

# BREASTSCREEN AUSTRALIA

## NATIONAL QUALITY MANAGEMENT COMMITTEE UPDATE

Liz Kenny AO FRANZCR FACR (hon) FBIR (hon) FRCR (hon) FCIRSE  
Senior Radiation Oncologist Royal Brisbane and Women's Hospital  
Professor, School of Medicine, University of Queensland  
Chair, BreastScreen Australia National Quality Management Committee

# Current Terms of Reference (2023)

# PURPOSE of NQMC

NQMC is a multidisciplinary expert committee responsible for making decisions about the accreditation of BreastScreen Australia Services and State Coordinating Units and for overseeing and fostering a continuous safety and quality improvement culture in the BSA program  
(Professions, other key members, observers)

# National Level BSA Program Governance

Strategically identify national trends and respond to emerging issues at a national level related to safety, quality and continuous program improvement.

# National Level BSA Program Governance

Provide strategic leadership to ensure the BSA program provides safe, high quality breast cancer screening and assessment services through:

- Development and review of evidence-based standards
- Retirement of out of date or superseded standards
- Monitoring Service and SCU compliance with the BSA National Accreditation Standards
- Oversight of standards setting for the BSA program
- Advice and recommendations to CAPS committee informed by analysis of data on emerging issues, trends and policy gaps
- Identification of quality improvement initiatives informed by trends in program data and external evidence sources

# National Level BSA Program Governance

Take account of the expectations, preferences and concerns of women who participate in breast cancer screening through the BSA program

# Accreditation of BSA Services and SCUs

- Accreditation surveys
- Accreditation decisions based on
  - Comprehensive process of review and assessment against the National Accreditation Standards
  - Independent observations of the team of surveyors
  - Monitoring of the Service and SCU Annual Data Reports
  - Surveys:
    - virtual surveys
    - RECOMMENDATION BY NQMC to return to FACE TO FACE SURVEYS
- Formal feedback to Services, SCUs and relevant health departments
- NQMC reports provide a platform for services to advocate appropriate resourcing in order to achieve compliance with Standards

# COLLABORATION

- Aim of delivering nationally consistent, evidence based, high quality breast cancer screening services
- Program Managers
- Clinical Advisory Group
- Any other relevant body
- Undertaking and disseminating quality improvement initiatives
- Provide advice and escalate national safety and quality matters to CAPS committee to whom we report hand in hand with the Department



# National Level BSA Program Governance

Provide strategic leadership to ensure the BSA program provides safe, high quality breast cancer screening and assessment services through:

- Development and review of evidence-based standards
- Retirement of out of date or superseded standards
- **Monitoring Service and SCU compliance with the BSA National Accreditation Standards**
- Oversight of standards setting for the BSA program
- Advice and recommendations to CAPS committee informed by analysis of data on emerging issues, trends and policy gaps
- Identification of quality improvement initiatives informed by trends in program data and external evidence sources

# National Level BSA Program Governance

Provide strategic leadership to ensure the BSA program provides safe, high quality breast cancer screening and assessment services through:

- Development and review of evidence-based standards
- Retirement of out of date or superseded standards
- Monitoring Service and SCU compliance with the BSA National Accreditation Standards
- Oversight of standards setting for the BSA program
- Advice and recommendations to CAPS committee informed by analysis of data on emerging issues, trends and policy gaps
- Identification of quality improvement initiatives informed by trends in program data and external evidence sources

# National Level BSA Program Governance

Provide strategic leadership to ensure the BSA program provides safe, high quality breast cancer screening and assessment services through:

- Development and review of evidence-based standards
- Retirement of out of date or superseded standards
- Monitoring Service and SCU compliance with the BSA National Accreditation Standards
- Oversight of standards setting for the BSA program
- Advice and recommendations to CAPS committee informed by analysis of data on emerging issues, trends and policy gaps
- Identification of quality improvement initiatives informed by trends in program data and external evidence sources

**Community of practice**

# STANDARDS and the NQMC

Establish and maintain national safety and quality  
Standards for the BSA program

NEED TO MATTER AND BE MEANINGFUL

NEED TO BE CRYSTAL CLEAR


NEED TO BE MEASURABLE - DATA IS EVERYTHING

- We require a robust method of receiving relevant evidence (CAG)
- Create a Standard(s) from this evidence
- Choose which Standards are to be used in an accreditation program
- Benchmarks set
- Compliance with Standards measured, reported and fed back
- Method of retiring outdated or irrelevant Standards

# Immediate quality improvement priorities for NQMC — while the REVIEW is being undertaken

- Require a quality improvement framework
- Method of receiving relevant evidence
- Standard setting and incorporation into a revised NAS and accreditation program – (and into data dictionary)
- Method of retiring Standards that are no longer fit for purpose
- Rewriting of the BSA National Accreditation Handbook – in progress
- Sharing and use of our Community of Practice
- Receive and take into account the expectations, preferences and concerns of women who participate in breast cancer screening through the BSA program

# Thanks

- National Surveyor – Joan Burns
- Deputy National Surveyor Kim Coulter
- Our surveyors 
- Department – Ariane Hermann, Alison Lang, Graham Brown
- AIHW – incredible national resource
- Program Managers
- The Services and SCUs and the State Quality Committee's
- Allen+Clarke

OUR WOMEN