

# TERMS AND CONDITIONS

# Community Rules & Etiquette and Privacy Guidelines - Plain English

Welcome!

Thank you for being part of the NDIS Support Worker Professional Network.

This is a community for NDIS Support Workers to get advice, ask questions, share experiences, and grow and develop professionally as disability practitioners. The NDIS Support Worker Professional Network is in a pilot phase until 24 June 2022. The pilot phase is managed by National Disability Practitioners (NDP) alongside Meld Studios and project partners Northcott Innovation and Ninti, on behalf of the Department of Social Services.

The platform is for Disability Support Workers only. We won't check this, but if you register and were dishonest in your registration form, you will be asked to leave the community.

We want to ensure this community is positive and supportive, where everyone feels they can learn and connect with others. To make the community a safe space - please read the following guidelines.

By joining and using this community, you agree that you have read and will follow these rules and guidelines, in addition to the <u>Terms and Conditions of the Mighty Networks platform</u>. After you register, it may take two days for you to receive your invitation to the Mighty Networks platform.

If you have a question, contact the NDIS Support Worker Professional Network Community Hosts, National Disability Practitioners. Community Hosts are: Tailah Phillipson
Belinda Allen

To make sure the community is a supportive and safe environment, we may choose to suspend or cancel membership of any member that doesn't follow the rules. Please take the time to read these important guidelines. If you have questions, contact info@ndp.org.au.

#### THE RULES

• **Respect others.** Only post things that positively contribute to the network. Respect all members of the network. Any form of abuse will not be tolerated.

- Respect the purpose of the community. Share your successes, challenges, feedback, questions, and goals. Messages about businesses in discussions or elsewhere will be removed.
- **Do not share other people's work without permission.** Only post things that you have created or have permission to use.
- **Be careful when discussing products.** Make sure you are careful when talking about products in an open community where everyone can see your posts.
- **Above all, be kind.** Any kind of abuse, swearing, threatening, offensive, or illegal language is not allowed. Do not post anything that you would not want the world to see.

If you don't follow the rules, the NDIS Support Worker Professional Network may take action, including:

- A written warning and moderation of the content for editing or removal.
- A written warning, removal of the content, and 30-day suspension from NDIS Support Worker Professional Network from the day of infraction.
- A written warning, removal of the post, and NDIS Support Worker Professional Network account deactivation.

Multiple rule breaks means removal from the Network. If any post contains threatening language or illegal content, NDIS Support Worker Professional Network Community Hosts reserve the right to remove the member, effective immediately, without entering the Three Strike Policy.

NDIS Support Worker Professional Network Community Hosts are able to make decisions about content and members who violate the community Terms and Conditions using a Three Strike Policy below.

## THE LEGAL STUFF

This site is by Mighty Networks. NDIS Support Worker Professional Network is not responsible for what anyone posts on this site and will not accept any responsibility for what is posted on this site, whether posted by the NDIS Support Worker Professional Network or anyone else. NDIS Support Worker Professional Network will not be held responsible for any damages from any information posted on this site. Do not share any information that is marked for non-sharing.

During the NDIS Support Worker Professional Network pilot phase, NDP will not actively monitor the community site for inappropriate postings outside of the hours 9:00am – 5:00pm. Any inappropriate posting will be handled by NDIS Support Worker Professional Network or NDP directly to take action. To report another member or inappropriate postings, find out more information here.

The NDIS Support Worker Professional Network can remove any user who does not abide by these guidelines.

These terms and conditions may be changed as needed at any time.

### **DATA USAGE AND PARTICIPATION**

As a NDIS Support Worker Professional Network registrant, Meld Studios may contact you to ask for your feedback about this project to help them understand how it works and how it works and could work better. You can choose if you want to be

contacted by Meld Studios (or its project partners). You can join the community, even if you do not want to be contacted. You can change your mind about whether you want to be contacted.

Anything you share may be used in a report to the DSS. If it is shared, you will not be named, and the information may be changed to make sure you cannot be identified. The information you share is kept confidential and safe.

Information you share in the network, including the registration form, may be shared with NDP and Meld Studios (and its project partners). This information may be used to help Meld Studios understand the network, what difference it is making, and what might be needed in the future. This data is only visible to NDP and Meld Studios (and its project partners). Anything you share may be used in a report to the DSS. If it is shared, you will not be named and the information may be adapted to make sure you cannot be identified. The information you share is kept confidential and safe.

Thank you for being a part of the NDIS Support Worker Professional Network community.