

ICTC 2019

TRANSFORMATIVE

Cities

23-25 October 2019
The Ville Resort, Townsville
North Queensland
www.ictcsociety.org/2019

19th
International Cities
Town Centres and
Communities (ICTC)
Conference

**Registration
Brochure**

PROUDLY HOSTED BY:



Message from the Mayor



Cr Jenny Hill,
MAYOR OF TOWNSVILLE,
TOWNSVILLE CITY COUNCIL

As Mayor of the city of Townsville I am delighted to welcome you to our beautiful city as the destination of the 2019 International Cities, Towns Centres and Communities (ICTC) Conference.

Townsville is pleased to welcome city leaders and urban place professionals - from those who lead and plan cities and town centres right through to those who implement and manage them on the ground.

Our city is on the cusp of transformation, from the big-ticket items such as the construction of the North Queensland Stadium, Waterfront Priority Development Area and our 2020 vision, to creating economic stimulus through innovative placemaking projects and developments.

Townsville will no longer be seen as the city where the bush meets the reef, but rather as an innovative and sustainable hub as the largest city in Northern Australia.

I extend my warmest welcome to our visitors of the ICTC Conference and encourage you to explore the endless opportunities that our city of Townsville has to offer.

Townsville Building for our Future



The Townsville2020 masterplan sets out a clear vision for our city.

The proposed projects in Townsville2020 focus on boosting the economy, benefiting the local community and attracting tourism to the region.

- ✓ Stadium Precinct
- ✓ Central Park and Dean Street Car Park Masterplan
- ✓ Mount Louisa Open Space Masterplan
- ✓ Flinders Lane
- ✓ Castle Hill Concept Plan
- ✓ Townsville Strand Lagoon
- ✓ Riverway Water Play
- ✓ Townsville Entrance Statements

Experience our vision coming to life through the conference field trips and tours:

- ✓ A roadmap to Sustainable and Resilient Cities
- ✓ Reactivating our tropical city centre – by highlighting the night and tropical design.
- ✓ Learn how our city feels by building and using low-cost environmental sensors.
- ✓ See how 'Blue Buildings' can make you happy, safer and reduce risks to your business.
- ✓ Our Future City - Our Resilient City



Gross Regional Product \$10.9 Billion



Defence Personnel and Families 14,000 people



Value of Manufacturing Industry \$570 Million



Annual Port Throughput 7.86 tonnes



Number of Local Businesses 11,927



Townsville Airport passengers 1,774,069 (year to February 2019)

ICTC 2019

The International Cities, Town Centres and Communities (ICTC) Society invites you to join them at the 19th ICTC Conference - Transformative Cities, to be held at The Ville Resort, Townsville, North Queensland from 23 to 25 October 2019.

The focus for the 2019 Conference will be on Transformative Cities: Innovative, Connected and Resilient, and how we get the balance right with people, connections and communities to ensure our places are great to live, work, play and visit.

Global industry experts will come together in Townsville to discuss, interact, workshop and showcase best practice, learn from one another and experience first-hand the challenges and opportunities. The Conference is both practical and inspirational where delegates will be exposed to a number of key disciplines that contribute to making great cities and places.

The Conference will feature a 2-day trade exhibition showcasing an interesting mix of industry offerings, products and services.

Why attend?

- Interactive sessions for learning from like-minded peers who are passionate about creating vibrant places in a true cross disciplinary event.
- Practical take-away examples and shared lessons on global case studies.
- Hear the latest global developments in urban design, placemaking, retail, planning, development, economic development and sustainability.
- Access and leverage from Australian and international specialists in an interactive environment.

Event Highlights

- High profile international and national keynote speakers
- Over 50 diverse and interactive presentations, workshops and keynote panel sessions
- Masterclasses

- Trade exhibition and city innovation showcase
- Specialist Townsville and Magnetic Island Field trips

Who should attend?

- Local Government - Mayors, Councillors, CEO's, Managers and other decision makers
- State and Federal Government
- Private firms, Main Street Businesses and Consultants
- Business Associations, Academics and Industry Groups

With interests in:

- Innovation, Collaboration and Leadership
- Planning, Urban Design, Development
- Main Streets, Retail and Town Centres
- Economic Development, Demography
- Placemaking, Project Management, Marketing
- Architecture, Landscape, Environment
- Infrastructure, Resources, Energy, Transport
- Engineering, Surveying, Public Works
- Banking, Law, Finance, Technology

Sponsors & Exhibitors



Optional Activities

WEDNESDAY 23
OCTOBER

Masterclasses

Reinventing your Town Centre

9:00AM - 12:00PM

Presenter: Brian Haratsis,
Executive Chairman, MacroPlan

Tickets: Early Bird \$325 - Standard \$350

This specialised masterclass will delve into preparing your main street for the mobility revolution. Covering a range of interesting ideas and Australian case studies including:

- How main street can benefit from online retail, delivery/ last-mile
- How to prepare your main street for the mobility revolution
- Infrastructure requirements and how to gain first-mover advantage
- Repositioning local retail and main streets
- Technology today and how to plan for the tech of tomorrow

9:00AM - 12:30PM

Practical and Successful Placemaking

Presenter: Ethan Kent, Senior Fellow,
Project for Public Spaces, USA

Tickets: Early Bird \$325 - Standard \$350

Join us for the PPS Masterclass on best-practice placemaking with world renowned expert Ethan Kent from Project for Public Spaces, New York City. Covering the latest global thinking, the masterclass will include:

- Concepts and innovative tools on how to build people powered places
- Inspirational and effective case studies applied to the Australian context
- Placemaking capacity building – citizens and community

- Improving both the perception and use of public spaces
- Place tourism
- Building effective and scalable placemaking campaigns in the age of disruption

Finishing with practical hands-on exercise for delegates to create their own placemaking campaign.

The Soft City - Gehl Architects Masterclass

1:00PM - 5:00PM

Presenter: David Sim, Partner & Creative
Director, Gehl Architects, Denmark

Tickets: Early Bird \$325 - Standard \$385

Based on David Sim's newly launched book, this masterclass will start with a presentation covering:

- How we design 'The Soft City'
– with a number of key Gehl principles and concrete examples
- How we analyse a human city
- The challenges in creating a human city (political, climate, density)

Delegates will use principles of soft city for practical hands-on exercises plus engage in knowledge sharing discussions that address the challenges in creating a city for people.

Networking Function

5:30PM - 7:00PM

Venue: The Pier, Sir Leslie Thiess Dr, Townsville

Tickets: Included in full registration, unless purchasing the 'No Function' registration.
Guest tickets \$55pp.

The Networking Function is your opportunity to re-connect with those familiar faces and make some new connections, all while enjoying the spectacular harbour views. The Pier is a short 5-minute walk from the conference venue. The evening will include canapes and drinks (beer, wine, soft drink).

Note: Masterclasses are strictly limited to 30 participants and subject to minimum numbers to proceed. Available for full conference delegates only.

Field Trips

SPONSORED BY



A number of optional activities are available to further delegates professional development and explore Townsville. Full details on field trips can be found at www.ictcsociety.org/2019.

WEDNESDAY 23 OCTOBER
10:00AM - 4:30PM

Reactivating Townsville City Centre Field Trip

Tickets: Early Bird \$30 - Standard \$35

This field trip connects some of the city's key activations in the Priority Development Area (PDA) that have cultural/social importance to the city whilst contributing significantly to the economy through innovative good design, green linkages, low cost solutions, creating jobs, smart technology integration and the involvement of local people preserving and enhancing Townsville's environment and lifestyle.



WEDNESDAY 23 OCTOBER
11:00AM - 5:00PM

Future City Resilient City Field Trip

Tickets: Early Bird \$20 - Standard \$25

This tour brings together the ideas of "fitting form to function" whereby the activation of our city comes from the way we design and maintain our buildings, neighbourhoods and communities which then determines the livability and sense of place for the people residing in them.

THURSDAY 24 OCTOBER
5:15PM - 7:30PM

Evening Economy Tour

Tickets: Early Bird \$35 - Standard \$40

Take a behind-the-scenes tour of urban revitalisation in the tropics on this optional evening guided walk. See how Townsville is embracing our heritage as a port city to create a unique city offering. Stroll through back lanes and hear from property owners how forgotten corners of the city have been transformed through street art and quirky bars. See the difference intelligent, sustainable lighting design has made to transform the waterfront and improve safety.



Field Trips

(continued)

FRIDAY 25 OCTOBER
1:40PM - 3:30PM

Sensing a City Bike Tour

Tickets: Early Bird \$35 - Standard \$40

Delegates are presented with the opportunity to learn how our city feels, by building and using low-cost environmental sensors. We will assemble 'back-pack sensors', and embark on a data collecting journey, traversing our CBD and coastal esplanade on bicycles, sensing our urban environment.



SATURDAY 26 &
SUNDAY 27 OCTOBER

Magnetic Island Sustainability Weekend Tour

Tickets: Early Bird \$388 - Standard \$433
Partner Tickets: Early Bird \$150 - Standard \$195

Embark on an expedition to a solar suburb in the middle of the world's largest solar city – the Great Barrier Reef. The island and community have learnt many local lessons such as ecological waterway management, wastewater recycling, building and development design as well as energy management.

Weekend Tour includes:

- Saturday night accommodation at Peppers Blue on Blue Resort in a Studio Queen Room.
- Sunday buffet breakfast at Peppers Blue on Blue Resort.
- Return ferry ticket: Townsville to Magnetic Island on the Sealink ferry (25-minute trip)
- Saturday half day field trip (9:30am – 1:30pm) including lunch.
- Sunday depart Magnetic Island to suit your flight details.

Delegates are invited to enjoy free time on Magnetic Island following the conclusion of the tour at 1:30pm. Delegates will be responsible for their own post tour activities, dinner, hotel check out and timings for ferry departure. Any additional items not listed above are at the attendee's own expense.

Optional Extended Stay - Friday 25 October:

An additional night in a Studio Queen Room with buffet breakfast is \$250 for delegates and \$22 for partners.



Note: Accommodation rooms are limited. Hotel King Rooms are sold out. The package price has increase to the next room type of a Studio Queen Room. Tours are available to full conference delegates only. Numbers are strictly limited, with a minimum number required to proceed.

ICTC 2019 Conference Program

Wednesday 23 October

8:00am - 9:00am

Registration

PPS Masterclass
9:00am - 12:30pm

Place Governance Masterclass: From Proactive Placemaking to Place-led Development. Covers best-practise approaches to placemaking and innovative tools tested in a global context with hands-on activities for placemaking campaigns, place tourism and building community capacity.

Ethan Kent, Senior Fellow, Project for Public Spaces

MacroPlan Masterclass
9:00am - 12:00pm

Reinventing your Town Centre
Understanding the Impacts and Opportunities of Technology on Town Centres - Automated Vehicles, Online Retail and Last Mile Delivery.

Brian Haratsis, Executive Chairman, MacroPlan

Activation/Innovation Field Trip
10:00am - 4:30pm

Reactivating the City Field Trip
Covers initiatives with a collaboration, innovation, safety and activation focus across the city. See a variety of precincts: city heart; smart precinct; foreshore, stadium; and PDA port and ferry precinct.

Sustainable/Innovation Field Trip
11:00am - 5:00pm

Future City Resilient City Field Trip
See the city's sustainable energy technology, transformative lighting and streetscape upgrade initiatives; Harris Crossing's innovation suburb with low-cost living running on solar and Tesla powerwalls with energy blackout protection and disaster resilience; and Rowes Bay Sustainability Centre.

You'll visit Riverway Solar Power Station, Ross River Solar Farm and Reef HQ's solar power station and the 2019 flood zones.

Gehl Masterclass
1:00pm - 5:00pm

The Soft City
The challenges, insights and learnings from Gehl Architects on creating a city for people.

David Sim, Partner & Creative Director, Gehl Architects

City Innovation Showcase
4:30pm - 5:00pm

Hear the latest innovations of emerging products and technologies designed for cities and places. Including the newest app based walking tour for public art a new online offering giving access to demographic, economic, housing and population forecast data in one place.

5:30pm - 7:00pm

Networking Function - Sunset drinks over the Great Barrier Reef, The Pier, Sir Leslie Thiess Dr, Townsville.

Sponsored by: James Cook University

Thursday 24 October

7:30am - 8:30am

Registration

8:30am - 10:30am

Session 1: Opening + Keynote Speakers

Opening Remarks: **Les Walker, Deputy Mayor, Townsville City Council** and **Leo Jensen, Leo Jensen Consulting & Committee Member, ICTC Society.**

Sponsored by:
Townsville City Council

David Sim, Creative Director & Partner, Gehl Architects, Denmark + USA

Presentation: Soft City: Small, do-able Steps Towards Great, Urban Transformations

Sponsored by: Brazier Motti

Huang Ming, Chairman, Himin Solar and Himin Clean Energy Holdings, China - The man who built the world's first solar city

Presentation: Racing Climate Change: Implementing Renewable Energy at Scale - Building the World's First Solar City and Beyond

Sponsored by: Sustainable Townsville

Thursday 24 October (continued)

10:30am - 11:00am Refreshment Break & Exhibition				
11:00am - 12:20pm Session 2A: Guest Speakers		Session 2B: Guest Speakers		
<p>Michelle Abbey, Head of Retail, Stockland Presentation: The Curated Retail Experience</p> <hr/> <p>Frank Marra, Chief Executive Officer, Development WA Presentation: East Village at Knutsford: Supercharging Sustainable Residential Development</p>		<p>Nigel Jacob, Co-Founder, Mayor's Office of New Urban Mechanics, City of Boston Presentation: The Innovation Driven Economy</p>		
12:20pm - 1:20pm Networking Lunch with Exhibitors				
1:20pm - 2:50pm	Session 3A Innovation & Smart Cities	Session 3B Liveable Cities & Neighbourhoods	Session 3C Cultural Placemaking	Session 3D Resilience & Leadership
	<p>Moving the Elephant: Strategies for Implementing Change and Innovation in Local Government Munir Vahanvata, Unit Manager Urban Design, City Strategy & Design, Moreland City Council</p> <hr/> <p>Townsville's Smart Precinct: Not a New Idea, yet an Innovative Practice in Action Matt Steine, Head of Digital City Strategy, Townsville City Council</p> <hr/> <p>Are we Ready for Automated Vehicles? Learnings from the Coffs Harbour Automated Vehicle Trial Ian Fitzgibbon, Group Leader Sustainable Places, Coffs Harbour City Council</p>	<p>Creating Cities of Villages: A Return to People-Focused, Walkable Settlement Dean Landy, Partner, ClarkeHopkinsClarke</p> <hr/> <p>Placemakers of the World, Unite! A Placemaking Paradigm for Liveable Cities & Neighbourhoods Bruce Mills, Group Manager, Place Services, City of Parramatta Council</p> <hr/> <p>A CBD in a City of Villages Shaelee Welchman, Coordinator Gold Coast CBD, City of Gold Coast</p>	<p>Cultural Placemaking: Bringing Meaning to Place Mark McClelland, Creative Director, Cultural Capital</p> <hr/> <p>Place Planning in Multicultural Communities Nicholas Stawarz, Principal Specialist Place Management, Debbie Terelinck, Director Community & Place, City of Wanneroo</p> <hr/> <p>Neglected Quarter to a Colourful Jewel: A Place Led Transformation Jenny Pemberton-Webb, Place Manager, Revitalising Central Dandenong, City of Greater Dandenong</p>	<p>Building the Narrative Isaac Smith, Mayor, Lismore City Council</p> <hr/> <p>Building a Resilient City: Lessons from the Townsville Floods Les Walker, Deputy Mayor, Townsville City Council</p> <hr/> <p>Vision Revision David Barnard, National Urban Design Principal, WestonWilliamson+Partners</p>

Thursday 24 October (continued)

2:50pm - 3:20pm Refreshment Break & Exhibition

3:20pm - 5:00pm Session 4: Keynote Speaker + Panel Session

Brian Haratsis, Executive Chairman, MacroPlan

Presentation: The Unequal Impacts of Technology: How the Digital Economy and Innovation is Impacting on the Liveability of our Cities and Towns

Creating Liveable and Loveable Places Panel Session

Panellists:

David Sim, Gehl Architects

Ethan Kent, Project for Public Spaces

Emma Thomas, Partner, Infrastructure and Urban

Renewal, PriceWaterhouseCoopers

Brian Haratsis, MacroPlan

Allison Heller, Ethos Urban

Moderator: Liza Valks, Ethos Urban

Sponsored by: Ethos Urban

5:15pm - 7:30pm Evening Economy Tour - finishes in Townsville CBD. Bookings are essential. This tour has strictly limited numbers.

Friday 25 October

8:30am - 10:20am Session 5: Keynote Speakers

Ethan Kent, Senior Fellow, Project for Public Spaces & Co-Director, PlacemakingX, USA

Presentation: From Liveable to Loveable: Building People Powered Places

Emma Thomas, Partner, Infrastructure and Urban Renewal, PriceWaterhouseCoopers

Presentation: Love Where You Live: How Key City Elements Come Together to Create the Places that Help us Thrive

10:20am - 10:50am Refreshment Break & Exhibition

10:50am - 12:50pm

**Session 6A
Transformative Places
& Engagement**

**Small Giants: Small Communities
Leading Transformational Change Using
Deliberative Panel**

Michelle Feenan, Director,
Engagement Plus

**Session 6B
Night Time Economies &
Community Safety**

**Birds V Bats: Developing and Sustaining a
Night Time Economy**

Ducan Gilchrist, Economic Development
Manager, Inner West Council

**Session 6C
Place: Engagement,
Community & Activation**

**Short-Term Action - Long-Term Change:
Placemaking to Mitigate the Impacts
of Construction and Boost the Local
Economy**

Brooke Williams, Principal,
Codesign Studio

**Session 6D
Tourism, Investment
& Revitalisation**

**How to get Elected Member buy-in on your
Project: An Insider's Story**

Tracy Mullholland, Chairperson,
Whau Local Board, Auckland & GM New
Lynn Business Association

Friday 25 October (continued)

10:50am - 12:50pm	Session 6A Transformative Places & Engagement	Session 6B Night Time Economies & Community Safety	Session 6C Place: Engagement, Community & Activation	Session 6D Tourism, Investment & Revitalisation
	<p>Townsville Liveability Study Ainsley Milton, Account Manager, Placescore, Sally Butler, Senior Social Planner, Future Cities, Townsville City Council</p> <hr/> <p>Building Bayswater: Preliminary Community Engagement for the City's Local Planning Strategy Alix Bray, Coordinator Strategic Planning, City of Bayswater</p> <hr/> <p>City of Parramatta's Transformation Donna Davis, Councillor, City of Parramatta Council</p>	<p>Activating the City After Dark: Parramatta Lanes Festival Patricia Procriv, Councillor, City of Parramatta Council</p> <hr/> <p>Conventional Versus Holistic Approaches Toni Helleur, Crime Prevention Officer, David Fearon, Town Centre Manager, Mangere Town Centre, NZ</p> <hr/> <p>Randwick City Night Time Economy Strategy: An Integrated Approach to Planning for Diverse and Dynamic Night Life Stella Agagiotis, Coordinator Strategic Planning, Randwick City Council</p>	<p>Project Robin Hood Leanne Hartill, Manager Neighbourhood Development, City Of Melville</p> <hr/> <p>CBD Activation: Bringing Vibrancy to Public Spaces Through Activation, Events and People Vanessa Williams, General Manager, Hamilton Central Business Association, NZ</p> <hr/> <p>Onehunga Bites: Delivering Results when the Forces of Good are Combined Amanda Wellgreen, Town Manager, Onehunga Business Association, NZ</p>	<p>Changing Perceptions Tracy Shackleton, Town Centre Manager, Paula Schultz, Chair, Papakura Business Association, NZ</p> <hr/> <p>Tropical Art Deco, Town Revitalisation and Regional Planning: Reinvigorating Innisfail and Tully Wayne Kimberley, Deputy Mayor, Isabella Newman, Senior Planning Officer, Cassowary Coast Regional Council, Ben Heath, Councillor</p> <hr/> <p>Canning City Centre: Delivering Urban Renewal in an Ever Sprawling City Gary McCullough, Senior Project Leader, Canning City Centre, City Of Canning</p>
12:50pm - 1:40pm	Networking Lunch with Exhibitors			
1:40pm - 3:10pm	Sensing a City Bike Tour. <i>Bookings are essential. This tour has strictly limited numbers.</i>			
1:40pm - 3:10pm	Session 7A Future Cities & Transport	Session 7B Housing & Neighbourhoods	Session 7C Placemaking: Creatives & Co-working	Session 7D Innovation
	<p>If you make it hard to park, you'll ruin my business: Why do Traders Overestimate the Importance of Customer Car Parking? Beck Roy, Transport Planner, MRCagney</p> <hr/> <p>When Public Transport Threatens to Divide a Town Centre Liz Ledger, CEO, Town of Claremont, Andrew Smith, Director Infrastructure & Assets, Town of Claremont</p>	<p>Village Rebirth Peter Annand, Director, Annand Associates Urban Design</p> <hr/> <p>Housing Affordability in Australia: Facts and Figures Georgia Allan, Housing Consultant, id</p>	<p>Place & Prosperity: Real World Success Stories Andrew Hoyne, Founder & Principal, Hoyne</p> <hr/> <p>The Connection, From Vacant Space to the Heart of our Place Saskia Vromans, Place Manager, Joy Suliman, The Learning Space Coordinator, City Of Canada Bay</p>	<p>Transformative Cities: How Technology & People Can Change Our World Together Ian Atkinson, Professor of eResearch Centre, James Cook University</p> <hr/> <p>Two Cities One Community: An Innovation in Collaboration Cr Kevin Mack, Mayor, Albury City Council</p>

Friday 25 October (continued)

1:40pm - 3:10pm	Session 7A Future Cities & Transport Connected Hobart: Towards Australia's Most Economically, Socially and Environmentally Connected Community Marti Zucco, Alderman, Jeff Briscoe, Alderman, City of Hobart	Session 7B Housing & Neighbourhoods Greening the Greyfields: Using Smart Tools to Transform our Neighbourhoods Together Nora Lamont, Councillor, Maroondah City Council	Session 7C Placemaking: Creatives & Co-working Wonderwalls Festival Simon Grant, Founder, Verb Syndicate	Session 7D Innovation
3:10pm - 3:40pm	Refreshment Break & Exhibition			
3:40pm - 5:00pm	Session 8: Keynote Speakers Natalie Malligan, Head of Uber Air, Uber Australia Presentation: Tomorrow's Cities: Liveability, Connectivity and Safety <hr/> Les Carter, Managing Director, MRCagney Presentation: New and Emerging Mobility Options: City and Regions <hr/> Ethan Kent, Senior Fellow, Project for Public Spaces & Co-Director, PlacemakingX, USA Presentation: PlacemakingX - Launching the Next Phase of the Australian Placemaking Movement			
5:00pm - 6:00pm	Placemakers Happy Hour: Beers on the lawn. Join Ethan Kent and ICTC to celebrate the Australian launch of PlacemakingX (cash bar)			
5:00pm - 9:30pm	Townsville Eats Markets (optional activity) Townsville's vibrant monthly market held on Flinders Street (no need to register - visit as you choose)			

Saturday 26 - Sunday 27 October

Magnetic Island Weekend Sustainability Tour

Saturday 26 October

8:45am - 9:10am	Ferry from Townsville to Magnetic Island
9:20am - 1:30pm	Tour - Departing from Peppers Blue on Blue Resort Magnetic Island
1:30pm - onwards	Delegate Free Time

Sunday 27 October

Check out and return to Townsville at own discretion

Please visit the conference website for more details.

Registration

REGISTER
ONLINE

Register online via the secure registration site at www.ictcsociety.org/2019

Registration Fees	Early Bird Ends 2 September	Standard From 3 September
Full Registration		
ICTC Member Full Registration	\$1100	\$1200
ICTC Member (No Function)	\$1055	\$1155
Non-Member Full Registration	\$1200	\$1300
Non-Member (No Function)	\$1155	\$1255
Day Registration		
Member Day Registration	\$685	\$745
Non-Member Day Registration	\$765	\$845

Registration Inclusions

Full delegate registration: Thursday & Friday

- Attendance at all conference sessions
- Daily catering including morning tea, lunch and afternoon tea
- Conference satchel and handbook
- Entry to trade exhibition
- Networking Function**
- Optional field trips and masterclasses (additional cost)
- Speakers papers and presentations post conference
- Delegate list*

Day delegate registration: Thursday OR Friday

- Attendance at conference sessions for nominated day
- Catering including morning tea, lunch and afternoon tea, for nominated day
- Conference satchel and handbook
- Entry to trade exhibition for nominated day
- Speakers papers and presentations post conference
- Delegate list*

Registration Discounts

Delegates are encouraged to book early to secure a discount on the registration fee. To be eligible for the early bird discount, registration with full payment must be received Monday 2 September 2019. For all new bookings and outstanding registrations after this time, the standard registration fee will apply.

Members of the ICTC Society are entitled to discounted registration fees at the member rate.

Payment and Cancellation

All prices quoted in this brochure are in Australian dollars and are inclusive of GST (unless otherwise stated). Registrations will not be confirmed until payment is received. Payment and cancellation details can be found on the conference website.

*Due to privacy laws, delegate lists include only name and organisation. If you do not wish to be included in this list, please tick the appropriate box on the registration form. ** Networking Function ticket is included in full registration, unless purchasing the 'No Function' registration.

Venue + Location

The Ville Resort, Sir Leslie Theiss Drive, Townsville, QLD 4810

The Ville Resort is a 196-room hotel offering marina, city-light and ocean views, numerous restaurants and bars, proximity to CBD, airport and leisure activities have always appealed to visiting delegates and function guests. Add to this an award-winning team of chefs and the most outstanding views anyone will find in North Queensland.

Things to do in Townsville

Townsville North Queensland is a place to ramble, roam, explore and uncover an interesting, eclectic collection of destinations and attractions. It boasts reefs and islands, outback and wetlands, rivers and rainforest, history and heritage. Townsville North Queensland rewards your curiosity.

Reef HQ

Experience the wonders of the Great Barrier Reef while staying dry at the world's largest living coral reef aquarium.

Hinchinbrook

Explore world heritage listed rainforests by foot to find Australia's tallest single drop waterfall, Wallaman Falls.

Great Barrier Reef

Dive into the world-famous coral reef system to get up close and personal with breathtaking coral and marine life.

The Strand

Townsville's thriving beach foreshore features a spectacular scenic backdrop to enjoy at one of many restaurants or cafes. A perfect place to cool off in the saltwater rock pools or the Strand Water Park.

Charters Towers

Delve into Australia's Gold Rush & military history. Once known as 'The World' the region is now a heritage montage to the grandeur it once was.

More information

For more ideas on tours or interesting places to visit in and around Townsville and North Queensland see our conference website or visit www.townsvillenorthqueensland.com.au

Travel and Transfers

With over 23,000 airline seats weekly, it has never been more convenient to access the Townsville North Queensland region.

Airport and Transfers

Townsville Airport is a 15min drive from Townsville CBD and can be accessed by either airport transfers, private car, car hire, Uber or taxi.

Taxi Service

One-way travel Townsville CBD to Townsville airport is approximately \$25.

Townsville Taxis. Ph: 131 008
www.tsvtaxi.com.au

Black & White Cabs. Ph: (07) 4778 9555
www.blackandwhitecabs.com.au

Car Hire

Car hire is available from both Townsville domestic and international terminals (hotel parking fees may apply).

Avis. Ph: (07) 4762 7400
www.avis.com.au

Budget. Ph: (07) 4762 7433
www.budget.com.au

Europcar. Ph: (07) 4760 1380
www.europcar.com.au

Hertz. Ph: (07) 4775 4821
www.hertz.com.au

HOST CITY



Note: The program and information contained in this brochure is preliminary. The ICTC Society reserve the right to change or alter any aspect of the program or contents herein at its discretion prior to the Conference.

Places to Stay

Accommodation

Discounted room rates listed below have been negotiated on behalf of ICTC delegates. To receive these rates delegates must book via the online registration site. For more details on accommodation rooms, please visit the conference website.



The Ville Resort Conference Venue

**SIR LESLIE THEISS DR,
TOWNSVILLE, QLD.**

The Ville Resort is a 4.5-star multi award winning property located on the Townsville Breakwater and is this year's conference venue. All rooms feature TV, Foxtel, mini bar, tea & coffee making facilities, daily housekeeping, free Wi-Fi, individually controlled air conditioning, in-room safe, non-smoking and accommodate a maximum of 2 adults and 1 child (under 12 using existing bedding).

Deluxe Room	\$185
Resort Room	\$215
Executive Room	\$235
Deluxe Suite	\$285
Resort Suite	\$315
Executive Suite	\$335
2 Bedroom Apartment	\$435
Presidential Suite	\$560

Rates are room only, per room, per night.
Buffet breakfast is \$27.50 per person, per day (pre booked). Complimentary self-parking. \$15 per day for secure valet parking (subject to availability).

Mariners North Holiday Apartments

**7 MARINERS DRIVE, THE
STRAND, TOWNSVILLE
(5 MIN WALK TO
CONFERENCE VENUE).**

Mariners North Holiday Apartments overlooks scenic Cleveland Bay, Magnetic Island and the Strand and is a 4-star property. All apartments feature large private balcony with ocean views, spacious open plan living, full size kitchen with oven, stove, microwave, dishwasher and fridge, laundry, TV, free Wi-Fi and air conditioning.

2 Bedroom Apartment	\$239
2 Bedroom Executive Apartment	\$280
3 Bedroom Apartment	\$300

Rates are GST exempt and room only with a 2-night minimum stay. Complimentary parking is offered to 1 car for 2-bedroom apartments and 2 cars for 3-bedroom apartments.

Places to Stay (continued)

Accommodation



Rydges Southbank Townsville

23 PALMER STREET, TOWNSVILLE (5 MIN DRIVE TO CONFERENCE VENUE).

Rydges Townsville is 4-star accommodation boasts views of the Marina, Magnetic Island, CBD and Castle Hill. Take advantage of the 24-hour reception, business centre, free Wi-Fi and the outdoor pool. Located on the trendy restaurant precinct of Palmer Street as well as a short walk to the Central Business District, shops, heritage bars and popular tourist attractions.

Deluxe Queen Room	\$135
Superior Queen Room	\$150

Rates are room only, per room, per night. Buffet breakfast is \$15 per person, per day. Complimentary parking onsite.

City Oasis Inn

143 WILLS STREET, TOWNSVILLE (7 MIN DRIVE TO CONFERENCE VENUE).

Ideally situated in the centre of Townsville, City Oasis Inn is a 4-star property only minutes from the vibrant Townsville CBD, The Strand and Castle Hill. With a range of spacious room types to suit all guests, including motel style rooms and larger rooms with a kitchenette. Guests can also enjoy our award-winning lagoon style pool, lush tropical gardens, free BBQ facilities and free Wi-Fi.

Executive Room	\$165
Executive Room with Kitchenette	\$185

Rates are room only, per room, per night. Continental Buffet \$15 or Full cooked breakfast \$25 per person, per day. Complimentary parking onsite.

Places to Stay (continued)

Accommodation Bookings

To secure a reservation, all hotel bookings must be accompanied by a credit card. All credit card details will be forwarded to your chosen accommodation venue as payment for your booking.

Either a deposit (equivalent to one night) or full payment will be charged to the credit card, dependant on the hotels terms and conditions. If the cardholder is not the delegate please ensure you have downloaded and completed the third party credit card authority form and forward it to events@ictcsociety.org. Delegates are responsible for any damage they cause and must settle the balance of their account with the accommodation venue upon departure.

All rooms will be released from sale on 20 September 2019. ICTC will accept accommodation bookings after this date but cannot guarantee accommodation will be available at the selected hotels or at the printed room rates.

Accommodation changes and cancellations

Each hotel has its own cancellation and refund policy available on the conference website. Please peruse their policies before you book. Any changes to or cancellations of bookings made through the conference website must be confirmed by email to events@ictcsociety.org and not to the hotel directly.

Contact

International Cities Town Centres Communities Society Inc.
PO Box 2313, Brookside Centre, QLD 4053
T: (+61 7) 3161 5901 E: events@ictcsociety.org
W: www.ictcsociety.org/2019

Creating sustainable futures centred around human needs.

Ethos Urban is Australia's leading urban solutions company. We blend design, economics, engagement and planning to create sustainable futures centred around human needs.

By taking a multidisciplinary approach, we guide clients through complex planning processes to deliver greater certainty and realise the development potential of sites across Australia.

People are at the heart of our business and projects; that's our ethos.

Smart people. People smart.

**ETHOS
URBAN**

ethosurban.com

Sydney 02 9956 6962 | Melbourne 03 9419 7226 | Brisbane 07 3852 1822



ictc

international.
cities. towns.
communities

INSPIRING DYNAMIC PLACES + COMMUNITIES