



NAVIGATING A
CHANGING WORLD
Empowering Minds and
Transforming Lives

Tuesday 19 – Friday 22 November 2024
Melbourne Convention & Exhibition Centre
Melbourne, Australia



Terms and Conditions

The 10th International Conference on Social Workers in Health and Mental Health- Navigating a Changing World

These terms and conditions (“T&Cs”) form part of your registration (“Online Registration” and “In Person Registration”) for the 10th International Conference on Social Workers in Health and Mental Health (“ICSWHMW”, “the event” or “hybrid event”). By completing your registration and thereby agreeing to our Terms and Conditions you agree to be bound by these T&Cs.

Your agreement with us

All attendees who register for the event should read the T&Cs carefully, these terms govern your online and in person registration, online and in person attendance at and/or participation in the hybrid event. By registering to the ICSWHMW you agree that you have read and accepted the T&Cs and agree to be bound by the T&Cs. Should you not wish to be bound by these terms, please do not register, attend or participate in the hybrid event.

Registrations on behalf of another

If you are registering on behalf of another person, it is your obligation and responsibility to make sure that the person attending is aware of the T&Cs and accepts them. By completing the registration, you are submitting that the person you are representing has warranted that they are aware of these terms and that they have accepted the T&Cs.

Changes/updates to this policy

We may update this policy at any time for legal or regulatory reasons or to reflect changes in our services or business practices. Any amendments to the T&Cs will be posted here.

1. Registrations

- 1.1. The 10th International Conference on Social Workers in Health and Mental Health’s preferred method of registration is online. If you encounter difficulties with online registrations, please contact us.
- 1.2. Delegates who are travelling from overseas or from out of state should confirm receipt of their registration confirmation prior to confirming their travel arrangements. You remain solely responsible for any travel arrangements that you make. In the unlikely event that the event is cancelled or postponed, ICSWHMW is not responsible for reimbursing any travel costs incurred by you.



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1.3. Registration balances must be paid for registrations to be confirmed and submitted.

2. Payment of Registration Fees (if applicable)

- 2.1. This clause 2 only applies where a registration fee for attending the event is indicated as part of your Registration (“Online Registration Fee”, “In Person Registration Fee”).
- 2.2. You agree to pay the Registration Fee as detailed in your Registration (“Online Registration Fee”, “In Person Registration Fee”) and in accordance with these T&Cs. The Registration Fee, unless otherwise stated, is inclusive of all charges, duties, taxes or similar charges.
- 2.3. You agree that if you are accessing a discounted *AASW Member* fee that you are a valid member of the Association. If you provide false information, you will be required to pay the difference between what you register for, and your correct membership category registration cost, or otherwise your registration will be cancelled.
- 2.4. The *Student* registration fee is category is open to both Australian and international social work students. Australian students need to be enrolled in a Bachelor of Social Work or Master of Social Work. International students need to be enrolled in a course comparable to an Australian Bachelor or a Master of Social Work. Please note that PhD students are not eligible for this fee category. To register under the student category, attendees will be required to upload a copy of their student ID for verification purposes. If you provide false information, you will be required to pay the difference between what you register for, and your correct membership category registration cost, or otherwise your registration will be cancelled.
- 2.5. Payment must be made immediately via credit card in the “Payment” section of the registration before submitting your registration.

3. The Event

- 3.1. You are responsible for ensuring that you have (i) suitable footwear and clothing for the conference, we encourage you to dress smart casual (ii) and that you have the appropriate facilities and internet connectivity to access the event.
- 3.2. You must always behave in a professional and appropriate manner at the event and must not engage in any behaviour contrary to this. This includes, but is not limited to, trying to advertise products or services, marketing your business or bad behaviour or protest.
- 3.3. During the course of the event, you may not: (i) perform any activity or cause or permit anything that is reasonably likely to be disruptive or dangerous to the 10th ICSWHMH or the Australian Association of Social Work (AASW), or any delegates or attendees; or (ii) conduct or pursue any illegal or offensive activities.
- 3.4. Unless authorised, you may not sell or display any goods or services or distribute any materials at the event.
- 3.5. We reserve the right to deny access, or require a person already admitted, to leave the event without refund, liability, or compensation should the attendance of such individual be determined illegal, disruptive, inappropriate or potentially a legal or reputational liability, or



inconsistent with these T&Cs. Furthermore, we reserve the right to remove an individual to the hybrid event at any time for any reason or no reason, in our sole and absolute discretion.

- 3.6. In-person registrations agree to comply with reasonable instructions issued by the 10th ICSWHMH, AASW or the operator of the venue for the event.
- 3.7. You acknowledge that you may be filmed, have your voice recorded and/or photographed by 10th ICSWHMH, AASW, the media or any other party at the event and AASW may use or approve the use of the film, voice recording and/or photograph for any purpose and in any way whatsoever. If you do not consent to be filmed, have your voice recorded and/or photographed, please indicate this during the registration process.

4. Cancellation/Postponement

- 4.1. All online bookings are non-cancellable, and any online Registration Fees paid are non-refundable.
- 4.2. In-person registration cancellations will not be accepted unless made in writing to the Conference Organisers at aasw@forumgroupevents.com.au .

Conditions	Charges Applicable
On or before 30 June 2024	100% refund less 10% administration fee
On or before 4 November 2024	50% refund less 10% administration fee
After 4 November 2024	No refund available
No refund will be paid following failure to attend without notice	

- 4.3. In the unlikely event that we have to cancel the event, if, for example, delegate numbers are too low to run the event, we will give you as much notice as possible, and you will be given the option of a refund or transfer to an alternative event.

5. Non-attendance

- 5.1. We are not liable to you for any non-attendance for any reason. If you are unable to attend the event, event presentations will be available for on-demand viewing after the Conference. Please consult the Event website or contact us for further details.

6. Circumstances outside of our control

- 6.1. We will not be liable to you for any delay, defect or deficiency in performing our obligations under these T&Cs to the extent that such delay, defect or deficiency is caused by an event beyond our reasonable control. This includes (but is not limited to) acts, defaults or omissions of our suppliers or subcontractors, unavailability of the venue or event platform, a strike, lock out or



other form of industrial action, outbreak of hostilities, riot, civil disturbance or acts of terrorism; pandemic, epidemic or other health emergency; fire, explosion or flood; or theft and malicious damage.

7. Program changes

- 7.1. We will use reasonable endeavours to avoid changes in the advertised program for the event. However, amendments may be required, for example, as a result of changes to speakers' circumstances or corporate change. It is your responsibility to check the status of the event program.

8. Data protection

- 8.1. We will process the personal data you provide in your Registration in accordance with our [Privacy Policy](#).
- 8.2. You understand that by choosing to attend the event, you have the option to provide sponsors with your personal data (as disclosed when registering). With your consent, your personal data will be transferred to a sponsor, and they may contact you about their products or services. On disclosure of your personal data, the sponsor becomes the data controller of that personal data and is responsible for compliance with relevant data protection laws.

9. Photography and Social Media

- 9.1. You must not share or reproduce content from the event or of any presentations without AASW's written approval.
- 9.2. You may not tag or otherwise discuss on any social media platforms any person at the event without their permission.

10. Insurance

- 10.1 Registration fees do not include insurance. All participants are advised to procure their own insurance to cover all risks including (but not limited to) costs of registration and ticket fees, personal property, health and medical expenses, injury, death, any travel and accommodation, and all other risks. AASW will not be held liable for any claims under any circumstances.
- 10.2 The Participant acknowledges if they choose to attend the 10th ICSWHMH in person, this is at their own discretion, and they are responsible for seeking advice on refunds or cancellations prior to booking travel and accommodation.

11. Conference Content

- 11.1 The information shared by presenters and exhibitors in the 10th ICSWHMH is the opinion of the presenter alone, and AASW does not endorse, nor verify the accuracy, credibility, validity, and reliability of any 10th ICSWHMH material.



11.2 I will assess the suitability of the 10th ICSWHMH for my own personal educational purposes, and that the use of or reliance on the 10th ICSWHMH materials is at my own risk. AASW will not be responsible for any use of or reliance on the 10th ICSWHMH materials.

12. Sponsorship and Exhibitions

- 12.1. The 10th ICSWHMH is a sponsored event, and the trade exhibition is an integral component of the event. This component provides delegates with the opportunity to meet with representatives from the leading companies that provide products and services relevant to social work and find out about the latest developments and trends designed to assist social workers and allied health professionals.
- 12.2. To acknowledge the importance of the exhibition, the 10th ICSWHMH program has been structured to ensure delegates have ample time to visit the exhibition space.
- 12.3. If you would like to participate as a sponsor or an exhibitor at the event, please contact us for details.

13. In General

- 13.1 Unless required by an applicable law, AASW will not be responsible for any direct or indirect costs or losses incurred in any circumstances.
- 13.2 To the extent permitted by law, any statutory or other warranty, condition, description, or recourse, express or implied as to the 10th ICSWHMH is expressly excluded by AASW.