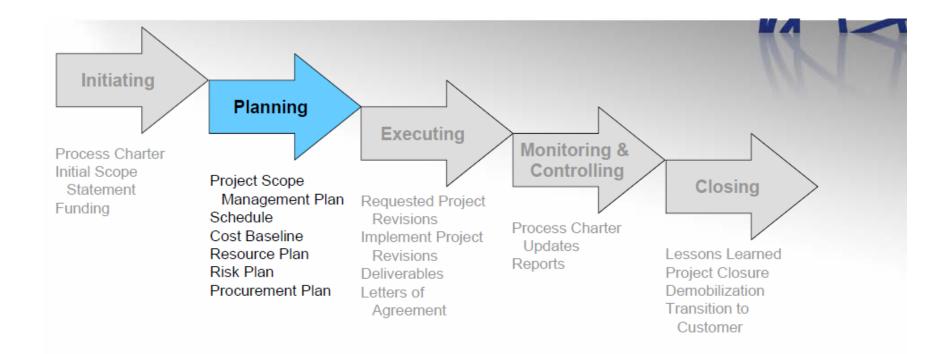
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### What it contains



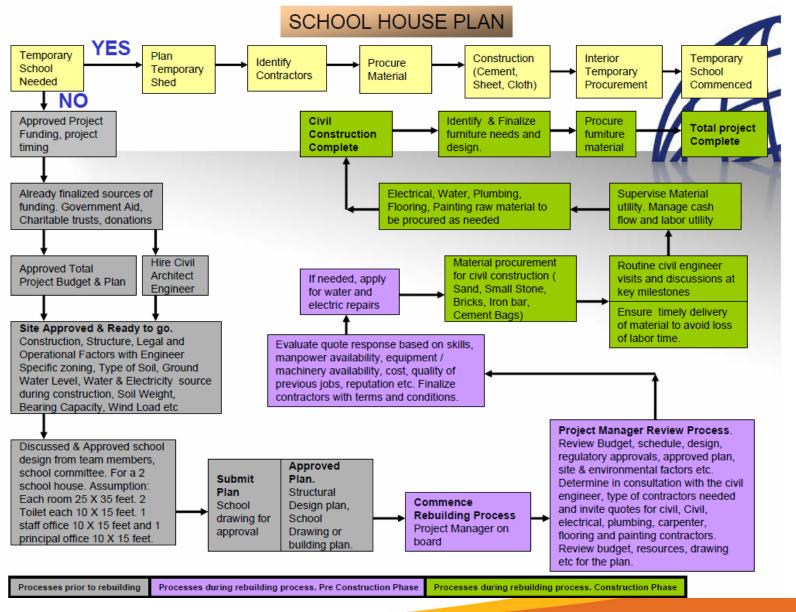


### What it contains



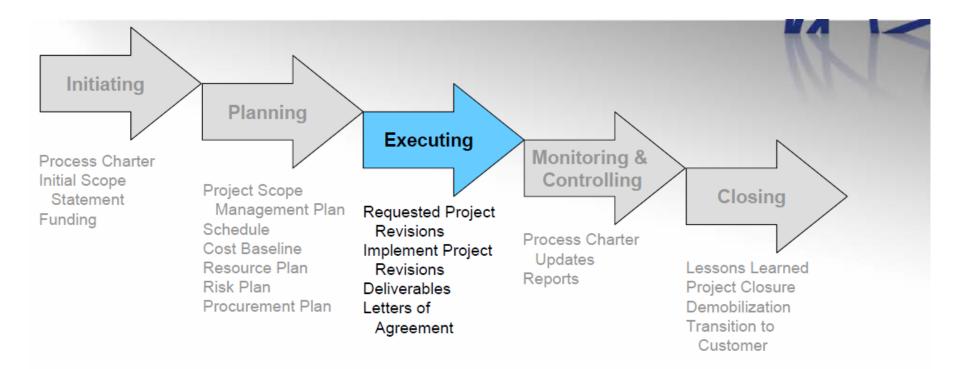


## Example of a plan



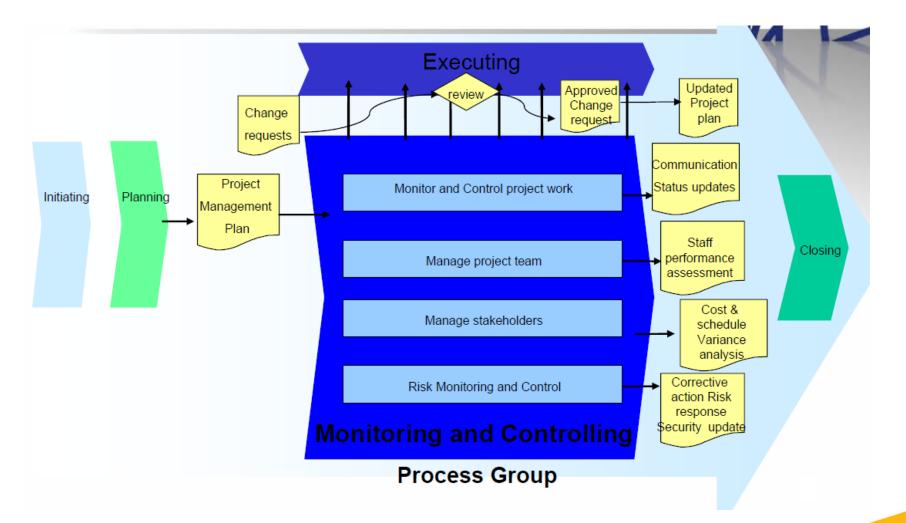
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### What it contains





### What it contains





### Resources available within the methodology

### Templates

#### Appendix B - Checklist

This checklist will help the project manager understand the activities that are necessary and their appropriate sequence, and will direct him or her to available templates that will support these activities.

| Key Checklist Questions |   | Project Man  | ager Response   |
|-------------------------|---|--|---|
| 1.                      | What is the problem that is to be solved?<br>And why do I care about it?  | Answering these questions will help the project manag-<br>er write the project charter or ensure the project charter<br>is correct. It will also provide information for the initial<br>project scope.   |   |
|                         |   | Ref:<br>Templates:   | Develop Project Charter<br>Develop Preliminary Project Scope Statemen<br>Project Charter<br>Preliminary Project Scope Statement |
| 2.                      | Has the problem to be addressed been well<br>documented? Do I know actual data or is the<br>information anecdotal?  | The project manager needs to analyze all available dat<br>for the project. This may be assessments that were do<br>prior to the project authorization, donor documentation<br>organizational processes, and environmental informa-<br>tion. The project manager should use this information<br>verify and supplement the project charter and initial<br>project scope.   |   |
|                         |   | Ref:<br>Templates:   | Scope Planning<br>Project Charter<br>Preliminary Project Scope Statement<br>Project Management Plan                             |
| 3.                      | Has the project scope been well articulated?<br>Do I know exactly what is the beginning and end<br>of the project?  | The project manager has to use subject matter experts,<br>prior knowledge, affected disaster vicknin, local lead-<br>ers, and the relief agency to completely understand<br>where the project begins and ends. The project manage<br>must know what is in scope and what is out of scope.<br>This will help the project manager complete the project<br>scope management plan, the schulde, the resource<br>plan, the procurement plan, the schulde, the risk<br>management. |   |
|                         |   | Ref:<br>Templates:   | Scope Planning<br>Monitoring and Controlling<br>Change Request<br>Change Request Report<br>Project Management Plan              |
| 4.                      | Do all stakeholders (Relief agency/NGO, host<br>government, local governments, local leaders,<br>those affected by the project and disaster)<br>understand the project and do they agree with<br>the project goals? | Project managers in a crisis/disaster rebuild environ-<br>ment must uphold all ethical and moral standards.<br>Therefore, the project manager should use every means<br>to ensure the project is in the best interest of the com-<br>munity. The project manager must uphold these values<br>throughout the project by ensuring proper monitoring<br>and controlling (interventions) processes are in place.   |   |
|                         |   | Ref:<br>Templates:   | Monitor and Control Project Work<br>Reporting, and Communication Plan   |

#### Appendix A - Templates

#### Project Charter Template

The project charter is the first document produced on the project. The project charter is the foundation of the project. It authorizes the funding and gives the project manager the authority to lead the project. The project charter will require approval from the relief agency.

| Project Name:                               |   |                  |  |  |  |
|---|---|------------------|--|--|--|
| Prepared by:                                |   |                  |  |  |  |
| Date:                                       |   |                  |  |  |  |
| Project Authority:                          | Executive sponsor and the designated project manager  |                  |  |  |  |
| Description of Project:                     | Briefly summarize the most important aspects of the project by answering the ques-<br>tions "Why?" (purpose), "What?" (product description/scope), "When?" (time), and<br>"How much?" (resources)<br>Identify what product is to be delivered at the end of the project, and at any interim<br>delivery points. Describe the product afficiently to enable the project team to create it,<br>and for agreement to be reached at product delivery time that the product has been cor-<br>rectly produced. List what is "in scope" as well as what is specifically "ou of scope." |                  |  |  |  |
| Purpose/Business Need:                      | Identify who are to receive and benefit from the post-disaster rebuild project and the<br>need the effort is intended to solve.   |                  |  |  |  |
| Key Assumptions,<br>Constraints, Risks:     | Briefly identify the most important assumptions, constraints, and known risks, if any,<br>which can be anticipated to have a major impact on the process and/or outcome of the<br>project and which require decisions or actions by the project sponsor or team.<br>The constraints section of the project charter may emphasize to the project manager<br>the need to only use certain vendors or to use the local community for labor resources.  |                  |  |  |  |
| Identify Stakeholders:                      | Identify who are the business owners and key stakeholders of the post-disaster rebuild<br>project.<br>For example, the project charter may identify that the effort has stakeholders from other<br>relief agencies, private donors, and the government. Therefore, the project manager may<br>have to develop extra reports to meet the requirements of the additional stakeholders.  |                  |  |  |  |
| High level Resources<br>(including budget): | Indicate required and/or available resources to be used on the post-disaster rebuild<br>project. As appropriate, indicate financial, personnel, and material resources (such as<br>equipment, supplies, and services)   |                  |  |  |  |
| High-level Milestones:                      | Briefly describe and list the milestones and deliverable dates for the post-disaster rebuild project.   |                  |  |  |  |
| Statement/ Prediction of<br>Benefit:        | Briefly describe the success criteria for the post-disaster rebuild project. It is recom-<br>mended that at least three benefits be identified.   |                  |  |  |  |
| Miscellaneous:                              | Identify and explain any other matters that are important for the initiation and con-<br>duct of the project. Focus on charter issues of importance between the project sponsor<br>and the project manager. This section is not for describing the project plan. Items that<br>may be included are acceptance criteria, change management, communication and<br>reporting, and others, as necessary.  |                  |  |  |  |
| Approval:                                   | Executive Sponsor:  | Project Manager: |  |  |  |



### Checklists

### **Other resources**

One day training session with practical exercises.

Support form seasoned experts in project management.

Ability to customize according to governance, geographical, cultural, or political aspects.



### **Recent PMIef Initiatives**

PMIEF's "Project Management in the Disaster Management Sector: Integration, Capacity, Supports and Sustainability" recently convened internationally influential disaster management practitioners and experts in Copenhagen, Denmark. Held 14-15 November, 2016, the two-day roundtable fostered an interactive exchange of experience in applying project management in diverse hazard contexts and disaster settings, including preparedness, relief and response, recovery and rehabilitation.



### **Recent PMIef Initiatives**

### **PM Capable Nonprofits:** Magnifying the Power of Nonprofits and Non-Governmental Organizations

#### **DISASTER MANAGEMENT GRANTS INITIATIVE (DMGI)**

Launched in 2015, DMGI delivered project management training to disaster management/humanitarian organizations to support their thoughtful application of that training to their work. The foundation asked a select group of organizations to identify specific challenges with which they contend and to envision ways project management would help them mitigate, if not overcome, these issues. We gave particular consideration to organizations that lead activities related to disaster risk reduction, preparation, response, recovery and reconstruction, which resulted in awarding three grants totaling US \$334,817.

We awarded grants to American Red Cross, Cooperative for Assistance and Relief Everywhere (CARE) USA, and Plan International.

In addition to grant funds, PMIEF supports each of these organizations by providing a project management expert to provide technical assistance as they apply project management to their work. The foundation is also commissioning an external evaluation of DMGI to inform our future efforts on behalf of the disaster management/ humanitarian sector.









### Application of Project Management in disasters





# San Francisco Earthquake and Fire 1906 Post disaster recovery planning failure



# Lisbon Earthquake and Tsunami 1775 Post disaster recovery planning success



# RESILIENT SAN FRANCISCO

STRONGER TODAY, STRONGER TOMORROW

### SPURREPORT

02/2013

# **On Solid Ground**

How Good Land Use Planning Can Prepare the Bay Area for a Strong Disaster Recovery

### **The Oregon Resilience Plan**

Reducing Risk and Improving Recovery for the Next Cascadia Earthquake and Tsunami

Report to the 77<sup>th</sup> Legislative Assembly

from Oregon Seismic Safety Policy Advisory Commission (OSSPAC)

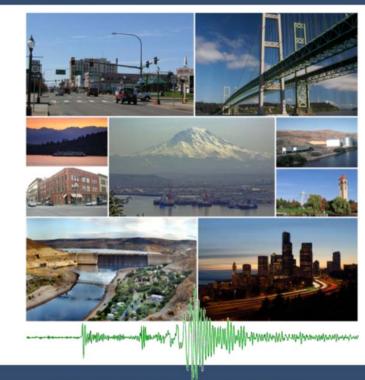
> Salem, Oregon February 2013

### **Resilient Washington State**



A Framework for Minimizing Loss and Improving Statewide Recovery after an Earthquake

November 2012



Also published as Information Circular 114 by the Division of Geology and Earth Resources, Washington State Department of Natural Resource

## **Recovery Planning in USA**



Pre-Disaster Recovery Planning Guide for State Governments

November 2016

### Pre-Disaster Recovery Planning Guide for Local Governments

February 2017

## **Recovery Planning in British Columbia**

- Building codes, land-use planning, recovery planning, climate change adaptation, 100 Resilient Cities Vancouver, other
- Disaster Financial Assistance (DFA) and Disaster Financial Assistance Arrangements (DFAA)
- National insurance structure under review
- Earthquake Engineering Research Institute (EERI) BC Chapter Understanding Risk Vancouver

Provincial Resiliency Strategy