



**NORTHLINE**

Australia's Global Logistics People



## About Northline

Northline is an experienced Australian owned, global logistics business with an industry-leading national network and an international reach into more than 100 countries.

We were founded in 1983 to service remote communities in Northern Australia and these early challenges shaped Northline and helped establish our values, build trust and form valuable partnerships that still exist to this day.

Today, we provide a global, personalised service that connects our

customers with their customers right across the world.

Our international network transports, stores, tracks and delivers freight, by road, rail, sea and air across the globe and seamlessly connects into our national network, and modern operating facilities.

We have 13 branches across Australia with the ability and flexibility to tailor solutions to meet our customers' requirements and evolving market demands, including scaling up to add further capacity as needed.

**1983**

Established

**100+**

Countries reached via our international network

**13**

'In-house' branches around Australia



Investments in new, market-leading technologies mean that Northline customers can track their freight every step of the way, knowing that with us it's in safe hands.

While we recognise the value of technology, we place the highest value on providing a personalised service.

Our customers are supported by an Australian based Customer Service Centre, professional sales executives

such as dedicated account and business development managers and skilled logistics officers and coordinators to ensure customers' end to end service requirements are met.

From startups to blue-chip customers, the freight we are transporting is helping to build the global economy in sectors ranging from renewable energy, medical technologies, building and

construction to wine production, fast-moving consumer goods (FMCG), pharmaceuticals and retail.

Our customers freight can start or end in international cities, small towns or remote communities, but wherever the destination, you can rely on Northline to deliver.

**That's why, we are,  
Australia's Global Logistics People.**



**National Freight Management**



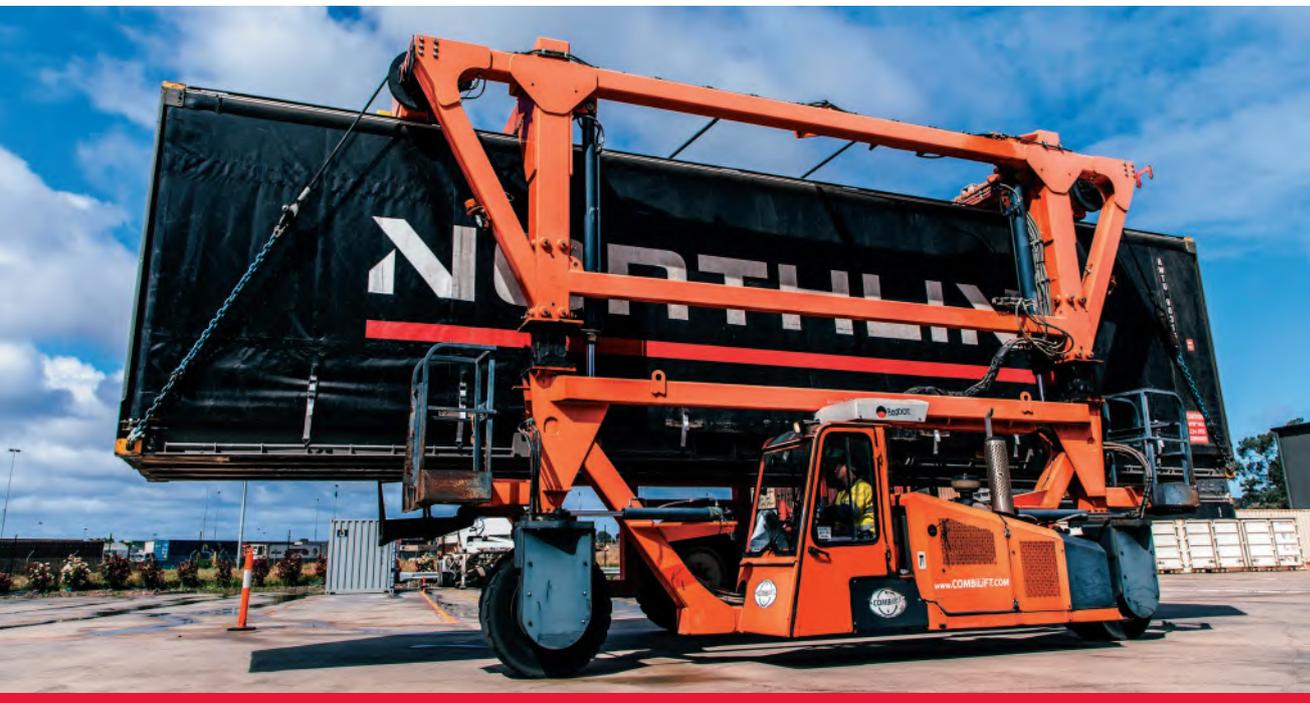
**Warehousing & Distribution**



**International Freight Management**



**Project Logistics**





# National Freight Management

Northline offers industry-leading, fully integrated national freight management solutions.

Our National Freight Management services combine the best individual components of a national network across road, rail, sea and air, into solutions that meets the individual needs of our customers.

We service key industries in major cities, regional centres, small towns and remote communities with reliable freight services and specialise in developing unique freight management solutions for outside the square situations.

It doesn't matter what you need moved. Whether it's small or large, irregular or cumbersome or even a

bulk quantity, we can move it, arrange storage and distribute it anywhere in Australia and beyond.

We are able to accommodate Full Container Load (FCL), Less than Container Load (LCL), project logistics and over-dimensional loads.

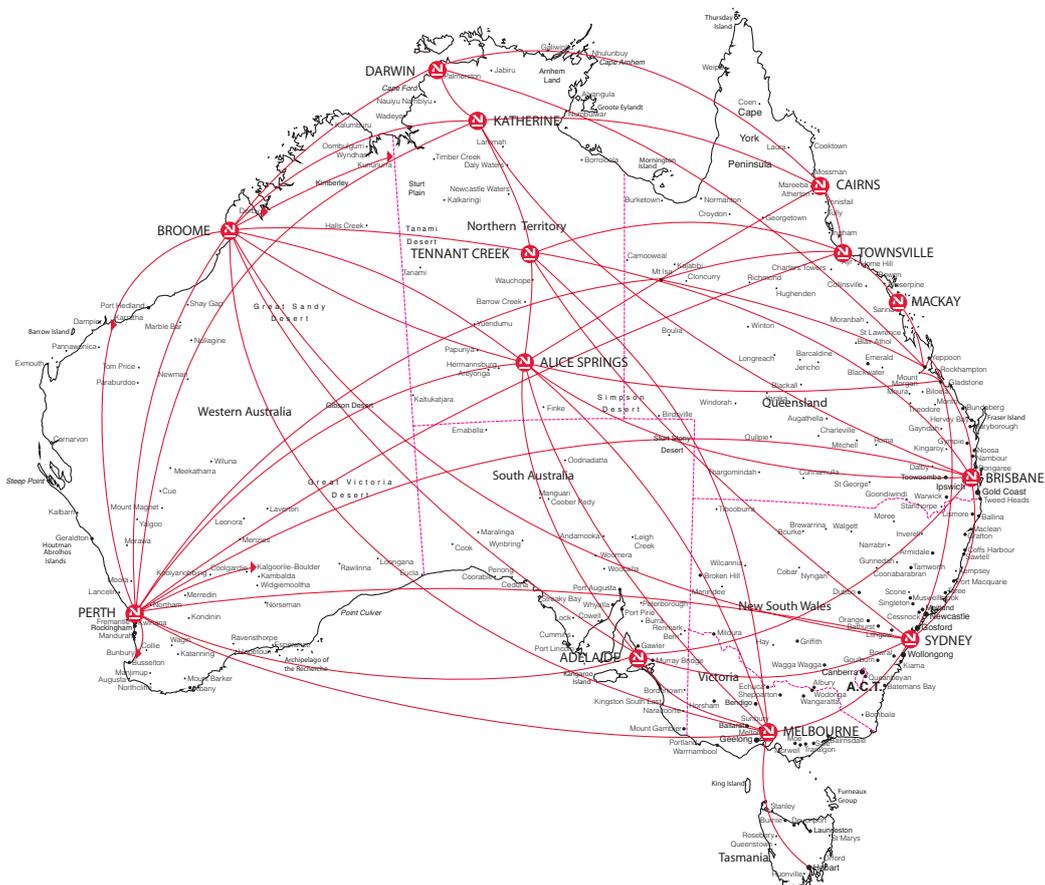
Customers have the option to connect with Northline via full Electronic Data Interchange (EDI) integration direct with our Transport Management System (TMS), or alternatively, can consign, book or track their freight every step of the way via our online customer portal Connect, which provides:

- Milestone updates for consignments travelling within the freight network

- Access to Proof of Delivery (POD) information
- The ability to obtain quotes prior to arranging freight movements
- The ability to generate and print compatible freight labels

All bookings and pick-ups are made in real-time. Our freight tracking includes barcoding of freight items, automatic viewing of proof of deliveries and advanced shipping notifications. These functions can be done via our online customer portal, Connect or Track App, which is downloadable via the App Store or Google Play.

Every day, we are working to make sure you can rely on Northline to deliver.







# Warehousing & Distribution

Northline operates a state-of-the-art fully integrated depot network, with 13 strategically located facilities in six states and territories and more than 120,000 square metres of warehousing capacity.

Our tailored warehousing and distribution solutions are designed to save customers' time, money and space by using our infrastructure and experienced employees, without the capital outlay or ongoing labour expenses.

## Our warehousing service includes:

- ▶ Variable storage options
- ▶ RF pick and pack
- ▶ Inventory management
- ▶ Wharf cartage and container destuffing
- ▶ Quarantined warehousing and HACCP accreditation
- ▶ Value added services
- ▶ Customs clearance

Our experience across a variety of industries from retail and resources to medical and manufacturing, allows us to understand and respond to the unique requirements and demands within each sector. Safety remains our number one priority and our employees adhere to the highest standards of safety and environmental practice.

Our Warehouse Management System (WMS) gives us the flexibility to offer tailor-made stock management solutions for our customer's warehousing and distribution needs.

## It includes:

- ▶ EDI file integration for inwards and outwards orders
- ▶ Automated and scheduled generation of reports (Stock on Hand, Order Confirmation)
- ▶ Milestone information for outbound orders
- ▶ Dispatch order file integration with major retail distribution centres, if required
- ▶ Serial Shipping Container Code (SSCC) label intelligence and capability
- ▶ Order creation (In or Out)
- ▶ Direct access to view stock on-hand
- ▶ View status of order completion



# International Freight Management

Our customers operate in a global marketplace and Northline connects them to their customers and supply chain partners across the world through efficient, responsive and competitive International Freight Management services.

Our international network transports, stores, tracks and delivers freight, by road, rail, sea and air across the globe, and seamlessly connects into our domestic network, and modern operating facilities.

We operate a door-to-door import and export service, dedicated to providing customers with the quickest and most economical solutions to get their cargo where it needs to be and when it needs to be there.

Our team of experienced international freight experts, which includes in-house Licensed Customs Brokers, ensures the smooth passage of freight across jurisdictions and compliance with local regulations.

## This includes:

- ▶ Customs clearance
- ▶ Customs valuation rulings
- ▶ Quarantine requirements
- ▶ Tariff classification advice
- ▶ Duty payments
- ▶ Preferential tariffs
- ▶ Trade and tariff consultancy

Our International Freight Management service can accommodate FCL, LCL and break-bulk freight for project logistics and over-dimensional loads.

Whatever the location, customers can track their freight every step of the way with Northline's customer portal via our operating software.

## Features include:

- ▶ View Import and Export Shipments

The customer portal defaults to all 'open' shipments. Allowing customers to view any shipment that has not yet been delivered.

- ▶ Increased Visibility

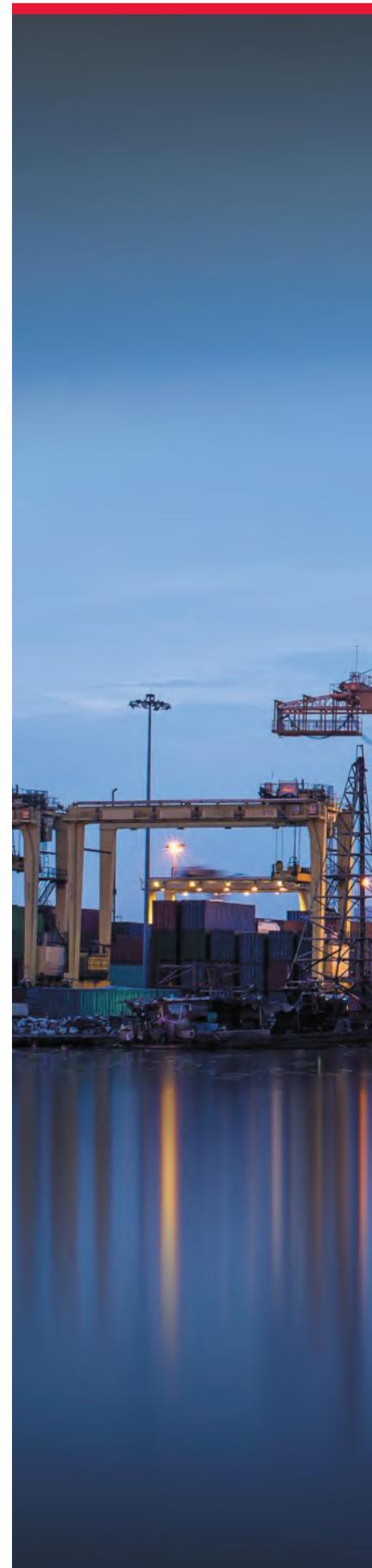
Customers can see all relevant information in real-time.

- ▶ View Documents

View any document that has been attached to jobs.

- ▶ Container Management

A container dashboard makes identifying containers about to or already incurring storage and/or detention easy to view.







# Project Logistics

Northline has been solving complex logistics challenges since our first day of operation.

Our Project Logistics team is dedicated to planning, developing and delivering tailored project solutions for individual customer's requirements.

We work closely with you from initial feasibility, project scoping and investigation, through to project delivery and completion.

Our track record of delivery in rural and remote Australia has led us to developing industry-leading expertise in the renewable energy market, mining, construction, oil and gas industries, where safety and compliance are fundamental.

Within these industries, we have established dedicated warehousing, inventory management and distribution solutions, specific to our customers' needs.

We have also supported some of Australia's biggest infrastructure projects within these industries, from small project components to entire large-scale facilities.

### This includes:

- ▶ Managing oversized and heavy lift cargo
- ▶ Container destuffing of project components
- ▶ Batched delivery to support phased construction projects

Safety remains at the heart of what we do and has allowed us to help organisations operating in highly regulated and specialist industries.

Northline's Project Logistics service is underpinned by a well-established, fully integrated international and national freight network with 13 strategically located branches in six states and territories.

# HSEQ & Corporate Social Responsibility

Northline's approach to health, safety and environmental management is a systematic one based on continuous improvement.

To this end, Northline prioritises these business matters and provides expertise and resources that ensure our employees and contractors embrace our approach, whilst at the same time complying with all local, territory, state and federal regulations.

Northline holds certification in the following:

- ▶ AS-NZS 4801:2001 Occupational Health and Safety Management Systems

- ▶ ISO 14001:2015 Environmental Management Systems

- ▶ HACCP: Food Safety Management Systems

We are committed in our pursuit and attainment of excellence in health, safety and environmental performance. We work to achieve our goals of zero harm to people, a safe and secure workplace, and protection of the environment for the community.

Northline's safe work practices include priority focus on the safety hazards which have the critical risks to our work activities: pedestrians and vehicles, working at height, and loads at height.

A key pillar of Northline's values is to ensure that we continue to be good corporate citizens. Northline aims to be a good neighbour by giving back to the communities in which we do business. This is achieved by supporting children's health, sport and arts programs and local businesses.

Northline recognises our social and global obligation to minimise our impact on the environment while continually seeking to improve environmental standards. All business activities are performed with an overarching objective of a sustainable energy future.



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