



Delegate and Visitor Terms & Conditions

Who can attend as a delegate?

- 1. Any person who applies to attend the event as a delegate and pays the required registration fee, is eligible to attend and is entitled to the delegate inclusions.
- 2. We reserve the right to refuse attendance at the event to any persons in our sole and absolute discretion.

Who can attend as a visitor?

- 3. Any person who applies to attend the event as a visitor (whether prior to the event via the online registration portal, or in person on the day of the event). Entry to the exhibition is free of charge and provides access to the exhibition only. No delegate inclusions or social functions are included in this registration.
- 4. We reserve the right to refuse attendance at the event to any persons in our sole and absolute discretion.

Who can attend Social Functions?

- 5. Any person who applies to attend the event as a delegate and pays the required registration fee, is eligible and is entitled to attend the social functions included in their delegate registration.
- 6. Any person who applies to attend the event as a delegate and pays the required registration fee for social functions not included in their delegate registration, is eligible and is entitled to attend those additional social functions.
- 7. Any person who applies to attend the event as a visitor and pays the required social function registration fee, is eligible and is entitled to attend those social functions.
- **8.** We reserve the right to refuse attendance at the event to any persons in our sole and absolute discretion.

Cancellation and refunds

- Delegate Registration cancellations and refund requests must be made in writing to hire24@hria.com.au at least 10 business days before the event and will be subject to an administration fee of \$100. We may, in our sole and absolute discretion, agree to waive all or part of the administration fee.
- 10. No Delegate Registration refunds will be made for cancellations requested within 10 business days of the event.
- 11. Social Function cancellations and refund requests (made by Delegates or Visitors) must be made in writing to hire24@hria.com.au at least 10 business days before the event and will be subject to an administration fee of 20%. We may, in our sole and absolute

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- discretion agree to waive all or part of the administration fee.
- 12. No Social Function refunds will be made for cancellations requested within 10 business days of the event.
- 13. All applicable refunds will be processed following completion of the event.
- 14. Substitute delegate and social function registrations are welcome should you be unable to attend. Substitutions must be made in writing to hire24@hria.com.au at least 5 business days prior to the event.

Program and services

15. The program is correct at time of printing but we reserve the right to alter the content, timing or speakers of the program, after publication, without notice.

Distribution of promotional material

16. You must not distribute promotional material or promote your organisation unless you are an authorised representative of a registered exhibitor or sponsor, in which case you must only distribute promotional material or promote your organisation from the space allocated to that exhibitor or sponsor, and otherwise in accordance with the terms and conditions contained in the document titled 'Terms and Conditions – Exhibitors', a copy of which can be provided to you on request.

Use of personal information and data

17. You acknowledge that we will be entitled to use your personal information in accordance with our privacy policy, which can be found at https://www.hireandrental.com.au/about-the-hria/terms-of-use-and-policies/privacy-policy

Photography and video recording

18. Portions of the event will be photographed and/or videoed and reproduced in educational, news or promotional material, whether in print, electronic or other media, including the website and social media. All postings become our property and may be displayed, distributed or used by us for any purpose. You consent to the use by us of any such recording or photography for promotional, marketing and other purposes. Please let the photographer or videographer know if you do not wish to be included in any photographs or video material.

Limitation of liability

- **19.** To the fullest extent permitted by law, we exclude any and all liability for:
 - (a) loss, injury or damage to persons or property at the event;
 - (b) indirect or consequential loss, howsoever arising, incurred or suffered by you in connection with the event, including but not limited to loss of business, profit, anticipated profit, contracts, goodwill or revenue;
 - (c) loss suffered by you if the event is postponed or cancelled by us for any reason.



Force Majeure and Cancellation of Event

- **20.** The Organiser:
 - (a) May, on occurrence of a Force Majeure Event, in its sole and absolute discretion, cancel the Event
 - (b) Is not liable for any delay or failure to perform its obligations under this Agreement if such a delay is due to a Force Majeure Event.
 - (c) May cancel the Exhibition if prevented by any law, regulation or requirement of any government or governmental authority from complying with its obligations under this Agreement (whether in part of full).

In the event of cancellation of the Event (in part or full) for any reason (including without limitation, cancellation under clause 18(c) or by reason of a Force Majeure Event) the Organiser will notify the attendees of the cancellation as soon as reasonably practicable.

Removal from event

- 21. We reserve the right to refuse admission, or to eject you from the event if you:
 - (a) fail to comply with these terms and conditions; or
 - (b) represent a security risk, nuisance or in any way interfere with the operation or integrity of the event; or
 - (c) fail to comply with all statutory regulations and legal requirements; or
 - (d) fail to comply with any reasonable directions of the Organiser and the owner of the venues in relation to the Event; or
 - (e) fail to comply with any rules provided by the owner of the event venue,

in each case, without liability on our part to refund any monies to you.

Governing law

22. These terms and conditions are to be construed in accordance with and governed by the laws of the State of Queensland. Each party submits to the non-exclusive jurisdiction of the courts of that state.