



### SITE ENVIRONMENTAL OUTCOMES - CONTROL, INFLUENCE OR ACCEPTANCE

PRESENTED BY

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PREVIOUS ROLES
CONTRACTOR
CLIENT
REGULATOR









# DAD MOUNTAIN CLIMBER PADDLER AMATEUR PHOTOGRAPHER





#### ENVIRONMENTAL OUTCOMES



- Highly variable from project to project
  - A wide variety of roles and projects over the years
- What do we want to see?
- What can we actually do?



Grant me the serenity to accept the things I cannot change; courage to change the things I can; and wisdom to know the difference.





#### THE LIFE SPHERES



## **CONCERN INFLUENCE** CONTROL

- Popularised by Stephen Covey The Seven Habits of Highly Effective People.
- These three spheres exist at all times.
- Create perspective on how to address the challenge of the future and where you can direct your energy for the best results.



#### SPHERE OF CONTROL (I)

#### IMPORTANT FOR INDIVIDUAL



You only have direct control over the following choices in life:

- Your thoughts
- Your feelings
- Your words
- Your actions

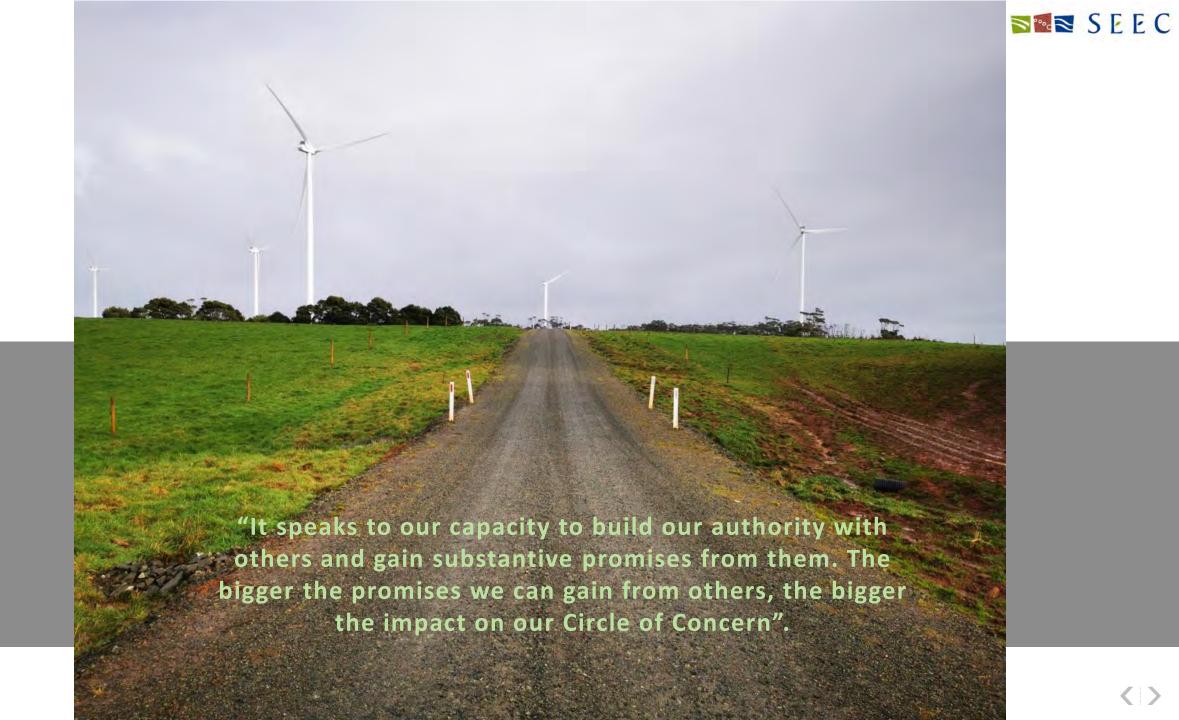


#### SPHERE OF INFLUENCE (WE)



The things that you can influence or affect, but NOT directly control:

- Proactive people focus on this one.
- Other people, relationships, what happens at work etc.
- Key understanding the human condition, authority, soft skills, relationship building.





#### SPHERE OF CONCERN (ACCEPTANCE)

#### MASSIVE SOURCE OF STRESS!



All the things you might be concerned about yet cannot control or influence:

- Mother Nature.
- Politics, border closures, lockdowns, competitors behaviour etc.
- The actions of nearly 8 billion other humans.
- Time to let it go.





# ENVIRONMENTAL OUTCOMES - CONTRIBUTORS



#### MAJOR CONTRIBUTORS





























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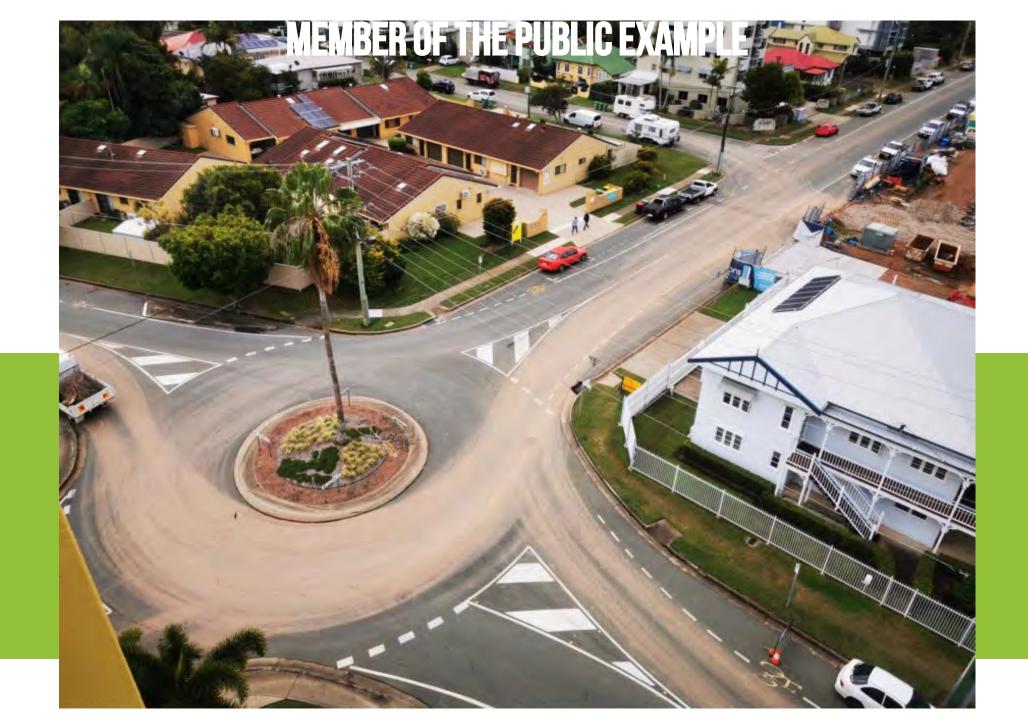
#### - ENFORCEMENT: PIN



- ☐ Breach of development approval conditions
- ☐ Breach of *Environmental Protection Act*
- In the following months the Contractor was fined several more times for similar offences (total ~\$50k).
- What were the factors that contributed to the environmental outcomes?













Highly turbid water flowing into stormwater pits all down the street.











#### **OUTCOMES**

### ENFORCEMENT: DIRECTION NOTICE

- Contractor issued a direction notice.
- Was subsequently seen hosing mud off the road straight to the stormwater system.
- What were the factors that contributed to the environmental outcomes?







#### **OUTCOMES**

### CHANGE OF COMPANY PROCEDURES

- 6 months of meetings, discussions, education etc.
- Budget to do a trial on one dam.
- What were the factors that contributed to the environmental outcomes?



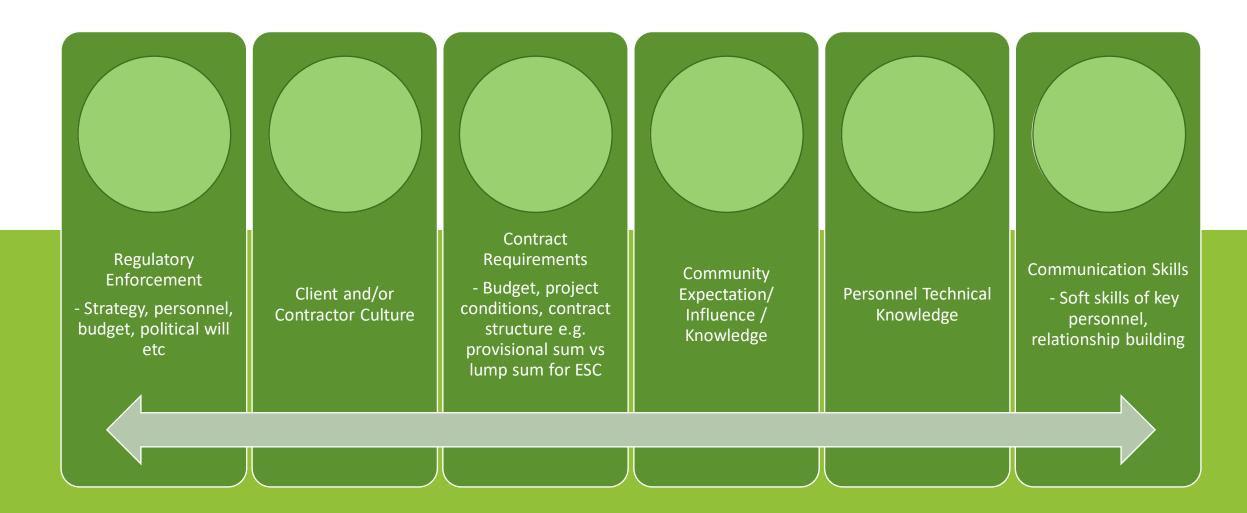




## ENVIRONMENTAL OUTCOMES BY ROLE

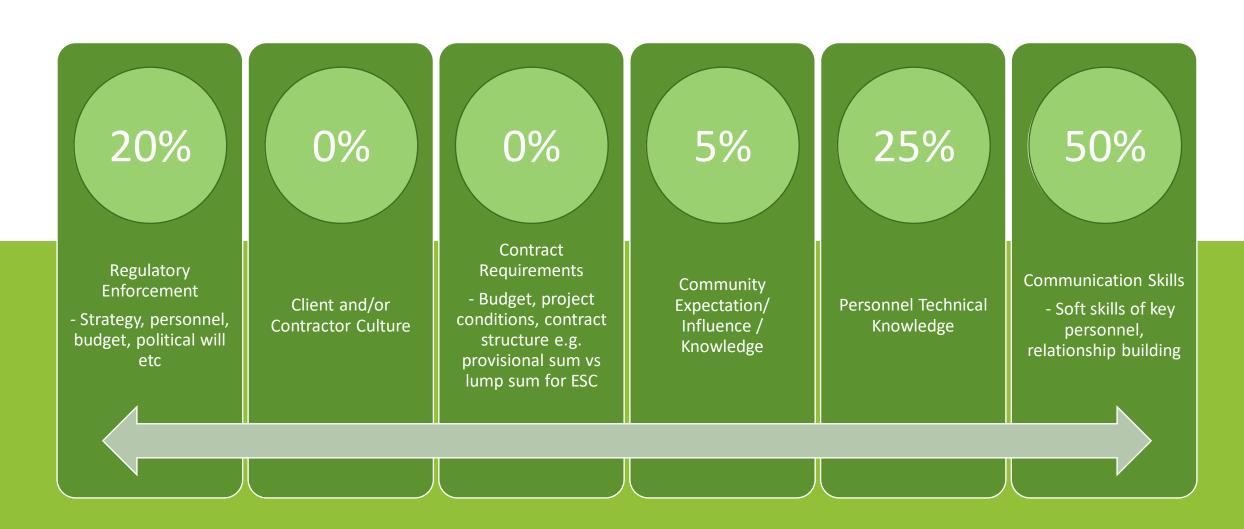


#### KEY FACTORS





#### REGULATOR —COMPLIANCE OFFICER



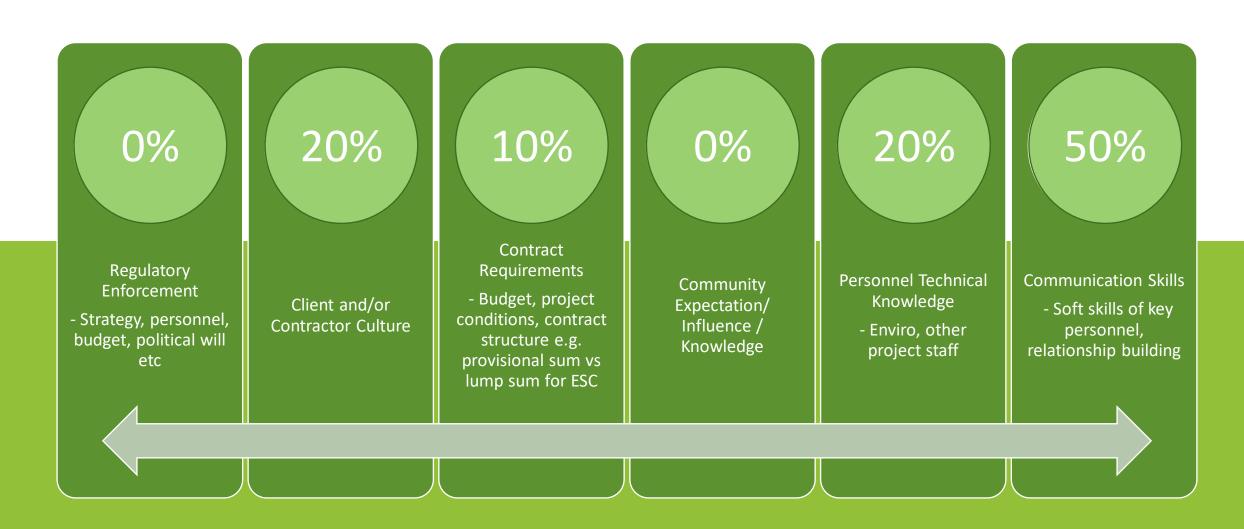


#### REGULATOR —COMPLIANCE OFFICER —REVISED IN 2022



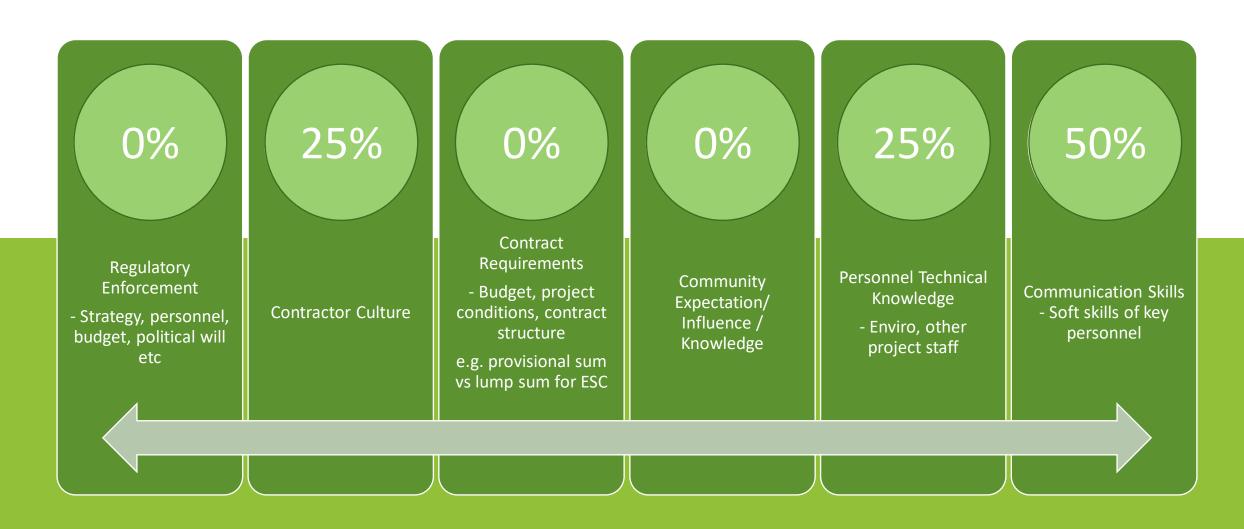


#### CLIENT -ENVIRONMENTAL ADVISOR



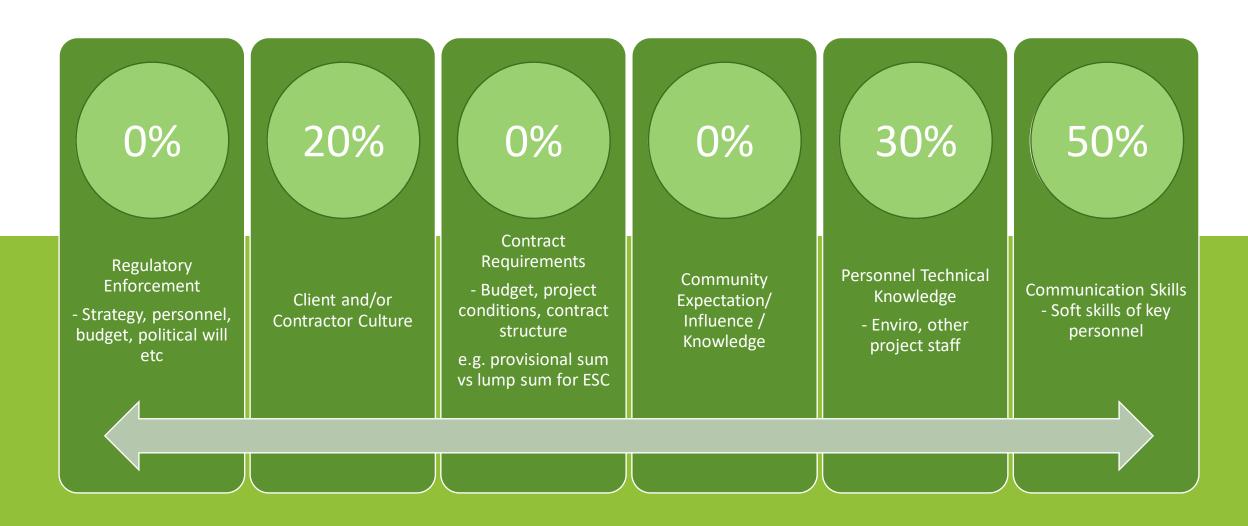


#### CONTRACTOR —ENVIRONMENTAL ADVISOR



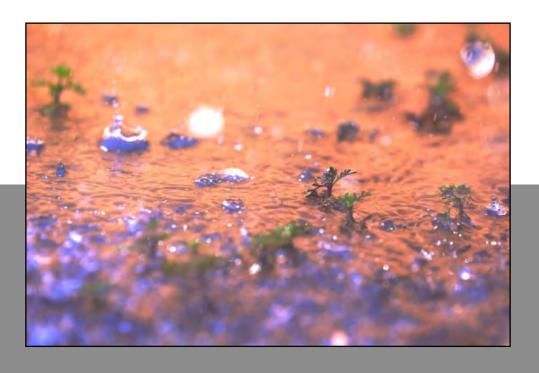


#### CONSULTANT ROLE —ESC CONSULTANT



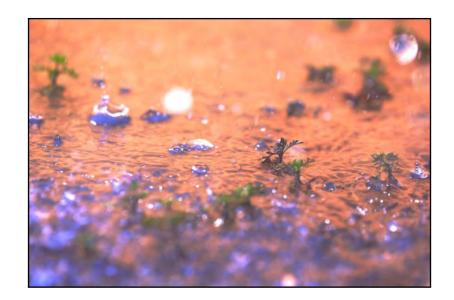


#### REGULATOR



- How do I use compliance tools to get the best environmental outcome?
- How often do I need to wield the 'stick' or the 'carrot'?
- How I respond to Contractors comments 'got no budget for that mate'
- Can I influence the overall regulatory strategy?





CLIENT



- How do I speak to the Contractors?
- Can I use my technical knowledge to change their opinions -> cost/schedule
- Are we in it together to deliver the project?
- How can I help the Contractors improve (procedures, training, support etc)?



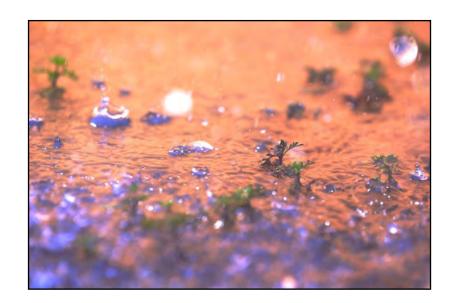


#### **CONTRACTOR**



- How do I use my technical knowledge to educate, change opinions etc use simple language to explain technical theory.
- What language can I use to stress the importance of actions or create 'buy in' etc?
- How do I build rapport with site personnel?





#### **CONSULTANT**



- How do I use my technical knowledge to educate, change opinions etc – use simple language to explain technical theory.
- What language can I use to stress the importance of actions or create 'buy in' etc?
- Industry training
- Industry involvement to help drive improvement?







- Take some time to reflect on what is actually within your sphere of control, influence or concern (acceptance).
- Ask yourself What can you do about it?
- We all have an important part to play.
- Keep fighting the good fight!





#### THANKS FOR LISTENING!

Please don't hesitate to get in touch if you have further questions or need more information about this presentation.



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#### THEEND

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