

Auckland Bike Hubs

- A World Leading
- Network

Ben Mansfield
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Auckland Transport

A Partnership Between



EcoMatters



WRT



Okay, so,

What is a Bike Hub?



- Community-run space open to everyone
- Offering a wide variety of free services, including:
 - Information and advice
 - Education and guidance
 - Basic repairs
 - Donated bike redistribution
 - Events and activations
- Typically operated from 2-3 shipping containers
- Open 16 – 20 hours a week



Cool,

**Why do I
care?**



JB 6 reviews
 ★★★★★ a day ago **NEW**
 A brilliant resource for eastern suburbs communities! And the guys who run it are top notch. I worked on my son's bike for a few hours and just couldn't quite nail the fix to the gear issues – it was driving me mad.

Faraz Husain Local Guide · 25 reviews · 5 photos
 ★★★★★ a year ago
 I purchased 2 bikes from TradeMe and being a novice on Mt biking, I thought I'd get some expert

Pacon Bancakes 2 reviews
 ★★★★★ a month ago
 Awesome and friendly service. The bro walked me through how to do my own repair and found the tiniest hole in my inner tube that was causing it to deflate.

Ch 8 reviews
 ★★★★★ a month ago
 Hello, thank you so much for the great service. Very friendly, helpful and managed to purchase a bike for daily commute yay!! We arrived 17th Feb mid day the guy was super helpful and willing to assist even though it was super busy. Very happy with the bike aswell as the accessories with it, I'm over the moon thank you.

Trenton Doyle Local Guide · 36 reviews · 5 photos
 ★★★★★ 4 days ago **NEW**
 Unreal 10/10 quality service. Highly recommend. The guys teach exactly how to fix your bike. Don't put it off any longer, get down to see the living legends

Tansy Geary 6 reviews · 1 photo
 ★★★★★

Bike Hub Forrest Hill - Coming 2024

5.0 ★★★★★ (1)
 Bicycle repair shop
Temporarily closed

Sarah Davis
 Tracey Logan 8 reviews
 ★★★★★ 3 weeks ago **NEW**
 We love the Bike Hub, as our boys grow we can

My friend brought his son a bike, on trade it was brand-new. We stopped in the bike hub and were thankful that we did. Shane took one look at the bike and put everything as to how it should be. Apparently people we brought it off had assembled everything back to front. Shane you save us of headache. Thank you for your patience at the mahi you done, we appreciate you

Katie O Regan 2 reviews
 charley ropitini 17 reviews · 7 photos
 ★★★★★ a month ago
 I went to the Onehunga bike hub on Saturday 10.02.2024, not thinking I'd get the help I needed without it costing an

Nicolas Tobler 4 reviews · 1 photo
 ★★★★★ a month ago
 Awesome place if you need an inexpensive second hand bike. Very friendly and competent staff. I bought a very decent bike for 200 dollars. It even came with a free solid bike lock. Make sure to check out other Bike Hub locations in Auckland as well! Keep up the good work!

So then,

**Where did
they come
from?**



Tāmaki Makaurau – a brief history

- 2015 – Research on barriers in Mt Roskill by Richard Barter
- 2016 – Roskill Bike Kitchen launched (PATH)
- 2017 – New Lynn Bike Hub launched (EcoMatters)
- 2018 – Henderson Bike Hub launched (EcoMatters)
- 2019 – Glen Innes Bike Hub launched (EcoMatters)
- 2020 – Ōtara Bike Hub launches (Community Builders)
- 2022 – Māngere Bike Hub launches (Time to Thrive)
- 2022 - Queen’s Wharf Bike Hub launches (EcoMatters)

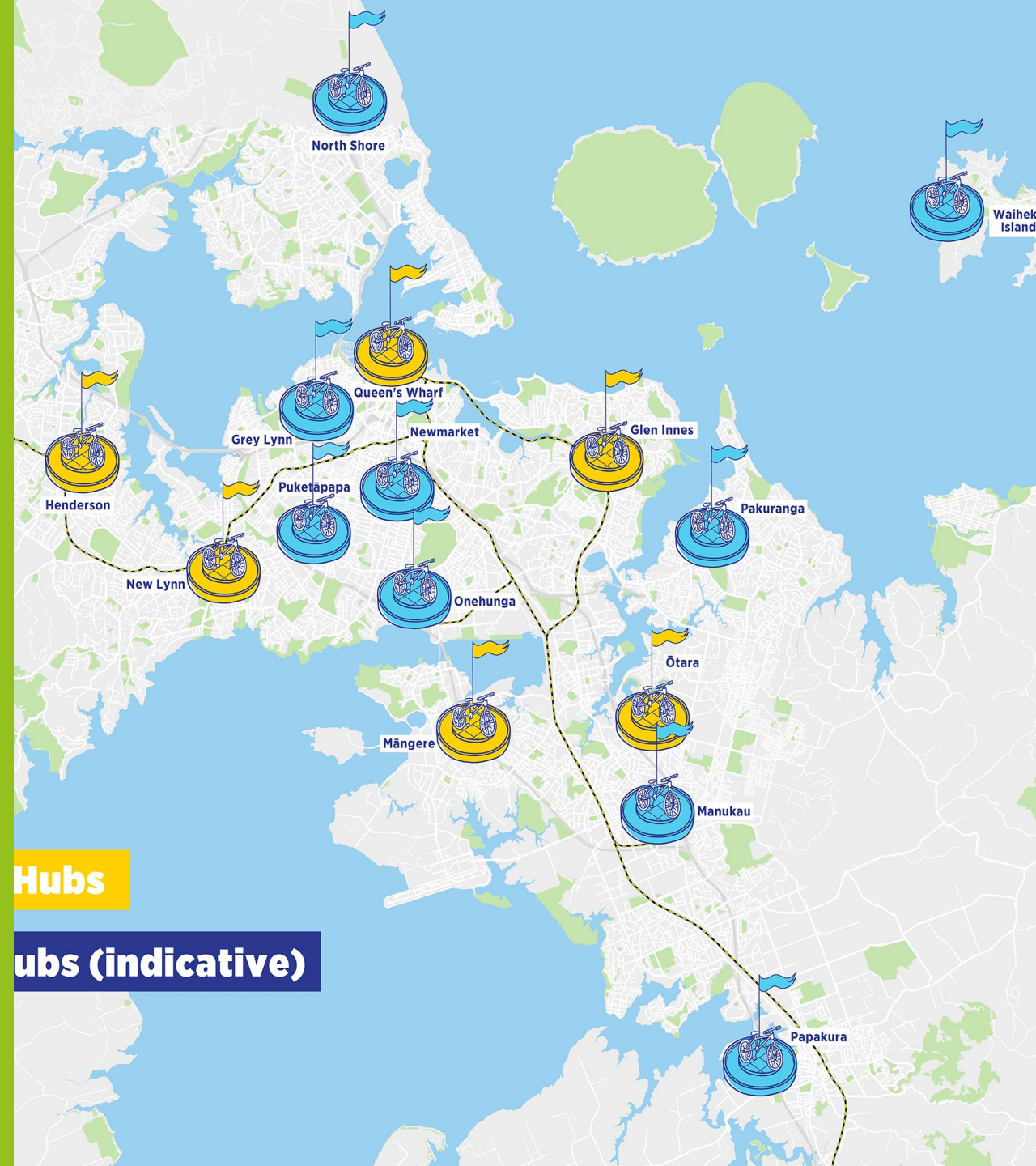
Internationally

- No city-wide networks, we’ll be a world first
- Dozens of intl examples of bike kitchens, bike sheds, bikerys, bike farms, biketopia’s and more
- Key is to bridge the gap between local responsiveness and strong governance and consistency



2022 - . . .

What's happening now?



Hubs

Hubs (indicative)

A need for an integrated network

- We provide bus stops & transport hubs, ferry terminals and train stations, but **what do we do for bikes?**
- A lot... but programmes are unseen and delivered via commercial models
- Behaviour change works best when it comes from your neighbours



So what if we could expand Bike Hubs...

and make them the heart of all things bike in a community?



so that's what we did



Guided by

- For community, by community. Trusted local partners with local govt backing
- A strong, consistent model region-wide with local vibes
- Creating a sense of place and community, beyond just fixing bikes
- Providing a free one-stop shop for all your bike questions
- Delivering a new transport infrastructure akin train stations or ferry terminals
- Targeting 50,000 visitors per year (that's over 3% of Auckland!), with
 - 15,000 bikes fixed
 - 5,000 bikes redistributed



Tāmaki Makaurau be embedded in communities?

Which location/s are you representing?

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Northcote	Papakura	Wāhake	Mt Roskill
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eastern Bays	Manukau	Devonport	Orang Lym
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Onehunga	Rosebush/Spaunton	Other	

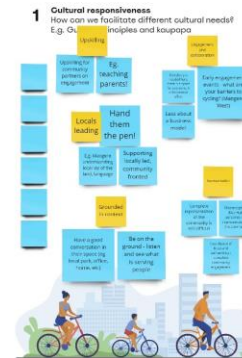


RUA

Our opportunity How can bike hubs across Tāmaki Makaurau be embedded in communities?

Which location/s are you representing?

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Northcote	Papakura	Wāhake	Mt Roskill
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eastern Bays	Manukau	Devonport	Orang Lym
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Onehunga	Rosebush/Spaunton	Other	



TORU

Our opportunity How can bike hubs across Tāmaki Makaurau be embedded in communities?





Mt Roskill - July 2023



Waiheke - Aug 2023



Pakuranga - Oct 2023



Onehunga - Nov 2023

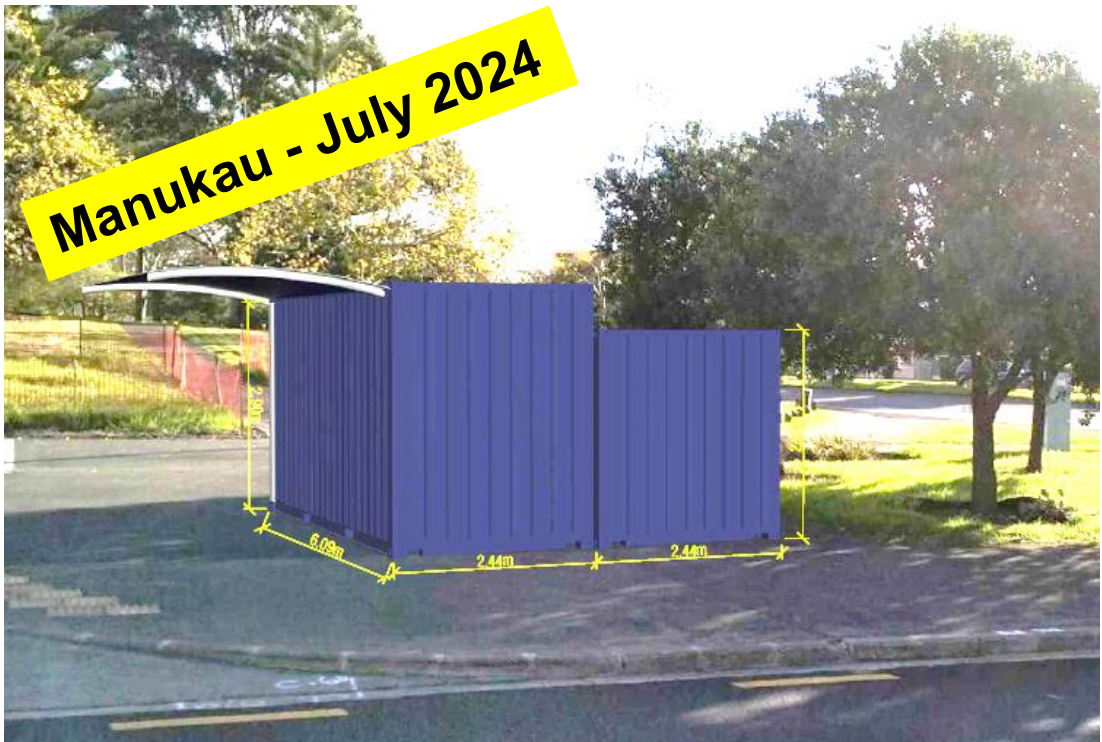
Yeah!

What's next?



EcoMatters







Visit us
today

1. New Lynn
2. Henderson
3. Glenn Innes
4. Queens Wharf
5. Māngere
6. Ōtara
7. Mt Roskill
8. Waiheke
9. Pakuranga
10. Onehunga
10. Manukau (tbd)
11. Grey Lynn (tbd)
12. Forrest Hill (tbd)
13. Manurewa (tbd)

Thank you



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[AT.govt.nz/BikeHubs](https://www.at.govt.nz/BikeHubs)

1. Use existing networks to find initial stakeholders
2. Co-design the model
3. Start searching for locations
4. Search and partner with operators
5. Work with Mana Whenua
6. Partner with a local artist for creative elements
7. Secure LOA, permits and resource consents
8. Undergo detailed design for construction
9. Procure containers, tools, and outfitting
10. Get a funding cut, reapply for new funding
11. Construct foundations
12. Deliver the containers to site
13. Engineer and deliver a canopy
14. Wrap the container in artwork
15. Launch the Bike Hub with media and marketing
16. Repeat

