It’s my pleasure to welcome you to TAFE Queensland, the largest and most trusted training provider in the state. As a member of the TAFE family, you now have access to opportunities and pathways that you may never have thought possible. No matter where you come from, or how far you want to go, everyone here is committed to helping you achieve your goals.

Today is your first step on the pathway to greatness, and we’re excited to be with you, every step of the way.

You’ve made a great choice for your future, one that will have tangible, real-life outcomes: almost 86% of our students go on to work or further study, and 100% of our diploma courses have pathways to university.

With us you can study anything, from an entry-level certificate through to a degree, right here at TAFE. This ensures that whatever career or life stage, you’ll learn all the hands-on skills you need to hit the ground running.

You’ll also learn how to be agile in an ever-changing workplace. It’s what makes our training so valued by employers.

If you’re ever in need, we’re here to help, with specialised support, individual attention, industry contacts, and state-of-the-art facilities to help you succeed.

Dr Paul Wilson
General Manager
TAFE Queensland Brisbane Region
STUDENT SERVICES, SUPPORT AND ETHICS

Discover the support services available to you throughout your study journey and find out how we provide you with a safe study environment.

STUDENT SERVICES

CUSTOMER SERVICE OR STUDENT HUB

There is a Customer Service Centre or a Student Hub at each TAFE Queensland campus, staffed by friendly TAFE experts.

Our eager Customer Service Officers are here to help:

- answer your questions about enrolment
- take payments
- update your details
- change your enrolment
- assist with payment plans.

Get in touch by visiting the Customer Service Team on your campus.

STUDENT ID CARD

Your TAFE Queensland student ID is your passport to student life. You’ll need it to borrow books from the library, gain access to certain facilities and sit exams. This is also your VIP pass to discounted travel, movie tickets, and more! Keep it with you at all times.

WHERE DO I GET MY STUDENT ID CARD?

If you’re at South Bank campus, check the ID card session timetables on our Orientation Website. For all other campuses, just drop into your Customer Service Centre to get your card made.

Bring your current photo ID and proof of your enrolment.

If you are an International Student, visit international.tafeqld.edu.au/students/brisbane-orientation for specific Student ID Card information.

NOTE

Your first ID card is free. Replacement cards will incur a fee. Ask Customer Service for details.

For international students at South Bank and Mt Gravatt campuses, SEE & AMEP students will require a ID voucher for their ID card to be issued.

International students will receive their voucher at their International commencement and SEE & AMEP students will receive their voucher from Faculty.
LIBRARY SERVICES

CAMPUS LIBRARIES
TAFE Queensland has a library located at all eight of our major campuses, with a variety of facilities available. Depending on your campus location, resources could include individual study spaces, group study areas and seminar rooms. All students, no matter what study mode, can:
- borrow books for 28 days; journals for 14 days; CDs and DVDs for 7 days
- borrow up to 15 items at once
- use the computers, printers, and other equipment
- have access to specialist librarians who assist with research, general assessment help and tips on how to reference accurately to avoid plagiarism

- access digital collections available including over 170,000 eBooks and 45 databases, to support you in your studies.

All you need is your student ID card.

OPENING HOURS
Library opening hours differ from campus to campus, and change during semester breaks. Check out our library website for details: library.tafeqld.edu.au

ONLINE LIBRARY SERVICES
If you can’t make it into the library during opening hours, you can reserve resources, find out due dates, or renew your loans by logging into my library account on the library website. This can be accessed through: library.tafeqld.edu.au

LEARNING SUPPORT

LEARNING SKILLS CENTRE
TAFE Queensland is committed to ensuring the success and progress of every student, from enrolment through to graduation. The Learning Skills Centre provides free one-on-one and group support at all campuses. They can assist you on a huge range of topics, from study techniques through to managing motivation and timelines, as well as understanding, writing and structuring assessments, referencing, proofreading and more.

HELPFUL INFORMATION
If you have any issues or questions, please contact:
- tafeqld.edu.au/studentsupport

To find out more simply drop into the Learning Skills Centre on your local campus.

HELPFUL INFORMATION
If you have any issues or questions, please contact:
- tafeqld.edu.au/studiosity

Studioisty is a free online tool that gives you access to a real person who can help you with your assignments, maths, English, chemistry, economics, biology, researching, as well as proofreading, referencing, and more. Tutors are currently available from 3pm until late most days of the week. Check the Studiosity site for details.

You can access Studiosity through Connect, our online learning management system.

As an added bonus, the 24/7 Writing Feedback service remains open 365 days a year – with a maximum file return time of 72 hours.

Upload a draft writing file whenever you like for detailed feedback, which will help you make your writing even better.

MYPRINT SERVICES
Students can access a range of print, copy, scan and fax services at TAFE Queensland campuses through MyPrint.

MyPrint allows you to:
- print to any multifunction device (MFD)
- print, copy and scan in both colour or black and white
- easily track your printing and printing costs.

All you need to do is link your TAFE Queensland student ID card, GOCard or Building Access Card to your MyPrint account with credit as needed.

More information about MyPrint is available on our website.
ABORIGINAL AND TORRES STRAIT ISLANDER SUPPORT
We understand that as an Aboriginal or Torres Strait Islander you may have specific needs. That’s why we have Indigenous Student Support to help you settle into your new life as a student.

We can assist you in a number of ways such as providing support on welfare matters, course selection, career options, employment opportunities or financial assistance through ABSTUDY.

It doesn’t matter whether you attend classes on campus or attend training in a community setting off campus. We will provide you with high-level support, wherever and whenever.

You also have access to practical skills training and a network of services, including advice on study skills and planning, as well as support with personal or family matters.

INTERNATIONAL STUDENT SUPPORT
International Student Support Advisors (ISSA) can assist international students (student visa holders) to settle into life and study at TAFE Queensland in Australia. Here are some examples of what you can talk to ISSA about:

- personal/welfare issues and concerns
- Overseas Student Health Cover (OSHC) information and health concerns
- accommodation
- public transport
- cultural adjustment.

COUNSELLING
Our on-campus counsellors offer confidential assistance to help you manage any issues in your life that may be affecting your wellbeing. They offer support for complex issues, and can refer you to external services if required. If you are feeling stressed, overwhelmed, confused, or just need someone to talk to, our counsellors are here to help.

RECOGNITION OF PRIOR LEARNING (RPL) AND CREDIT TRANSFER
Don’t miss out on applying for recognition/credit of your previous learning and work experience. It’s important that you submit your application prior to the start of study with the RPL Express Team.
TIMETABLE CHANGES
Your timetable may change due to unforeseen circumstances, so make sure to check your timetable regularly on the website.

We will do our best to keep you informed of any changes to your regular timetables. To stay in the loop, it is vital that we have your correct mobile phone number and email address so that we can contact you.

You can update your details online, or let the Customer Service team know. For any added timetable queries, you can also contact your faculty administration team.

STUDENT ETHICS
The TAFE Queensland student rules are in place to protect you, your classmates, and staff. They outline your responsibilities and apply whether you are on campus or undertaking related activities off campus. If you break academic or behavioural rules you may be subject to a misconduct process, which can lead to expulsion or suspension.

Below is a simple summary of the student rules. Please take time to read through the TAFE Queensland Student Rules, which can be found at tafeqld.edu.au/current-students/student-rules

PERSONAL CONDUCT AND BEHAVIOUR
- Treat everyone with respect and fairness. Bullying and harassment of students and staff will not be tolerated.
- Dress appropriately at all times while you are on campus or representing TAFE Queensland in any capacity off campus.
- Unlawful activities, including possession or use of illegal drugs or weapons will be reported to the police.
- Always follow instructions and rules given by teachers and other TAFE Queensland staff.
- Treat all TAFE equipment with care, and report any damage to your teacher.

NON-ACADEMIC MISCONDUCT
- This refers to any act or pattern of conduct that threatens your academic progression, assessments or study outcomes.
- It includes such things as cheating, plagiarism, failing to comply with instructions, misrepresenting or falsifying data, and any breach of TAFE Queensland academic code of conduct.

ENROLMENT, ATTENDANCE, AND STUDY PROGRESS
- Complete your enrolment and have all fee arrangements finalised before classes commence.
- Speak to your teacher and Customer Service if you plan to withdraw from your course or change your enrolment.
- Attend all classes and placements.

HOW TO FIND YOUR TIMETABLE
You can find your timetable on our website at tafeqld.edu.au/current-students/timetable-lookup.html
The diagram below shows you the easiest way to figure out which timetable is yours.

CAMPUS KEY
AH - ALEXANDRA HILLS | BR - BRACKEN RIDGE | CB - CABOOLTURE | GR - GROVELY
LL - LOGANLEA | MG - MT GRAVATT | RE - REDCLIFFE | SB - SOUTH BANK

Note: Not all courses have a specialisation.
Courses with a large number of students will be split into groups. If you are in one of these classes you should have already received an email identifying which group you’re in. If not, please contact Customer Service or your faculty administration team to find out.

TIMETABLE CHANGES
Your timetable may change due to unforeseen circumstances, so make sure to check your timetable regularly on the website.

We will do our best to keep you informed of any changes to your regular timetables. To stay in the loop, it is vital that we have your correct mobile phone number and email address so that we can contact you.

You can update your details online, or let the Customer Service team know. For any added timetable queries, you can also contact your faculty administration team.
ONLINE SERVICES

Find out about the online services available to help you get the most out of your studies.

YOUR USERNAME AND PASSWORD

Shortly after you enrol, you will receive an email with your username and a link to the Student Self-Service where you can set your password. This login can be used across our network and online services such as the Library, Connect and Citrix.

If you didn’t receive your login details or you’ve lost them, please contact the Customer Service team to have these reissued.

STUDENT SELF-SERVICE

Now that you’re a TAFE Queensland student, you can take care of most of your own administration needs online.

Using Student Self-Service you can:
- make a payment via BPAY or credit card
- view your student account
- update your personal details
- see your academic results
- print your academic transcript.

HOW TO REGISTER

1. Go to enrol.tafe.qld.gov.au
2. Follow the instructions under Student Self-Service Registration
3. Complete the online registration process
4. Once you have completed your registration we will send you login information including your user ID (student number) and a link to set up your password

LOGGING IN TO STUDENT SELF-SERVICE

1. Go back to the Self-Service page (step 1 above) and log on with your temporary password
2. Choose a new secure password

SOME IMPORTANT THINGS TO NOTE:

It could take a minute or so for your new password to take effect. You’ll need to update your password every 30 days for security reasons. If your registration details don’t match our records you won’t be able to register.

Give the Customer Service team a call on 1300 308 233 for assistance.
ACCESSING CONNECT

USING CONNECT
Connect is TAFE Queensland’s online learning management system that gives you access to everything you need in one handy location, giving you the flexibility to study anywhere, anytime.

You can also use the Connect Pulse App to help manage your studies on your smartphone, offering you even more accessibility.

Inside Connect, you will be able to:
- collaborate with your classmates in forum discussions.
- access class resources including presentations and notes.
- check class study schedule.
- submit your assignments.
- obtain your teachers’ details and check their availability.

ACCESSING CONNECT
You can access Connect online at connect.tafeqld.edu.au
Before you log in for the first time, we recommend you complete the system check, which can be accessed from the Connect page.

You can log in with your username (student ID) and password, which will have been sent to you shortly after enrolment.

NEED FURTHER HELP WITH CONNECT?
Check out the TAFE Queensland Connect YouTube channel at youtube.com/user/tafeqldconnect
There’s short tutorials and guides on the tools and process involved in navigating connect, enabling notifications, submitting assessments, following your progress and grades and discussions with your peers.

DOWNLOAD THE CONNECT APP
1. Open App Store for iPhones or Google Play for Android devices.
2. Search for Bright Space Pulse.
3. Select GET, then INSTALL.
4. Follow the onscreen instructions, then OPEN.
5. At Pick Your School, type TAFE Queensland and tap the result.
6. Complete your login with your usual student number and login.

CONNECT TO WIFI
Free WiFi is available for all TAFE Queensland students.
When you open your browser, you’ll get a prompt to enter your login details.

Username: studentnumber@student.tafe
Password: your usual password

Connecting is easy but we have detailed instructions for all devices and Windows software versions at: tafeqld.edu.au/current-students/technical-support.html

NEED HELP?
Get in contact with the Customer Service Centre during business hours:
- 1300 308 233

CONNECT TROUBLESHOOTING
Get in contact with the Customer Service Centre during business hours:
- 1300 308 233
REMOTE ACCESS

As a first time user you can access the TAFE Queensland network from any computer with an internet connection. No matter where you are.

1. You will need to download and install the Citrix Receiver application. This will allow you to access the TAFE network from your home computer.

2. Once you have downloaded the Citrix Receiver, go to bnr2.tafe.qld.gov.au/ and log in using your student number and network password.

3. Once you’ve logged in, you can access and work on files or folders you have saved on the TAFE Queensland network, as well as access other student applications.

4. You can select your Desktop via the Desktops tab, or Applications via Common Apps on the Applications tab.

NEED HELP?

Get in contact with the Customer Service Centre during business hours:

1300 308 233

DISCOVER YOUR CAMPUS

We’re proud to have some of the most advanced learning spaces in all of Queensland. Explore your campus and discover your home away from home.
SOUTH BANK
66 ERNEST STREET SOUTH BRISBANE QLD 4101

Our South Bank campus is located in the heart of Brisbane’s arts and cultural precinct adjacent to art galleries, performing arts venues, a museum, and the State Library. The campus has easy access to the city, the beautiful South Bank Parklands, as well as plenty of cafés and restaurants for you to refuel between classes.

GETTING TO CAMPUS
PUBLIC TRANSPORT
There are two train and bus stations located within walking distance from campus: South Bank Station and South Brisbane Station. We are also steps away from the South Bank Ferry Terminal.

BIKES
There are multiple bike racks located across the campus if you prefer to ride. There are also a number of CityCycle stations close to campus, one on Glenelg St and another on Ernest St.

PARKING
Paid parking is available at South Bank Parkland and metered parking is available in the streets surrounding the campus. Make sure you check street signage for local parking restrictions.

PLACES TO EAT
- The First Course Bistro
- 66 on Ernest Restaurant
- Merlo
- Espresso Plus
There are plenty more cafés and restaurants in the South Bank precinct to satisfy your hunger.

FACILITIES
- Customer Service Centre
- Library
- South Bank Fitness Centre
- South Bank Skin and Beauty Spa
- Back in Motion Physiotherapy
- South Bank Hair Salon

PLACES TO RELAX OR STUDY
- Campus Heart
- The Green Space (Cnr Glenelg and Merivale St)
- Student common rooms
- Student recreation areas

SECURITY
Security stations are at regular locations across South Bank campus, and security staff are on patrol 24 hours a day, 7 days a week.
You are required to display your student ID at any time should security staff request it.
ALEXANDRA HILLS
WINDEMERE ROAD ALEXANDRA HILLS QLD 4161

GETTING TO CAMPUS

PUBLIC TRANSPORT
You can access our Alexandra Hills campus easily by train and bus. Check out the Translink website to find the best option for you. This campus adjoins Alexandra Hills State High School.

BIKES
There are multiple bike racks located across the campus if you prefer to ride.

PARKING
Free on-site parking is available.

Study close to home and enjoy the perfect blend of city life with a laid-back coastal atmosphere at our Alexandra Hills campus. Located a 35 minute drive from Brisbane this leafy campus is situated in the Redland Bay area within easy distance of the gorgeous islands of Moreton Bay.

FACILITIES
- Student Hub
- Canteen
- Lockers
- Child Care Centre nearby

FACILITIES
- Emergency Assembly Point
- Emergency Call Point
- Security
- Student Hub
- Canteen/Food Service
- Parking

FACULTY ADMINISTRATION
- N BLOCK, LEVEL 1
  Senior College
- D BLOCK, LEVEL 1
  Health, Communities
  TAFE at School

CAMPUS SECURITY: 0418 774 693
Mon- Thurs 8am-9.30pm Friday 8am-7.30pm
BRACKEN RIDGE
157 NORRIS ROAD BRACKEN RIDGE QLD 4017

Located 20 kilometres north of Brisbane our Bracken Ridge campus is surrounded by green parks, bikeways, and walkways and is within easy reach of nearby cafes and take-away shops. The beautiful Sandgate waterfront is just a five minute drive from campus and has plenty of shopping and restaurant options for you.

GETTING TO CAMPUS
PUBLIC TRANSPORT
Brisbane City Council Transport and Queensland Rail operate fully integrated bus and rail services from both the City and Carseldine train stations directly to the Bracken Ridge campus.

The bus stop is located directly opposite the campus entrance on Norris Road.

The closest train station is at Bald Hills, approximately 2 km from the campus (10 - 15 minute walk). Check out the Translink website to find the best option for you.

BIKES
There are multiple bike racks located across the campus if you prefer to ride.

PARKING
Free on-site parking is available.

PLACES TO EAT
- Polaris restaurant
- Canteen

FACILITIES
- Customer Service Centre
- Library
- Bookshop
- 200-seat lecture theatre

PLACES TO RELAX OR STUDY
- Computer labs
- Student common room
- Flexible use hard court

Located 20 kilometres north of Brisbane our Bracken Ridge campus is surrounded by green parks, bikeways, and walkways and is within easy reach of nearby cafes and take-away shops. The beautiful Sandgate waterfront is just a five minute drive from campus and has plenty of shopping and restaurant options for you.

GETTING TO CAMPUS
PUBLIC TRANSPORT
Brisbane City Council Transport and Queensland Rail operate fully integrated bus and rail services from both the City and Carseldine train stations directly to the Bracken Ridge campus.

The bus stop is located directly opposite the campus entrance on Norris Road.

The closest train station is at Bald Hills, approximately 2 km from the campus (10 - 15 minute walk). Check out the Translink website to find the best option for you.

BIKES
There are multiple bike racks located across the campus if you prefer to ride.

PARKING
Free on-site parking is available.

PLACES TO EAT
- Polaris restaurant
- Canteen

FACILITIES
- Customer Service Centre
- Library
- Bookshop
- 200-seat lecture theatre

PLACES TO RELAX OR STUDY
- Computer labs
- Student common room
- Flexible use hard court

Located 20 kilometres north of Brisbane our Bracken Ridge campus is surrounded by green parks, bikeways, and walkways and is within easy reach of nearby cafes and take-away shops. The beautiful Sandgate waterfront is just a five minute drive from campus and has plenty of shopping and restaurant options for you.

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The bus stop is located directly opposite the campus entrance on Norris Road.

The closest train station is at Bald Hills, approximately 2 km from the campus (10 - 15 minute walk). Check out the Translink website to find the best option for you.

BIKES
There are multiple bike racks located across the campus if you prefer to ride.

PARKING
Free on-site parking is available.

PLACES TO EAT
- Polaris restaurant
- Canteen

FACILITIES
- Customer Service Centre
- Library
- Bookshop
- 200-seat lecture theatre

PLACES TO RELAX OR STUDY
- Computer labs
- Student common room
- Flexible use hard court

Located 20 kilometres north of Brisbane our Bracken Ridge campus is surrounded by green parks, bikeways, and walkways and is within easy reach of nearby cafes and take-away shops. The beautiful Sandgate waterfront is just a five minute drive from campus and has plenty of shopping and restaurant options for you.

GETTING TO CAMPUS
PUBLIC TRANSPORT
Brisbane City Council Transport and Queensland Rail operate fully integrated bus and rail services from both the City and Carseldine train stations directly to the Bracken Ridge campus.

The bus stop is located directly opposite the campus entrance on Norris Road.

The closest train station is at Bald Hills, approximately 2 km from the campus (10 - 15 minute walk). Check out the Translink website to find the best option for you.

BIKES
There are multiple bike racks located across the campus if you prefer to ride.

PARKING
Free on-site parking is available.

PLACES TO EAT
- Polaris restaurant
- Canteen

FACILITIES
- Customer Service Centre
- Library
- Bookshop
- 200-seat lecture theatre

PLACES TO RELAX OR STUDY
- Computer labs
- Student common room
- Flexible use hard court

Located 20 kilometres north of Brisbane our Bracken Ridge campus is surrounded by green parks, bikeways, and walkways and is within easy reach of nearby cafes and take-away shops. The beautiful Sandgate waterfront is just a five minute drive from campus and has plenty of shopping and restaurant options for you.
CABOOLTURE
TALLON ST CABOOLTURE QLD 4510

GETTING TO CAMPUS
PUBLIC TRANSPORT
TAFE Queensland’s Caboolture campus is a 20 minute walk from the Caboolture Train Station. We’ve partnered with QUT to provide a free shuttle bus service for all students between the Caboolture campus and Caboolture Train Station during semester. Check out the Translink website to find the best option for you.

BIKES
There are multiple bike racks located across the campus if you prefer to ride.

PARKING
Free on-site parking is available.

PLACES TO EAT
- Canteen

FACILITIES
- Customer Service Centre
- Library
- Bookshop
- Child care centre
- Fully equipped gym
- Flexible use hard court
- Hair salon

PLACES TO RELAX OR STUDY
- Student common room

Our Caboolture campus services a growing population and provides a convenient training location for students in Caboolture, the Sunshine Coast, Glasshouse Mountains, and Bribie Island. The stunning D’Aguilar Range provides an impressive backdrop for the campus with the beautiful sandy beaches of Bribie Island just a short drive away.

CABOOLTURE IS A SMOKING FREE CAMPUS

A BLOCK
Information, Digital Media and Technology, Business, Nursing Community Services Education Support Adult Tertiary Preparation

CAMPUS SECURITY: 0419 738 909
Mon-Thurs 8am-8pm Friday 8am-7.30pm Sat 10.30am-2.30pm
*only when USC library is operational during semester periods

FACILITIES
- Emergency Assembly Point
- Security
- Canteen/Food Service
- Parking
- Library
- Customer Service Centre

FACULTY ADMINISTRATION

2018 STUDENT HANDBOOK
GETTING TO CAMPUS

PUBLIC TRANSPORT

The campus is within easy walking distance of both Brisbane City Council bus routes and Grovely Train Station (10 minute walk). Check out the Translink website to find the best option for you.

BIKES

There are multiple bike racks located across the campus if you prefer to ride.

PARKING

Free on-site parking is available.

FACILITIES

- Student Hub
- Pet grooming salon
- Commercial gardens

PLACES TO RELAX OR STUDY

- Student common room
- Green spaces

Our Grovely campus is renowned for the delivery of courses in horticulture and animal studies. The campus is located near the impressive Brisbane State Forest Park and its classrooms and training areas are surrounded by manicured lawns, sprawling gardens, nurseries, and reclaimed forest areas.

GROVELY IS A SMOKE FREE CAMPUS

CAMPUS SECURITY: 0412 248 101

Mon-Wed 6am-10pm Thursday-Friday 6am-6pm
LOGANLEA
50-68 ARMSTRONG ROAD MEADOWBROOK QLD 4131

Located on Brisbane’s south side only 40 mins from the city, our Loganlea campus offers a huge range of study options for students in Brisbane’s outer suburbs. Set amidst lush, green surrounds and featuring a scenic pond and garden area, the campus is the perfect place to study without the need to travel to the city.

GETTING TO CAMPUS
PUBLIC TRANSPORT
You can get to our Loganlea campus by either bus or train. Check out the Translink website to find the best option for you.

BIKES
There are multiple bike racks located across the campus if you prefer to ride.

PARKING
Free on-site parking is available.

PLACES TO EAT
- Lillypond restaurant
- Canteen

PLACES TO RELAX OR STUDY
- Student common room
- Green open spaces
Our Mt Gravatt campus is located just 20 minutes from the Brisbane CBD, offering students in Brisbane’s south side a convenient location to pursue their study goals. Mt Gravatt is also our fashion studies hub offering a range of applied fashion design and millinery courses, and hosts our annual Brisbane fashion parade where students showcase their designs.
Our Redcliffe campus offers a relaxed learning environment within easy walking distance of the Redcliffe business area and nearby beach. The Redcliffe area is known for its easy-going lifestyle with a distinct focus on leisure and recreation. Redcliffe is a popular destination for day-trippers wanting to experience the best nature has to offer.

**GETTING TO CAMPUS**

**PUBLIC TRANSPORT**
Redcliffe campus is easily accessible by public transport. Check out the Translink website to find the best option for you.

**BIKES**
There are multiple bike racks located across the campus if you prefer to ride.

**PARKING**
Free on-site parking is available.
GET IN TOUCH

No matter what your question is, we are here to help:
- 1300 308 233
- Brisbane@tafe.qld.edu.au
- Locked Mail Bag 14, South Brisbane QLD 4101
- Visit a Customer Service Centre during operating hours on your closest campus (see maps on pages 18 – 32 for details).

CONTACT US

FEEDBACK

If you want to provide feedback at any time throughout the year, get in contact using the online feedback form on our website:
- tafeqld.edu.au/contact/enquire-now.html

SURVEY

We want to make sure that your experiences at TAFE Queensland are positive and we may send you surveys to check on how we’re meeting your needs. Your feedback is crucial to us understanding what we’re doing well and areas where we can improve. Surveys are anonymous.

SURVEY

PRIVACY

We want to make sure that your experiences at TAFE Queensland are positive and we may send you surveys to check on how we’re meeting your needs. Your feedback is crucial to us understanding what we’re doing well and areas where we can improve. Surveys are anonymous.

TAFE Queensland is committed to ensuring your privacy is safeguarded at all times. Please take the time to read our Privacy Statement at:
- tafeqld.edu.au/global/privacy-statement.html

GET STARTED

MY FIRST DAY

☐ I have a copy of my course orientation schedule, campus map, and I know which room it is in.
☐ I have a pen and paper.
☐ I have checked my registration pack for my timetable grouping.
☐ I know where to find my class timetable.
☐ I know how to organise my student ID and have a copy of my confirmation of enrolment.
☐ I understand how to get my Tertiary Transport Concession card (if eligible).
☐ I know where the Information Centre is if I need assistance or directions to my classroom. (Southbank only)
☐ I know where to get great coffee and food on campus if I need it.

MY FIRST WEEK

☐ I have successfully enrolled in all my classes for the semester.
☐ I have my student login and password.
☐ I know how to access student self-service to update all my details.
☐ I have done a Library tour and/or know how to use the Library for lending and research.
☐ My teacher has told me if I need a uniform, relevant textbooks, or course materials and where to buy them.
☐ I know how to access student support and counselling if I need it.
☐ I have met all my teachers and know how to access learning support if required.
☐ I know where campus security is located and how to contact them in case of a security or first aid incident.
☐ I have an individualised Personal Emergency Response Plan (PERP) in place.
Suspend belief and take a journey through a world of innovation and imagination, where passion, potential and future professions come together in a showcase of ideas and inspiration.

29 NOVEMBER

SOUTH BANK CAMPUS
6 - 8.30PM

ART INSTALLATIONS
STREET ENTERTAINMENT
FREE FOOD