



Air Travel - FAQ's for South Africa Delegates travelling to Global Gathering – Lisbon 2024

Can I extend my trip to Lisbon?

You will need to seek approval from the GG Team prior to registering, there is a limited number of extensions available.

You will be responsible for paying any additional fare/taxes and administration fees. Refer to the Flight Information section on the GG website.

Who is my travel authoriser?

Your direct leader (Team Leader, Area Leader, Brand Leader) is your travel and leave approver.

I am travelling from a regional port what is included?

FCTG will pay for your domestic flights IF required, pre departure or arrival home.

You will need to select OTHER AIRPORT when registering and provide additional information, the GG Air team will manage your requirements.

If you are not travelling on group flights and your flights do not connect on the same day, you will be responsible for the cost of accommodation.

When will I get my E ticket?

You will receive your E ticket information once ticketing of the group blocks has been completed. Due to the group sizes and registration staying open until early July this may not be until closer to departure (but before 48 hours of departure). The GG team appreciate your patience.

Can I choose a seat on my flight or request to sit next to my friends?

Yes, you can request a preferred seat as part of your registration and the GG team will do their best to accommodate your request, however this is not guaranteed.

Once your ticket has been issued you can arrange preferred seating directly on the airlines website by retrieving your booking.