



AUSTRALIAN
LOCAL GOVERNMENT
ASSOCIATION



ROADS REGIONS RESILIENCE

A Special Local Roads & Transport Congress

16 - 17 November 2020

CONGRESS HANDBOOK

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A proud past. A bright future.



Australian Government

Department of Infrastructure, Transport,
Regional Development and Communications



PROGRAM

CONGRESS FACILITATOR



Cam Sullings

Cam is a long-time radio, television and online presenter in Canberra. He's been behind the mic, in front of a lens or presenting on stage for almost 30 years.

Since 2000 Cam has presented breakfast and daytime radio shows on Hit104.7 and Mix106.3. Cam also has the honor of being the on-screen and ground announcer for the Canberra Raiders.

MONDAY 16 NOVEMBER 2020

9.30am	Opening Ceremony Welcome to Country Aunty Isabel Reid, Wiradjuri elder
9.50am	ALGA President Opening Address
10.10am	Deputy Prime Minister Address The Hon Michael McCormack MP
10.40am	Morning Tea
11.00am	Natural Disaster - Impact on Infrastructure, Transport and Roads Warren Sharpe OAM, Director Infrastructure Services, Eurobodalla Shire Council, President New South Wales Institute of Public Works Engineering Australasia Larissa Copeland, Regional Engagement Manager, Regional Australia Team, Telstra Jimmy Scott, General Manager Resilience, Queensland Reconstruction Authority
Noon	Telecommunications Infrastructure - Building and Supporting Resilience in Local Communities Steven Butler, Founder and CEO, Stilmark Group
12.30pm	Lunch
1.30pm	Working Together in the Bushfire Aftermath Major General Andrew (Hocks) Hocking, Deputy Coordinator, Engagement and Operations, National Bushfire Recovery Agency
2.15pm	Panel: Deep Dive into Council Responses to Natural Disasters and Pandemics Lance King AFSM, Coordinator Emergency Management, Latrobe City Council Megan Gould, Program Leader - River and Catchment Engineering, Logan City Council Tony Johnson, Manager Health and Family Services, Human Services Division, Whitehorse City Council Cr Mark Greenhill OAM, Mayor, Blue Mountains City Council
3.00pm	Afternoon Tea
3.30pm	The Hidden Costs of Disaster John Richardson, National Resilience Advisor, Australian Red Cross Nick Wiesener, Senior Operations Manager – Disaster, Risk, Resilience and Innovation, Insurance Council Australia
4.15pm	Change the Story of Violence Against Women in your Community: Prevention Toolkit for Local Government Patty Kinnersly, Chief Executive Officer, Our Watch Vesna Rozman, Social Inclusion Coordinator, City of Charles Sturt Sharmila Falzon, Community Capacity Building Officer, Domestic and Family Violence, City of Parramatta Council Liam Bantock, Coordinator Safe and Inclusive Communities, Latrobe City Council
5.00pm	ALGA President Close

TUESDAY 17 NOVEMBER 2020

9.00am **Keynote Address: Engaging your Community Through Times of Crisis**
Dr Neryl East, Media, Communications, Reputation and Credibility Expert

9.30am **Panel: Responding Under Fire: Shared Reflections on Engaging your Community During an Emergency**
Facilitated by Dr Neryl East
Kate Crowe, Communications Officer, Shoalhaven City Council
Jessica Rippon, Director Environmental Services, Kiama Municipal Council
Candy Choo, Chief Executive Officer, Local Government Professionals
Ken Furdek, Manager Communications and Engagement, Noosa Shire Council

10.30am **Opposition Address**
The Hon Catherine King MP, Shadow Minister for Infrastructure, Transport and Regional Development

11.00am Morning Tea

11.30am **Wagga Wagga City Council - A Case Study into Regional Resilience**
Mayor Greg Conkey, Wagga Wagga City Council

12.15pm **Is Australia Still the “Lucky” Country? Regional Challenges and Opportunities**
Nicki Hutley, Partner, Deloitte Access Economics

1.00pm Lunch

2.00pm **Government Address**
The Hon Mark Coulton MP, Minister for Regional Health, Regional Communications and Local Government

2.30pm **Announcement of National Local Government Award Winners**
The Hon Mark Coulton MP, Minister for Regional Health, Regional Communications and Local Government

2.45pm **Road Safety**
Gabby O’Neill, Head of National Office of Road Safety, Department of Infrastructure, Transport, Cities and Regional Development
Peter Tegart, Chief Executive Officer, Queanbeyan-Palerang Council

3.30pm Afternoon Tea

4.00pm **Keynote Address: Digging Deep in Difficult Times**
Dr Richard Harris, SC, OAM
Australian of the Year (2019) for his heroic efforts as part of the rescue mission to save 12 boys from flooded caves in Thailand

5.00pm **Close of Congress**

2020 SPEAKERS



HON MICHAEL MCCORMACK MP Deputy Prime Minister

Michael has lived and worked in the Riverina all his life.

Michael was elected as The Nationals' Member for Riverina on 21 August 2010.

Following the 2013 Federal Election, Michael was appointed Parliamentary Secretary to the Minister for Finance.

Michael was then appointed Assistant Minister to the Deputy Prime Minister in September 2015. In this role, Michael worked alongside The Nationals' Leader and Deputy Prime Minister, Warren Truss, in the administration of regional development programmes.

A reshuffle in February 2016 following the retirement of Mr Truss saw Michael become the Assistant Minister for Defence.

Following the 2016 Federal Election Michael was appointed the Federal Small Business Minister and has ministerial responsibility for the nation's 3.2 million small businesses.

On 26 February 2018 Michael was elected the 14th Leader of The Nationals and was sworn in as Australia's 18th Deputy Prime Minister as well as the Minister for Infrastructure and Transport.

The Regional Development portfolio was added to Michael's responsibilities in August 2018.



WARREN SHARPE OAM Director Infrastructure Services, Eurobodalla Shire Council, President New South Wales Institute of Public Works Engineering Australasia

Warren Sharpe has 30 years experience in Local Government, holding a wide range of engineering positions in development assessment, infrastructure planning, asset management, design, construction, maintenance and associated people management.

Warren was named NSW Public Works Leader of the Year 2011 and the National Public Works Leader of the Year 2011.

Warren received the Order of Australia Medal in May 2014 'for services to engineering, and to the community'.

In his current role as Director of Infrastructure Services he has responsibility for all Council infrastructure including community spaces, sewer and water services, emergency management, storm water and flood management, transport and provides organisation support.

Warren is also actively involved on a volunteer basis on external advocacy and industry groups including:

- President - Institute of Public Works & Engineering Australasia NSW since 2014
- Board Member – IPWEA (NSW & Australasia)
- Member – Executive Committee NSW Roads & Transport Directorate
- Member – South East Australian Transport Strategy Inc

Warren is also the Local Emergency Management Officer and Chair of the Local Emergency Management Committee since 2006. Warren oversaw the response to the 2019-20 bushfires, over a 100 day period when the crisis was declared a natural disaster under Section 44.



LARISSA COPELAND Regional Engagement Manager, Regional Australia Team, Telstra

Larissa Copeland is Telstra's Regional Engagement Manager for Southern NSW. She is responsible for stakeholder and community engagement across the region. Larissa joined Telstra in 1999 and has worked in diverse roles holding responsibility for sales, business development, community and stakeholder engagement, business operations and planning. She brings a deep knowledge of the Southern NSW region having been part Regional Australia team for over 10 years. Larissa holds a Bachelor of Management from the University of Canberra. Larissa is currently based in Canberra.



JIMMY SCOTT
General Manager Resilience,
Queensland Reconstruction
Authority

Jimmy has extensive working knowledge within QRA, having worked in the organisation since 2012 to successfully manage the acquittal of the state's largest reconstruction program following 2011 events, including Severe Tropical Cyclone Yasi.

He was QRA's General Manager of Operations for three years, assisting state and local governments prepare for and respond to natural disasters. Jimmy now coordinates implementation of the Queensland Strategy for Disaster Resilience as QRA's General Manager of Resilience.

Holding a Bachelor of Business and Arts, Jimmy is experienced in state government grants administration, principally to local government and has worked across both Queensland and Northern Territory governments. Within his work, Jimmy is passionate about helping communities build their resilience, enabling quick recovery following natural disasters.



STEVEN BUTLER
Founder & CEO, Stilmark Group

Steve is the founder and CEO of Stilmark Holdings. Established in 2013, Stilmark partners with carriers, councils and communities as a specialist mobile network tower infrastructure developer, owner, and operator. Steve was the 2018 winner of the EY Entrepreneur of the Year award (Central region) and was a founding member of the South Australian Governments entrepreneurship Advisory Board.



MAJOR GENERAL ANDREW HOCKING
Deputy Coordinator, Engagement
and Operations, National Bushfire
Recovery Agency

Major General Hocking's operational service includes two tours of East Timor as an Adjutant/Battle Captain and as a Company Commander, and two tours of Afghanistan as a planner in the International Security Assistance Force (ISAF) Headquarters and as a Battle Group Commander of Mentoring and Reconstruction Task Force - Two. Other postings have included as an instructor at the Royal Military Academy Sandhurst, as Plans Branch Chief at United States Pacific Command, a posting to Directorate of Career Management - Army as Career Adviser Infantry and then Senior Career Adviser, and a twelve month secondment to the Department of Prime Minister and Cabinet as a Defence Policy Adviser.

Major General Hocking's more recent appointments include as the Director of Future Land Warfare in Army Headquarters, Deputy Chief of Staff Army Headquarters, and six months as a Visiting Military Fellow at the University of NSW where, in partnership with the Centre for Social Impact, he researched and published a paper on Australia's veteran support system. Major General Hocking attended the Royal College of Defence Studies in the United Kingdom and on return to Australia in August 2018, he assumed command of the 7th Combat Brigade.

In January 2020, Major General Hocking was posted as the Deputy Coordinator for the National Bushfire Recovery Agency, Department of Prime Minister and Cabinet.



LANCE KING AFSM

Coordinator Emergency Management, Latrobe City Council

Lance has lived in the Latrobe Valley most of his life where he has been involved in a range of community activities which he continues to this day.

Lance has been the Chair of the:

- Gippsland Regional Emergency Management Planning Committee
- Gippsland Municipal Emergency Management Enhancement Group
- Latrobe City Municipal Fire Management Committee

Lance's current community volunteer roles include:

- CFA member at Yallourn North
- CFA Volunteer Fire Brigades Victoria District 27 President recently retired
- Committee member Yallourn North Community Housing Committee

Lance is a life Member of CFA, Yallourn North Urban Fire Brigade and has received the National Medal with two Bars, Gold Star award Medal, National Emergency Medal and the Australian Fire Service Medal.



MEGAN GOULD

Program Leader – River & Catchment Engineering, Logan City Council

Megan Gould is a civil engineer specialising in floodplain management. She has developed foundation skills in hydrology, hydraulics, dam safety management, project management and a little bit of disaster response for good measure. Megan is now applying each and every one of those skills (and learning many more!) in her role as Program Leader – River and Catchment Engineering at Logan City Council. In this role she is challenged daily on all things flooding and drainage in a growing urban environment. She enjoys seeing the application of the innovative and comprehensive studies our industry Consultants deliver within the community.



TONY JOHNSON

Manager Health and Family Services, Human Services Division, Whitehorse City Council

Tony Johnson has more than 35 years experience working in the family, youth, public health and emergency management fields in local government. Tony is currently the Manager Health & Family Services and the Municipal Recovery Manager at Whitehorse City Council.

Much of Tony's time in local government has been in leadership and management positions working with highly skilled teams supporting vulnerable families in the community.

Tony has qualifications in public health and commerce and recently completed the company directors course with AICD.

He is passionate about strengthening communities and supporting its most vulnerable members. Tony is also a Director on the Magical Getaway Foundation which aims to send families away on their first ever holiday. "Helping, inspiring and providing vulnerable families with opportunities they might not otherwise have strengthens us all".

Tony has been a member of local kindergarten, primary school and sporting club committees and been a junior cricket coach for a number of seasons. He has an active interest in outdoor activities and physical fitness and last year completed his four Triathlon in Noosa, Queensland.



JOHN RICHARDSON
National Resilience Advisor,
Australian Red Cross

John Richardson has extensive experience in recovery in government and NGO settings, with individual, local, state, national and international levels. He has also worked closely with disaster affected individuals and communities.

John has a background in geography and nursing, with a strong interest in the human impacts of disaster, particularly death and bereavement.

He is also an Honorary Fellow of the School of Population and Global Health at the University of Melbourne. He has recently joined the UN's Global Risk Assessment Framework's Risk Communications Working Group.



NICK WIESENER
Senior Operations Manager
– Disaster, Risk, Resilience &
Innovation, Insurance Australia
Group Limited

With over 96% of Australian homes insured, the insurance industry plays a critical role in rebuilding communities following disasters. As the Senior Operations Manager for Disaster, Risk & Resilience, Nick manages this process.

Nick has led the industry's response to numerous recent catastrophes, including the Black Summer Bushfires, Townsville Monsoon, Sydney Hailstorm and Severe Tropical Cyclone Debbie which resulted in over 76,000 lodged claims at a total loss of \$1.78 billion. When not responding to disasters, Nick is focussed on improving resilience and mitigation to achieve a safer community.

Nick previously practised as a corporate risk lawyer and, prior to that, served in the Australian Army.



PATTY KINNERSLY
Chief Executive Officer, Our Watch

Patty Kinnersly is a national leader in the prevention of violence against women and their children. As Chief Executive Officer of Our Watch, she works with women and men across all parts of the community to stop violence before it starts.

Formerly the Chief Executive Officer of Women's Health Grampians, Patty joined Our Watch in 2015 as Director, Practice Leadership, bringing broad experience in women's health, community services and education. She was appointed to the chief executive role in June 2018.

Patty has had an extensive governance career, serving on the boards of Ballarat Health Services, Rural Northwest Health, and Child and Family Services Ballarat.

She is currently a member of the Australian Women's Health Network National Board and the Carlton Football Club Board of Directors, the first to oversee its women's football programs.

Patty lives in regional Victoria.



VESNA ROZMAN

Social Inclusion Coordinator, City of Charles Sturt

Vesna Rozman has been working in Local Government within the community service portfolio since 2005.

For the past 4 years she is in the role of Social Inclusion Coordinator for the City of Charles Sturt in South Australia.

She is passionate about empowering communities to fully participate in all aspects of community life.

Vesna is currently the Chair of the Western Adelaide Violence Against Women Collaboration (known as WAVAWC), which is made up of three local councils, Non-Government Organisations such as Women's Safety Services, Relationship Australia, OARS, Uniting Care and OARS to name a few.

The role of the WAVAWC is to raise awareness about domestic and family violence and the devastating impacts it makes to women and children.

The group has been the driver of various primary prevention projects and campaigns over the past few years.

In 2018 Vesna lead the LG Domestic and Family Violence Toolkit Trial Site on behalf of South Australia, being recognised for the achievements of the group and in relation to the City of Charles Sturt.

Vesna, having a background in Arts and Culture created a series of Arts Projects as a gateway into community awareness raising for the prevention of domestic violence in homes, workplaces, neighbourhoods and communities.



SHARMILA FALZON

Community Capacity Building Officer, Domestic and Family Violence, City of Parramatta Council

Sharmila Falzon is a Primary Prevention Practitioner and a Community Capacity Building Officer at City of Parramatta Council. She wrote the City of Parramatta's Domestic and Family Violence Action Plan and, as an avid trainer, Sharmila has trained nearly 100 people in the Our Watch 'Change the Story' framework.

In 2018, she led the trial of the Prevention Toolkit for Local Government in the Parramatta local government area. Prior to Council, Sharmila had 20 years' experience in the not for profit sector across settlement, family and women's services.



LIAM BANTOCK

Coordinator Safe and Inclusive Communities, Latrobe City Council

Liam has over twelve years local government experience across Councils in both metropolitan and regional Victoria. He comes from a community development background and is passionate about building inclusive communities. For the past five years he has led Latrobe City Council's prevention of violence against women and gender equality work. Outside of work he is a volunteer firefighter and enjoys bushwalking as well as embarrassing his children with his repertoire of dad jokes.



DR NERYL EAST

Media, Communications, Reputation and Credibility Expert

Dr Neryl East is a professional speaker and facilitator who shows current and aspiring local government leaders how to be heard, stand out and command influence.

After a media career, Neryl moved into local government where she held senior communication roles at Wollongong and Shellharbour City Councils. She managed communications at Wollongong during one of the biggest corruption scandals in Australian local government history, which led to public ICAC hearings and the dismissal of the elected council. She has also managed communications at times of fire and flood.

Neryl now consults to councils around Australia and provides training, mentoring and strategic advice on all elements of media and communication. Her expertise in emergency communication has seen her provide advice to agencies including the State Emergency Service, Transport for NSW and the South Australian Emergency Management Committee, chaired by the Premier.

Neryl has a PhD in Journalism and is a Certified Speaking Professional – an international designation awarded to only a small percentage of professional speakers globally. She is the author of five books including an Amazon best-seller on media and reputation.



KATE CROWE

Communications Officer, Shoalhaven City Council

Kate Crowe is a communications and media professional, with extensive experience in the government and political landscape.

Kate commenced her studies with a Bachelor of Creative Arts with the University of Wollongong before following her strong interests in journalism to attain a Master of Journalism.

Working as a Journalist for Fairfax Regional media, Kate cut her teeth in the regional media space with the Milton Ulladulla Times, Baypost, Moruya Examiner, Narooma News, Eden Magnet and the Bombala Times.

Moving into the political sphere, Kate was a trusted media advisor to Member for Gilmore Anne Sudmalis before moving into Local Government. It is in Local Government that Kate has excelled in crisis and emergency communications, managing Council Communications in the Emergency Operations Centre during both the Kingiman, Currowan Bushfire and flood events in the Shoalhaven.

Kate's commitment to continued learning, her extensive experience and strong knowledge and understanding of issues and trends in local government and the wider media and political landscape has cemented her as a trusted, valued, and respected communications professional in Local Government.



JESSICA RIPPON

Director Environment Services, Kiama Municipal Council

Jessica Rippon has extensive senior management experience in Local Government, managing diverse and often opposing portfolios. Her experience includes strategic and development planning, asset management, community services, emergency management, community engagement, IP&R, internal audit, compliance and at the other end of the spectrum brand, communications and marketing. Currently the Director Environment at Kiama Municipal Council, Jessica brings a strong knowledge of governance, communications and process improvement.

Since commencing her role at Kiama Council, Jessica has been part of the leadership of the Kiama Council COVID Response Team. She has also managed the tragic circumstances of multiple suicides occurring within the LGA. This new role commenced after Jessica had tirelessly worked during the 2019/20 summer bushfire season, as the Council Liaison Officer for the Shoalhaven Emergency Operations Centre. This role involved managing Shoalhaven Council's response to the Currowan bushfires and the initial recovery response for the community. Jessica has also managed communications and worked as a political advisor during multiple flooding events, fires and storms in the Southern Region.

Jessica holds a Master of Planning, Bachelor of Commerce (Marketing) and a Bachelor of Science (Human Geography).



CANDY CHOO

Chief Executive Officer, Local Government Professionals Western Australia

Candy Choo has been the Chief Executive Officer of Local Government Professionals WA since 2017. In this time, Candy has transformed the Association into an innovative and progressive membership Association supporting local government officers through strong advocacy and representation, evidence-based research programs and member-centred training and development programs both online and in-person. Candy is passionate about the critical role local government has in enriching community connectedness, and the tangible impact it has on community through the diverse services local government provides.

Prior to this role, Candy was a senior executive at Local Government Insurance Services (LGIS) in WA for seven years overseeing the portfolio of WA local government workers compensation program as well as all associated people risk prevention services.

Candy is a registered psychologist specialised in organisational psychology, engagement, culture and leadership development. She is also the Chair of the Cat Haven WA Board.



KEN FURDEK

Manager Communications and Engagement, Noosa Shire Council

Ken is an experienced Corporate Communications and Marketing Manager with 14 years local government experience.

Ken is currently the Communications and Community Engagement Manager at Noosa Council and previously held a similar managerial role in Mackay from 2006 to 2018.

An award winning radio and television journalist/ broadcaster with 20 years' experience. Ken has held various senior editorial roles during his television career, including a stint as an on-air Sports Presenter with Channel 10 Queensland.

Skilled in Crisis Communications, Ken is no stranger to handling communications during natural disasters. During his time in Mackay, he played a lead role in guiding council's communications during five cyclones and the devastating 2008 flood event. His extensive experience and knowledge in handling disaster communications came to the fore during the 2019 Noosa bushfires that hit Peregian Beach and Cooroibah.



CATHERINE KING MP

Shadow Minister for Infrastructure, Transport and Regional Development

First elected in 2001, Catherine King represents the electorate of Ballarat in the Australian Parliament.

Following the 2019 election, Catherine moved to the key economic portfolio of Shadow Minister for Infrastructure, Transport and Regional Development after serving six years as Labor's Shadow Minister for Health and Medicare.

In Government, Catherine was in Cabinet as Minister for Regional Australia, Local Government and Territories. Catherine earlier served as Minister for Regional Services, Local Communities and Territories and Minister for Road Safety, and before that as Parliamentary Secretary for Transport and Parliamentary Secretary for Health.

Catherine holds Bachelor Degrees in Social Work and Laws and a Masters' in Public Policy.

Prior to entering Parliament, Catherine was a senior manager at KPMG's Consulting Practice.

As a regional MP, Catherine is a strong advocate for the seven million Australians who live outside our capital cities.



CR GREG CONKEY
Mayor, Wagga Wagga City Council

Mayor Greg Conkey was first elected to the Wagga Wagga City Council in 2012 and in September 2016 was elected unopposed as Mayor, replacing Councillor Rod Kendall who served in the role for four years.

He has a media background, starting out as a cadet journalist in his home town of Cootamundra in 1970.

After being graded he worked in Armidale NSW (where he met his wife, Jenny) before moving to Wagga Wagga in 1977 working in radio, television and newspapers.

Two years later Greg started his own newspaper and spent 25 years as the Managing Editor.

During that time the paper won many NSW Country Press Awards, organised campaigns to assist people in third world countries, started the city's outstanding business awards, and organised and ran campaigns to assist the less fortunate in Wagga Wagga.

In 2005 he sold his interests in the newspaper and started his own Marketing and Public Relations business.



NICKI HUTLEY
Partner, Deloitte Access Economics

Nicki is a highly experienced economist with broad-based experience in economic policy, gained over nearly three decades of practice.

In particular, she has expertise in the application of economic modelling and analysis in the fields of urban economics, addressing issues such as affordable housing, social and economic infrastructure investment, urban renewal, precinct planning, climate mitigation and social policies. She leads Deloitte Access Economics' Urban Advisory practice.

Nicki has extensive experience in Cost Benefit and Social Return on Investment Analysis, strategic land use analysis, economic impact assessments, and policy and regulatory reviews.

Nicki spent the first half of her career as a macroeconomist for commercial and investment banks. She is a regular commentator on economic and financial issues in the media and is a sought-after keynote speaker.

Prior to joining Deloitte, Nicki held senior roles with Access Economics, KPMG and Urbis.



THE HON MARK COULTON MP
Minister for Regional Health,
Regional Communications and Local
Government

Mark was first elected to the House of Representatives for the seat of Parkes, New South Wales, in 2007. He has since been re-elected in 2010, 2013, 2016 and 2019.

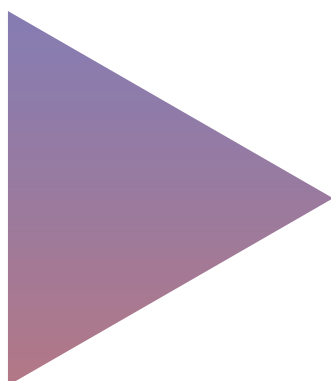
On 26 May 2019, Mark was appointed to the Coalition Government Ministry by Prime Minister Scott Morrison as the Minister for Regional Services, Decentralisation and Local Government, and Assistant Trade and Investment Minister, and was officially sworn-in on 29 May 2019.

From March 2018 to May 2019, Mark was the Assistant Minister for Trade, Tourism and Investment.

During his time in the Federal Parliament, Mark has also held the positions of Deputy Speaker of the House of Representatives, National Party's Chief Whip, Shadow Parliamentary Secretary for Ageing and the Voluntary Sector, Shadow Parliamentary Secretary for Water and Conservation and Shadow Parliamentary Secretary for Regional Development and Emerging Trade Markets.

Prior to his election to the House of Representatives, Mark was the Mayor of Gwydir Shire Council from 2004 until 2007.

As the Federal Member for Parkes, Mark represents one of the largest Aboriginal populations in the Australian Parliament.





GABBY O'NEILL
Head of National Office of
Road Safety at Department of
Infrastructure, Transport, Cities and
Regional Development

Gabby O'Neill joined the Department of Infrastructure, Transport, Regional Development and Communications in 2019, as Head of the Office of Road Safety. The Office is responsible for setting the direction of road safety through the National Road Safety Strategy, administering funds to develop innovative road safety practices, and embedding safe systems thinking into infrastructure investment. Key to its success is building community acceptance for known road safety solutions and the penetration of road safety outside of traditional transport agencies. Gabby has held senior government policy roles in road safety, work health and safety, residential tenancy and change management with a view to mainstreaming new practices and opening up new approaches to problem solving.



PETER TEGART
Chief Executive Officer, Queanbeyan-
Palerang Council

Peter Tegart is currently Chief Executive Officer of Queanbeyan-Palerang Regional Council following the merger of Queanbeyan and Palerang Councils on 12 May 2016. With a population of 58,000 and operational budget over \$200m and capital over \$100m, QPRC is forecast to become one of the largest regional councils in NSW based on its high population growth. What's different for QPRC is the bringing together of two councils that underwent mergers and boundary adjustments in 2004, bringing with it some expectations and scars. Not unlike many merged councils, QPRC inherited a significant asset backlog and differing service and rating expectations.

As part of the merger, Peter designed a service-program-activity framework upon which services were reviewed, strategies reprinted and organisation structures and budgets established. To build the confidence, competence and capacity of the organisation, diagnostic tools such as Human Synergistics were deployed to record the concerns of change and drivers for growth. The foundation organisational values of innovation and improvement, integrity and respect drove the cultural change.

To capitalize on the ambitions expressed by the organisation, the tactics to pursue significant grants aligned with infrastructure and nominate for awards to showcase innovation, were deployed to develop capability and attract recruits to the evolving organisation. And with that, QPRC has smart people on board, alert to opportunities for innovation, grants and awards!



RICHARD HARRIS, SC, OAM

Dr Richard "Harry" Harris SOC OAM works in anaesthesia and aeromedical retrieval medicine in Adelaide, South Australia.

He has expertise in diving, wilderness and remote area health. His passion for cave diving goes back to the 1980's and has taken him to the corners of the globe in search of new adventures.

Harry and his colleagues have explored the Pearse Resurgence in New Zealand to 229m depth, Daxing Spring in China to 213m and Song Hong Cave in Thailand to 196m to name a few.

He is an enthusiastic but inferior Underwater photographer and videographer who is resigned to capturing opportunistic images via helmet cams.

Harry has a professional and voluntary interest in search and rescue operations, establishing the first sump rescue training course in Australasia. By building relationships with emergency services locally he has been preparing for such an event. The 2018 Thailand Cave Rescue was an opportunity to put this training to work.

CONGRESS APP, PORTAL & LIVE Q&A



MAYOR MARK GREENHILL OAM

Mayor Mark Greenhill was first elected as a Councillor in 1999, and has been the Mayor of Blue Mountains City Council since 2013.

He served as Deputy Mayor from 2010-2013 and was President of the Western Sydney Regional Organisation of Councils (WSROC) from 2000-2003.

Mark holds degrees in law and the arts, as well as tertiary qualifications in business.

Outside of the Council, he has enjoyed a long corporate career.

In 2016, Mark was awarded the Medal of the Order of Australia (OAM) for services to local government and to the

community of the Blue Mountains. He is a Rotary Paul Harris Fellow, and was awarded the University of Western

Sydney Community Award for his leadership during the 2013 bushfires.

He was recently named Climate Ambassador of the Year at the national Cities Power Partnership Awards, following his

leadership in keeping climate on the national agenda after last summer's catastrophic bushfires.



LIVE Q&A

All of the Congress Q&A will be run on the Congress App, please make sure you have the app downloaded on your device.

To download the app, search for "The Events app by EventsAir" on your app store. Once you have the app open, type in the event code: 2020roads.

Your login details are on the back of your name badge.

NETWORKING WITH VIRTUAL ATTENDEES

During breaks you can chat with virtual attendees in the messages and chat section of the app or via the meeting hub on the Virtual Portal.



VIRTUAL EXHIBITION

Visit the virtual exhibition on the Virtual Portal, where you will have the opportunity to video chat or message the exhibitor live during each break of the event.

SOCIAL WALL

Engage on the social wall within the Congress App. Post photos and comments for all the other attendees to view and interact with each other.



WIN PRIZES

To be in the running to win the fantastic prizes below, earn points by getting involved on the Congress App and the Virtual Portal.

Ask Questions | Post on the Social Wall | Visit the Exhibitors | Make Connections with Attendees

MAJOR PRIZES

Complimentary NGA 2021 registration and accommodation package

2ND PRIZE

Leather Binder, Junee Chocolates & wine

3RD PRIZE (3 opportunities)

Junee Chocolate gift packs with wine

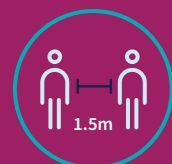
STAY COVID SAFE



WEAR A MASK



WASH & SANITISE
YOUR HANDS



SOCIAL DISTANCE



INTEGRITY - ALWAYS

We are honest, reliable and candid.
We give and gratefully receive honest feedback.



BE KIND

We understand everyone is dealing with more than you can see in other parts of life.
We understand our behaviour reflects on Stilmark's reputation.



EXTREME OWNERSHIP

We believe nothing is someone else's problem.
We take responsibility for the outcome not just the task.



BE BRAVE

We ask questions.
We take the time to learn from our achievements and mistakes.



STILMARK

Keeping Australia connected for the future. Our team and towers are built for an Australian future where connecting our communities safely and reliably is more important than ever before.



Supporting Regional and Rural Australia
Stilmark provides a cost-effective option to keep our rural communities connected.

Asset Management

With councils owning a vast array of infrastructure, managing the security and integrity of your assets is becoming increasingly complex - we are here to help.

Staying Safe

Partnering and supporting councils to understand the risk of owning and managing telecommunication infrastructure.



 Charles Sturt
University

WAGGA WAGGA WEATHER IN NOVEMBER

November weather in Wagga Wagga is generally dry, with daily temperatures around 26 degrees with cooler evenings getting down to around 11 degrees.



**National General Assembly
of Local Government**
20 - 23 June 2021
Canberra

**WORKING
TOGETHER
FOR
OUR
COMMUNITIES
NGA21**

NGA21.COM.AU

CONGRESS LOCATION & VENUE

CONGRESS VENUE

The Special Local Roads and Transport Congress venue is the Wagga Wagga campus of the Charles Sturt University, located only a 10 minute drive from the main town of Wagga Wagga and spanning more the 640 hectares. The campus includes a campus farm, equine centre, experimental winery and a huge range of technical and industry-standard facilities.

LOCATION

Wagga Wagga is a lively regional town on the banks of the Murrumbidgee River in the heart of the Riverina. With four distinct seasons, there's always something new to discover with the food and wine scene, wonderful galleries, tranquil riverbank walks, beautiful gardens and parks, and charming heritage.

Visit Fitzmaurice Street where laneway art can be found at the back of trendy cafes and eateries. Explore the many cellar doors Wagga Wagga has to offer at the boutique vineyards; Borambola Wines, Boutique Wines by CSU and Cottontails Winery. If fresh produce is more your taste, pick strawberries straight from the plant at Bidgee Strawberries and Cream or sample the locally grown olives at Wollundry Grove Olives.

The Wagga Wagga Botanic Gardens has something for everyone, spread over 22 acres, features a free zoo and aviary, miniature railway and playground. Explore the Wiradjuri Track a 42km loop around the city accessible by foot or car. On the track you will see the Marrambidya Wetland, a large reserve full of flora and fauna and enjoy the views from atop of Pomingalarna Reserve.

GENERAL INFORMATION

INFORMATION DESK

The Congress information desk will be located in the gallery foyer of Joyce Hall and will be open for the duration of the Congress, open times are below:

Monday 16 Novmeber
8.00am - 5.30pm

Tuesday 17 November
8.00am - 5.00pm

PARKING

The Congress car park is number 73, and is located directly behind the Congress venue, Joyce Hall. Access to the car park is via Pine Gully Road.

Taxi Service

Wagga Wagga Taxis
02 6921 4242

ACCESSIBILITY INFORMATION

Joyce Hall is all on the ground level and has limited mobility parking at the front and rear of the hall (Car park 73).

NAME BADGES

Your name badge will be pre-set at your table placing and must be worn at all times, as it is your entry to all sessions.

DELEGATES LIST

A delegate list with name, organisation and state is available in the Congress satchels. Anyone who did not select the box releasing their information will not be included.

EVALUATION SURVEY

An online evaluation survey will be emailed to all delegates after the Congress. Delegates are encouraged to complete the Congress evaluation as it assists us to plan future Congresses.

MOBILE PHONES

As a courtesy to other delegates and speakers, please ensure that all mobile telephones are turned off or in 'silent' mode during all sessions.

CONGRESS VIRTUAL EXHIBITION

Support our 2020 virtual exhibitors by visiting the booths on the congress portal.

To access the portal, go to specialroadscongress.com.au and click the portal link. Your login details are on the back of your name badge.

During all the congress catering breaks the virtual exhibition will be open for live one-on-one meetings to offer important networking opportunities for both the delegates and the exhibitors.



Australian Government

Department of Infrastructure, Transport,
Regional Development and Communications



AUSTRALIAN LOCAL GOVERNMENT ASSOCIATION

☎ 02 6122 9400

@ alga@alga.asn.au

🌐 www.alga.asn.au

The Australian Local Government Association (ALGA) is the national voice of local government, advocating at the federal level on behalf of Australia's seven state and territory local government associations and their combined membership of more than 530 councils.

The ALGA Board determines ALGA policy and is made up of representatives from each of the state and territory local government associations. The Board is informed through consultation with councils as well as events such as this National General Assembly.

Some of the key national advocacy priorities as determined by the ALGA Board include:

- Strengthening the financial sustainability of local government
- Maintain a sustainable delivery of services in regions and cities
- Ensuring our infrastructure meets the needs of local communities
- Promoting local government's role in innovation and digital transformation.

Come along and meet some of the people who represent local government at the Federal level and discuss these and other issues with them.

DEPARTMENT OF INFRASTRUCTURE, TRANSPORT, REGIONAL DEVELOPMENT AND COMMUNICATIONS

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McArthur has been partnering with Local Government for over 40 years and is a longterm sponsor and supporter of ALGA. McArthur continues to provide Local Government with Executive, Permanent and Temporary Recruitment and Consulting Services which include team building, performance management/reviews, remunerations strategies and leadership development.



OUR WATCH

@ emma.wilkinson@ourwatch.org.au

🌐 www.ourwatch.org.au

Our Watch is a national leader of prevention of violence against women and their children.

We work with schools, sporting codes, young adults, workplaces, the media and governments to stop violence before it starts.

The COVID-19 pandemic has brought a spike in violence against women, while at the same time, exacerbating the underlying gender inequalities that drive this violence in the first place.

As the level of government closest to the community, local governments have a significant role to play in influencing social and community change.

Preventing violence against women by addressing gender inequality is associated with a range of positive outcomes for local governments.

Our Watch has developed a free digital toolkit to help local governments prevent violence against women and their children.

The Prevention toolkit for local governments includes practical, evidence-based resources, tools and templates to help plan, implement and evaluate prevention initiatives and strategies.

Visit: <https://handbook.ourwatch.org.au/localgovtoolkit/>



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Helping Communities Prepare

As fires, cyclones and floods are becoming more frequent and more intense, we know that preparedness is more important than ever. Telstra has and continues to provide information on how you can stay equipped, informed and online during a natural disaster.

Contact your Telstra Account Team for further information.



Violence against women and their children in your community is serious, prevalent and driven by gender inequality.

Your local government can help create an Australia where women are safe, equal and valued.

Our Watch is a national leader of prevention of violence against women and their children.

Join Our Watch CEO Patty Kinnersly on **Monday 16 November at 4:15pm** as she presents the free Prevention toolkit for local government.

Patty will be joined by Latrobe City Council's Liam Bantock, City of Paramatta's Sharmila Falzon and City of Charles Sturt's Vesna Rozman.



handbook.ourwatch.org.au/localgovtoolkit

The toolkit is supported by the Australian Government Department of Social Services.



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