



# DV-alert

Domestic and Family Violence Response Training



**Recognise**  
**Respond**  
**Refer**

Training delivered by





# What is DV-alert?

DV-alert is a nationally recognised training program with training and assessment delivered by Lifeline Australia and approved third parties on behalf of Lifeline Australia (RTO 88036). The program is funded by the Australian Government Department of Social Services as a key initiative under the *National Plan to End Violence against Women and Children 2022-2032*.

DV-alert is led by experienced trainers dedicated to ending violence against women and children. Our workshops provide a safe space for frontline workers to learn, connect and be empowered to recognise and respond confidently to those in crisis.

You'll learn how to:



**RECOGNISE** the signs of domestic and family violence

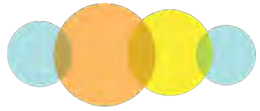


**RESPOND** confidently with appropriate care



**REFER** women and their children to appropriate support services





# Key facts

DV-alert workshops are delivered by Lifeline and held across all states and territories in Australia.



\*Number of workshops delivered by each state in FY24.



**17** years of training history since DV-alert was established in 2007



**62,468** people in total undertook DV-alert training from 2011



**43,447** frontline workers have been trained since 2011



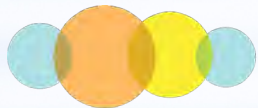
**3,818** face to face and virtual workshops were delivered since 2011



**5,427** frontline workers completed eLearning courses since 2011



**87%** of participants indicated improved knowledge and confidence to identify and refer those experiencing domestic or family violence to support services



## Who can attend DV-alert training?

The DV-aware workshops are for the general public.

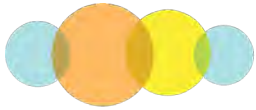
The 2-day foundations workshops, 1-day focused workshops, and eLearning courses are for frontline workers.

This includes people who provide direct services and support to the community (paid or unpaid) in sectors like health, allied health, education, childcare and community.

These frontline workers don't have roles that relate directly to domestic and family violence, but may come into contact with people who are experiencing it.

## Where are DV-alert workshops held?

DV-alert face-to-face workshops are delivered by Lifeline and held across all states and territories in Australia. Virtual delivery via Zoom is also an option for some workshops.



# Our training

## DV-alert has flexible learning options.

Whether you are looking to obtain the unit of competency, to upskill and refresh your knowledge or just to know what to do, there is a learning pathway for you.

### Assessment Pathway

The DV-alert Assessment Pathway is made of three components followed by assessment.

- DV-alert Foundations / First Nations Foundations (2 days)
- eLearning Foundations
- Focused workshops (1 day)
- Assessment



### Self-paced eLearning courses

DV-alert eLearning is designed for participants who prefer the flexibility of learning online. The two eLearning streams offered are DV-alert General and DV-alert Women with Disability.

eLearning participants have nine weeks to complete the training package.



### DV-aware workshops

DV-aware workshops are also available to members of the public, with an introduction to understanding domestic and family violence and what can be done next .

## Available workshop streams

2-Day Foundations – for frontline workers

- Foundations
- First Nations
- First Nations (*Remote areas*)

1-Day focused workshops – for frontline workers

- Engaging with Interpreters
- First Nations
- Gendered Violence in Diverse Communities
- Multicultural
- Men who use Violence
- Women with Disability

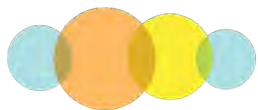
Public awareness workshops – for general public

- 2-Hour DV-aware
- 1-Day DV-aware
- Brothers Standing Tall

## In-house workshops

If employers or organisations have a large enough group of people (15 members or more) who want to attend DV-alert workshops together, we might be able to provide an in-house workshop for you.

Contact us if you want to discuss an in-housed workshop via [training.dvalert@lifeline.org.au](mailto:training.dvalert@lifeline.org.au).



# Assessment Pathway

In this pathway, you will learn how to recognise the signs of domestic and family violence, how to respond to someone experiencing domestic and family violence and what best practice methods should be used to refer people on to the most appropriate support service.

The DV-alert Assessment Pathway is made of three components followed by the assessment.

## Nationally recognised training

Once each of the above components has been completed, you can enrol in the Assessment session. After successful completion of the assessments, you will achieve a nationally recognised Statement of Attainment for the unit of competency **CHCDFV001 Recognise and respond appropriately to domestic and family violence.**

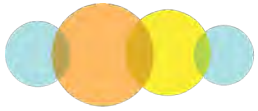
eLearning  
Foundations  
(11 hours)

2-Day DV-alert  
Foundations /  
First Nations  
Workshop

1-Day focused  
workshops

Assessment





**Ending violence against women is everyone's responsibility.**

# Why would you participate in DV-alert training?

1 in 4 Australian women (1 in 14 men) have experienced violence from an intimate partner. 23% of women (14% of men) have experienced emotional abuse from a cohabiting partner.<sup>1</sup>

Frontline workers hold a unique position of trust in the community and may be the first to see the signs. Women subjected to domestic violence are also more likely to disclose to people they trust who are often outside the specialist service system.<sup>2</sup>

By training frontline workers and community members to recognise, respond and refer women who are subjected to, or at risk of domestic and family violence, we create the opportunity to keep women and children safe.



**46%** of Australian women have **never sought advice or support**



**1 in 5** Australian women have experienced **sexual violence**



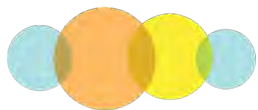
**68%** of Australian women have **children in their care** when the violence occurred



**1 in 6** Australian women have experience an **episode of stalking** since the age of 15

<sup>1</sup>Personal Safety, Australia, 2023

<sup>2</sup>Family Safety Hub Insights Report, 2018



# Benefits from DV-alert training



DV-alert helps frontline workers and community members who have regular contact with women or children to make a practical difference to their lives and improve their safety. It assists them to recognise the signs of domestic and family violence and confidently and respectfully respond.



This training is offered at no cost and financial assistance is available to help with travel reimbursement and staff backfill for those who attend 2-day foundations workshops or 1-day focused workshops.



Upon successfully completing the Assessment Pathway or eLearning course, you will receive a Statement of Attainment for the nationally recognised unit of competency CHCDFV001: Recognise and respond appropriately to domestic and family violence.



Workshops provide an opportunity to network and share experiences with other frontline workers in your community.



I learnt about the greater context in which domestic and family violence takes place and the interconnected issues.



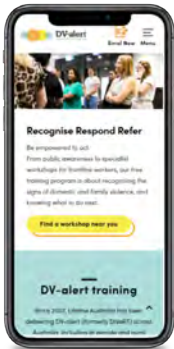
– Wez, Youth Liaison Officer







# Be DV-alert trained. Be empowered to act.



Enrol for workshops or eLearning courses, and find out more at [dvalert.org.au](https://dvalert.org.au).

If employers or organisations have a large enough group of people who want to attend DV-alert training together, please consider our in-house workshops and contact [training.dvalert@lifeline.org.au](mailto:training.dvalert@lifeline.org.au) for discussion.



Training delivered by



Delivery of training and assessment on behalf of Lifeline Australia RTO 88036

Funded by the Australian Government Department of Social Services.  
Go to [www.dss.gov.au](https://www.dss.gov.au) for more information.

