**Title**

The next generation of GP referrals has arrived

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**Background**

Electronic smart referral systems assist GPs to generate complete and comprehensive referrals based on shared referral criteria relevant to the addressed specialty. The system sends and tracks the referral over a secure network with the hospital.

The Queensland Health Smart Referral Program is a partnership between the Hospital and Health Services, Primary Health Networks, GPs and other relevant health stakeholders.

**Aims**

The smart referral solution aims to provide rapid, real-time access to referral information at any point in the referral pathways, optimising GP and hospital staff workflow, the patient journey, patient safety and reducing specialist outpatient wait times, creating improved equity of access to public hospitals across Queensland.

**Method**

A successful pilot has been conducted and the project is now introduced in various areas in Queensland.

**Results**

The smart referral solution, utilised in combination with Health Pathways to support delivery of evidence-based care in the community where clinically appropriate, helps to facilitate equity of access to public hospital specialist outpatient clinics across Queensland.

**Conclusion**

Smart referrals solutions offer benefits for the referrer, patient and receiving speciality or hospital.

**References** (If applicable)