#### KangaNews Guide to Browser Settings for KangaNews Virtual Events

Welcome to the KangaNews' *Guide to Browser Settings for KangaNews Virtual Events*. Our virtual event 'portal' works for most browsers but the first time you attend one of our virtual events you may need to ensure your browser is correctly set up.

This guide explains how to confirm or configure the correct audio and video settings in the most commonly used browsers.

#### How do I know which version of the browser I am using?

- 1. Locate your browser settings
- 2. Click on the 'about' option or similar.

### Google Chrome – Version 83.0.4103.97

You can easily check your audio and video settings by clicking on the small lock icon located on the left side of the web address field:

🗧 🔶 C 🔒 portalapp.v10.eventsairtest.com/VirtualAttendeePortal/alec-sonenthal-6-global-virtual-education-summit/globalvirtualeducationsix/

When you click on this, a drop down appears showing your camera and microphone access settings, which you can change to allow if they are not already set this way.



Clicking on site settings from this view will bring you to the full site settings page for the Chrome browser.

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Usag	е				
	3.5 N	В		Clear data	
Perm	issions			Reset	permissions
	9	Location	Ask (defa	ault)	Ŧ
		Camera	Allow		Ŧ
	Ŷ	Microphone Allow			•
	()	Motion sensors	fault)	•	
	۰	Notifications	ault)	-	
	<>	JavaScript	Allow (de	fault)	•
	*	Flash	Block (de	fault)	Ŧ
		Images	Allow (de	fault)	Ŧ
	Ø	Pop-ups and redirects	Block (de	fault)	Ŧ
		Ads Block if site shows intrusive or misleading ads	Block (de	fault)	•
	φ	Background sync	Allow (de	fault)	•
	•	Sound	Automati	c (defau	lt) 🔹
	<u>*</u>	Automatic downloads	Ask (defa	ault)	Ŧ
		MIDI devices	Ask (defa	ault)	•

### Microsoft Edge - Version 83.0.478.45

You can easily check your audio and video settings by clicking on the small lock icon located on the left side of the web address field:

https://portalapp.centium.eventsair.com/VirtualAttendeePortal/customers/jacksons-jugglers/

When you click on this, a drop down appears showing your camera and microphone access settings, which you can change to allow if they are not already set this way:



A https://portalapp.centium.eventsair.com											
C	/iew site information		$\times$								
Your card	information (for example, numbers) is kept private w	passwords or cred hen it sent to this	lit site.								
	Camera	Allow	$\sim$								
Ū	Microphone	Allow	$\sim$								
ß	Pop-ups and redirects	Allow (default)	$\sim$								
Ēģ	Certificate (valid)										
$\odot$	Cookies (9 in use)										
ŝ	Site permissions										
Tra	cking prevention										
Stric	t	Manage for a	ll sites								
-	portalapp.centium.eventsa	air.com On	$\sim$								
P	Trackers (0 blocked)										

Clicking on site permissions from this view will bring you to the full site permissions page for the Edge browser.

0	Location	Ask (default)	$\sim$
Õ	Camera	Allow	$\sim$
ļ	Microphone	Allow	$\sim$
((0))	Motion or light sensors	Allow (default)	$\sim$
Q	Notifications	Ask (default)	$\sim$
JS	JavaScript	Allow (default)	$\sim$
\$	Adobe Flash	Block (default)	$\sim$
2	Images	Allow (default)	$\sim$
ß	Pop-ups and redirects	Allow (default)	$\sim$
	Ads	Allow (default)	$\sim$
C	Background sync	Allow (default)	$\sim$
$\overline{\uparrow}$	Automatic downloads	Ask (default)	$\sim$
iiii	MIDI devices	Ask (default)	$\sim$
þ	USB devices	Ask (default)	$\sim$
D	File editing	Ask (default)	$\sim$
<3	Unsandboxed plug-in access	Ask (default)	$\sim$
Êî↓	Clipboard	Ask (default)	$\sim$
	Payment handlers	Allow (default)	$\sim$
▲	Insecure content	Block (default)	$\sim$

### Firefox – Version 77.0.1

When first visiting the KangaNews OnAIR site via the Firefox browser it should prompt you to enable the webcam and microphone upon logging in as shown below.

When this occurs please be sure to select your microphone input and hit the "remember this decision" checkbox so these choices are saved for future use in OnAIR. You will be prompted to do this for both your microphone and webcam.

$( \epsilon )  ightarrow$ C $( \mathbf{\hat{c}} )$	🖸 🔒 🎍 https://p	oortalapp.virtualat	ttendee.eventsairtest.com/Vir	tualAttendeePortal/jhonair/test/login
	Will port	you allow t <b>alapp.virtualattend</b> r microphone? rophone to share:	lee.eventsairtest.com to use	
	Mic	rophone (3- High D lemember this decis	efinition Audio Device) ~	
	Ŀ	Allow	<u>D</u> on't Allow	

Once logged into the OnAIR portal, when you select the lock icon on the left side of the web address, provided you chose the "remember this decision" checkbox you will see the microphone and webcam marked as allowed.

Ū	₽=	https://portalapp.virtualattendee.eventsairtest.com/VirtualAtten Site Information for portalapp.virtualattendee.eventsairtest.com									
	Connection secure										
	<u>°</u> 5	Permissions									
		🎍 Use the Microphone	Allowed	×							
		Use the Camera	Allowed	×							

If you were not prompted to enable your webcam and microphone, please put the following link into the address bar (also shown in the below screenshot):

about:preferences#privacy

Scroll down for the permissions section as shown here:

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$\overleftarrow{\leftarrow}$ $\rightarrow$ C' $\overleftarrow{a}$	t in the second s	Sirefox about:preferences#privacy	
		5	<sup>O</sup> Find in Options
🔅 Gener	al		
🚹 Home		Permissions	
<b>Q</b> Search	ı	• Location	Se <u>t</u> tings
A Privac	v & Security	Camera	Se <u>t</u> tings
C .	, ,	July Microphone	Se <u>t</u> tings
Sync Sync		Notifications Learn more	Se <u>t</u> tings
		Pause notifications until Firefox restarts	
		🅑 Autoplay	Se <u>t</u> tings
		Virtual Reality	Se <u>t</u> tings
		✓ Block pop-up windows	Exceptions
		✓ Warn you when websites try to install add-ons	Exceptions
		Prevent <u>a</u> ccessibility services from accessing your browser Lea	rn more

Click on the settings buttons to be shown the appropriate settings options.

NOTE: There is a check box at the bottom of the window related to blocking access requests. Please be sure to uncheck this if it is checked.

♀ Search Web		
Website	Status	

It may also be the case that your Firefox browser is currently blocking the access to the microphone or webcam for the OnAIR portal. If this is the case, you will see this when clicking on the highlighted icons below within the OnAIR portal.

	Site Informa portalapp.virtualattende	tion for e.eventsairtest.com	
۵	Connection secure		>
25	Permissions		
	🗶 Use the Microphone	Blocked Temporarily	×
	🗾 Use the Camera	Blocked Temporarily	×

To change this:

- 1. Select the "x" button next to the rules shown above
- 2. Close Firefox
- 3. Log back in to the OnAIR portal and you will be prompted to confirm your settings.

Alternately, from the permissions section, change the EventsAIR entry to "allow' instead of block.

The following website:	s have requested to access your camera. You	u can specify which websites are allowed to	
iccess your camera. Y	/ou can also block new requests asking to ac	cess your camera.	
♀ Search Website			
Website		Status	*
https://portalapp.virt	tualattendee.eventsairtest.com	Block	~
		Allow	
		Block	
<u>R</u> emove Website	R <u>e</u> move All Websites		
<u>R</u> emove Website	R <u>e</u> move All Websites		
<u>R</u> emove Website Block new reques	R <u>e</u> move All Websites sts asking to access your camera		
Remove Website Block new reques This will prevent a access to your ca	R <u>e</u> move All Websites sts asking to access your camera any websites not listed above from requestin imera may break some website features.	ng permission to access your camera. Blocki	ing

### Opera – Version 68.0.3618.125

Click on the lock icon in the web address bar will display your camera and microphone settings.

	portalapp.virtualattendee.eventsairtest.c										
	Your card Lear	r information (for example, numbers) is private when n more	passwords or credit it is sent to this site.								
I		Camera	Allow -								
l	Q	Microphone	Allow -								
-	8	Certificate (Valid)									
	$\odot$	Cookies (3 in use)									
L	戀	Site settings									

If the displayed camera and microphone options are either not present or not enabled, please click on site settings to navigate to the settings section and enable them.

rivacy and security	
← https://portalapp.virtualattendee.eventsairtest.com	
Usage	
No usage data	
Permissions	Reset permissions
O Location	Ask (default) 👻
Camera	Allow 👻
Microphone	Allow 👻
(•) Motion sensors	Allow (default)
Notifications	Ask (default) 📼

### iPad Safari – Version 13.5.1

Click on the font settings icon in the web address field and then click on website settings.

11:33 am Thu 11 J	lun	1 AA 🕅		<b>₽</b> p	ortalapp.	virtualatte	endee.ev	entsairtes	t.com	Ċ	,	Û	\$ +	33% 🗩
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	Show Re	ader View	F											
	Hide Too	olbar	155	AY 24	MAY 25	MAY 26	MAY 27	MAY 28	>	No furt	her even	its tod	lay	
4:C	Request Mobile Website													
0	Website	Settings	Ø	] <sup>yn</sup> ☆						Filter	]☆ A	dvance	<u>d</u>	

Allow access to your camera and microphone.

Do	ne Settings for portalapp.virtualattendee.ever	ntsairtest.com
WHI	LE VIEWING PORTALAPP.VIRTUALATTENDEE.EVENTSAIRTEST.C	DM
Rec		
Use	Reader Automatically	
Car	DW PORTALAPP.VIRTUALATTENDEE.EVENTSAIRTEST.COM TO A	CCESS
~	Ask	
	Deny	
	Allow	
Min		
MIC	rophone	Ask

### Mac Safari – Version 13.1.1

In the Safari menu, select preferences.

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• •	About Safari Safari Extensions Preferences #.						portalapp.	virtualatter	idee.eventsa	airtest.com			Ċ				Ċ	Ĺ	p
2			Favour	rites										OnAl	IR				4
VIRTI	Settings for This Web	site															2 🖞	] AC	j.
	Clear History																		
	Services	•	MAY 22 N		MAY 25	MAY 26 MAY 2		7 MAY 28	MAY 29	MAY 30	MA >				No further events today				
	Hide Safari Hide Others Show All	жн Тжн		MAY 24			MAY 27												
	Quit Safari	ЖQ										ſ							

Choose the websites tab. Choose your camera and microphone settings.

To the right of your currently open website (typically the currently open KangaNews OnAIR portal) you can click and choose allow.

