

CREATING HEALTHCARE CULTURES OF SAFETY & RESPECT AGENDA

22ND-23RD APRIL 2021

DAY 1

**Understanding the scale of unprofessional behaviour
& impact on patient safety and staff wellbeing**

KEYNOTE 1

Professor Johanna Westbrook, Macquarie University
 An Australian perspective: evidence of scale and impact

KEYNOTE 2

Professor Russell Mannion, University of Birmingham
 A UK perspective: evidence of scale and the National Guardian Freedom to Speak Up program

SESSION

Guest speaker
 A patient's perspective

DAY 2

Exploring interventions and approaches for change

KEYNOTE 3

Gerald Hickson MD, Vanderbilt University Medical Centre
 An international perspective: USA and the Vanderbilt approach

SESSIONS

St Vincent's Health Australia
 Organisational perspectives; St Vincent's Ethos program

Royal Australasian College of Medical Administrators (RACMA)
 Perspectives and interventions

Royal Australasian College of Surgeons (RACS)
 Building Respect, Improving Patient Safety: a sustained approach to influencing the culture of surgery

Industry perspectives from Access EAP and Converge International

HOST

Dr Melissa Sweet, Croakey Health Media