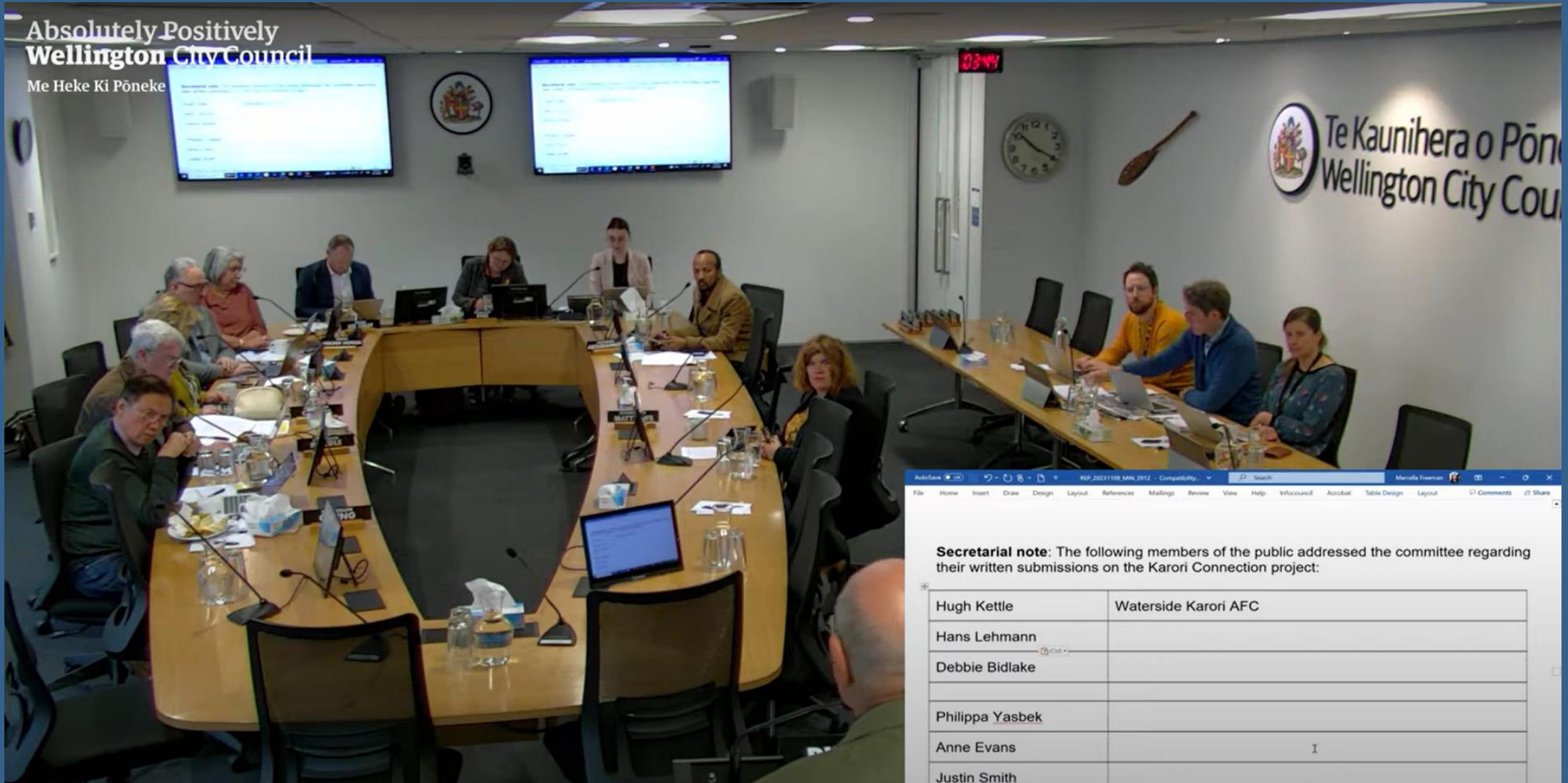




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Secretarial note: The following members of the public addressed the committee regarding their written submissions on the Karori Connection project:

Hugh Kettle	Waterside Karori AFC
Hans Lehmann	
Debbie Bidlake	
Philippa Yasbek	
Anne Evans	I
Justin Smith	

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It's not about the bike lane

The rapid rebalancing of Wellington's streets

2 Walk and Cycle conference
March 2024

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Rolling out the green carpet

Direction and mandate



2021 Long Term Plan

Paneke Pōneke Bike network plan



Connectivity of routes defined in the plan

Multi-modal approach (Bus Priority Action Plan)



The Wellington context

– compact, connected, capital city

High walking and public transport use

The city is changing...

- 3-year rapid roll-out bike network
- Permission to do things differently
- Refresh 2015 cycleways masterplan
- Pilot new approaches on two projects

Botanic Garden
ki Paekākā to city



Newtown to city



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Me Heke Ki Pōneke

The way we live

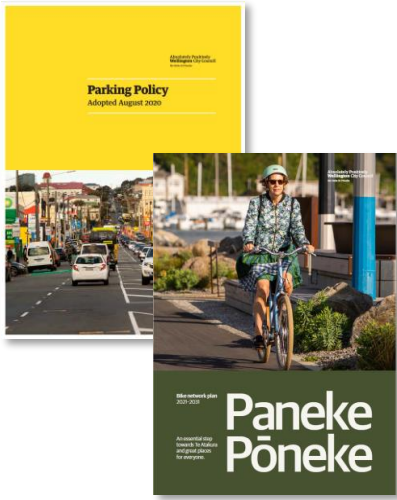
The way we move



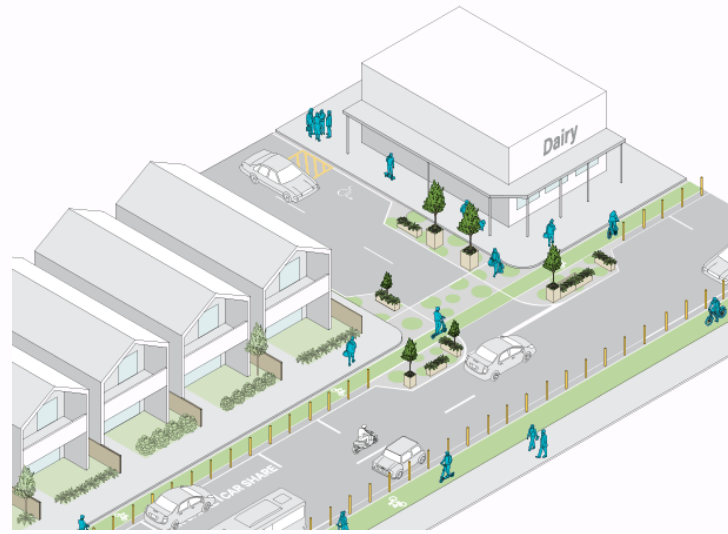
The street change approach

How

Citywide engagement



Transitional street improvements

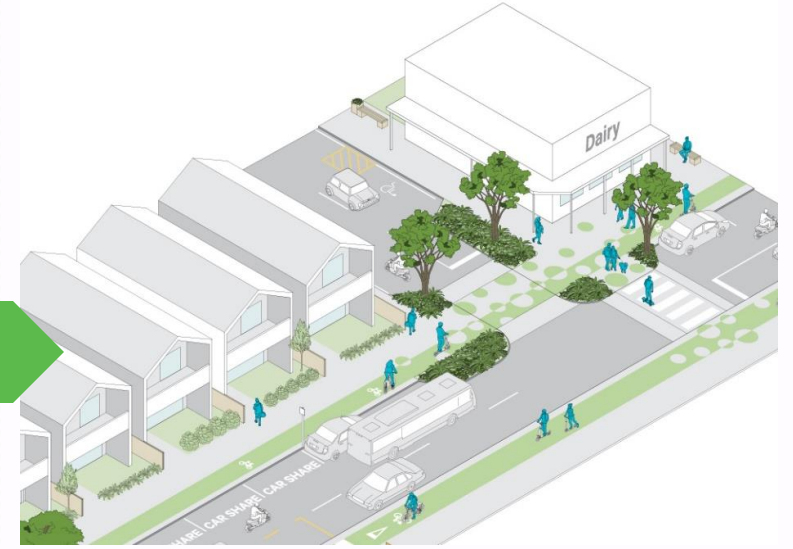


- 'Quick build' using adaptable materials
- Realise a lot of benefits early
- Community engagement before and after changes installed

COUNCIL DECISION: Approval to install



Street transformations



- Long-term changes using more permanent materials
- Increase the benefits and transport choice
- Community engagement builds off the transitional improvements

COUNCIL DECISION: Approval to install

COUNCIL DECISION: Adopted



Defining our challenge



Do you have a technical problem?

Technical problems

Easy to identify and define problem

Technical solutions

Implementation often quick and easy - clear

Requires change in one or a few isolated places

Requires expertise

Do you have an adaptive challenge?



Adaptive challenges

Difficult to identify or define

Can require changes in values, belief, roles, relationships and approaches to work

Community solutions, consultations, multi-disciplinary

Solutions often experimental, discoveries, can take a long time to implement

Requires sustained leadership

Heifetz and Linsky, 2002



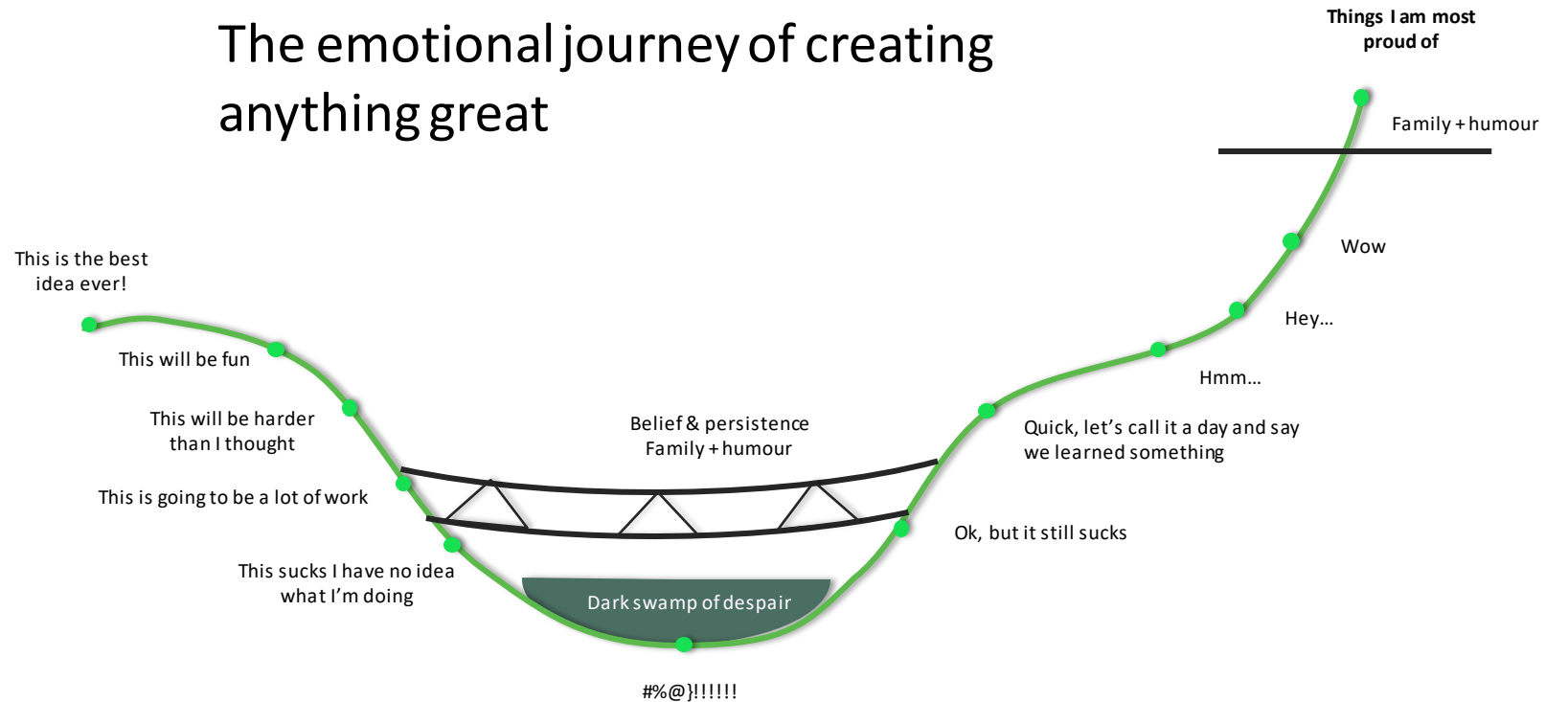
Change is a tricky investment

"When you push status quo, it pushes back, hard."

Janette Sadik-Khan,
Transportation Commissioner, NYC



The emotional journey of creating anything great





Opening our trust account

Change threatens trust, but trust can be built on:





Investment strategy

Investing in trust

ADAPTABLE

Delivery method
Our way of working



FOCUSED

Extreme prioritising
Doing the most important bits first and well

ONE TEAM

Picking passionate team members who are driven by the mission and have a growth mindset



CULTURE OF CARE

Care
Show you care
Create psychological safety

SUPPORTED LEADERS

Demonstrate competence
Actions align with words
Open channels of communication



COMMUNITY CENTRIC

Plan from a community perspective
Make it easy
Join up projects



CLEAR AND TRANSPARENT

Show how decisions are made and how to participate
Manage expectations and set boundaries

MANA WHENUA PARTNERSHIP

Support their vision for the city





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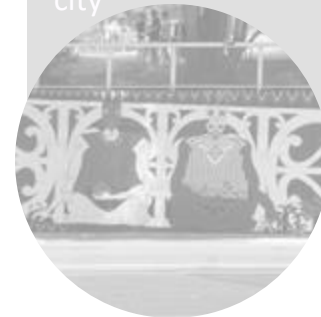


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+ OUR EXTENDED TEAM

Consultants for design, engagement and delivery

VENUA
SHIP
for the



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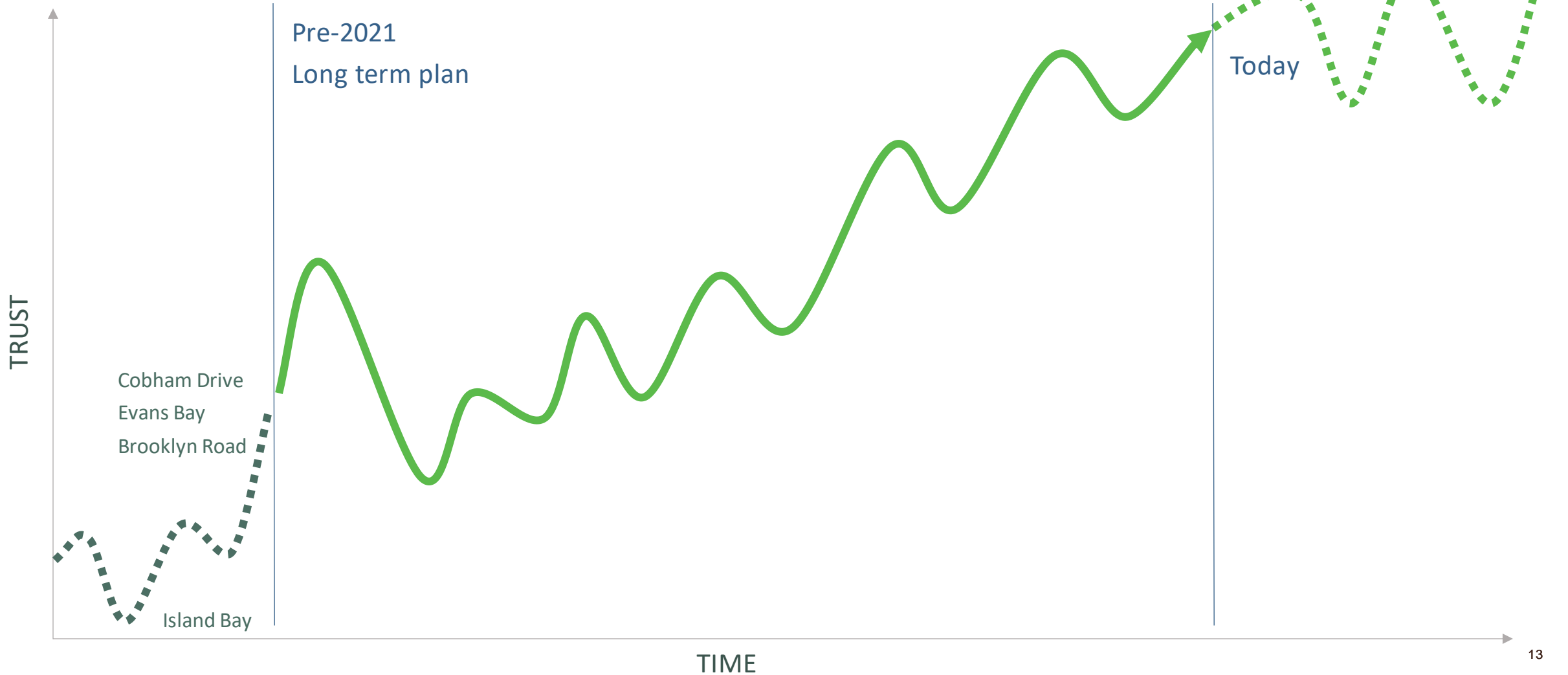
Support their vision for the city





Trust account performance

How have we been going?





Trust account performance

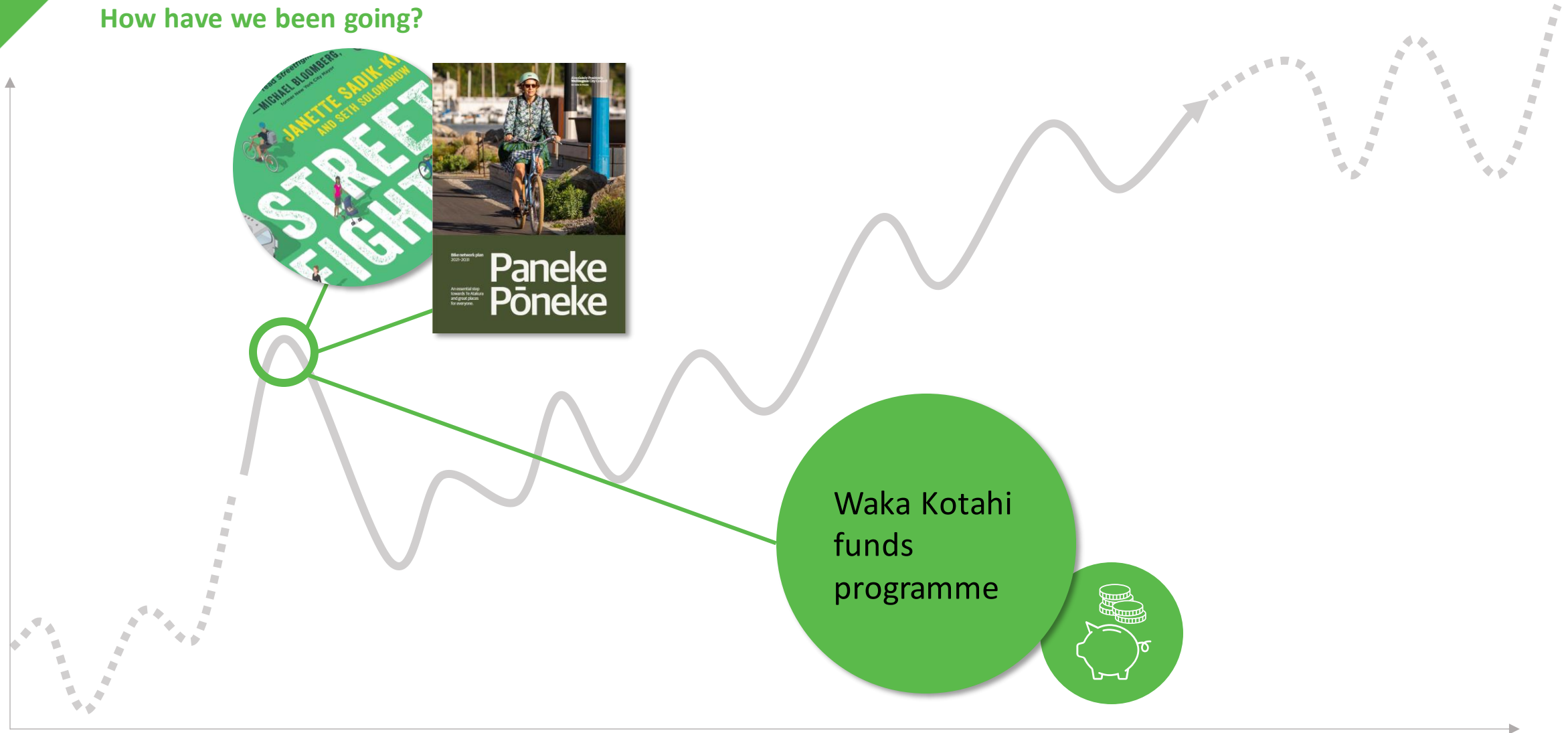
How have we been going?

TRUST

TIME



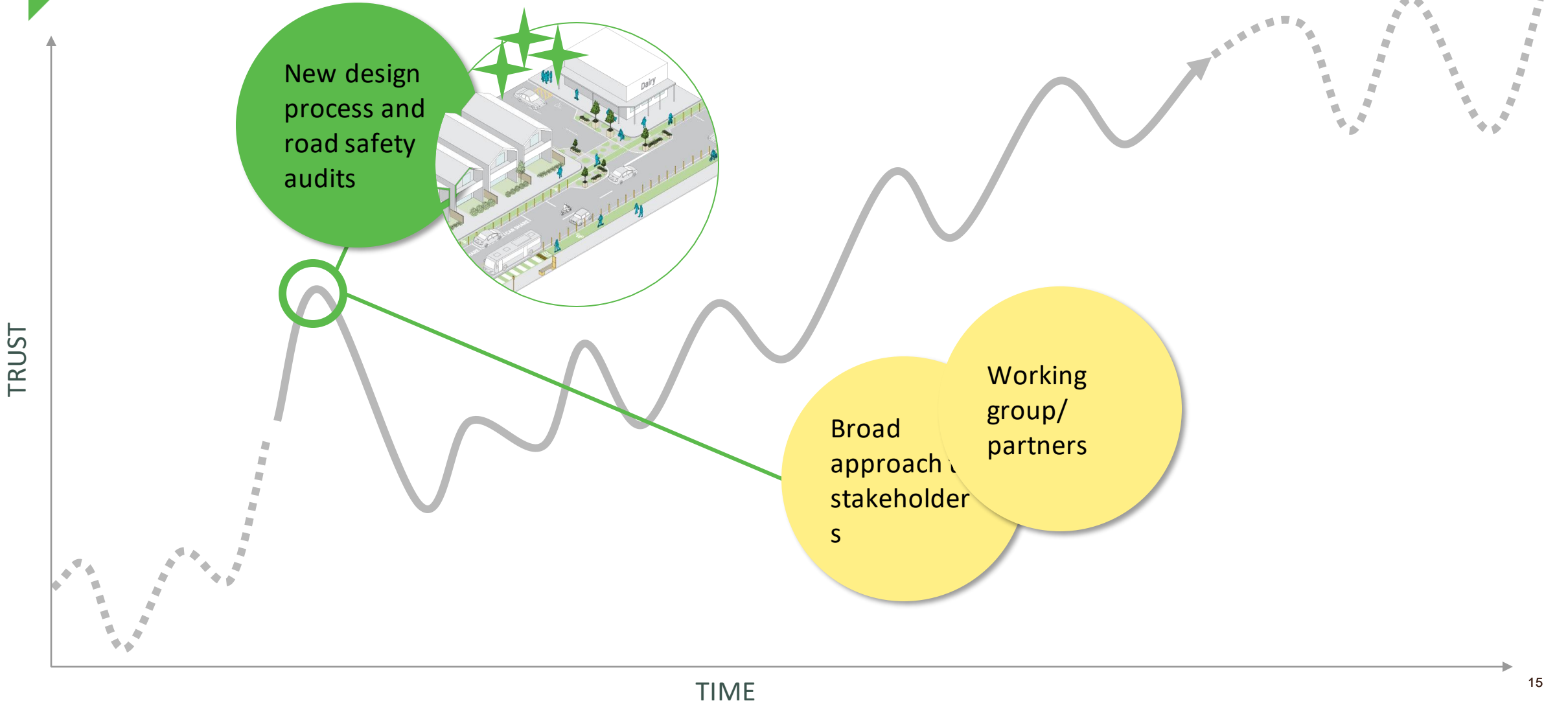
Waka Kotahi funds programme





Trust account performance

How have we been going?





Trust account performance

How have we been going?

TRUST

TIME

Bus stop platform complaints from disability community



Community complaints about Mein Street and Hospital Road intersections



Stuff

NZ NEWS | QUIZZES | SPORT | WORLD | LISTEN

Why the High Court paused the construction of the Newtown cycleway

Erin Gourley

June 08, 2022, 05:47pm

Share





Trust account performance

How have we been going?



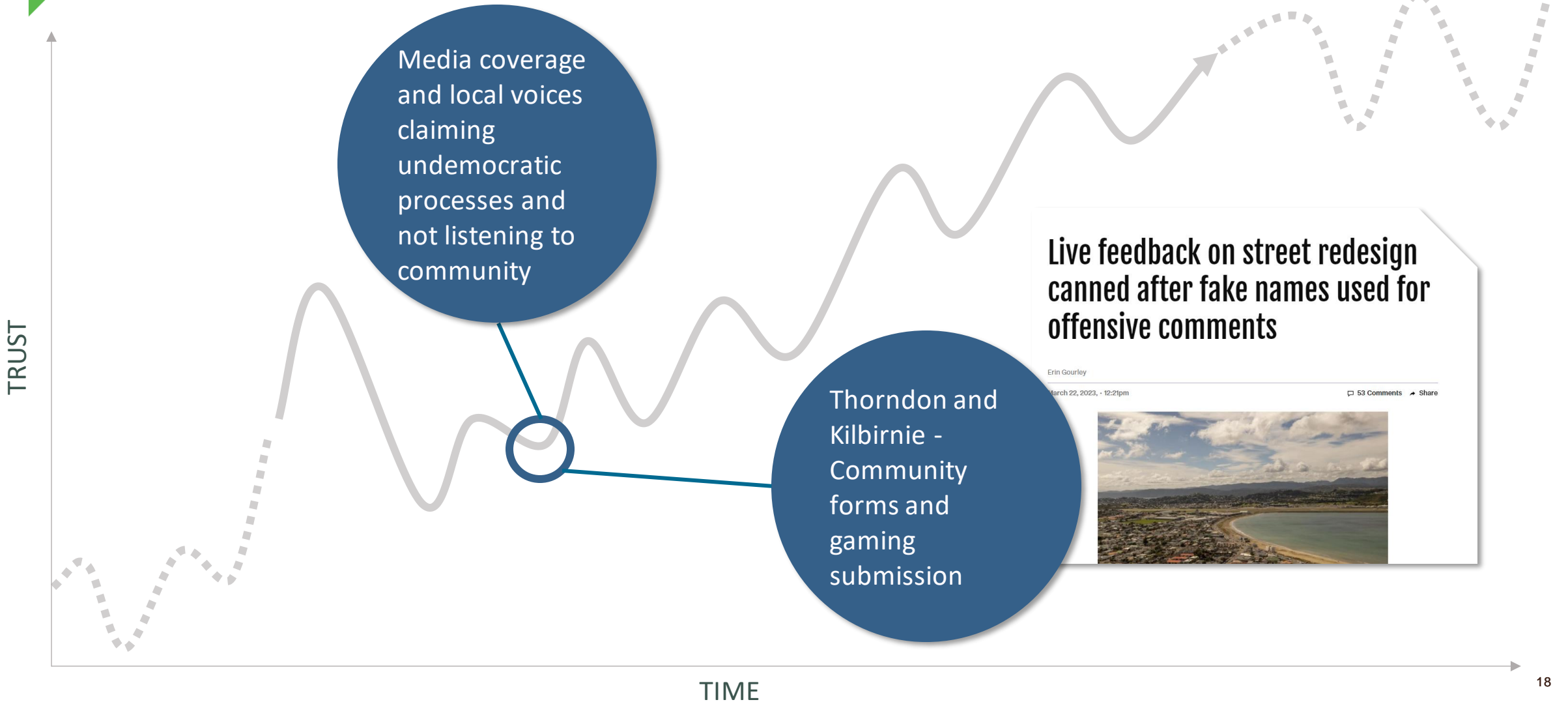
TRUST

TIME



Trust account performance

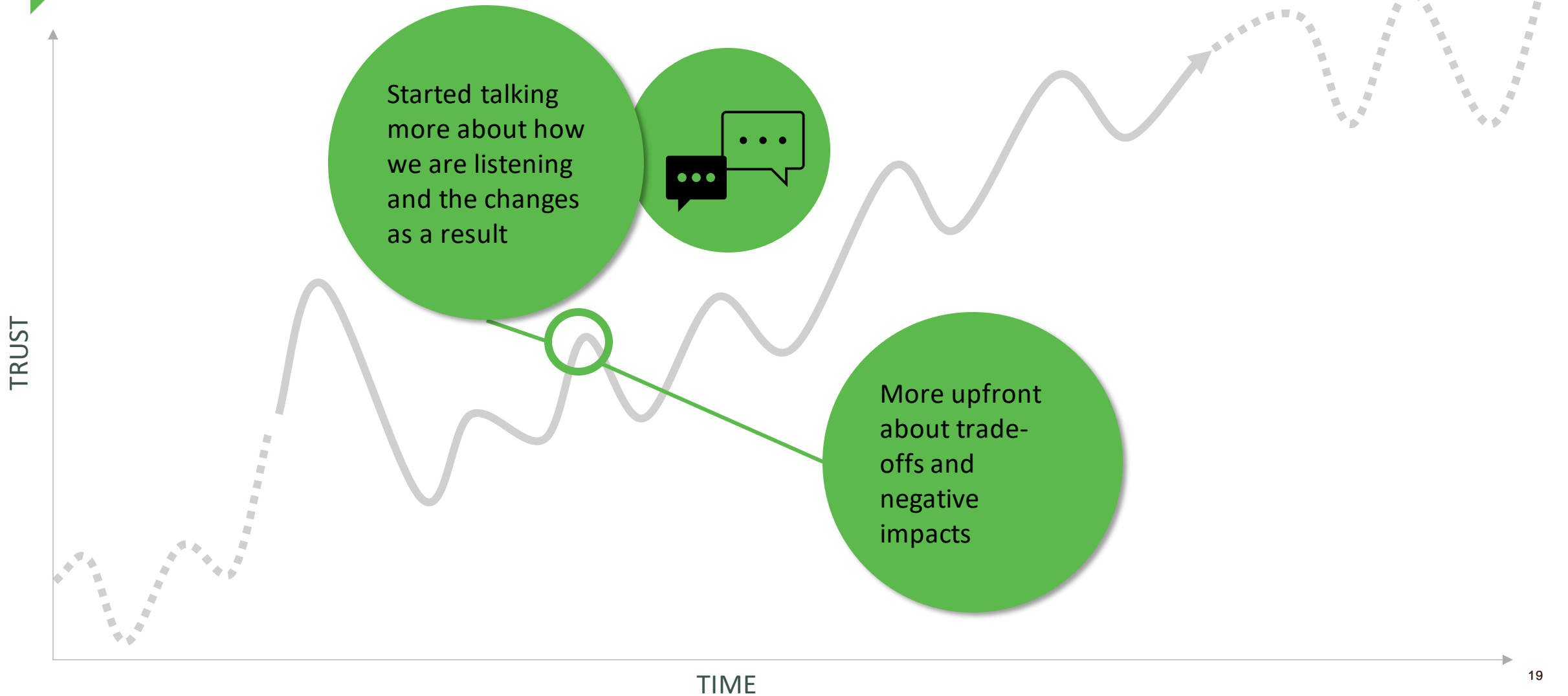
How have we been going?





Trust account performance

How have we been going?





Trust account performance

How have we been going?



Fire and
Emergency NZ
complaints

Bus stop
ticketing
troubles

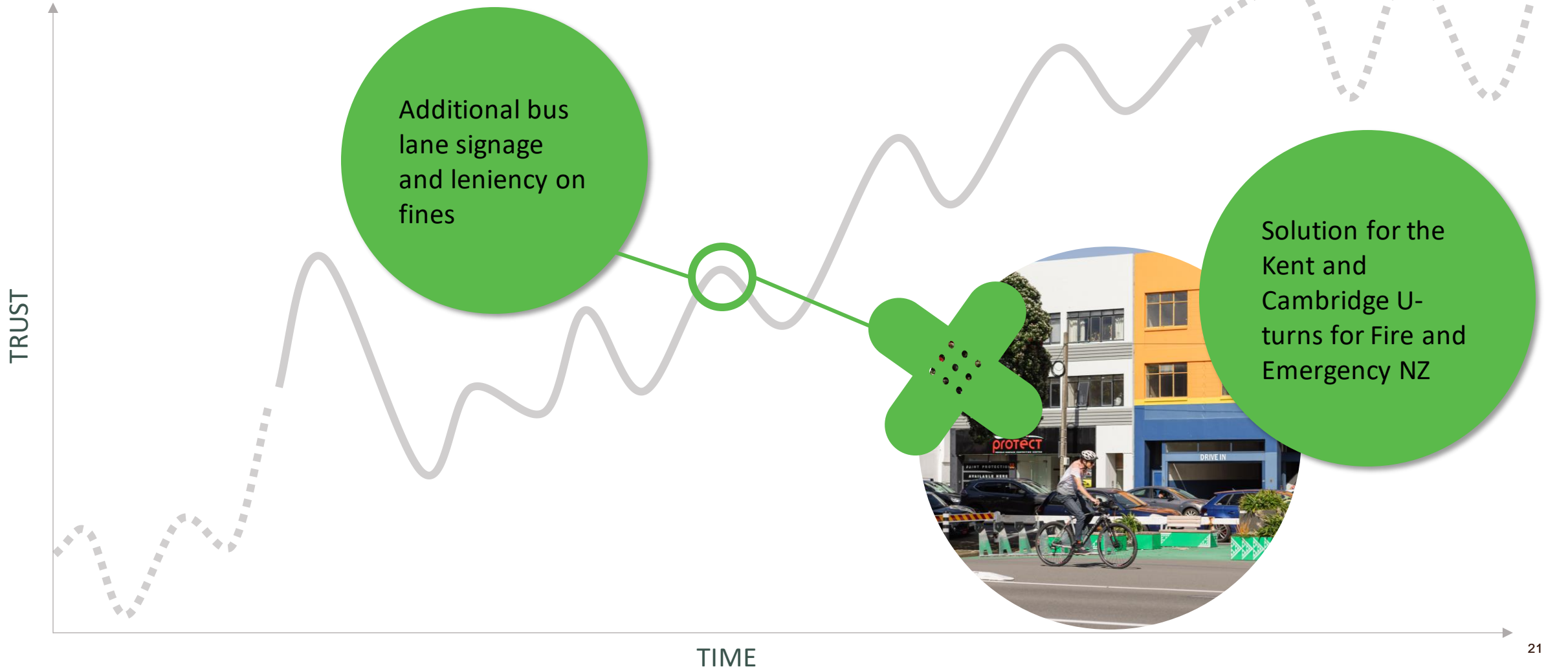
TRUST

TIME



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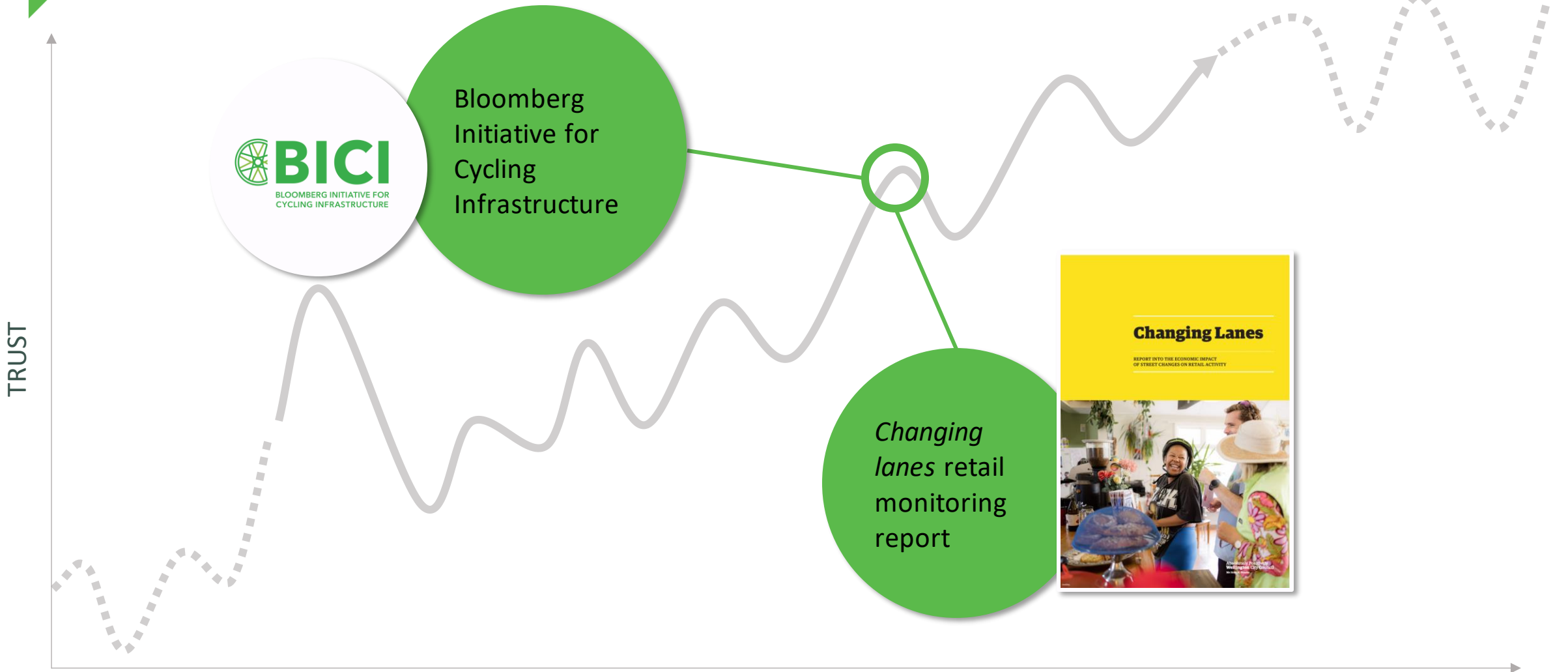
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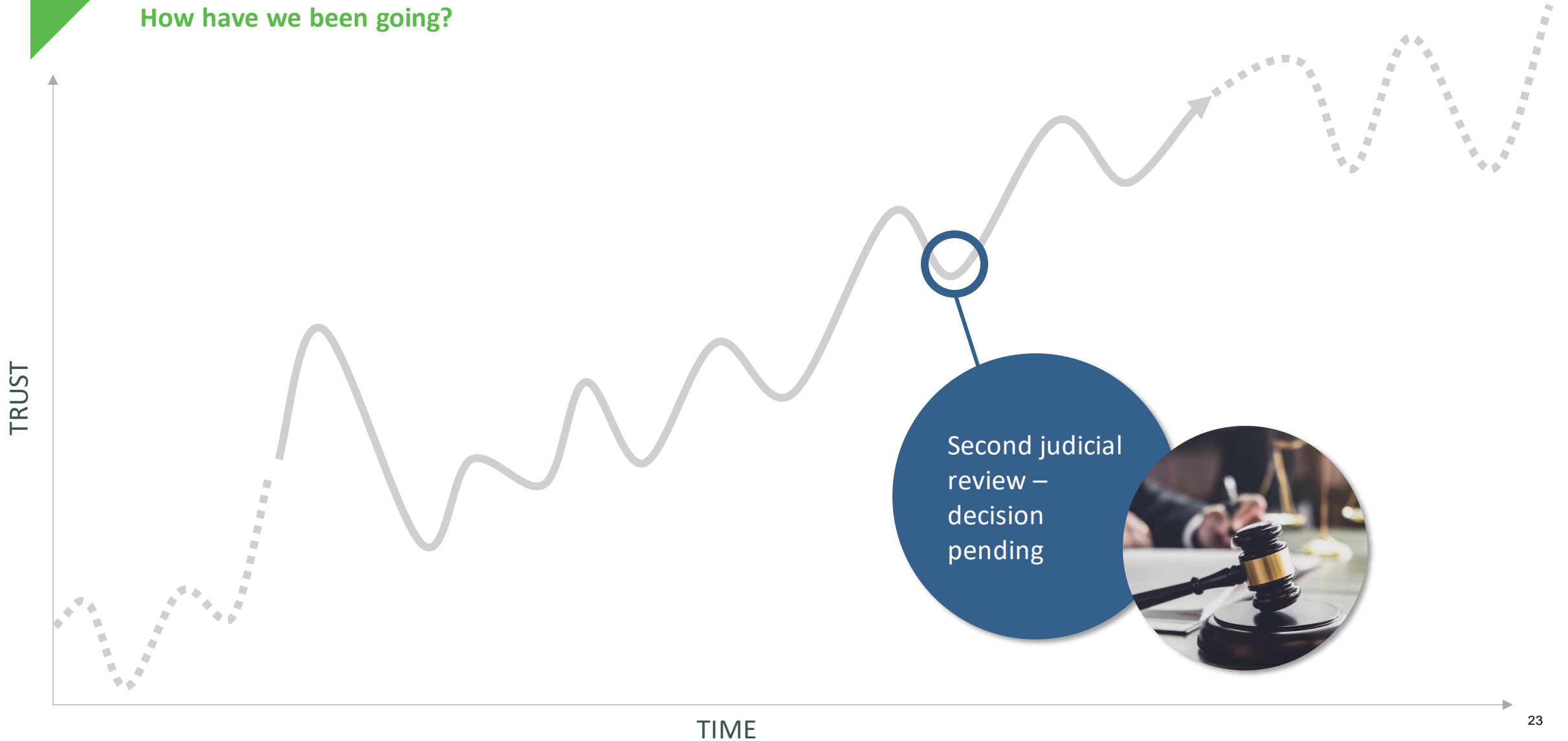
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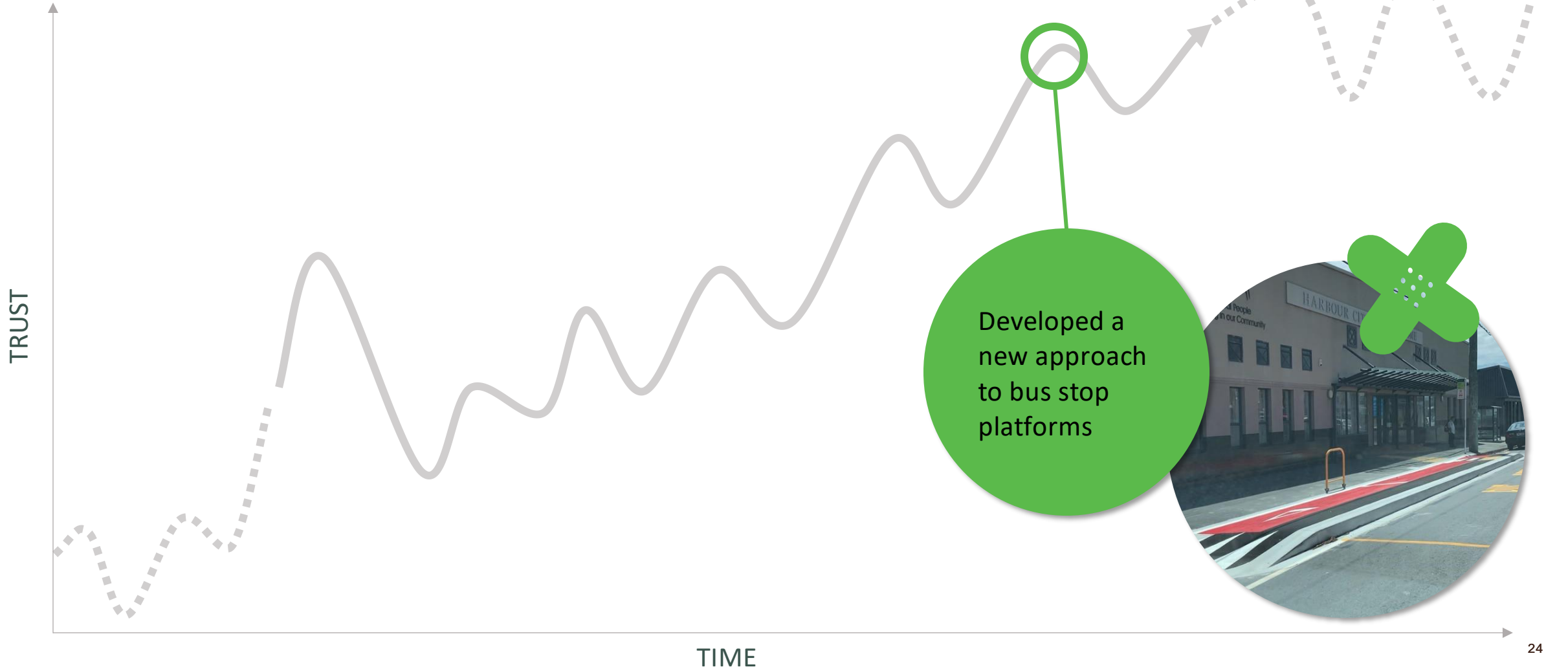
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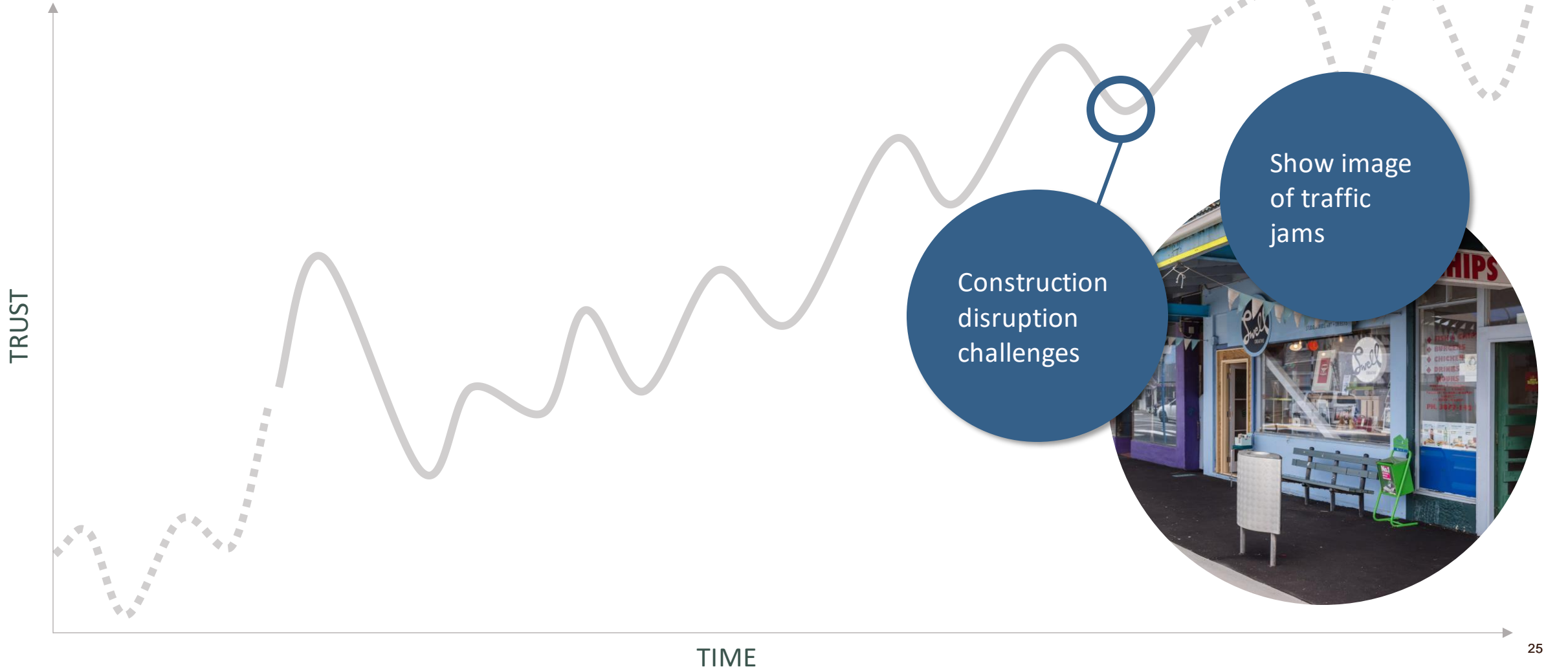
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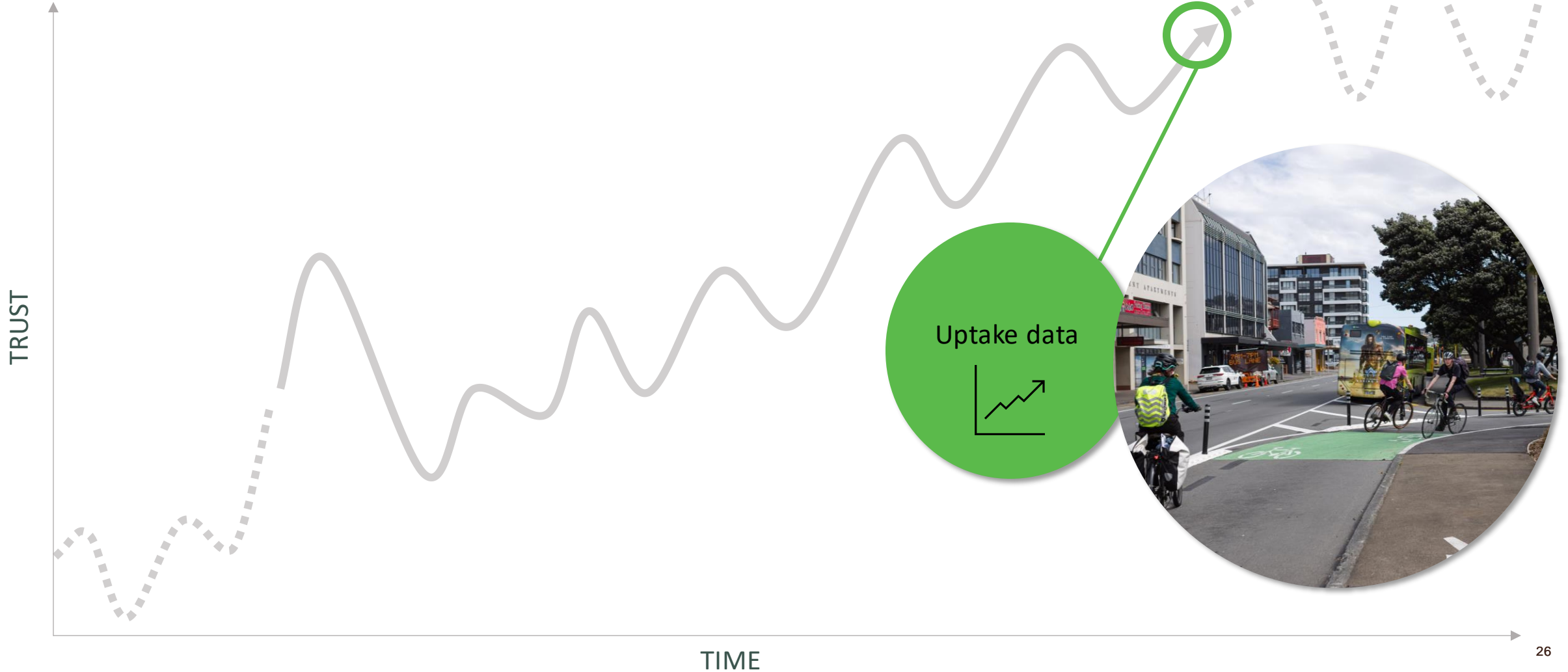
How have we been going?





Trust account performance

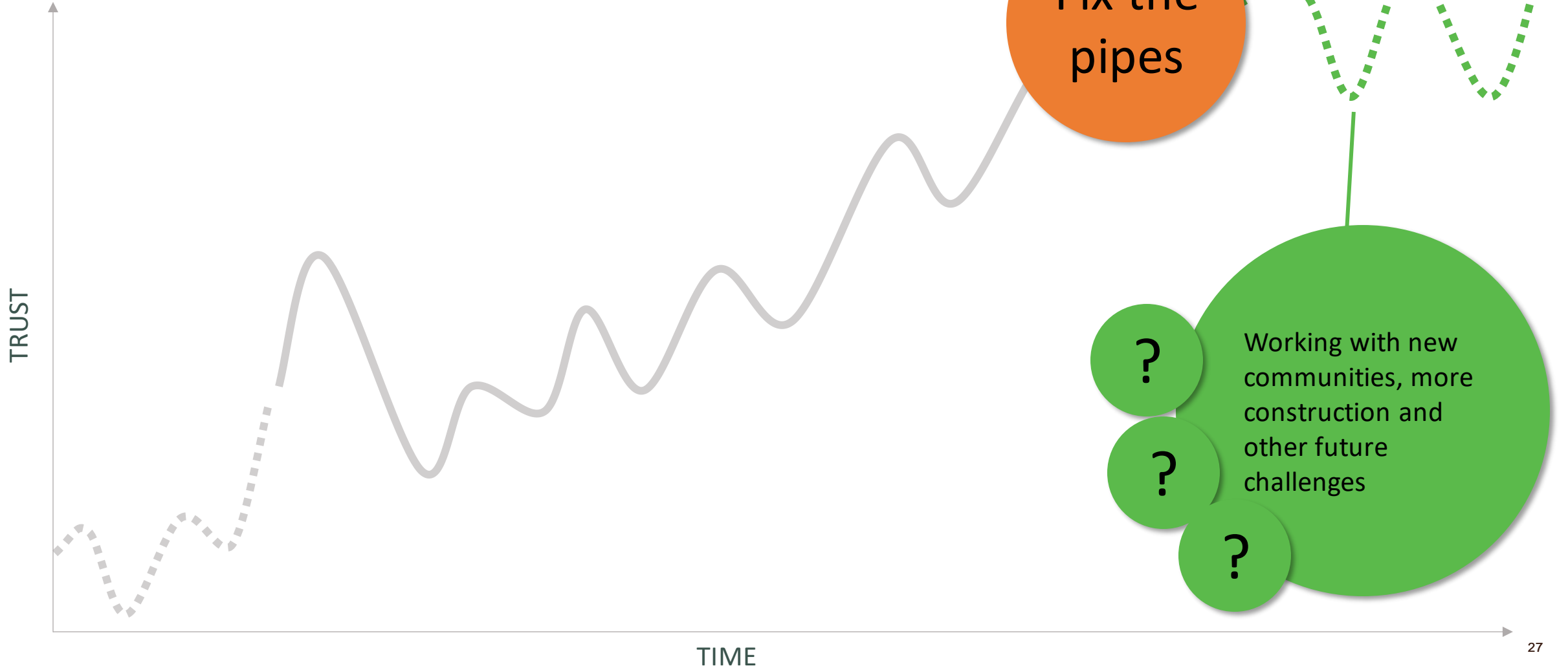
How have we been going?





Trust account performance

How have we been going?



Our plan

Engagement challenges and issues

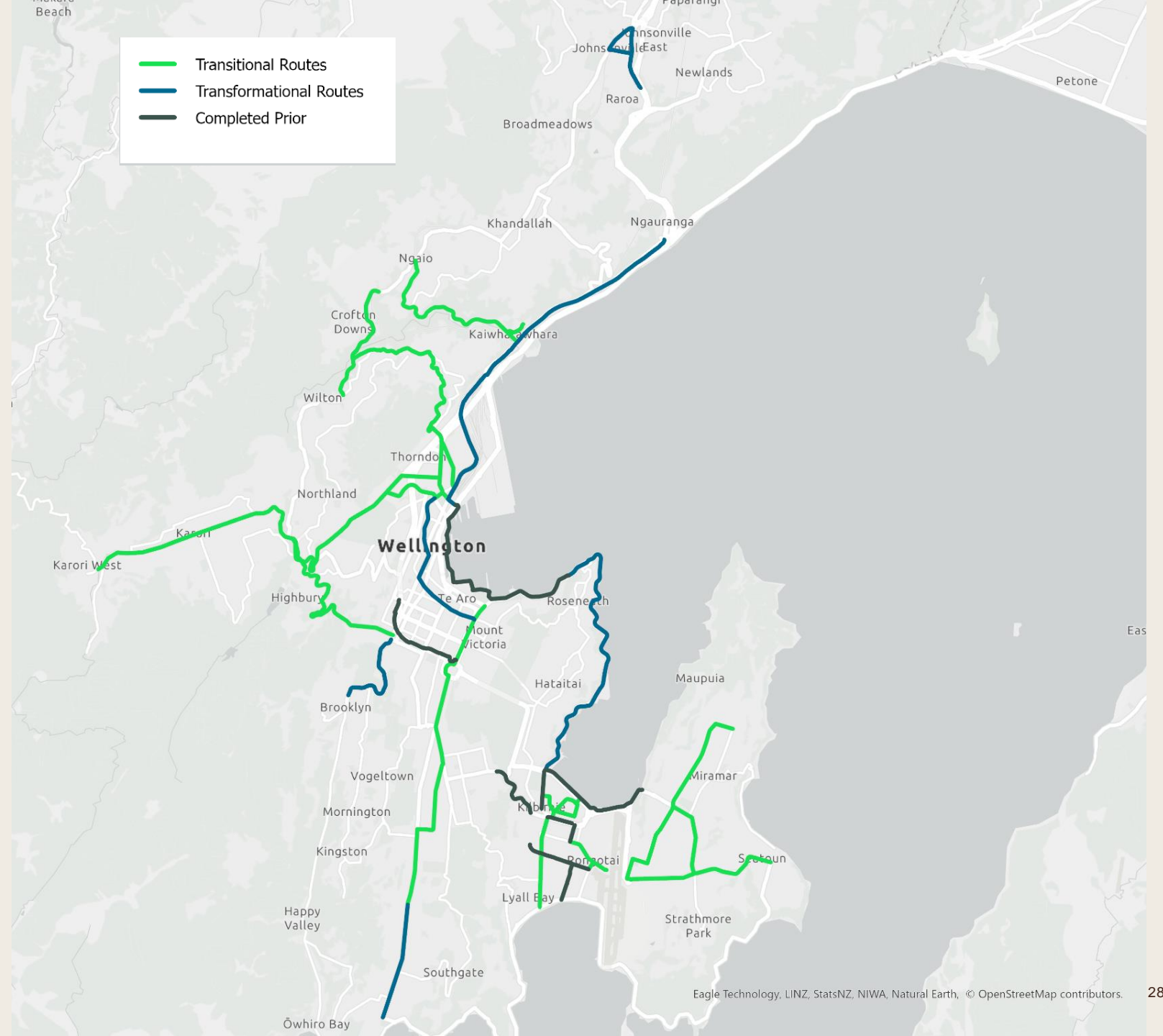
The expected protection of the status quo, in a Wellington context

Managing large amounts of information from design team and the community

Limited ability for the community to influence the design

Disconnected projects working in the same place

Keeping people safe and well through the process of change



The earnings

The results of our investment

Sprinkle data throughout



BEFORE



Whitmore St

AFTER



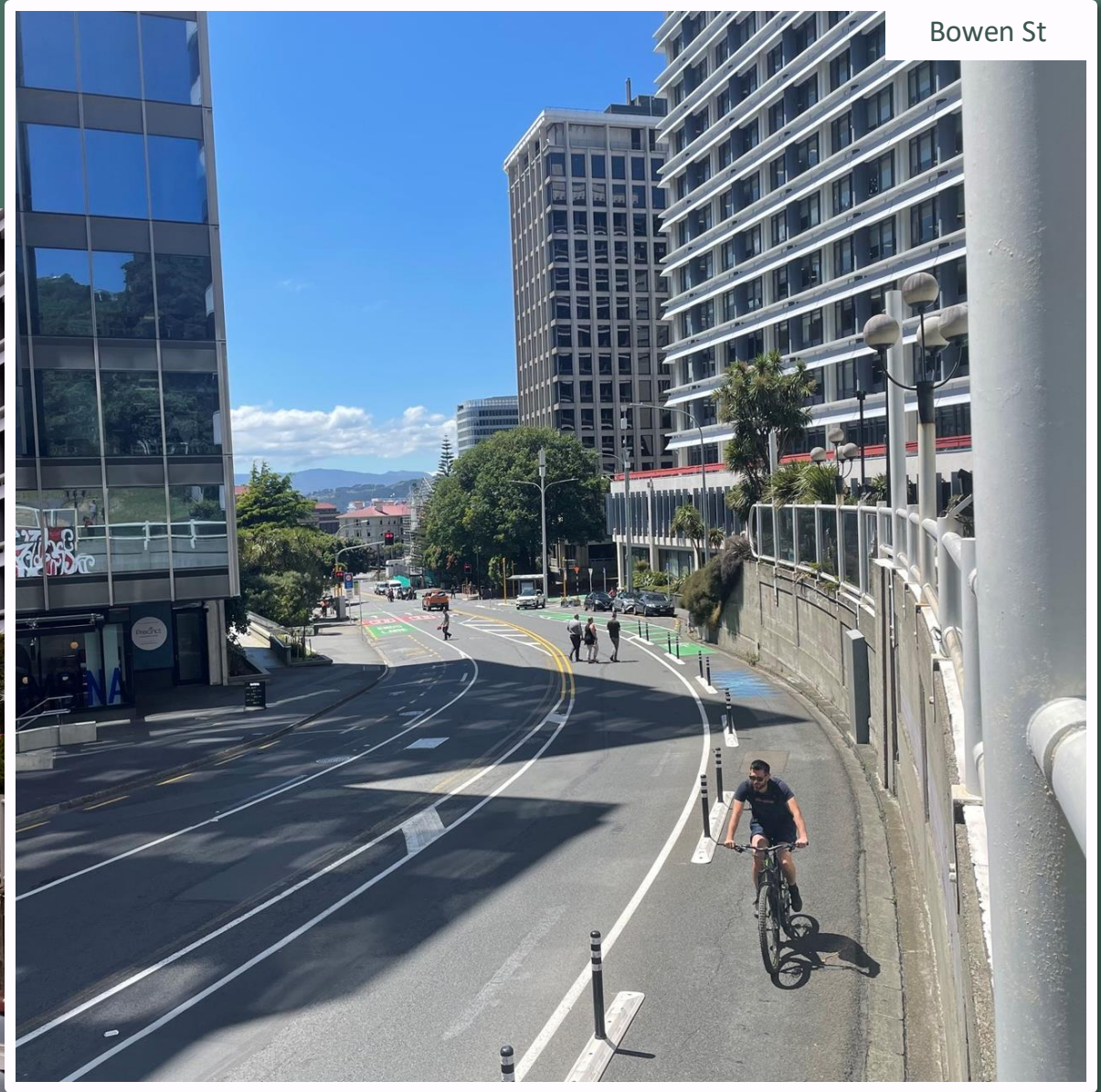
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AFTER

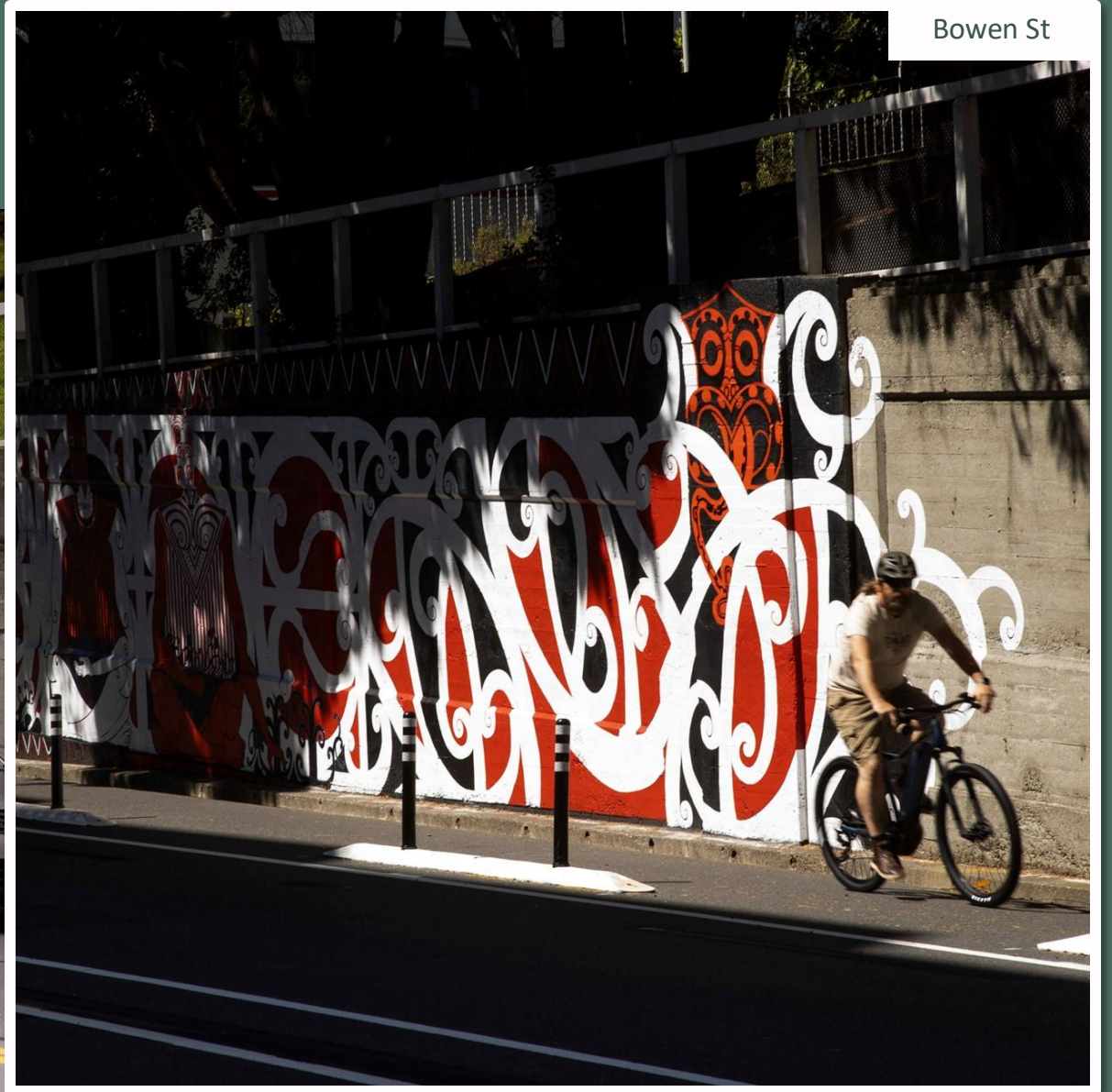
The earnings

The results of our investment

Sprinkle data throughout



BEFORE



Bowen St

AFTER

The earnings

The results of our investment

Sprinkle data throughout



BEFORE



Adelaide Rd

AFTER

The earnings

The results of our investment

Better bus stop spacing across the city + making room for higher capacity buses



BEFORE



Adelaide Rd

AFTER



Our statement

A summary to take with you



Solid foundation and start on the most important bits



Be clear on your challenge – adaptive v technical



Frame the challenge in terms of how do you build trust



Get the most important bits in, as fast as you can



Celebrate the ups. Repair the downs.





Thank you! I got on my bike for the first time in 18 months today and rode from the War Memorial to Greta Point. What a treat! Ten years ago I used to commute daily from Kilbirnie. I would dread riding down Kent Terrace, literally fearing for my life at times. Now it's so easy and enjoyable.





Questions and discussion

Engagement challenges and issues

How

The expected protection of the status quo, in a Wellington context

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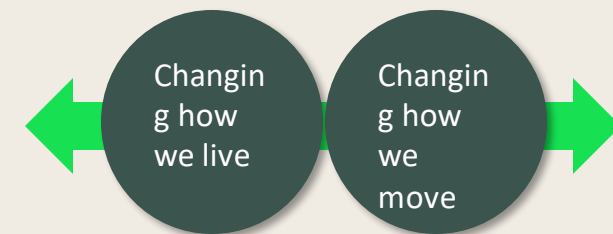
Disconnected projects working in the same place

Keeping people safe and well through the process of change



The Wellington context – compact, connected, capital city

Nested multi-modal story into a larger story of change for the city



Setting up the team well

Clear and transparent process



Our plan

Engagement challenges and issues

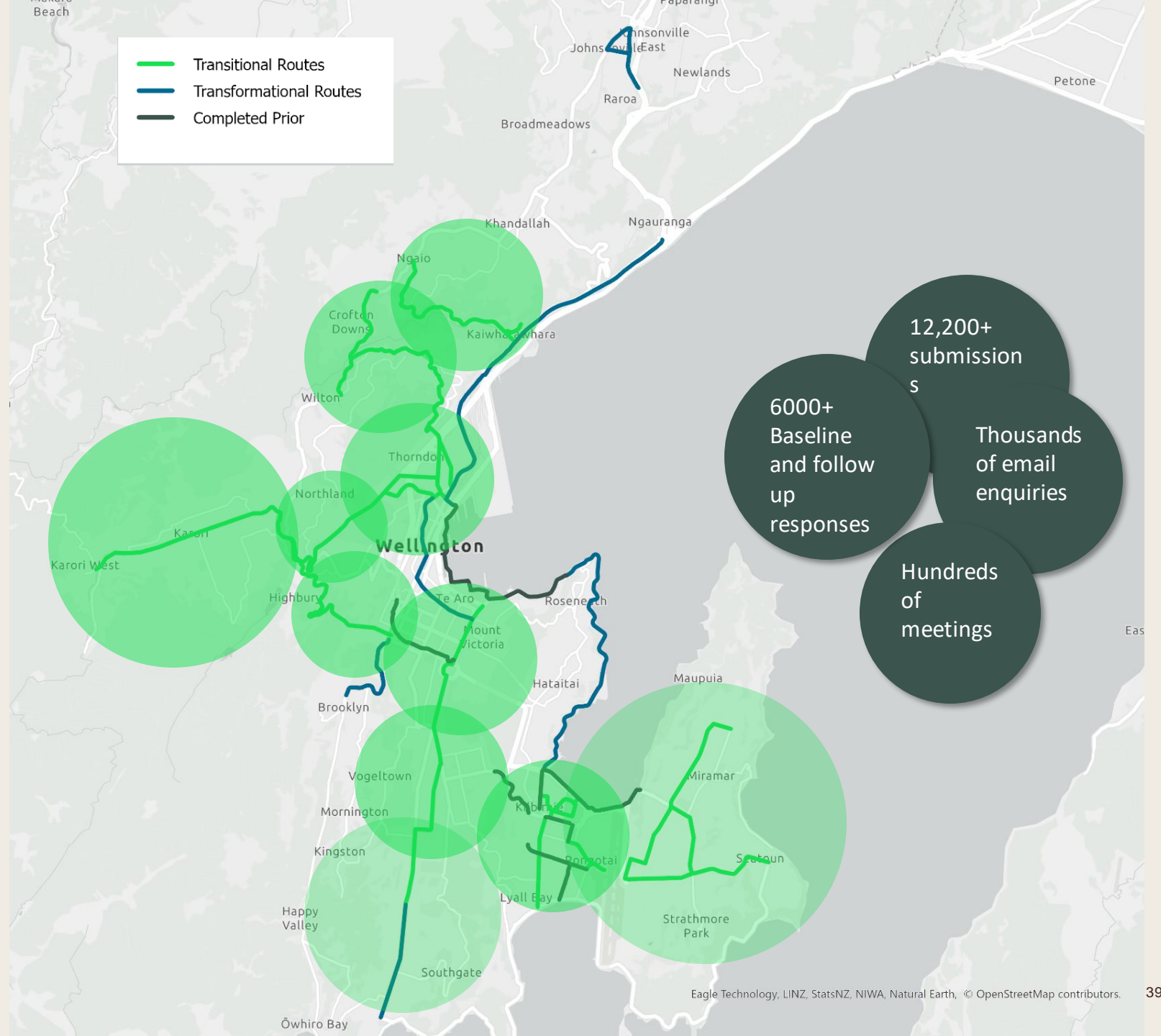
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The earnings

Results of the investment



BEFORE



AFTER

The earnings

Results of the investment

Benefits for
buses

Benefits for
people
walking - # of
raised
crossings??

Something
about Mana
whenua

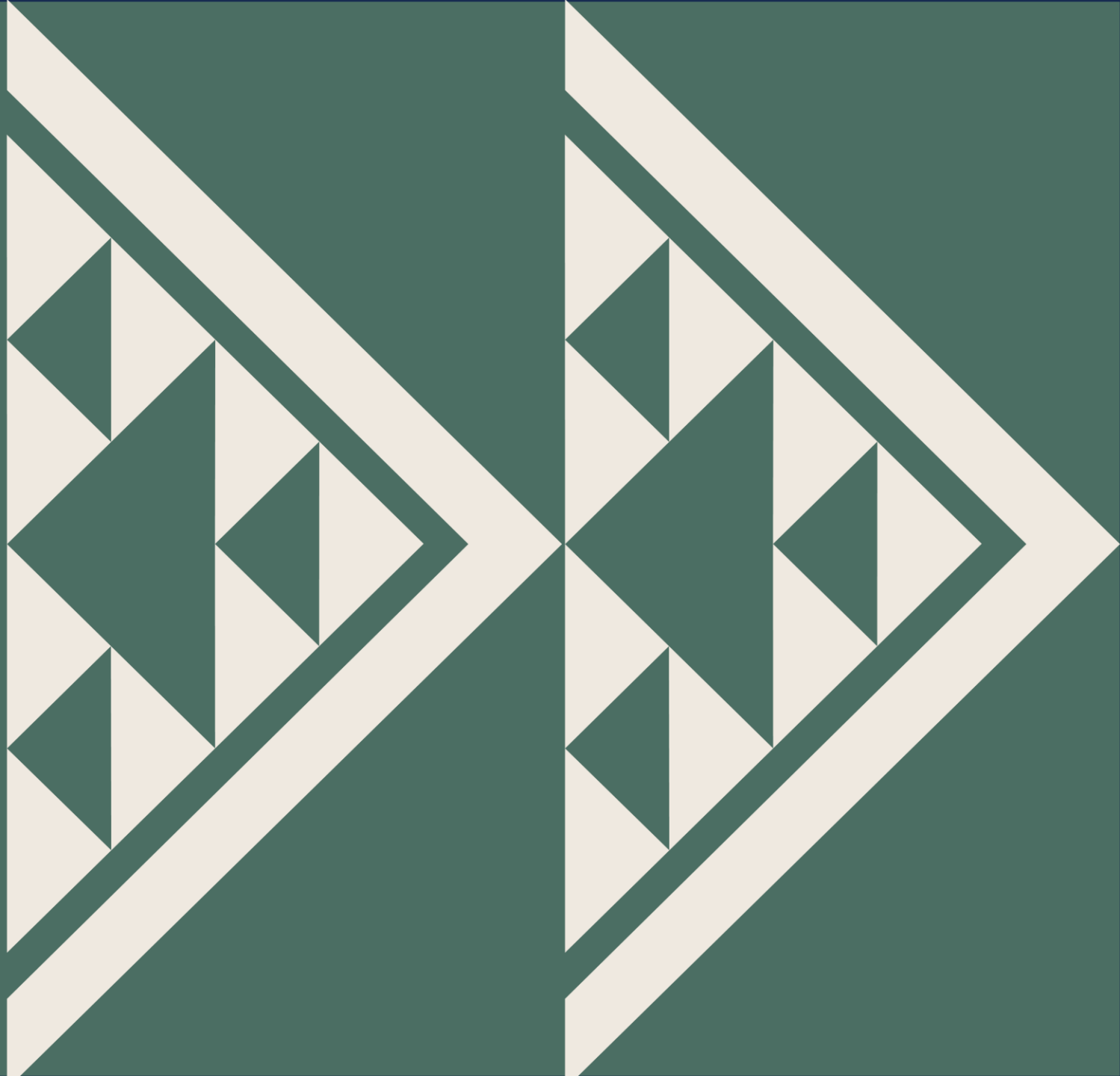


Paneke Pōneke

Presentation title

Absolutely Positively
Wellington City Council

Me Heke Ki Pōneke



Things we want to cover

- What is our programme? Multi-modal
- Are we just talking to the same people all the time?
- How we work across council + with partners
- Challenges – scale/volume, controversy (shift a dominant narrative – car centric – challenging frames). Local v central government message conflicting. People are busy and won't engage till they see change. Every city in NZ and the world that does this work has these challenges. *We're not aiming for smooth sailing, we're navigating a storm*
- Internal challenges – reminding teams we are just one part of council (our stuff is most important).
- Best practice – engagement design process (multi-disciplinary), systematic approach to C&E (templated, but can evolve).
- Well set up team PM (design), Engagement, Behaviour change
- Consistency in messaging – shared understanding, joining up, collaborating

**Absolutely Positively
Wellington City Council**

Me Heke Ki Pōneke





Paneke Pōneke

Presentation title

Paneke Pōneke

Presentation title



How the new residents permits work

52%

Statistics here

52%

Statistics here

52%

Statistics here

52%

Statistics here

52%

Statistics here

52%

Statistics here



How the new residents permits work





How the new residents permits work



How the new residents permits work

- Share progress, next steps
- Bloomberg Initiative for Cycling Infrastructure (BICI) programme insights from London
- Consultation briefing on proposed Berhampore to Newtown parking changes and bike, bus and walking improvements and Karori connections project
- Question sessions





Questions

(10 minutes)





How the new residents permits work

- Share progress, next steps
- Bloomberg Initiative for Cycling Infrastructure (BICI) programme insights from London
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**Absolutely Positively
Wellington City Council**

Me Heke Ki Pōneke





How the new residents permits work



Newtown to City

Newtown to City

Newtown to City

Newtown to City

Newtown to City

Newtown to City

Newtown to City

Newtown to City

Newtown to City

Phase



Complete



In progress



Complete



Complete



Installation



Complete



Complete



Complete



Complete

Currently working on

Developing the follow up phase feedback and launch event

Developing the follow up phase feedback and launch event

Developing the follow up phase feedback and launch event

Developing the follow up phase feedback and launch event

Developing the follow up phase feedback and launch event

Developing the follow up phase feedback and launch event

Developing the follow up phase feedback and launch event

Developing the follow up phase feedback and launch event

Developing the follow up phase feedback and launch event

Whats coming

Developing the follow up phase feedback and launch event

Developing the follow up phase feedback and launch event

Developing the follow up phase feedback and launch event

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